

### Past Contracts



BAYAMÓN CORRECTIONAL FACILITY
Calle Final #28, Centro Industrial Luchetti
Bayamón Puerto Rico 00961

	Bayamon, Puerto Rico 00961
Contracting Officer	Victor Rivera Gonzalez, Secretary
Address	Administración de Correcion
	Apartado 71308
*	San Juan, Puerto Rico 00936
Phone	787-273-7325
Fax	787-749-0470
Admin. Contracting Officer	None
Phone	N/A
Contract With	Administration of Corrections &
8	The Public Building Authority
Contract Number	N/A
Contract Award	09/12/94. Initial term 03/24/97 - 03/23/02. Extension options of
	one five-year term
Contract Expiration	03/23/02 (Extended to 06/22/02)
Contract Type	RFP/negotiated/fixed
Program Mngr/Facility Admin/Warden	Gerardo Acevedo
Phone	787-288-5800
Ownership	Public
Type And Design	Medium/Maximum, single, double & dorm for 500 males
Facility Construction	New Construction - Concrete
Capacity	500 males (sentenced-protective custody)
Received Prisoners	03/24/97
Services/Work	Operator/Developer (Design, Construct)
Accreditations	ACA and NCCHC
Method Of Financing	Commonwealth of Puerto Rico
Prime/Major Subcontractors	F&R Construction
Reason	Expiration of contract



### Past Contracts



BROWARD TRANSITION CENTER 3900 North Powerline Road Deerfield Beach, Florida 33073

Deerfield Beach, Florida 33073
954-973-4485 Fax: 954-973-6179
Contracting Officer
Kristina Gulick
Address
Broward County Sheriff's Office

Address	Broward County Sheriff's Office			
	2601 W. Broward Blvd.			
	Fort Lauderdale, Florida 33312			
Contact Information Ph: 954-914-2094, Kristina_gulick@sheriff.org				
Contract Monitor	Lt. Dan Sokol, Executive Officer;			
Contact Information	Ph: 954-914-2094, Fax: 954-831-6942			
Contract With	Broward County Sheriff's Office & Broward County			
Contract Number	N/A			
Contract Award Date	12/31/96			
Contract Term	Initial term 02/16/98-02/15/03 w/unlimited one-year options.			
Contract Expiration	9/30/06 (w/ unlimited 1 yr options)			
Contract Type	RFP/negotiated/fixed			
Received Prisoners	02/16/98			
Program Mngr/Facility	Jonathan Dobre			
Admin/Warden				
Contact Information	Ph: 954-973-4485			
Ownership	Correctional Properties Trust (REIT)			
Type And Design	Controlled access work release center			
Facility Construction	New Construction - masonry, concrete, steel			
Capacity	50 county beds			
Services/Work	Design, Build, Operate			
Accreditations	ACA			
Method Of Financing	GEO			
Prime/Major Subcontractors	Delant Construction			
Reason	The county work-release contract was terminated in 2006 by mutual			
	agreement to provide more space for the federal detainees.			
	E.			

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### Past Contracts



### JOHN R. LINDSEY STATE JAIL 1620 Post Oak Road

Jacksboro, Texas 76458

	Jacksboro, rekas ro-so	
Contracting Officer	John Gilbert, Director	
Address	Texas Department of Criminal Justice (TDCJ)	
	Private Facilities Division, 1060 SH 190	
	Huntsville, Texas 77340	
Phone	916-437-2560	
Fax	936-294-9479	
Admin. Contracting Officer	Cheryl Cowart, Contract Administrator	
	TDCJ-Purchasing & Leases, Contracts Branch	
	#2 Financial Plaza, Suite 525, Huntsville, Texas 77340	
Phone	936-437-7128 Fax: 936-437-7009	
Contract With	State of Texas – Texas Department of Criminal Justice	
Contract Number	696-SJ-9-2-C0005	
Contract Award	04/11/94. Initial contract with 271st Judicial District Community Supervision	
	and Corrections Department 09/15/95-08/31/98. Re-bid base period	
	09/1/98-08/31/01 with two option years. <b>Extension</b> 09/01/01-08/31/02,	
	08/31/03	
Contract Expiration	08/31/03. Extension to 01/15/04	
Contract Type	RFP/negotiated/fixed	
Program Mngr/Facility Admin/Warden	Lepher Jenkins	
Phone	940-567-2272	
Ownership	Public	
Type And Design	Minimum Security - Campus Design	
Facility Construction	New Construction - Masonry, steel	
Capacity	1,031 males (sentenced)	
Received Prisoners	09/15/95	
Services/Work	Operator/Developer (Site, Design, Construct, Finance)	
Accreditations	ACA, NCCHC and SACS	
Method Of Financing	State Bonds	
Prime/Major Subcontractors	None	
Reason	Rebid	

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### Past Contracts



KYLE CORRECTIONAL CENTER 23001 IH 35

Kyle, Texas 78640

	Kyle, Texas 78640		
	512-268-0079 Fax: 512-268-0366		
Contracting Officer	Brad Livingston, Executive Director		
Address	Texas Department of Criminal Justice (TDCJ)		
	PO Box 99		
	Huntsville, Texas 77342		
Phone	936-437-2101 or 2107		
Fax	936-294-2123 or 6381		
Email	brad.livingston@tdcj.state.tx.us		
Contract Monitor	Jana Carlson, Contract Administrator		
	TDCJ-Purchasing & Leases, Contracts Branch		
	#2 Financial Plaza, Suite 525, Huntsville, Texas 77340		
Phone	936-437-7128 Fax: 936-437-7009		
Email	jana.carlson@tdcj.state.tx.us		
Contract With	State of Texas TDCJ		
Contract Number	696-PR-1-3-0008		
Contract Award	04/22/88. Original Contract 08/10/89-08/91 with one two-year option		
	New Contracts: 09/91-08/93 with one two-year option; 09/93-08/95 with		
	one two-year option; 09/01/95-08/31/00; 09/01/00-08/31/03 with (2) one-		
	year options. Currently in second option year: 09/01/04-08/31/05.		
Contract Expiration	08/31/05		
Contract Type	RFP/negotiated/fixed		
Program Mngr/Facility Admin/Warden	Darryl Anderson		
Phone	512-268-0079		
Ownership	Public		
Type And Design	Minimum Security – Double cells		
Facility Construction	New Construction-Masonry, concrete, steel		
Capacity	520 males (sentenced)		
Received Prisoners	06/19/89		
Services/Work	Operator/Developer (Site, Design, Construct, Finance)		
Accreditations	ACA, NCCHC and SACS		
Method Of Financing	Bonds		
Prime/Major Subcontractors	Becon Construction		
Reason	Rebid		

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### Past Contracts



### McFARLAND COMMUNITY CORRECTIONAL FACILITY 120 Taylor Avenue

McFarland, California 93250-0637 Contracting Officer Gregory W. Harding, Assistant Deputy Director California Department of Corrections Address Community Correctional Facilities Administration 1515 "S" St., Sacramento, CA 94283-0001 Phone 916-327-1471 916-445-9336 Fax Admin. Contracting Officer None Phone N/A Contract With California DOC, Parole & Community Services Division Contract Number R93.131 Contract Award 03/22/87. Original contract 02/01/88-01/31/93 with five-year option. Extension 02/01/93-01/31/94. New contract 02/01/94-01/31/98. Extension 02/01/98-01/31/99. Extension 02/01/99-07/31/01. Extension 07/31/01-06/30/02. Letter of Intent to extend to 12/31/03. Contract Expiration 12/31/03. Contract Type RFP/negotiated/fixed Program Mngr/Facility Admin/Warden Anna Vlahos, Acting Phone 661-792-3001

Ownership Correctional Properties Trust (REIT)				
Type And Design	Minimum Security - Dormitory			
Facility Construction	New Construction - Concrete, steel			
Capacity	224 males (sentenced)			
Received Prisoners	01/17/89			
Services/Work	Operator/Developer (Site, Design, Construct, Finance)			
Accreditations	NCCHC, ACA not desired by client.			
Method Of Financing	Private			
Prime/Major Subcontractors	Hensel Phelps			
Reason	Closed by the client at the expiration of the contract. Reactivated on January 10, 2005 with the signing of a new contract with the CDOC.			

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### Past Contracts



MICHIGAN YOUTH CORRECTIONAL FACILITY 1805 West 32<sup>nd</sup> Street Baldwin, Michigan 49304

231-745-9711 Fax: 231-745-9707

	231-745-9711 Fax: 231-745-9707		
Contracting Officer	Barry McLemore, Contract Administrator		
Address	Michigan Department of Corrections		
	530 W. Allegan St., 2 <sup>nd</sup> fl. Mason Building		
	Lansing, Michigan 48933		
Phone	517-335-6850		
Fax	517-335-6883		
Contract Monitor	Susan Karr (Acting)		
Phone	231-745-1711		
Email	N/A		
Contract With	Michigan Department of Corrections		
Contract Number	071B9000096		
Contract Award 06/13/97 with four-year options			
Contract Expiration	07/19/07: 60 day notice of lease termination effective 12/02/05		
Contract Type	tract Type RFP/negotiated		
Program Mngr/Facility Admin/Warden Frank Elo			
Phone 213-745-9711			
Ownership	GEO Trust 1997-1		
Type And Design	High Security - cells		
Facility Construction	New Construction - masonry, steel		
Capacity	480 young males (sentenced)		
Received Prisoners	07/26/99		
Services/Work	Site, Design, Construct, Finance, Operate		
Accreditations	ACA		
Method Of Financing	Lease		
Prime/Major Subcontractors	Granger Construction		
Reason	Governor's line item veto of legislative funding for the continued lease and operation of the facility.		

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### Past Contracts



### QUEENS PRIVATE CORRECTIONAL FACILITY

182-22 150th Avenue Jamaica, New York 11413 718-553-5420 Fax: 718-553-5426

	718-553-5420 Fax: 718-553-5426
Contracting Officer	Mario Bejarano
Address	Immigration & Customs Enforcement (ICE)
	Office of Procurement
	425 "I" St., NW, Room 2208
	Washington, DC 20536
Phone	202-353-2668
Fax	202-616-7876
Contract Monitor	Mario Bejarano
Phone	202-305-7494
Fax	202-616-7876
email	Kathleen.Gregory@dhs.gov
Contract With	Department of Homeland Security (DHS)-Bureau of Immigration
	and Customs Enforcement (ICE)
Contract Number	ACB-2-C-0005
Contract Award	06/04/96 -one base year + four one-year options. Rebid
	04/01/02-03/31/07 one base year + (4) one year options.
Contract Expiration	6/30/05
Contract Type	RFP/negotiated/fixed – Sole Source
Program Mngr/Facility Admin/Warden	Margaret Cisneros
Phone	718-553-5420
Ownership	Correctional Properties Trust (REIT)
Type And Design	Immigration Detention Center
Facility Construction	Renovation - masonry, steel
Capacity	200
Received Prisoners	3/26/97
Services/Work	Operator/Developer
Accreditations	ACA (NCCHC/JCAHO not applicable)
Method Of Financing	GEO
Prime/Major Subcontractors	Aztec Construction, 3W Construction
Reason	Contract transferred to OFDT-US Marshals Service



### 3. PAST PERFORMANCE/EXPERIENCE

THE GEO GROUP INC.

Corporate Experience Summary

### THE COMPANY

- The GEO Group Inc. (GEO) presently has contracts/contract awards and/or preferred tender status to manage or provide services at 62 correctional and residential treatment facilities with an aggregate design capacity of nearly 51,000 beds in the U.S., Canada, Australia, and South Africa. Our corporate staff includes experts in prison design, finance, contract compliance, construction, administration, security, health services, education, vocational training, counseling, substance abuse treatment, food service, maintenance, procurement and professional accreditation.
- GEO has provided management and operations services for corrections/detention facilities on a continuous basis for almost 20 years.

### CORRECTIONS/DETENTION SERVICES TO THE FEDERAL GOVERNMENT

 Currently providing correctional services to the Bureau of Prisons, U.S. Marshal's Service and the Bureau of Immigration
 & Customs Enforcement in nine states and one foreign territory totaling approximately 12,000 beds.

### PRIVATE CORRECTIONS MARKET SHARE

- 23% of the worldwide private secure corrections market as of the end of 2005.
- 29% of the United States private secure corrections market as of the end of 2005.

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- 28% of the total international private secure corrections market as of the end of 2005.
- 53% of private secure corrections market in Australia
- 51% of private secure corrections market in South Africa

### FINANCIAL STRENGTH

- Demonstrated sustained financial strength via positive revenue growth and sustained profitability.
- First Quarter 2006 results: Revenue of \$185.9 million and Net Income of \$4.6 million. Total Assets at April 2, 2006 of \$654.0 million.
- In addition, financial strength is currently enhanced by a \$150 million, senior secured revolver/term credit facility (the "Facility") consisting of a \$100 million, 5-year revolving credit facility (the "Revolver") and a \$75 million, 6-year amortizing term loan (the "Term Loan").

### MANAGEMENT EXPERIENCE

- Corporate team with experience in corrections and the criminal justice field in prison design, financing, contracts and contract compliance, construction, general management, security, health services, basis education, vocational training, counseling, substance abuse treatment, food service, maintenance and procurement.
- Facility administration and management teams of current operating facilities have combined total of over 3,700 years experience in corrections and the criminal justice field; over 2,200 years in the public sector and over 1,500 years in the private sector.



• A corporate and facility level presence of employees with long and distinguished careers with the Federal Government providing over 400 years of federal corrections expertise.

### START UP/ACTIVATION DATA

 Brought the 1200-bed Rivers Correctional Institution on line within 365 days from date on Contract signing to Notice to Proceed, including design and construction of new facility and recruitment and training of entire staff.

### OPERATIONAL EXCELLENCE

- Operational and financial commitment to professionalism through the employment of over 160 full time professional staff at the corporate office providing expertise in security, rehabilitation, health services, counseling, contract compliance, financial management and the establishment of 3 regional offices with 43 full time personnel in security, contract compliance, business management, food service, maintenance and support services.
- Over 95 million man-days in operation over the last 14 years alone; growing from 150 operational beds in 1987 (one facility) to nearly 41,000 beds (47 facilities) at the end of 2005.
- A record of operational excellence throughout our facilities resulting in a minimal number of escapes and disturbances; not one employee or inmate injured by a firearm.
- A demonstrated expertise in managing large scale correctional facilities of 1,000 beds or more, to include 15 facilities



currently in operation; totaling over 23,600 beds of this scale.

- A demonstrated expertise in managing a diverse inmate population, to include (as of April 1, 2006): 2,750 maximum custody; 16,692 medium custody; and 16,462 minimum custody.
- Regionalization of operations throughout the United States to include Western Region (10,386 beds), Central Region (18,561 beds), and Eastern Region (14,810 beds).

### QUALITY ASSURANCE

• Expanded and regionalized Contract Compliance Division by deployment of Directors of Contract Compliance in the Western, Central and Eastern Regional Offices to enhance the monitoring of all operations to ensure compliance with client's contractual requirements.

### ACCREDITATION

- Achievement of American Correctional Association accreditation at 27 facilities, National Commission on Correctional Healthcare accreditation at eight facilities and Joint Commission on Accreditation of Healthcare Organizations at two facilities.
- All correctional facilities in Australia and one facility in South Africa have gained and are accredited to the International Quality Standard ISO 9002.
- In addition, the education programs at seven GEO facilities are certified by the Southern Association of Colleges and Schools (SACS).



### COMMUNITY SUPPORT - ECONOMIC BENEFITS

• As of December 31, 2005 GEO's contribution throughout the world to the local economies (impact labor dollars, local purchases, contributions, etc.) where our facilities are located exceeded \$329.9 million for the year 2005.

### DESIGN/CONSTRUCTION EXPERIENCE

- Over the past two decades, GEO, and its in-house design and development team of five architects, has been the developer of 38 correctional facility projects valued in excess of \$1.33 billion.
- Recognized in the United States and abroad as the premier correctional development and management company for producing correctional facilities, our reputation has been earned through dedication to a management philosophy that emphasizes security, functionality, durability, and cost effectiveness as our prime objectives.

### EXPANDED GROWTH & EXPERIENCE/DIVERSIFICATION

• GEO Care, wholly-owned subsidiary of The GEO Group Inc., provides mental healthcare and residential treatment services to the public sector. GEO Care provides comprehensive mental healthcare at the 325-bed South Florida State Hospital and the 200-bed South Florida Evaluation and Treatment Facility under contracts with the State of Florida Department of Children & Families as well as correctional mental healthcare at the Palm Beach County Jail. In addition, GEO Care provides management and operation of the Fort Bayard Medical Center, a long-term



care facility on behalf of the New Mexico Department of Health.

- GEO's wholly-owned subsidiary, GEO Australia, formed Pacific Shores Healthcare and currently provides primary healthcare services to 90 percent of the State of Victoria, Australia prisons.
- Operation and management of the largest Prison Industry Enhancement (PIE) programs under private prison management in the country at the 1,000 bed Lockhart Secure Work Program Facility, providing marketable skills and more effective rehabilitation to the inmate population.



### 3. PAST PERFORMANCE/EXPERIENCE

### CORPORATE EXPERIENCE

GEO CONTRACT INFORMATION INTRODUCTION

As with any correctional operation, The GEO Group, Inc. (GEO) places continuous emphasis on the three priorities of prison management:

- Safety of the Public
- Safety of the Employees
- Safety of the Prisoner/Detainee Population

During the course last two decades of operating correctional/detention facilities, great we have placed confidence in management and staff at each facility to maintain the three priorities of prison management.

### Incidents

We believe the extremely low number of incidents at GEO-operated facilities relative to the total man-days demonstrates the commitment and successes of our individual facilities in the provision of high quality, safe and secure correctional/detention services. The Specific Occurrence Statistical Analysis charts have been provided for each GEO-operated facility in this section.

The GEO Group's standard of commitment is reflected in our overall percentage of occurrences per bed. This percentage has continually dropped as our corporation has grown in size. After growing from 150 beds in 1987 to over 38,000 domestic beds by the end of 2005, our overall percentage of incidents per beds remains minimal. We strongly believe that this is one more indication of our commitment to the delivery of quality correctional services



to our clients, delivered in a safe and responsible manner, with the strongest concern for public safety, employee safety, and inmate safety.

### Problems Encountered and Corrective Actions

This section of our proposal provides a brief narrative of a problem or concern identified in the course of operations at each of our domestic facilities with an associated resolution/corrective action. As a Company, we take our "lessons learned" and incorporate them into our daily operations to ensure continued high quality services to our client agencies.



### ALLEN CORRECTIONAL CENTER

Kinder, Louisiana

### Client

Louisiana Department of Public Safety and Corrections.

### Location

Kinder, Allen Parish, Louisiana.

### **Contract Duration**

Initial contract: December 1990 to December 1995. Renewal contract: December 1995 to December 1998. Extended 12/98 to 12/00. New contract 12/00 to 12/03 with (2) one-year options. New contract 10/03 to 09/06 with (1) two year renewal.

### Background

This new construction medium-maximum security facility opened in December 1990. The facility received inmates immediately upon its opening. This facility can house up to 1,538 minimum, medium, and maximum male inmates. The GEO Group made a commitment when recruiting staff to give preference to Louisiana residents. After conducting a Job Fair in the local community, nearly 70% of the employees were hired from Allen Parish, with the balance of the staff being hired from other parts of Louisiana. The GEO Group also conducted a Vendor Fair in the local area to meet its commitment to purchase supplies and services locally whenever practical.

### Scope of Work

The GEO Group offers academic and vocational education, program activities, and counseling services to the inmate population. Programs in adult basic education and General Equivalency Diploma curriculum and vocational training are taught from 8:00 am to 9:30 pm each weekday. Substance Abuse Counselors work with individual inmates and groups using volunteer services from Alcoholics Anonymous and Narcotics Anonymous to assist those men who wish to remain alcohol and drug-free upon release.

INDUSTRY PROGRAM: the 857 acres surrounding the prison complex are used for additional agribusiness to augment the 46,000 sq. ft. furniture

manufacturing and refinishing plant which is located within the prison compound.

The prison complex also includes a complete gymnasium and athletic field with recreational programming in individual and team sports. Each dormitory has a weight lifting pavilion, an outdoor basketball court, ample area for recreation, and a jogging area.

### Facility Description

This modern prison complex was designed and built by the Louisiana Department of Public Safety and Corrections at a cost of approximately \$27 million. Support facilities for medical services were designed to accommodate population expansion. Construction began in July 1991 on two additional 288-bed housing units. These housing units were completed in August 1992 at a cost of approximately \$17,000,000. In 1995 The GEO Group received permission from the Federal Judge monitoring Louisiana prisons to add another 192 beds. These beds increased the facility's population to its present total of 1,474 beds. In December 1998, expansion by 64 beds was authorized to its present total of 1,538 beds.

All housing units are situated in separately fenced compounds connected by enclosed walkways. These walkways allow easy access to inmate areas while assuring that security and support personnel can effectively supervise all inmate movement.

### Accreditation

The facility was awarded the highly prestigious award of accreditation by the American Correctional Association (ACA) in November 1992. The facility was re-accredited by ACA in November 1995, November 1998, October 2001 and September 2004. Previously accredited by the National Commission on Correctional Health Care (NCCHC), the GEO Group cancelled this affiliation in 2004 due to client's non-requirement and enhanced ACA standards relating to the medical operations.





### ALLEN CORRECTIONAL CENTER Kinder, Louisiana

### **CORPORATE EXPERIENCE Facility Contract/Operations Information**

(1)	Contract Type
	Competitive √ Sole Source
	Awarded as a follow-on contract    √ Yes   No
(2)	Change Orders/Modifications to Contract
•	October 1990: Contract awarded to WCC. Original three-year term with additional two-year
	extension, with consent of both parties. Addendum to the original contract included:
•	October 1990: Offered enhanced definition of "additional property"
•	September 1991: Defined expansion per diem rates at capacity (696)
•	September 1992: Defined expansion terms at capacity (1282)
•	November 1992: Clarified "management payment" structure of expansion
•	March 1993: Re-defined "title to expansion equipment"
•	September 1993: Two year extension granted
•	March 1995: Continuation of contract for three additional years, with two year extension clauses
•	December 1995: Defined "expansion terms" at capacity (1474)
•	April 1996: Re-defined "telecommunications" section
•	June 1996: Department of Corrections committed improvement funds to waste water treatment

- November 1997: Establishment of Governor and Mrs. Foster's "Project Clean-Up" (Contract Amendment #4)
- April 1998: Term extension to 12/4/00.
- December 1998: Increased capacity from 1474 to 1538.
- December 2000: Continuation of contract for 3 additional years with 2-year extension clause.
- October 2003: Signed a new contract for 3 years with a 2-year extension clause.

Only substantial contract value changes during contract have been per diem rate structure changes as noted:

Period of Contract	Population Capacity 0 - 550	Per Diem Rates \$26.79
December 4, 1990	551 - 600	\$20.79 \$13.47
	601 - 700	\$10.19
	801 - 700	\$10.19
December 4, 1991	0 - 500	\$27.65
	551 - 600	\$13.91
*	601 - 700	\$10.50
December 4, 1992	0 - 500	\$28.25
2000,11001 1, 1392	501 - 600	\$14.20
	601 - 700	\$10.73
	701 - 1252	\$19.53
December 4, 1993	0 - 500	\$28.82
the second secon	501 - 600	\$14.49
	601 - 700	\$10.95
	701 - 1252	\$20.02
D 1 1004	0. 500	\$20.42
December 4, 1994	0 - 500	\$29.43
	501 - 600	\$14.79
	601 - 700	\$11.19
	701 - 1252	\$20.82
July 1, 1995	0 - 500	\$29.43
•	501 - 600	\$14.79
	601 - 700	\$11.19
	701 - 1252	\$20.82
	1252 -1474	\$17.47
December 4, 1995	1474	\$23.96
July 1, 1997	1474	\$24.92

Period of Contract	Population Capacity	Per Diem Rates
December 1, 1998	1538	\$25.43
July 1, 1999	1538	\$25.94
July 1, 2000	1538	\$26.84
December 4, 2000	1538	\$26.84
July 1, 2001	1538	\$27.91
July 1, 2002	1538	\$28.58
July 1, 2003	1538	\$29.15
October 1, 2003	1538	\$29.15
July 1, 2004	1538	\$29.59
July 1, 2005	1538	\$30.03

### (3) Accreditation

### American Correctional Association (ACA)

Initial Accreditation	Date:	November 1992	Score:	97.90%
Re-Accreditation	Date	November 1995	Score:	98.40%
Re-Accreditation	Date:	November 1998	Score:	98.82%
Re-Accreditation	Date:	October 2001	Score:	99.00%
Re-Accreditation	Date:	October 2004	Score:	99.70%

### National Commission on Correctional Health Care (NCCHC)

Initial Accreditation	Date:	June 1994	Score:	97.0%
Re-Accreditation	Date	June 1997	Score:	98.5%
Re-Accreditation	Date	June 2000	Score	98.6%

Note: Contract no longer provides for this accreditation. Facility will not seek re-accreditation.

### Southern Association of Colleges and Schools (SACS)

Initial Accreditation	Date:	N/A	Score:	

### (4) Facility/Institution Biographical Statistics

Population Capacity: 1538

Population Security Level As of 12/31/05

Maximum	Medium	Minimum
133	1249	80

Staff Complement	,
Executive Office	2.00
Business/Clerical/Support	21.00
Maintenance	7.00
Health Services	22.00
Programs/Education	20.00
Food Services	10.72
Correctional Supervisors	34.00
Correctional Officers	202.00
TOTAL	317.72

Quality control is achieved by continuous self-monitoring by facility staff and periodic audits are conducted by the client agency.

### (5) Occurrences - Escape, Food/Work Strike, Disturbances

We have placed great confidence in management and staff of this facility to maintain the three priorities of prison management: 1) safety of the public, 2) safety of employees and visitors, and 3) safety of the inmate population.

We believe the chart contained in this section demonstrates the commitment and successes of this facility in the provision of high quality, safe and secure correctional services.

### (6) Problem Encountered/Corrective Action/Resolution

Contained in this section are brief narratives of problems or concerns identified in the course of operations of this facility with an associated resolution/corrective action. As a Company, we take our "lessons learned" and incorporate them into our daily operations to ensure continued high quality service to our client agencies.



### Specific Occurrences Statistical Analysis

# Facility Name & Location Allen Correctional Center - Kinder, Louisiana

	1991	1992	1993	1994	1995	1996	1997	1998	1999	2000	2001	2002	2003	2004	2002	
	Contract	Contract	Contract Contract Contract	Contract Contract	Contract	Sontract C	Contract	contract (	Contract	ontract (	Contract	Contract	Contract	Contract	Contract	Contract
	Year 1	Year 2	Year 3	Year 4	Year 5	Year 6	Year 7	Year 8	Year 9	Year 10	Year 11	Year 12	Year 13	Year 3 Year 4 Year 5 Year 6 Year 7 Year 8 Year 9 Year 10 Year 11 Year 12 Year 13 Year 14	Year 15 Year 16	Year 16
<b>ATEGORY</b>	Number	Number	Number	Number	Number	Number	Number	Number	Number	Number	Number	Number	Number	Number	Number	Number
scape	0	0	-	12	0	13	1 4	0	12	0	0	4 6,7,8	0	0	0	
			No. of the last of			開発を受ける							STATE OF STREET			
ke	0	0	0	0	0	0	0	0	0	0	0	0	1 10	4 11	6 12	
												調整を発掘				
Disturbance - 10 Inmates or More	0	0	0	0	0	0	0	0	0	0	0	ص ص	0	0	0	
OTAL OF 3 CATEGORIES	0	0	-	-	0	1	1	0	-	0	0	2	-	4	9	
						-		-			-		-			

<sup>1</sup> One inmate Trustee walked away from outside work detail outisde perimeter; apprehended the following day.

<sup>2</sup> Two inmates escaped breaching perimeter fence; one apprehended 2 months later; one apprehended 6 months later.

<sup>3</sup> Two inmates ran off work detail leaving facility grounds; both captured approximately 6 minutes later.

<sup>4</sup> Three inmates escaped breaching perimeter fence, one apprehended 13 days later, the other two were apprehended 14 days later.

<sup>5</sup> Two inmates escaped from an outside work detail. They were apprehended within 6 hours.

<sup>6</sup> Two inmates ran from a work line. They were taken into custody without incident prior to leaving institution grounds.

<sup>7</sup> One inmate escaped from a hospital and was shot to death by Alexandria PD S.W.A.T. 1-1/2 days later.

8 One imate walked out of front entrance of the prison when he was mistaken for a trustee

<sup>a</sup> Eleven inmates conducted a work stoppage on a field line and later created a disturbance while on lock down status in the cell block.

10 One inmate in the cellblock refused a meal and declared a hunger strike. The issue was resolved several days later when the inmate resumed eating.

11 One inmate in Feb., two inmates in June and 1 inmate in September declared hunger strike, but resumed eating in a few days.

12 Three hunger strikes for the month of Mar. - two inmtes, one declared hunger strike twice, issues were resolved and the inmates resumed eating in a few days.

Three hunger strikes for the month of April - issues were resolved and the inmates resumed eating in a few days.

### Performance/Process Improvement

FACILITY NAME	Allen Correctional Center	
Date of Problem	August & September 2005	

### **Brief Narrative of Problem**

During August and September of 2005, Louisiana suffered destruction from two major hurricanes. The Department of Public Safety and Corrections (DPSC) was faced with the evacuation and housing of almost 12,000 inmates from the effected areas. Allen Correctional Center (ALC) was called upon to assist in areas exceeding normal contractual requirements including:

- Assisting in the activation of the GEO leased Jena unit
- Assisting with the staffing and activation of the Bossier Parish Maximum Security Unit
- Transportation of inmates from the effected areas to units all over the state
- Housing of inmates evacuated from the effected areas

### Resolution/Corrective Action

ALC was called upon on by DPCS on August 30<sup>th</sup> to begin preparations to transport, receive and house up to 500 inmates from the New Orleans area. In addition they were asked to begin preparing the Jena unit. Two staff members left ALC at 3:00 am on the 30<sup>th</sup> to assess systems at the Jena unit including the upgrade of the security electronics, HVAC systems and plumbing. Evacuated inmates arrived at the facility at 3:00 am on August 31<sup>st</sup> with security provided by DPSC staff. Also on the 30<sup>th</sup> ALC field and transportation officers left the facility in route to Hunt Correctional Center (HCC) in St. Gabriel, LA. These officers were then directed to New Orleans to begin transportation of inmates from the Orleans Parish Prison located in down town New Orleans. These inmates were taken back to HCC for processing and then brought to ALC. This was continued for three days as we began transporting inmates not only to ALC but to other facilities across the state.

540 inmates were sent to the Bossier Parish Maximum Security Facility (BPMSF). The facility was brand new and not scheduled to open until early 2006. Bossier Parish supplied five deputies and Probation and Parole supplied 10 officers per shift. These officers had no correctional experience. ALC supplied three supervisors and four sergeants to assist in maintaining order and control. Louis Stacks, the District Administrator for Probation and Parole in the Shreveport District, stated "We are all brand new with running a prison and really needed some direction. I cannot say enough how your officers made a bad situation turn around through their professionalism. I know now what a professional Correctional Officer can accomplish and I am in awe."

Staff at the facility began making arrangements to receive and house inmates by relocating the inmates in Saturn Dormitory (trustee and honor dorm) to other areas of the facility. Maintenance staff installed temporary showers and TV service in the Visiting and Education buildings and in the Auxiliary Kitchen. Within two weeks restroom and shower facilities were installed in the Gym and the inmates were moved to that building so that education programs could be resumed. After it became apparent that the evacuated inmates would need to be at the facility long term, showers and restrooms were installed in the industries building so that recreation programs could be resumed.

On September 23<sup>rd</sup> ALC housed 1,440 DPSC inmates and 332 evacuee inmates for a total count of 1,772 inmates.

Contracting Agency Name	LA Department of Public Safety & Corrections
Agency Contact	Venetia Michael
Agency Address	670 Bell Hill Rd
	Homer, LA 71040
Contact Telephone Number	318-927-0402

### ARIZONA STATE PRISON—FLORENCE WEST

Florence, Arizona



### Client

Arizona Department of Corrections

### Location

Florence, Arizona

### **Contract Duration**

Initial contract: September 1997 – October 2002 Renewal contract: Renewed 12/20/02. Ten year base with two, 5-year renewals.

### Background

The Arizona State Prison at Florence West, a minimum security prison, opened in September 1997. This facility houses up to 750 RTC and DUI male inmates. Staff is recruited from the local community and local vendors are used as much as possible. As a result, the facility contributes a significant amount of money to the local economy through salaries and purchase of goods and services.

### Scope of Work

The Arizona State Prison at Florence West is specifically designed for Return to Custody (RTC) and Driving Under the Influence (DUI) inmates.

The GEO Group offers employability skills, parenting, substance abuse education and counseling, nutrition/diet education, education, GED classes, ABE classes, case management, individual/ group counseling, stress management, facility work programs, job placement, and prison works/ prison labor.

### Facility Description

The Arizona State Prison at Florence West was designed and built by Correctional Services Corporation (CSC). It is operated by The GEO Group, who purchased CSC in October 2005. The facility is 130,000 square feet. The cost of the facility's construction was \$10,000,000. The facility was built with concrete block and cinder block. Construction was completed in 10 months. Inmates are housed in dormitories.

### Accreditation

The Arizona State Prison - Florence West is licensed by the Arizona State Board of Behavioral Health as a licensed Substance Abuse Treatment Facility.





### ARIZONA STATE PRISON- FLORENCE WEST Florence, Arizona

### **CORPORATE EXPERIENCE Facility Contract/Operations Information**

(1) Contract Type					
Competitive	X	Sole So	ource		
Awarded as a follo	ow-on contra	ict		es	X No

### (2) Change Orders/Modifications to Contract

Contract was awarded October 01, 2002 to manage a 600 bed facility to house 400 DUI (Driving Under the Influence) and 200 RTC (Return To Custody) adult males for the Arizona Department of Corrections. 100 additional emergency DUI beds and 50 emergency RTC beds were also added in 2002.

- Amendment 1 November 6, 2001 Redefines the definition of Professional Services and Medical Malpractices language, re-direction of Private Prison Staff to perform security checks, changes Substance Abuse Service Specification to exclude Return to Custody inmates, redefines "Co-Mingle: between inmates and staff, provision of DOC monitoring staff with furniture, phone and computer equipment (to be updated every 3 years), addition to require outside contractors to provide certificates of required insurance and additional verbiage to perform intake medical screening on inmates when required.
- Amendment 2 November 19, 2001 Changes the per diem rate to not exceed DOC first
  year per capita cost and projected ten year per capita cost, deletion of return to custody
  inmates being returned to DOC due to hospitalization or chronic conditions and adding the
  requirement of Umbrella Liability Insurance.
- Amendment 3 November 21, 2001 clarification on per diem rate to include the capital or land costs in the per diem rate.

### (3) Accreditation:

### American Correctional Association (ACA)

Initial Accreditation	Date:	N/A	Score:	
National Commission	on Correc	ctional Health Care (NCCHC	5)	
Initial Accreditation	Date:	N/A	Score:	
Southern Association o	f College	es and Schools (SACS)		
Initial Accreditation	Date:	N/A	Score:	
AZ State Board of Beh	avioral H	lealth		
Initial Accreditation	Date:	1998	Score:	N/A

### (4) Facility/Institution Biographical Statistics

Population Capacity: 12/31/05

750

Population Security LevelMaximumMediumMinimumLowAs 12/31/05007500

Staff Complement	*
Executive Office	3
Business/Clerical/Support/Personnel	12
Maintenance	3
Health Services	13.55
Programs/Education/Training	11.5
Food Services	0
Case Management	6
Correctional Officers	63.88
Other	1
TOTAL	113.93

Quality control is achieved through continuous self-monitoring. A specially designated Facility Contract Compliance Manager directs and oversees internal audits, while external audits are conducted by The GEO Group and the Arizona Department of Corrections.

### (5) Occurrences - Escape, Food/Work Strike, Disturbances

We have placed great confidence in management and staff of this facility to maintain the three priorities of prison management: 1) safety of the public, 2) safety of employees and visitors, and 3) safety of the inmate population.

We believe the chart contained in this section demonstrates the commitment and successes of this facility in the provision of high quality, safe and secure correctional services.

### (6) Problems Encountered/Corrective Action/Resolution

Contained in this section is a brief narrative of a problem or concern identified in the course of operations of this facility with an associated resolution/corrective action. As a Company, we take our "lessons learned" and incorporate them into our daily operations to ensure continued high quality service to our client agencies.



# Specific Occurences Statistical Analysis

Facility Name & Location:

Arizona State Prison Florence West; Florence Arizona

2005

	Contract	Contract	Contract	Contract	ontract Contract	Contract						
	Year 1	Year 2	Year 3	Year 4	'ear 1 Year 2 Year 3 Year 4 Year 5 Year 6 Year 7 Year 8 Year 9 Year 10 Year 11 Year 12	Year 6	Year 7	Year 8	Year 9	Year 10	Year 11	Year 12
CATEGORY	Number	Number	Number	Number	lumber Number Number Number Number Number Number Number Number Number	Number	Number	Number	Number	Number	Number	Number
Escape	0											
Food/Work Strike	0											
Disturbance - 10 Inmates or More	0										54	10
TOTAL OF 3 CATEGORIES	0		3									

Performance/Process Improvement FACILITY NAME Arizona State Prison Florence West Date of Problem FY2005 Brief Narrative of Problem Per our contract we are entitled to inmate telephone revenue generated from the facility in the prior Fiscal year. These funds are used to replenish the Health and Welfare account for the benefit of The inmates. Upon request of these funds numerous times, we were denied the revenue that Was generated, stating that private prison was exempt from the policy. This would mean that Our contract superseded Arizona Department of Corrections Policy. Resolution/Corrective Action With the help of one of our Business Office Peer Auditors Bob Bryce, we were able to pull our Contract and the Arizona Department of Corrections Policy and Procedure and sight specific Policy and contract clauses to overturn the denial of the inmate telephone revenue funds. These Funds were received in the amount of \$50,000.00 and used to provide inmate television, library Books and supplies, educational items and recreational items to benefit all inmates. Contracting Agency Name Arizona Department of Corrections **Agency Contact** John Gay 1601 W Jefferson **Agency Address** Phoenix, AZ 85007 **Contact Telephone Number** 602-272-7600

### ARIZONA STATE PRISON—PHOENIX WEST

Phoenix, Arizona



### Client

Arizona Department of Corrections

### Location

Phoenix, Arizona

### **Contract Duration**

07/24/02-07/23/12. Ten year base with two 5-yr options.

### Background

The Arizona State Prison - Phoenix West, a minimum security, Driving Under the Influence (DUI) facility, opened in April 1996. The facility received inmates immediately upon its opening. This facility houses up to 400 male inmates. Staff is recruited from the local community and local vendors are used as much as possible. As a result, the facility contributes a significant amount of money to the local economy through salaries and purchase of goods and services.

### Scope of Work

The GEO Group offers Return to Custody (RTC) inmates work programs and inmate health services. Services for Driving While Intoxicated (DUI) inmates include employability skills, parenting, substance

abuse education and counseling, education, case management, life skills/self help, job placement, facility work programs and stress management.

### Facility Description

The Arizona State Prison - Phoenix West was designed and built by Correctional Services Corporation (CSC). It is operated by The GEO Group, who bought CSC in October 2005. The facility is 90,000 square feet. The cost of the facility's construction was \$7,000,000. The construction was completed in 10 months.

### Accreditation

The Arizona State Prison - Phoenix West received the highly prestigious award of accreditation by the American Correctional Association (ACA) on January 30, 2006 with a score of 94.6%.

The facility is also licensed by the Arizona State Board of Behavioral Health as a licensed Substance Abuse Treatment Facility.





### ARIZONA STATE PRISON – PHOENIX WEST Phoenix, Arizona

### **CORPORATE EXPERIENCE Facility Contract/Operations Information**

(1) Contract Type
Competitive X Sole Source
Awarded as a follow-on contract Yes No
(2) Change Orders/Modifications to Contract
Contract was awarded APRIL 16, 1996 to manage a 400 bed facility to house adult males for
the Arizona Department of Corrections.
Initial Contract
Contract # DC-PO-PRIV-96/97-6626
Awarded for a term of three (3) years from the date of the receipt of the first inmate – April 16,
1996 to April 16, 1999.
There have been Amendments and Memorandums to this contract.
● Amendment #1 – To allow for a temporary increase in contract capacity of 400 beds due to
shortages of DUI beds in state-run facility.
• Amendment #2 - December 24, 1997 - (a) To change the contractor's name from Esmor
Correctional Services to Correctional Services Corporation (b) To make additional
provisions to the requirements for armed escorts.
• Amendment #3 - October 27, 1999 - (a) To allow for invoicing the ADC for medical
screenings required but not conducted at the reception center prior to the inmate's
assignment to Phoenix West (b) To add a requirement for a modified DART team on all
shifts.

- Amendment #4 February 1, 2000 To reflect a change in the per diem paid to CSC, changing the sliding scale from a minimum of \$36.00 per day to \$36.55 per day and a maximum of \$38.00 per day to \$38.58 per day.
- Amendment #5 February 21, 2000 To extend the contract expiration date to April 10, 2001.
- Memorandum April 10, 2001 Emergency Contract to extend the expiration date to (1)
  Upon thirty (30) days written notice from the Department of Corrections, (2) October 10,
  2001 or (3) Unless extended pursuant to Arizona Revised Statute §41-1609g for an
  additional six (6) months to April 10, 2002. Contract shall automatically terminate upon
  awarding and execution of new contract. Per Diem rate set at \$40.16 per day.
- Memorandum March 19, 2002 Approval of an additional six (6) month emergency extension of the current contract to September 2002 (or pending new contract)

### Contract #010039DC

Awarded for a term of ten (10) years from the signing date of the contract (July 24, 2002 – July 24, 2012) with two (2) consecutive five-year renewals at the ADC's option.

Amendment #1 – August 30, 2005 – To reflect a change in the per diem paid from \$43.77 to \$45.08 for the first four hundred inmates and a change from \$29.99 to \$30.89 for additional inmates, up to a total of fifty (50) inmates.

### (3) Accreditation:

American Correctional Association (ACA)

Initial Accreditation	Date:	January 30, 2006	Score:	94.6
National Commission of	on Correc	ctional Health Care (NCCH	IC)	
Initial Accreditation	Date:	N/A	Score:	
Southern Association of	of College	es and Schools (SACS)		
Initial Accreditation	Date:	N/A	Score:	

### (4) Facility/Institution Biographical Statistics

Population Capacity: 11/10/05

400

Population Security Level	Maximum	Medium	Minimum	Low
As 11/10/05	0	0	400	0

Staff Complement	_
Executive Office	5
Business/Clerical/Support/Personnel	8
Maintenance	2
Health Services	12.9
Programs/Education/Training	9.5
Food Services	0
Case Management	4.5
Correctional Officers	57.1
Other	2.5
TOTAL	106.5

Quality control is achieved through continuous self-monitoring. A specially designated Facility Quality Assurance Coordinator directs and oversees internal audits, while external audits are conducted by The GEO Group and the Arizona Department of Corrections.

### (5) Occurrences - Escape, Food/Work Strike, Disturbances

We have placed great confidence in management and staff of this facility to maintain the three priorities of prison management: 1) safety of the public, 2) safety of employees and visitors, and 3) safety of the inmate population.

We believe the information contained in this section demonstrates the commitment and successes of this facility in the provision of high quality, safe and secure correctional services.

### (6) Problems Encountered/Corrective Action/Resolution

Contained in this section is a brief narrative of a problem or concern identified in the course of operations of this facility with an associated resolution/corrective action. As a Company, we take our "lessons learned" and incorporate them into our daily operations to ensure continued high quality service to our client agencies.



### Specific Occurences Statistical Analysis

## ASPC - PHOENIX WEST: PHOENIX, ARIZONA

	1996	1997	1998	1999	2000	2001	2002	2003	2004	2002		X
	Contract	Contract	Contract	Contract	Contract	Contract						
	Year 1	Year 2	Year 3	Year 4	Year 1 Year 2 Year 3 Year 4 Year 5 Year 6 Year 7 Year 8 Year 9 Year 10 Year 11 Year 12	Year 6	Year 7	Year 8	Year 9	Year 10	Year 11	Year 12
CATEGORY	Number	Number	Number	Number	Number	Number N	Number	Number N	Number	Number	Number	Number
Escape	11	0	13	0	1 4	12	0	0	0	0		
Food/Work Strike	12	0	0	0	0	0	0	0	0	0		
Disturbance - 10 Inmates or More	0	0	0	0	0	0	0	0	0	0		
TOTAL OF 3 CATEGORIES	2	0	-	0	-	-	0	0	0	0		

April 28, 1996 - Escape - Inmate scaled recreation yard fence where it joined the building One officer was assigned to watch indoor and outdoor recreation; there was no razor wire on the fence. · Razor wire was installed on fence. A five-foot "no man's land" was created to ensure inmates did not access fence lines (b) additional positions created for outdoor recreation (c) established an inmate-to-staff ratio to ensure additional staff on the yard when the number of inmates on yard reach seventy-five (75) and (d) a system of recording and tracking inmates on yard initiated. Inmate apprehended and returned to custody May 08, 1998

<sup>2</sup> Work/Stoppage – Resolved by discussions with the Chief of Security and the Warden

<sup>3</sup> August 06, 1998 – Escape – Inmate walked away from an outside City of Glendale work crew.

- ADC provided additional training for city supervisors. Inmate apprehended 03/13/02; taken into Federal custody on new charges.

anywhere on the yard (d) Officer's post was moved to provide better visibility (e) perimeter fencing (footing) was placed around the security perimeter. Wire ties are color coded (red) to identify tampering (f) privacy screen around yard was replaced with more translucent material (g) a portion of the parking lot was designated as "off limits" to visitors (h) <sup>4</sup> May 5, 2000 – Escape – Inmate slipped under fence between yard and parking lot while other inmates distracted the Yard Officer. An accomplice was waiting in a vehicle. · Tool shed removed from storage area adjacent to yard (b) tools placed on a shadow board (c) recreation equipment stored in a moveable box so that officer can have it video camera (with recorder) focused on yard and parking lot was installed. Inmate apprehended 10/03/2001 in Colorado.

<sup>5</sup> October 04, 2001 – Escape – Inmate walked away form an outside work crew at the Maricopa County Flood Control worksite.

ADC provided additional training for county work supervisors. Inmate apprehended 10/05/01, taken to ADC facility in Florence, Arizona.

Brief Narrative of Problem	5	
ADC requested we provide a dir	ning room area that was more environmentally conducive fo	r the
inmate population.	y 4	
	,	
	•	
e -		
-	,	
		8
Resolution/Corrective Action		
	I drawings, building permits and approval from ADC were	
	m area was provided for the inmate population.	
8		
		N.
Contracting Agency Name	Arizona Department of Corrections	
Contracting Agency Name	Alizona Department of Corrections	
Aganay Contact	John Gay, Operations Director, Contract Bed Bureau	
Agency Contact	1601 West Jefferson	
Agency Address		
	Phoenix, Arizona 85007	
Contract Talambana Number	(000) 540 5407	
Contact Telephone Number	(602) 542-5497	

### **AURORA/ICE PROCESSING CENTER**

Aurora, Colorado



**Client:** Bureau of Immigration & Customs Enforcement (ICE).

Location: Aurora, Adams County, Colorado

### **Contract Duration**

Original contract date was March 1987. This contract was competitively re-bid and awarded to The GEO Group on May 19, 1998. The current contract is for five years (one year with four, one-year options) and expired 09/30/02. Extension 10/01/02-03/31/03. A bridge contract covers the period 04/01/03 through 03/31/06 with provisions for one base year with (4) six-month options. Extension: 04/01/06-09/30/06.

### **Background**

**Phase I:** The original \$2.3 million facility was designed, financed, constructed and furnished by The GEO Group. The construction of the building was completed within 150 days of contract signature. The detainee living areas are of radial design permitting both direct supervision and electronic surveillance. These factors contribute significantly to the safety and security of the detainees, as well as, providing inherent operating efficiencies.

Phase II: In August 1992, under a new contract with the ICE, the land size was doubled and the capacity of the facility was increased from 150 to 300 beds. Cost for this improvement was approximately \$3,766,000. The additional 150-bed unit was designed and constructed by The GEO Group and provides custody levels for minimum, medium, and maximum-security male detainees, and minimum to medium security for female detainees.

**Phase III**: In August 1998, construction was initiated for a 40-bed expansion in the dormitories. In March 2000, the capacity officially increased to 340.

With the implementation of the bridge contract in 2003, the capacity increased to 356.

### Scope of Work

The GEO Group is under contract to provide secure care, custody, and control of aliens being detained by ICE.

### Facility Description

The current structure is a 66,000 sq. ft. pre-cast building located on four acres. In addition to living quarters for detainees, the building contains a kitchen, laundry, medical unit, multi-purpose room, staff lounge, administrative offices, visitor and reception areas with adjoining holding and segregation cells, two courtrooms and indoor and outdoor recreational areas. The building is air conditioned, and it is equipped with a sprinkler system that enhances fire safety.

### Accreditations

This facility was awarded the highly prestigious award of accreditation by the American Correctional Association (ACA) in 1989, 1992, 1995, 1998 2001 and 2004. The facility's medical unit was accredited by the National Commission on Correctional Health Care (NCCHC) in April 1990, re-accredited in June 1995, June 1997, September 2000 and November 2003.





### AURORA ICE PROCESSING CENTER Aurora, Colorado

### **CORPORATE EXPERIENCE Facility Contract/Operations Information**

(1)	Contract Type					
	Competitive		Sole Sou	rce	$\sqrt{}$	(Bridge Contract)
	Awarded as a follo	ow-on contra	act [	√ Yes		No

### (2) Change Orders/Modifications to Contract

The initial contract for 150 beds was competitively bid by the Immigration and Naturalization Service (INS) and awarded to GEO (WCC) for one base year and four one-year options from 3/87 to 3/92.

After completion of the initial five-year contract, the INS re-bid the contract with one major change: an additional 150-bed expansion for a total of 300 beds. The expansion and operations contract was awarded to GEO (WCC) for one base year and four option years from 3/92 to 3/97, later amended to extend month to month through 5/98. The contract was extended through 3/30/03 when a Bridge Contract was awarded. The Bridge Contract provided for a one-year period with four six-month extensions. The one year period began on 4/1/03 and extending to 3/31/04. The first six-month extension was granted on 4/1/04. We are now in the third six-month extension, which ends on 9/30/05, and we will enter the fourth and last six month extension period on 10/1/05. The total Bridge Contract ends on March 31, 2006. An extension is scheduled for 4/1/06 - 9/30/06.

Note: The Immigration and Naturalization Service (INS) was subsequently incorporated in the Department of Homeland Security as the Bureau of Immigration and Customs Enforcement (BICE).

The current 356-bed operations contract was competitively bid by the BICE and awarded to GEO (WCC) for one base year and four option years from 5/98 through 5/03. The same bid procedure was followed for the Bridge Contract which was awarded by BICE and which began on 4/1/04.

Ensuing amendments incorporate the current contract ACD-8-C-0008 as amended to date, GEO (WCC)'s initial proposal submitted 1/27/97 including all accepted and approved modifications through year to date, and GEO (WCC)'s subcontracting plan. Amendments address consecutive periods of performance under the current contract and set estimated maximum mandays and wages for each period of performance. The modifications to the amendments address monthly invoices and actual mandays served.

### (3) Accreditation

### American Correctional Association (ACA)

Initial Accreditation	Date:	August 1989	Score:	95.00%
Re-Accreditation	Date:	August 1992	Score:	98.50%
Re-Accreditation	Date:	August 1995	Score	99.70%
Re-Accreditation	Date	August 1998	Score	98.40%
Re-Accreditation	Date	April 2001	Score	96.4%
Re-Accreditation	Date	August 2004	Score	98.6%

### National Commission on Correctional Health Care (NCCHC)

Initial Accreditation	Date:	April 1990	Score:	Pass
1. Re-Accreditation	Date	June 1991		Pass
2. Re-Accreditation	Date	Jan 1992		Pass
3. Re-Accreditation	Date	April 1993		Pass
4. Re-Accreditation	Date	June 1994		Pass
5. Re-Accreditation	Date	June 1995		Pass
6. Re-Accreditation	Date	June 1996		Pass
7. Re-Accreditation	Date	June 1997		Pass
8. Re-Accreditation	Date	July 1998	=	Pass
9. Re-Accreditation	Date	June 1999		Pass
10. Re-Accreditation	Date	September 2000		Pass
11. Re-Accreditation	Date	November 2003		Pass
12. Re-Accreditation	Date	April 2005		Pass

### Southern Association of Colleges and Schools (SACS)

Initial Accreditation	Date:	N/A	Score:	

### (4) Facility/Institution Biographical Statistics

Population Capacity: 356

Population Security Level As of 12/31/05	Maximum	Medium	Minimum
Adult Male	9	100	212
Adult Female		7	8
Youth			,
TOTAL	20 V		336

Staff Complement	
Executive Office	3.00
Business/Clerical/Support	5.75
Maintenance	2.00
Health Services	9.80
Programs/Education	0.00
Food Services	5.00
Correctional Supervisors	10.00
Correctional Officers	76.80

TOTAL 112.35

Quality control is achieved by continuous self-monitoring by facility staff and periodic audits are conducted by the client agency.

### (5) Occurrences - Escape, Food/Work Strike, Disturbances

We have placed great confidence in management and staff of this facility to maintain the three priorities of prison management: 1) safety of the public, 2) safety of employees and visitors and 3) safety of the inmate population.

We believe the chart contained in this section demonstrates the commitment and successes of this facility in the provision of high quality, safe and secure correctional services.

### (6) Problem Encountered/Corrective Action/Resolution

Contained in this section are brief narratives of a problems or concerns identified in the course of operations of this facility with an associated resolution/corrective action. As a Company, we take our "lessons learned" and incorporate them into our daily operations to ensure continued high quality service to our client agencies.



## Specific Occurrences Statistical Analysis

## Facility Name & Location

Aurora ICE Processing Center - Aurora, Colorado

		_	1000	_	189	7	gga		(Spiece	
2005	Contract	Year 19	Number	0	STATE OF STATE OF			0		0
2004	Contract	Year 18	Number	0		0		0		0
2003	Contract	Year 17	Number	0		0		0		0
2002	Contract	Year 16	Vumber	0		0		0		0
2001		Year 15	Number	0		0	No. of the last of	0		0
2000	ontract Contract Contract Contract Contract Contract Contract Contract Contract Contract	Year 14	Number	. 0		4 8		0		4
1999	Contract	Year 12 Year 13	Number	0		3,7		0		က
1998	Contract	Year 12	Number	0		0		0		0
1997	t Contract	Year 11	r Number	18		0	THE REAL PROPERTY OF THE PERSON NAMED IN COLUMN TWO IS NOT THE PERSON NAMED IN COLUMN TWO IS NAMED	0		-
1996	ct Contrac	Year 10	r Numbe	0		0		0		0
1995	ct Contrac	Year 9	r Numbe	0		0	<b>第四次的图像是一个一个一个一个一个一个一个一个一个一个一个一个一个一个一个一个一个一个一个</b>	0		0
1994	ct Contrac	Year 8	r Number	0		0		0		0
1993	ct Contra	Year 7	er Numbe	12		0	No. of Participation of the Pa	0		-
1992	ct Contra	7ear 6	r Numbe	0		0		0		0
1991	ct Contra	4 Year 5	nber Number	1 4	変 数数 数 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	0		0		_
1990	ct Contra	3 Year 4	Nun	13		0		0		_
1989	ct Contra	2 Year	er Number	12	SE STATE OF	0		0		
1988	Contract Contract Contract Co	Year 1 Year 2 Year 3	er Number	21		0	THE PERSON NAMED IN	0		2
1987	Contra	Year	Number	0	(1922	0	<b>製造機関</b>	0		0
								ees or More		ORIES
	3		7			Strike		disturbance-10 detainees or More		TAL OF 3 CATEGORIES
			CATEGOR	Escape	RESERVED BY	Food/Work Strike		Disturbance		TOTAL OF
		-	- marking							

¹ Prior to installation of enclosed security fencing around dorn exit doors, one detainee rushed a Detention Officer who was guarding a fire exit door under maintenance and escaped; detainee apprehended by staff member within 1 hour. <sup>1</sup> During the time when trustee workers were allowed to perform duties outside the facility, a kitchen worker dumping trash climbed over the security fence and walked away. The detainee tumed himself in to Police within a few hours of escape.

<sup>2</sup> During an on site Immigration Court proceeding, a detainee bolted out the Court Room exit door when the door was opened to exit Court Lawyers. The detainee was apprehended the same day by GEO (WCC) security staff.

<sup>3</sup> Prior to completion of facility's exterior security fence, a dorm fire exit door had an electrical malfunction and unlocked. A detainee escaped out the door. That detainee was apprehended within several hours of the escape. <sup>4</sup> Unknown to the staff, an outside trustee worker who had just been ordered deported, escaped from the extenor of the facility by knocking down a detention officer with a trash cart and ran to car waiting for him. He was apprehended by INS approximately one (1) year later and returned to the facility for deportation.

<sup>5</sup> A non-English speaking Chinese detainee hid in the outside recreation area at the end of the recreation period. He was able to work his way under the recreation fence and escape. After wandering the neighborhood for two (2) days, he was turned in to the police by local citizens.

<sup>6</sup> During the 11p-7a shift, three detainees were able to pry open a dormitory exit door. No secure fencing is in place on the east side of the building, the side of the building involved. The three detainees were apprehended the same day and returned

7 Three different detainees began hunger strike independently of the other.

detainee #1 began his hunger strike to draw media attention to his piight with the Boulder, Colorado Police, detainee #2 was upset about his placement in segregation as a result of an attercation with another detainee.

detainee # 3 began his hunger strike because of his anger regarding a recent housing assignment change.

<sup>8</sup> Three detainees declared hunger strike in protest to delays in action on their cases by INS. One detainee declared hunger strike until released by

INS. He cancelled the strike 11 days later.

Performance/Process Improvement **FACILITY NAME** Aurora/I.C.E. Processing Center **Date of Problem** 2005 **Brief Narrative of Problem** High staff turnover rate was experienced in 2005, particularly the last two quarters. It may take numerous months for a potential employee to be granted a clearance to come to work, but in the meantime several areas of operations are impacted. Specifically 1) labor costs, 2) staff morale 3) employee work attendance and 5) lack of team concept due to unstable work force. Resolution/Corrective Action Realizing that it is too late to salvage an employee once a problem has escalated to the point of an exit interview, the current staff retention tracking program allows the administration to address problems during the initial phase of employment. Interviews of new employees are conducted on a regular basis throughout the probationary period to include the on-the-job training period. These interviews assist management to recognize and respond to staff problems in the early stages of employment. Bureau of Immigration and Customs Enforcement **Contracting Agency Name Agency Contact** Teresa E. Hunt Agency Address 11901 E. 30th Avenue Aurora, Colorado 80010 (303)340-1758 **Contact Telephone Number** 

### **BILL CLAYTON DETENTION CENTER**

Littlefield, Texas



### Client

City of Littlefield, Texas Wyoming Department of Corrections

### Location

Littlefield, Texas

### **Contract Duration**

City of Littlefield Contract Term: January 2004 to January 2014 with two 5-year options. IGA Initial contract: January 30, 2004 to July 31, 2006.

### **Background**

The Bill Clayton Detention Center was named for the former speaker of the Texas House. The facility was originally operated as a juvenile facility. In 2004, additional security was added and the facility was transitioned from a juvenile to an adult facility. Staff is recruited from the local community and local vendors and are used as much as possible. As a result, the facility contributes a significant amount of money to the local economy through salaries and the purchase of goods and services.

### Scope of Work

The Bill Clayton Detention Center offers a variety of work, training and educational opportunities including literacy, GED preparation and testing, and Adult Basic Education. Programming also includes substance abuse and advanced substance abuse programming, life skills,

English as a Second Language (ESL), advanced cognitive thinking, personal finance, and creative writing. The facility also provides meaningful and realistic vocational education programs designed to teach appropriate work adjustment and ethics as well as technical skills. The vocational program includes certified instructional courses by the National Center for Construction Education & Research (NCCER).

### **Industry Program**

Inmates at the Bill Clayton Detention Center are provided the opportunity to participate in a unique industry program. The facility has established a Braille transcription program in which inmates are taught to read and transcribe books into Braille for sight-impaired individuals.

### **Facility Description**

The facility sits on 30 acres in Littlefield, Texas and provides housing in single, double and sixman cells. The Bill Clayton Detention Center was originally operated as a juvenile facility. The facility perimeter is double fenced with an electronic fence alarm system. The outer fence is a roll back style fence design.

### Accreditation

The Bill Clayton Detention Center operates in accordance with the Texas Jail Standards.





### BILL CLAYTON DETENTION CENTER Littlefield, Texas

### **CORPORATE EXPERIENCE Facility Contract/Operations Information**

(1) Contract Type
Competitive Sole Source X
Awarded as a follow-on contract Yes X No
(2) Change Orders/Modifications to Contract
Contract was awarded January 14, 2004, to manage a 214 bed facility to house adult males for the Wyoming Department of Corrections. In May of 2005, a newly constructed housing unit was opened with an additional 96 beds which gives the facility a total capacity of 310.  There have been no Amendments to this contract.
(3) Accreditation:
American Correctional Association (ACA)
Initial Accreditation Date: N/A Score:
National Commission on Correctional Health Care (NCCHC)
Initial Accreditation Date: N/A Score:
Southern Association of Colleges and Schools (SACS)
Initial Accreditation Date: N/A Score:

### (4) Facility/Institution Biographical Statistics

Population Capacity: 301
As of 11/4/05

Population Security Level	Maximum	Medium	Minimum	Low
As of 11/4/05	0	301	0	0

Staff Complement	
Administration	6
Included in Admin	
Maintenance	2
Health Services-Contracted with PNA	N/A
Programs/Education/Training	7
Food Services-Contracted with Mid States	N/A
Included in Programs/Educ./Training	
Correctional Officers	65.5
Other-Officers of Rank	8
TOTAL	88.5

### (5) Occurrences - Escape, Food/Work Strike, Disturbances

We have placed great confidence in management and staff of this facility to maintain the three priorities of prison management: 1) safety of the public, 2) safety of employees and visitors, and 3) safety of the inmate population.

We believe the chart contained in this section demonstrates the commitment and successes of this facility in the provision of high quality, safe and secure correctional services.

### (6) <u>Problems Encountered/Corrective Action/Resolution</u>

Contained in this section are brief narratives of a problems or concerns identified in the course of operations of this facility with an associated resolution/corrective action. As a Company, we take our "lessons learned" and incorporate them into our daily operations to ensure continued high quality service to our client agencies.



# Specific Occurences Statistical Analysis

Facility Name & Location:

Bill Clayton Detention Center, Littlefield TX

2005

Contract	Year 1 Year 2 Year 3 Year 4 Year 5 Year 6 Year 7 Year 8 Year 9 Year 10 Year 11 Year 12	er Number			
Contra	Year 1	Numbe			
Contract	Year 10	lumber Number Number			
Contract	Year 9	Number			
Contract	Year 8	Number			
Contract	Year 7	Number			
Contract	Year 6	Number			
Contract	Year 5	Number Number Number Number N			
Contract	Year 4	Number			
Contract	Year 3	Number Number	100		
Contract	Year 2	Number			
Contract	Year 1	Number	0	0	0
		CATEGORY	Escape	Food/Work Strike	Disturbance - 10 Inmates or More TOTAL OF 3 CATEGORIES

1 From November 4, 2005 to December 31, 2005

### Performance/Process Improvement

FACILITY NAME

Bill Clayton Detention Center / Littlefield, TX.

Date of Problem

September 26-27, 2005

### **Brief Narrative of Problem**

The Bill Clayton Detention Center has set the Standard to satisfy our Customer with the best Quality Product that is possible. To insure that we offer a Quality Product it is necessary to meet the standards of The Wyoming Department of Corrections, The Texas Commission on State Jail Standards, American Correctional Association, and The GEO Group Inc. The area of concern that the Bill Clayton Detention Center Facility had was that the Quality Control Program Coordinator and staff auditors were attempting to utilize four different Quality Control Checklist from the above entities to complete the monthly Quality Control Program Specifications.

### Resolution/Corrective Action

The Facility Management reviewed the current practices of the Quality Control Program and found the need to streamline and consolidate current practices of utilizing the 4 different audit tools. The Quality Control Program Coordinator formulated a committee and initiated the review process of compiling the standards of The Wyoming Department of Corrections, The Texas Commission on State Jail Standards, American Correctional Association, and The GEO Group Inc into one complete facility audit tool.

Upon formulating the new audit tool the Facility performed a Correctional Programs Security Review of the facility. During the Facility Audit the auditors found areas that had been discussed in other areas of the Audit that were reputitous. Therefore the audit tool has been adjusted and streamlined into an excellent tool that can be utilized by the Facility Administrators and Quality Control Program Coordinator to insure strict compliance with all of entities that have set forth guidelines for the facility to adhere to on the daily basis.

Contracting Agency Name	Wyoming Department of Corrections City of Littlefield, Texas
Agency Contact	Ms. Martha Buchanan, Chief of Operations, Division of Private Prisons Mr. Danny Davis, City Manager
Agency Address	Wyoming Department of Corrections 700 W. 21st Street Cheyenne, Wyoming 82002
	City of Littlefield, Texas 100 W.6th Street P.O. Box 1267 Littlefield, Texas 79339-1267

Contact Telephone Number

WDOC (307)-777-3532

City of Littlefield, Texas (806)-385-5161



### BRIDGEPORT CORRECTIONAL CENTER

Bridgeport, Texas

**Client:** Texas Department of Criminal Justice, Institutional Division

Location: Bridgeport, Wise County, Texas

Contract Duration: Original Contract: August 1989 to August 1991. New Contract: September 1991 to August 2000. Re-bid awarded July 21, 2000. Contract term 09/01/00-08/31/03 with two (2) one year options. Currently in second option year: 09/01/04-08/31/05. Re-bid awarded 05/27/05. Contract terms 09/01/05-08/31/08 with two (2) one year options.

**Background** 

In 1987, by enactment of a Senate Bill, the Texas State Legislature authorized the Texas Department of Corrections to contract for the financing, construction, operation, maintenance and management of correctional facilities. Guidelines included a limit on daily population for private prisons with 500 inmates per facility, and a requirement that cost savings of at least ten percent would be realized by the State. A recent performance review by the State Controller showed that the State is realizing cost savings of 18% (not including income from property taxes paid by The GEO Group). Capacity was subsequently expanded to 520.

Scope of Work

The Bridgeport Correctional Center accepts minimum and medium security offenders from the Texas Department of Criminal Justice - Institutional Division, who are within two years of parole eligibility. By definition, the facility is an educational and rehabilitative institution, and The GEO Group has assembled a highly trained staff of professionals, including teachers and counselors, to provide educational and rehabilitative services to the offender population. The Bridgeport Correctional Center opened August 1989 and received 100 offenders a day, reaching full capacity within five days. The facility concentrates on basic education and pre-employment training. Life skills, vocational training and counseling programs are also available to offenders in order to

maximize each offender's chance for a successful return to society.

Facility Description

The GEO Group maintained design and construction oversight on this project in order to fulfill the requirements of the Texas Department of Criminal Justice. With financing, land, and construction charges, the facility was built for less than \$11.5 million. The 117,000 sq. ft. complex occupies 25 acres of land and consists of a core building with two housing wings, each holding 250 offenders. The housing areas flank both sides of the core structure and each housing area is separated into five different two-story pods consisting of two-man cells arranged into units of 50 men. The central area is a single-story concrete and steel building which contains space for administrative offices, areas for counseling, education, recreation and release, visitors, library, health care and a two-story building for recreation and release. Computer-assisted instruction is available in the provide educational educational areas to reinforcement and practice opportunities for offenders. A fully equipped kitchen allows for the preparation of meals for all offenders and staff. Indoor and outdoor recreation is provided in the gymnasium and outside recreational yards.

### **Accreditations**

The Center was awarded initial accreditation by the American Correctional Association (ACA) in May 1991. The facility has maintained an extraordinary record of four consecutive accreditation scores of 100% in 1991, June 1994, August 1997, March 2000 and May 2003. The medical unit received accreditation from the National Commission on Correctional Health Care (NCCHC) in September 1990 and was re-accredited in June 1996, June 1999, and June 2002. Accreditation from the Southern Association of Colleges and Schools (SACS) was granted in December 1993 and has been reaccredited every year since. NCCHC and SACS both awarded 100% scores.

Ge®



### BRIDGEPORT CORRECTIONAL CENTER Bridgeport, Texas

### **CORPORATE EXPERIENCE Facility Contract/Operations Information**

(1)	Contract Type						
	Competitive	√ Sc	ole Source				
	Awarded as a follow-on	contract	$\sqrt{}$	Yes	No		
(2)	Change Orders/Mod	ification	ns to Contra	act			
	Original contract was a	warded fr	om 8/10/89 1	o 8/31/91 wit	th two (2) t	wo-year op	tions
	through 8/95. A compe	titive re-b	oid process fo	r this facility	contract w	as conducte	ed in mid-
	1995 and subsequently	GEO (W	CC) was awa	rded and add	itional 5-ye	ear contract	from
	September 1, 1995 to A	lugust 31	, 2000, with a	a three (3) yea	ar base and	two (2) one	e-year
	options. A competitive	re-bid pro	ocess for this	facility contr	act was co	nducted in	early 2005
	and subsequently GEO	was awai	rded an addit	ional three (3)	) year conti	ract from Se	eptember 1
	2005 to August 31, 200	8 with tw	vo (2) one year	ar options.			
(3)	Accreditation		*				
	American Correctiona	l Associat	tion (ACA)				
	Initial Accreditation Re-Accreditation	Date:	May 1991 March 1994		Score:	98.4%	

Re-Accreditation	Date:	March 1997	Score:	100%
Re-Accreditation	Date:	March 2000	Score:	100%
Re-Accreditation	Date:	May 2003	Score:	100%

### National Commission on Correctional Health Care (NCCHC)

Initial Accreditation	Date:	September 1990	Score:	Pass
Re-Accreditation	Date	September 1993		Pass
Re-Accreditation	Date	May 1996		Pass
Re-Accreditation	Date	March 1999		Pass
Re-Accreditation	Date	June 2002		Pass

Southern Association of Colleges and Schools (SACS)

Southern Association	of College	s and Schools (SACS)		
Initial Accreditation	Date:	December 1993	Score:	N/A
Re-Accreditation	Date:	December 1994	Score:	N/A
Re-Accreditation	Date:	December 1995	Score:	N/A
Re-Accreditation	Date:	December 1996	Score:	N/A
Re-Accreditation	Date:	December 1997	Score:	N/A
Re-Accreditation	Date:	December 1998	Score:	N/A
Re-Accreditation	Date:	December 1999	Score:	N/A
Re-Accreditation	Date:	December 2000	Score:	N/A
Re-Accreditation	Date:	December 2001	Score:	N/A
Re-Accreditation	Date:	December 2002	Score:	N/A
Re-Accreditation	Date:	December 2003	Score:	N/A
Re-Accreditation	Date:	December 2004	Score:	N/A
Re-Accreditation	Date:	December 2005	Score:	N/A
				¥.

Note: Every five (5) years the SAC sends representatives to inspect the facility and observe each classroom. Annual re-accreditation is updated annually without an audit.

### (4) Facility/Institution Biographical Statistics

	No.	
Population Capacity:	520	

Population Security Level

, 01			
Γ	Maximum	Medium	Minimum
(Male)			520
(Female)			

Staff Complement	
Executive Office	2.00
Business/Clerical/Support	13.00
Maintenance	3.00
Health Services	11.00
Programs/Education	17.00
Food Services	2.00
Correctional Supervisors	12.00
Correctional Officers	78.00
TOTAL	138.00

Quality control is achieved by continuous self-monitoring by facility staff and periodic audits are conducted by the client agency.

### (5) Occurrences - Escape, Food/Work Strike, Disturbances

We have placed great confidence in management and staff of this facility to maintain the three priorities of prison management: 1)safety of the public, 2) safety of employees and visitors, and 3) safety of the inmate population.

We believe the chart contained in this section demonstrates the commitment and successes of this facility in the provision of high quality, safe and secure correctional services.

### (6) <u>Problem Encountered/Corrective Action/Resolution</u>

Contained in this section are brief narratives of problems or concerns identified in the course of operations of this facility with an associated resolution/corrective action. As a Company, we take our "lessons learned" and incorporate them into our daily operations to ensure continued high quality service to our client agencies.



## Specific Occurrences Statistical Analysis

Facility Name & Location

Bridgeport Correctional Center - Bridgeport, Texas

35	ract	16	ber						
2005	Contract	Year 16	Num		No. of the last	0		0	0
2004	Contract	ar 15	mber	0		0		0	0
2	ਤ	<u>ح</u>	2	L					
2003	ontrac	ear 14	lumber	0		0		2 1,2	2
01	act	13	mber						
2002	Contr	Year 12 Year 13 Year 14 Year 15	Numk	0	TOWN THE PERSON	0		0	0
2001	ntract	ar 12	mber	0		0		0	0
	S gt	11 Ye	er N						
2000	Contra	Year '	Numb	0		0		0	0
1999	ntract	ar 10	mber	0		0		0	0
	ict Co	9 Ye	er Nu	_		_			
1998	Contra	Year 9 Year 10 Year 11	Numb	0		0		0	0
1997	ntract	Year 8	mber	0		0		0	0
	act Co	7	er N						
1996	Contra	Year	Numb	0		0		0	0
1995	Contract	Year 6 Year 7	mber	0		0		0	0
	ict Co	5 Y	nber Nu						·
1994	Contra	Year 5	Numb	0		0		0	0
1993	ntract	Year 4	mber	0		0	STATE OF	0	0
	ct		ber Nu				の変		
1992	Contra	Year 1 Year 2 Year 3	Numb	0		0		0	0
1991	ntract	ear 2	Number Num	0		0		0	0
4.	S sct	١ ٢	er Ne	_				-	
1990	Confr	Year	Number	0		0			0
								or More	S
								nates (	GORII
						trike		Disturbance - 10 Inmates or More	TOTAL OF 3 CATEGORIES
			GORY	മ		ood/Work Strike		pance.	LOF
			CATE	Escape		Food/		Distur	TOTA

Pour offenders began fighting in dayroom after a disagreement over chairs and table. At least one offender had a sock filled with dominos as a weapon. Approximately 6 other offenders joined in the disturbance that appeared to be racially motivated. No serious injuries noted, no force used.

<sup>2</sup> Twenty offenders began fighting inside the Gymnasium. Staff responded and ordered offenders to stop fighting - all offenders complied. The disturbance involved 10 Hispanic offenders and 1 white offender. Investigation revealed the disturbance was initiated by a disagreement regarding a TV in the dayroom. No serious injuries involved and no force used.

Performance/Process Improvement **Bridgeport Correctional Center FACILITY NAME Date of Problem** 03/25/05 Brief Narrative of Problem On 3/24/05 at approximately 1900 hrs, gas service to the Bridgeport Correctional center was interrupted. A gas main in the City of Bridgeport was damaged and caused the interruption of service to the facility. Resolution/Corrective Action Food Service Manager was contacted and an alternate breakfast meal was arranged. Offender laundry service and offender showers were delayed. The gas service was back in service at 0700 hrs on 3-25-05. The facility resumed normal operations at that time. **Contracting Agency Name** Texas Department of Criminal Justice Cheryl Cowart, Contract Administrator **Agency Contact Agency Address** #2 Financial Plaza, Suite 525 Huntsville, TX 77340 **Contact Telephone Number** 936-437-7128

### **BRONX COMMUNITY CORRECTIONAL CENTER**

Bronx, New York



### Client

Federal Bureau of Prisons

### Location

Bronx, New York

### **Contract Duration**

The Bronx Community Correctional Center began accepting offenders in October 1996. The current contract will expire in March 2007.

### **Background**

The Bronx Community Correctional Center plays a vital role in the rehabilitation process of federal offenders. This facility has been housing and providing services for offenders since October 1996. The facility staff works closely with the community to provide offenders with a comprehensive program that puts them in touch with available resources while they give back to the community.

### Scope of Work

The Bronx Community Correctional Center houses pre-release and community corrections residents. The pre-release component provides residents with the skills and resources necessary to make the transition from an institutional setting to independent and responsible living in the community. The community corrections component provides the same skill and resource training, although residents are confined to the

facility when they are not engaged in employment and community service projects or activities directed by the court.

A primary responsibility of facility staff is helping residents obtain employment. Staff meets this obligation through employment counseling, job training, a resource directory, business contact network, and a comprehensive system of monitoring resident job search activity. The facility maintains cooperative agreements with local Brooklyn agencies to ensure offenders are provided with every opportunity to obtain employment.

### **Facility Description**

The facility is located within one mile of public transportation that leads directly to the downtown area. The close proximity of public transportation allows easy access to all work areas.

The facility provides three to six person rooms with space for each offender to store personal items.

### Accreditation

The facility was awarded the highly prestigious award of accreditation by the American Correctional Association (ACA) in 2004 with an audit score of 98.9%.





(1) Contract Type

### BRONX COMMUNITY CORRECTIONS CENTER Bronx, New York

### **CORPORATE EXPERIENCE Facility Contract/Operations Information**

Competitive \(\sum_{\text{\tiny{\tinte\text{\text{\text{\text{\text{\text{\text{\tinit}}\\ \text{\ti}\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\ti}\text{\tinit}\\ \text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\tex{\tex	Sole Source	
Awarded as a follow-on	contract X Yes	No
(2) Change Orders/Mod	ifications to Contract	
Original Services Agree	ement: April 1, 2002	
Notated Services Agree	ment: N/A	
Amended Notated Serv	ices Agreement: N/A	
	,	
(3) Accreditation	, , , , , , , , , , , , , , , , , , ,	
		*
American Correctiona	Association (ACA)	
Initial Accreditation	Date: September 2004	Score: 98.9
Re-Accreditation	Date N/A	Score:
Re-Accreditation	Date: N/A	Score:
National Commission	on Correctional Health Care (NCCHC	")
Trational Commission	in correctional freath care (receive	•)
Initial Accreditation	Date: N/A	Score:
Re-Accreditation	Date N/A	
Southern Association of	f Colleges and Schools (SACS)	
Initial Accreditation	Date: N/A	Score:

### (4) Facility/Institution Biographical Statistics

Population Capacity: 15

150

Population Security Level

	Maximum	Medium	Minimum
(Male)			118
(Female)		9	11

Staff Complement	6	GE .
Executive Office		2
Business/Clerical/Support		2
Maintenance	a a	2
Health Services		N/A
Programs/Education		6
Food Services		N/A
Correctional Supervisors		4
Correctional Officers		15
TOTAL	[	31

### (5) Occurrences - Escape, Food/Work Strike, Disturbances

We have placed great confidence in management and staff of this facility to maintain the three priorities of prison management: 1) safety of the public, 2) safety of employees and visitors, and 3) safety of the inmate population.

We believe the chart contained in this section demonstrates the commitment and successes of this facility in the provision of high quality, safe and secure correctional services.

### (6) Problem Encountered/Corrective Action/Resolution

Contained in this section are brief narratives of a problems or concerns identified in the course of operations of this facility with an associated resolution/corrective action. As a Company, we take our "lessons learned" and incorporate them into our daily operations to ensure continued high quality service to our client agencies.



# Specific Occurences Statistical Analysis

# Facility Name & Location: Bronx Community Corrections Center; Bronx, New York

2005

	Contract	Contract	Contract	Contract	Contract	Contract	Contract	Contract	Contract	Contract	Contract	Contract
	Year	Year 2	Year 3	Year 3 Year 4 Year 5 Year 6 Year 7 Year 8 Year 9 Year 10 Year 11 Year 12	Year 5	Year 6	Year 7	Year 8	Year 9	Year 10	Year 11	Year 12
CATEGORY	Number	Number	Number	Number Number	Number	Number	Number	Number	Number	Number Number Number Number Number	Number	Number
Walk Aways	0											
Food/Work Strike	0											
							The second second second					
Disturbance - 10 Inmates or More	0											
TOTAL OF 3 CATEGORIES	0 1											
							4					

<sup>&</sup>lt;sup>1</sup>There were no incidents to report Nov.- Dec. 2005 (since the Facility take-over)

**Performance/Process Improvement FACILITY NAME Bronx Community Corrections Center Date of Problem** November 4, 2005 **Brief Narrative of Problem** There was an issue with the retention rate at the Bronx Community Corrections between August -November 2005. A total of ten staff members either resigned or had been terminated. Resolution/Corrective Action An employee of the month program was implemented. Also, a training coordinator was appointed to ensure staff received the appropriate training in order to perform their job function. The training coordinator is also responsible for ensuring staff receive the initial training mandated by the Bureau of Prisons and ACA requirements. In addition, the training coordinator ensures staff receive the required training for both agencies on a yearly basis. Committees were formed such as, the training, safety and affirmative action committees, which allow staff more access to the decision making process in the operation of the facility. **Contracting Agency Name** Federal Bureau of Prisons **Agency Contact** 100 29th Street, MDC Brooklyn **Agency Address** Brooklyn, New York 11232 Contact Telephone Number James L. Sullivan

(718) 840-4219

### **BROOKLYN COMMUNITY CORRECTIONAL CENTER**

Brooklyn, New York

### Client

Federal Bureau of Prisons

### Location

Brooklyn, New York

### **Contract Duration**

Initial contract: This facility began taking offenders in June 1989. The contract has been renewed twice via the competitive bid process. The current contract will expire in January 2010.

### Background

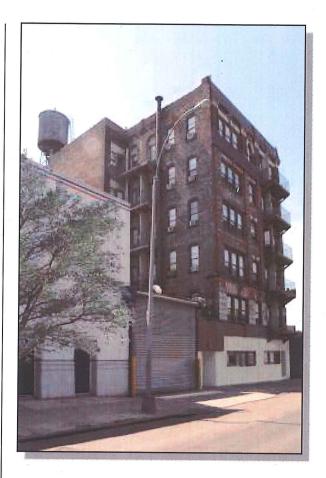
The Brooklyn Community Correctional Center plays a vital role in the rehabilitation process of federal offenders. This facility has been housing and providing services for offenders since June 1989. The facility staff works closely with the community to provide offenders with a comprehensive program that puts them in touch with available resources while they give back to the community.

The facility has an established Community Relations Board (CRB) that meets on a regular basis. Establishing the CRB recognizes that the community has a legitimate role in community corrections as it relates to the impact of the program on the immediate surroundings, on taxes, on police and fire departments, on property values, and public safety. The GEO Group, Inc (GEO) recognizes that inclusion of the community facilitates public acceptance of the program and creates a sense of investment in its success without interfering with sound management practices.

### Scope of Work

The Brooklyn Community Correctional Center houses pre-release and community corrections residents. The pre-release component provides residents with the skills and resources necessary to make the transition from an institutional setting to independent and responsible living in the community. The community corrections component provides the same skill and resource training, although residents are confined to the facility when they are not engaged in employment and community service projects or activities directed by the court.

A primary responsibility of facility staff is helping residents obtain employment. Staff meets this obligation through employment counseling, job training, a resource directory, business contact



network, and a comprehensive system of monitoring resident job search activity. The facility maintains cooperative agreements with local Brooklyn agencies to ensure offenders are provided with every opportunity to obtain employment.

### Facility Description

The Brooklyn Community Correctional Center is located close to public transportation to ensure that employed offenders are able to get to their jobs. The facility provides three to six person rooms with space for each offender to store personal items.

### Accreditation

The facility was awarded the highly prestigious award of accreditation by the American Correctional Association (ACA) in 2004 with an audit score of 97.90%.





### BROOKLYN COMMUNITY CORRECTION CENTER Brooklyn, NY

### **CORPORATE EXPERIENCE**Facility Contract/Operations Information

Contract Type
Competitive X Sole Source
Awarded as a follow-on contract X Yes No
Change Orders/Modifications to Contract
Original Services Agreement:
Renewed Contract - Base Period - Two (2) years with three (3) one (1) year options
Notated Services Agreement:
Amended Notated Services Agreement:
Accreditation
American Correctional Association (ACA)
Initial Accreditation Date: January, 2004 Score: 97.9
Re-Accreditation Date Score:  Re-Accreditation Date: Score:
Re-Accreditation Date: Score:



### BROWARD TRANSITION CENTER

Deerfield Beach Florida

**Client:** Bureau of Immigration and Customs Enforcement (ICE).

Location: Deerfield Beach, Broward County, Florida

Contract Duration: On December 31, 1996 the Broward County Sheriff's Office (BSO) awarded GEO a contract with unlimited two-year options for the provision of a county work release facility for 300 county offenders. The facility received its first residents on February 16, 1998. Subsequently, in October 2002, the contract was modified to 50 county beds and was renewed through 09/30/06.

A contract with ICE to provide a transition center comprised of 150 beds for female detainees (asylum seekers) was awarded on August 8, 2002 and extended to September 30, 2003. Initial intake began August 26, 2002. A new contract was awarded in July 2003 and extends for a five-year period beginning October 1, 2003 with (4) one-year options, expiring 09/30/08. This contract increased services to provide for 200 female residents with an option to expand by an additional 50 at ICE's request. The current contract also permits for the housing of non-criminal male detainees (asylum seekers).

In December 2005, as a result of the impending increase in the ICE population, design capacity increased by 150 beds, bringing the total to 450 beds: 400 to house ICE detainees and 50 to house BSO inmates. On February 1, 2006 the contract with the BSO was terminated by mutual agreement in order to allow the entire facility to be utilized by ICE.

**Background** 

The Broward County jail system, like many throughout the nation, was over-crowded and operates under a federal court consent decree. The county was clearly searching for innovative and cost effective ways to increase their confinement bed space. In response to the September 11, 2001 tragedy, ICE enacted aggressive detention statutes, which required numerous additional beds. Under an urgent and compelling contract, the center initiated development and implemented an extremely successful pilot project, which placed emphasis upon alternatives to standard detention practices.

### Scope of Work

Pursuant to our ICE contract, our center provides a safe, secure, and humane environment that promotes the welfare and socialization of detainees. We provide realistic self-help education programs and encourage detainees to participate in various intra-institution work assignments. Individual social, psychological, medial and religious counseling is available.

### **Facility Description**

The GEO Group designed and constructed this 85,000 sq.ft. 300-bed center specifically as an access-controlled community correctional center. The design allowed for a 150-bed expansion at nominal cost which was implemented in December 2005. This unique community resource represents one of the few "purpose-built" community correctional centers of this size in the United States. The center consists of a two-story building designed and constructed to blend in with the community setting and to provide privacy, separation by gender, and full support space for the residents and staff.

### Accreditation

In less than a year of operation, the center was awarded accreditation by the American Correctional Association (ACA) on January 26, 1999, achieving this feat with an outstanding score of 100%. The center was reaccredited in March 2002 with a score of 98.70% and again in February 2005 with a score of 100%.





### BROWARD COUNTY TRANSITIONAL CENTER Deerfield Beach, Florida

### **CORPORATE EXPERIENCE Facility Contract/Operations Information**

(1) <u>Contract Type</u>
Competitive x Sole Source
Awarded as a follow-on contract X Yes No
(2) Change Orders/Modifications to Contract
This facility began taking BSO residents on February 16, 1998. This contract expired on
September 30, 2003 and was replaced with a one year, downsized agreement. The curren
contract allows for 90 Males, 10 Females at per diem rate \$50.00 for the 1st 50 and \$45.00 each
resident over 50. The facility continues an ICE contract for 150 guaranteed detainees. The pe
diem rate is \$90.00 up to 150 and \$87.02 over 150. During 2004, BTC agreed to accept non
criminal male detainees and increase of overall DHS population to 250 at same rate. Effective
January, 2006, the GEO Group elected to dissolve it's contract with Broward Sheriff's Office
providing an additional 50 beds for DHS.
(3) Accreditation
American Correctional Association (ACA)
Initial Acqualitation Data: Innuary 1000 Course 1000/

		ΓΟΤΑL		. [		01	
	Correctional Officers					13	
	Correctional Supervisors	ki .				6	
	Food Services					6	
		2					
	Programs/Education			ŀ	1	10	
	Health Services			2		9	
	Maintenance	ıı				4	101
	Business/Clerical/Suppo	rt		}		7	
	Staff Complement Executive Office				- A	6	
	Staff Complement		· · · · · · · · · · · · · · · · · · ·		20		
	T	OTALS					
	Adult Female			×		200	
	Adult Male					250	
	Population Security Leve	el	Maximum	Ме	dium	Minimum	
	Population Capacity:	450					
(4)	Facility/Institution E	nograp	omeal Statistics				
(1)	Essility/Lastitytian I		higal Ctatistics				
	Initial Accreditation	Date:	N/A		Score:		
	Southern Association of	Conego	es and Schools (SAC				
	Southern Association of	f College	es and Schools (SAC	7 <b>S</b> )			
	Initial Accreditation	Date:	N/A		Score:		
	National Commission o	n Corre	ctional Health Care	e (NCCH	C)		
	Re-Accreditation	Date:	March 2005		Score:	100%	
	Re-Accreditation	Date:	March 2002		Score:	98.7%	

Quality control is achieved by continuous detailed monitoring by facility staff oversight and periodic audits conducted by the client agencies and GEO Eastern Regional Office Staff.

### (5) Occurrences - Escape, Food/Work Strike, Disturbances

We have placed great confidence in management and staff of this facility to maintain the three priorities of prison management: 1) safety of the public, 2) safety of employees and visitors, and 3) safety of the inmate population.

We believe the chart contained in this section demonstrates the commitment and successes of this facility in the provision of high quality, safe and secure correctional services.

### (6) Problem Encountered/Corrective Action/Resolution

Contained in this section are brief narratives of a problems or concerns identified in the course of operations of this facility with an associated resolution/corrective action. As a Company, we take our "lessons learned" and incorporate them into our daily operations to ensure continued high quality service to our client agencies.



## Specific Occurrences Statistical Analysis

## Facility Name & Location

Broward Transitional Center, Deerfield Beach, Florida

	1998	1999	2000	2001	2002	2003	2004	2005		Ti di	
Vontrac Year 1	#	Contract Year 2	Contract Year 3	Contract Year 4	Contract Year 5	Contract Year 6	Contract Year 7	Contract Year 8	Contract Year 9	Contract Year 10	Contract Year 11
CATEGORY				Number	Number						
Escape 0		0	2 3,4	12	0	36	0	0			
Food/Work Strike 0		0	0	0	0	0	0	0			
	1000										
Disturbance - 10 Inmates or More 0		0	0	0	0	0	0	0			
	100									To the second se	
Walk Away . 25 <sup>1</sup>	-	44 2	20 4	5 2	28	9 8	8 2	5 <sup>8</sup>			
TOTAL OF 3 CATEGORIES 25	2	44	2	_	28	11	8	. 5	ıā		

These incidents involved "residents" walking away from this work release facility, or not returning from work assignments. These are not escapes from secure custody.

<sup>&</sup>lt;sup>2</sup> These incidents involved "residents" walking away from this work release facility, or not returning from work assignments. These are not escapes from secure custody.

<sup>&</sup>lt;sup>3</sup> One inmate left facility in cab and returned the next morning. He was transferred to Sheriff's office.

<sup>\*</sup> One inmate escapted from medical transport van and fled on foot. He was recaptured four hours later. There were 20 "walk aways" from this work release facilty not considered escapes from secure custody.

<sup>&</sup>lt;sup>5</sup> Escaped by climbing down palm tree after crossing roof. Returned same day. There were 5 "walk aways" from this work release facility not considered escapes from secure custody.

<sup>&</sup>lt;sup>6</sup> One BSO resident, fled from break area of kitchen. Returned to BTC same night & transported to BSO. Two DHS detainees fled by removing individual A/C unit from it's casing, kicking out A/C cover and jumping from 2nd floor, they remain at large. Eight walk-aways, not considered escapes from secure custody.

<sup>&</sup>lt;sup>7</sup> Eight walk aways not considered escapes from secure custody.

<sup>&</sup>lt;sup>8</sup> Five walk aways not considered escapes from secure custody.

**Performance/Process Improvement FACILITY NAME** Broward Transitional Center **Date of Problem** 2005 **Brief Narrative of Problem** With the possible termination of BSO contract, BTC will lose an invaluable on-site work force. **Resolution/Corrective Action** Facility must develop viable, realistic contingency plans for the utilization of detainee work force. As DHS detainees are not required to work, efforts to increase and maintain detainee enthusiasm for work assignments must be continually pursued, endorsed, and aggressively supported. If NOT appropriately managed, BTC staff will become responsible for lawn care, laundry, food service Deliveries and/or basic trash removal. Contracting Agency Name DHS/Immigration and Custom Enforcement **Agency Contact** Nicole Wright, COTR Agency Address Krome SPC 18201 S.W. 12th Street Miami FL 33194 **Contact Telephone Number** 305-552-1845



### CENTRAL TEXAS DETENTION FACILITY

San Antonio, Texas

Client: US Marshals Service

Location: San Antonio, Bexar County, Texas

Contract Duration: Original contract October 1988. New contract awards in 1991, 1993, 1996. Extension to 08/31/03. Additional extension to 02/29/04 at which time, the contract with the Texas Department of Criminal Justice-Parole Division was allowed to expire. IGA is through the county. Extension through January 2007.

### **Background**

In a coordinated effort to relieve jail overcrowding, The GEO Group was selected to renovate a 28-year old, 8-story jail in Bexar County, San Antonio, Texas. The requirement was to complete the renovation and receive inmates from other county jails within 90 days. The contractual commitment, which involved extensive refurbishment, reequipping the facility, and training 150 local personnel, was met on time and within budget. This facility not only provided immediate relief from jail overcrowding; it also provided a powerful sanction for parole violators.

### Scope of Work

At the 623-bed Central Texas Detention Facility (CTDF), The GEO Group is responsible for providing secure care, custody, control, and transportation for U.S. Marshal (male/female) prisoners, and ICE detainees. The capacity was increased to 643 beds on November 21, 2003.

### Facility Description

This 8-story concrete and steel building was constructed in downtown San Antonio in early 1962, and served as Bexar County's jail until it was vacated in early 1987. The exterior of the building

was in good condition. However, the interior had been allowed to deteriorate to such a degree that one of the County's original recommendations was to completely demolish the interior of the structure and rebuild it at a cost of \$10-12 million. The GEO Group's study revealed that the interior could be salvaged and economically refurbished to house offenders at a cost of \$1.4 million. Renovation work included a remodeled kitchen and laundry, complete renovation of the air conditioning systems, implementation of hot water to laundry and housing areas, significant removal and relocation of bar grate partitions and steel bunks, modernization of administrative support areas, complete rehabilitation of surveillance and detection systems, complete overhaul of five existing elevators, a general cleanup, painting, and redecoration of the entire interior. The systems within the facility now meet all local, State, and Federal regulations. Incorporated into the redesign were changes that allowed for the direct supervision method whereby unarmed officers move freely among the offenders, thus maintaining order and security.

### Accreditation

The CTDF began operations in January of 1989, and within five months was certified by the Texas Commission on Jail Standards as being in compliance with their standards. Just seven months after opening, the medical services program was accredited by the National Commission on Correctional Health Care (NCCHC). NCCHC re-accredited the facility's medical services in February 1998 and again in July 2001. The GEO Group has recently cancelled NCCHC due to client's non-requirement.





### CENTRAL TEXAS DETENTION FACILITY San Antonio, Texas

### **CORPORATE EXPERIENCE Facility Contract/Operations Information**

•
(1) <u>Contract Type</u> : This facility operates under multiple contracts for beds for various government clients:
US Marshals Service
*The GEO Group San Antonio provides correctional management services to the USMS through an Inter-Governmental Agreement (IGA) between Bexar County, Texas and the USMS
Awarded as a follow-on contract    ✓ Yes    No
U.S. Immigration and Naturalization Service
Competitive Sole Source √  *The GEO Group San Antonio provides correctional management services to the ICE through an Inter-Governmental Agreement (IGA) between Bexar County, Texas and the INS
Awarded as a follow-on contract    ✓ Yes    No
(2) Change Orders/Modifications to Contract
U. S. Marshals Service
The U.S. Marshals Service contract with Bexar County (IGA) is a sole source contract. The GEO
Group, Inc.'s Central Texas Detention Facility provides housing for federal prisoners. The contract

was renegotiated, and the per diem was increased from \$40.00 per day to \$47.27 per day. The cost

increase was based on services required and bed availability in Bexar County.

### Bureau of Immigration and Customs Enforcement (BICE)

The Bureau of Immigration and Customs Enforcement contract with Bexar County (IGA) is a sole source contract. The GEO Group, Inc.'s Central Texas Detention Facility provides correctional services for detainees. The current rate of per diem as of 12/30/02 is \$47.27.

### (3) Accreditation

Population Security Level

As of 02/09/06

American Correction	al Associa	tion (ACA)		
Initial Accreditation	Date:	N/A	Score:	
		i i		
National Commission	on Corre	ctional Health Care (NCCH	C)*	
Initial Accreditation	Date:	October 1989	Score:	Pass
Re-Accreditation	Date:	January 1992	Score:	Pass
Re-Accreditation	Date:	February 1995	Score:	Pass
Re-Accreditation	Date:	June 1998	Score:	Pass
Re-Accreditation	Date:	November, 2001	Score:	Pass
*The Central Texas Dete	ention Fac	ility Medical Department is no	o longer se	eking accredita
by the NCCHC.				
	of College	es and Schools (SACS)		
Initial Accreditation	Date:	N/A	Score:	
) Facility/Institution	Biograpl	hical Statistics		
	<u> </u>	9		
Population Capacity:	652			

	Maximum	Medium	Minimum
U.S. Marshals Service (Male)		310	
U.S. Marshals Service (Female)	2	25	
U. S. Marshals Service (S.D. Males)		111	
U.S. Marshals Service (S.D. Female)		78	× ×
Bureau of Immigrations and Customs			
Enforcement (BICE) (Male)		111	
Bureau of Immigrations and Customs		22	
Enforcement (BICE) (Female)	,,	17	
Bexar County Inmates		11(we no longer	TA TA

TOTALS:

have these 11 inmates)

652

Staff Complement	
Executive Office	3.00
Business/Clerical/Support	7.00
Maintenance	5.00
Health Services	13.80
Programs/Classification	8.00
Food Services	6.00
Correctional Supervisors	13.00
Correctional Officers	109.60
TOTAL	165.40

Quality control is achieved by continuous self-monitoring by facility staff and periodic audits are conducted by the client agency.

### (5) Occurrences - Escape, Food/Work Strike, Disturbances

We have placed great confidence in management and staff of this facility to maintain the three priorities of prison management: 1) safety of the public, 2) safety of employees and visitors, and 3) safety of the inmate population.

We believe the chart contained in this section demonstrates the commitment and successes of this facility in the provision of high quality, safe and secure correctional services.

### (6) <u>Problem Encountered/Corrective Action/Resolution</u>

Contained in this section are brief narratives of a problems or concerns identified in the course of operations of this facility with an associated resolution/corrective action. As a Company, we take our "lessons learned" and incorporate them into our daily operations to ensure continued high quality service to our client agencies.



## Specific Occurrences Statistical Analysis

Central Texas Detention Facility - San Antonio, Texas Facility Name & Location

	1989	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	2000	2001	2002	2003	2004	2002
	Contract	Contract	Contract	Contract	Contract	Contract	Contract	Contract	Contract	Sontract (	Contract	Contract	Contract Con	Contract	Contract	Contract	Contract
	Year 1	Year 2	Year 1 Year 2 Year 3	Year 4	Year 5	Year 6	Year 7	Year 8	Year 9	Year 10	Year 11	Year 12	Year 8 Year 9 Year 10 Year 11 Year 12 Year 13 Year 14 Year 15 Year 16	Year 14	Year 15		Year 17
CATEGORY	Number	Number	Number Number Number Nun	Number	Number	Number	Number	Number	Number	Number	Number	Number	Number	Number	Number	Number	Number
Escape	1-	0	0	0	0	0	0	1 5	0	13	0	0.4	0	0	0	0	0
								A STATE OF THE PARTY OF	September 1		A STATE OF THE PARTY OF THE PAR	A CONTRACTOR OF THE PARTY OF TH					
	0			0	0	0	0	0	0	0	0	0	0	0	0	0	0
				TO SECURE							STATE OF THE PARTY				STATE OF THE PARTY		
Disturbance - 10 Inmates or More	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
TOTAL OF 3 CATEGORIES	~	0	0	0	0	0	0	τ.	0	1	0	0	0	0	0	0	0

because of legal material; 4 inmates overpowered two staff and exited through sallyport where a car was waiting (this was prior to construction of secured Control Center.) One inmate Federal Court allowed a private investigator to have contact visit with federal inmate; a gun was passed by exchinging legal material; inexperienced staff did not shake down inmates was apprehended in one week, one inmate apprehended in 3 months; one in 6-7 months. The fourth is known to federal authorities and is a Mexical National residing in Mexico

<sup>2</sup> One Oklahoma inmate excaped by squeezing through a six inch opening in window in the out catwalk area; inmate apprehended within 48 hours of escape.

3 US Marshals prisoner gained access to the fire escape via the roof. He proceeded to make his way down the fire escape but fell from the 3rd floor to the grund breaking his leg. He was captured at that time.

4 Forty-seven parole/work rlease inmates "failed to return" to the facility. (The facility no loner hosues this classification of inmates.)

Performance/Process Improvement

FACILITY NAME	Central Texas Detention Facility
Date of Problem	August 2005

# Brief Narrative of Problem

Differ ideals	adire of the							
In the mor	nth of August 2	2005, Immigr	ation Custon	ns Enforcer	ment (ICE) re	moved 100	% of their	
Inmates fr	om the CTDF.	Immigration	n Customs E	nforcement	(ICE) remov	ed their inn	nates from th	ne
CTDF due	to the openin	g of a new IC	CE Facility in	Pearsall. T	exas.			
	×	8					V.	
		5 8		*				
						6		
			100					

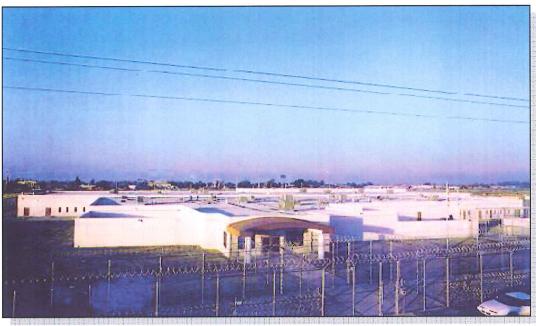
# Resolution/Corrective Action

The GEO Group, Inc. – CTDF – established contacts with Southern District U.S. Marshal Service
Working to assist them in the housing of Southern district USMS inmates. The CTDF immediately
filled the vacancies that occurred when ICE moved their inmates. The need for bed space for
Southern District U.S. Marshal inmates enabled the facility to mutually benefit and maintain this
facility's revenue that far exceeded our budgeted revenue.

<b>Contracting Agency Name</b>	IGA/ICE.U.S. Marshal Service
<b>多数企业发展的企业</b>	Southern District U.S. Marshal Service
Agency Contact	Southern District U.S. Marshal Service
	Gene Diaz
Agency Address	1701 West Business Hwy 83
	Suite 100
	McAllen, Texas 78501
Contact Telephone Number	956-227-1895

# CENTRAL VALLEY MODIFIED COMMUNITY CORRECTIONAL FACILITY

McFarland, California



**Client:** California Department of Corrections & Rehabilitation

Location: McFarland, Kern County, California

**Contract Duration**: Contract award 08/20/96: 10 year contract with negotiations every two years for language and finances. Current period in force through December 2007.

# Background

The Central Valley Modified Community Correctional Facility is a medium security facility designed to house medium custody inmates or parole violators for the California Department of Corrections who are designated as Level II custody grades. The facility received complete community support with The GEO Group, Inc. becoming one of the city's largest employers. The GEO Group, Inc. made a commitment to local residents to recruit locally; over 80% of the facility staff were hired from McFarland and the surrounding communities.

## Scope of Work

The Central Valley Modified Community Correctional Facility accepts inmates who meet the inmate screening criteria and provides educational, vocational and counseling opportunities to include drug and alcohol counseling, pre-release instruction, life/social skills development programs, English as a Second Language (ESL), GED instruction, and computer programming.

# **Facility Description**

Each 114,450 sq. ft., single-story masonry building was financed, designed and built by The GEO Group, Inc. on 20 acres of land. It has the capacity to house 550 male, medium custody inmates. It contains a fully equipped health care unit and rooms for classroom instruction, counseling, and visitation. Educational areas include a computer laboratory, library, and indoor and outdoors recreational areas. A fully equipped kitchen provides meal services for all inmates and staff. The facility is designed to provide a buffer zone of outdoor plants and architectural designs to fit in the existing environment. Housing units are designed so that inmates may move about freely under the direction of unarmed officers who monitor their activities and movements between areas.

The facility design enables modern correctional techniques such as direct supervision. The building's perimeter and control centers utilize state-of-the-art electronic surveillance and detection techniques. Security enhancement measures include a central control room that contains CCTV monitors allowing staff to survey the interior as well as perimeter areas, and a microwave detection system to monitor the perimeter fence.

## Accreditation

While this facility operates in compliance with American Correctional Association (ACA) Standards, the Client (CDC) has requested, in the past, that ACA accreditation not be pursued.





# CENTRAL VALLEY MODIFIED COMMUNITY CORRECTIONAL FACILITY McFarland, California

# **CORPORATE EXPERIENCE Facility Contract/Operations Information**

(1) Contra	act Type
Comp	etitive \[ \sqrt{\sq}}}}}}}}}}} \signtimetitintift{\sqrt{\sq}}}}}}}}}}}}}}}}}}}}}}}}}}}}}}}}}}}}
Award	led as a follow-on contract
(2) Chang	e Orders/Modifications to Contract
Amendr	nent 1, March 1997 (Approved March 2, 1999)
Contract	amended, as previously agreed through Side-Bar, to reflect accurate contract term
(based o	n facility construction and activation periods); modify various provisions; reform cost
and equi	pment provisions to state the true understanding of the parties; and revise various
exhibits	to bring conformity with cost changes.
Amendi	nent 2, April 1998 (Approved December 1999)
Contract	amended to provide a 2.71% COLA increase and reflect the average design capacity
and over	crowding beds to be provided by contractor. Three (e) staff positions were added due
overcrov	vding requirements.
Amendi	nent 3, May 25, 2001 (Approved September 18, 2001)

Contract amended to include 1) Computer Software Language, 2) Contract Closeout Language,

3) Employee misconduct language, 4) Confidentiality of data language and 5) Union organizing/activities language.

# Amendment 4, June 2002 (Approved January 3, 2003)

Contract amended to 1) Increase/encumber funds for increased energy costs, 2) Revise wording of original contract re: "Conflict of Interests," 3) Add provision re: air and water pollution and 4) Provide information on all sub-contractors and consultants.

# Amendment 5, June 2005

Contract amended to 1) The contractor's name is changed to the GEO Group Inc. All references to Contractor's former name, Wackenhut Corrections Corporation, are hereby changed by this reference.

# (3) Accreditation

The client has specifically requested that GEO not seek ACA Accreditation at this facility.

	,				
	American Correctional	Associa	tion (ACA)		
	Initial Accreditation	Date:	N/A	Score:	
	National Commission of	n Corre	ctional Health Care	e (NCCHC)	
	Initial Accreditation	Date:	N/A	Score:	
	Southern Association of	f College	es and Schools (SAC	CS)	
	Initial Accreditation	Date:	NA	Score:	
(4)	Facility/Institution B	Biograp	phical Statistics		
	Population Capacity:	640			
	Population Security Leve	<b>e</b> 1	Maximum	Medium	Minimum
	As of 12/31/05			412	121

Staff Complement	
Executive Office	1.50
Business/Clerical/Support	10.50
Maintenance	1.50
Health Services	1.60
Programs/Education	8.50
Food Services	6.00
Correctional Supervisors	10.00
Correctional Officers	72.20
	· ·
TOTAL	111.80

Quality control is achieved by continuous self-monitoring by facility staff and periodic audits are conducted by the client agency.

# (5) Occurrences - Escape, Food/Work Strike, Disturbances

We have placed great confidence in management and staff of this facility to maintain the three priorities of prison management: 1) safety of the public, 2) safety of employees and visitors and 3) safety of the inmate population.

We believe the chart contained in this section demonstrates the commitment and successes of this facility in the provision of high quality, safe and secure correctional services.

# (6) Problems Encountered/Corrective Action/Resolution

Contained in this section is a brief narrative of a problem or concern identified in the course of operations of this facility with an associated resolution/corrective action. As a Company, we take our "lessons learned" and incorporate them into our daily operations to ensure continued high quality service to our client agencies.



# Specific Occurrences Statistical Analysis

# Central Valley Modified Community Correctional Facility McFarland, California Facility Name & Location:

2005

2004

2003

2002

2001

2000

1999

1998

1997

	Contract	Contract	Contract Contract Contract Contract Contract Contract Contract Contract Contract	Contract						
	Year 1	Year 2	Year 3	Year 4	Year 5	Year 6	Year 7	Year 8	Year 1 Year 2 Year 3 Year 4 Year 5 Year 6 Year 7 Year 8 Year 9 Year 10	Year 10
CATEGORY	Number	Number	Number	Number	Number N	Number	Number	Number	Number	Number
Escape	0	0	0	0	0	0	0	0	0	
Food/Work Strike	0		0	0	0	0	0	0	0	
Disturbance - 10 Inmates or More	0	0	0	0	0	12	2 3,4 2 5,6	2 5,6	17	
TOTAL OF 3 CATEGORIES	0	-	0	0	0	-	2	2	1	

Several inmates refused to eat a meal as a protest

<sup>2</sup> Several inmates refused to eat their meals

inmates grouped in the recreation yard. Yard recall was immediately called. All inmates were put on modified movement. No use of force or <sup>3</sup> Approximately 5 "Southern" Mexican and 5 "Bulldog" Mexican inmates approached each other in combative stance with approximately 130 restraints were used.

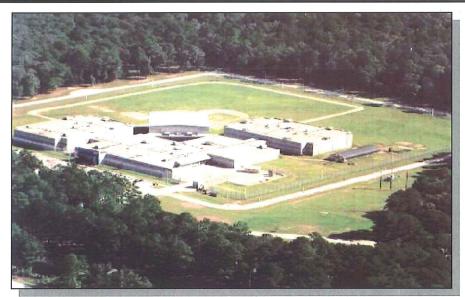
injuries received. Hispanic inmates involved were transferred to Wasco State Prison. White Inmates involved were transferred to Golden State MCCF. Approximately 35 white and Hispanic inmates were involved in a physical altercation. Code Yellow Called. Verbal orders were given for all inmates to lay on the ground. All complied with no use of force or restraints. No staff injuries. Only one inmate required immediate attention resulting from

<sup>6</sup> Incident involved 35 white and hispanic inmates. Incident was contained ot one housing unit.

<sup>5</sup> Incident involved 56 inmates from the Southern Hispanics and "other" races of inmates. Incident was contained on the recreation yard. Facility was placed on lockdown.

Incident involved 14 Southern Hisanic and Piases inmates. Incident was contained to one hosing unit.

Performance/F	Process Improvement
FACILITY NAME	Central Valley Modified Community Correctional Facility
Date of Problem	2005
<b>Brief Narrative of P</b>	roblem
	nate population being so diversified by race and gang affiliation, we were
experiencing ongoin	g problems with only having one (1) TV set in each housing unit and
accommodating all t	he different groups.
4	
×	
	3
Resolution/Correct	
	2) new sets per housing unit and had all three (3) sets placed on headphone
	use of FM transmitters. This eliminated a lot of racial tension and confusion on
the television schedu	ule and greatly reduced the noise levels in all housing units.
	· ·
0	,
	y y
× v	
Contracting Agenc	y Name California Department of Corrections
Agency Contact	Pamela Prudhome
Agency Contact Agency Address	1515 S. Street
	The first and the state of the second and the secon
	1515 S. Street



# CLEVELAND CORRECTIONAL CENTER

Cleveland, Texas

Client: Texas Department of Criminal Justice

Location: Cleveland, Liberty County, Texas

**Contract Duration:** January 1, 1999 to April 1, 2003 with (2) one-year extensions. Extension to 12/31/03. Additional extension to 01/15/04. New Contract 01/16/04-01/15/09 (includes 3 year base plus (2) one-year options.

## **Background**

In Fall 1998, the Texas Department of Criminal Justice (TDCJ) was given 90 days notice that the operator of the Cleveland Correctional Center would not be renewing its contract. TDCJ immediately released an RFP soliciting management and operational services to commence January 1, 1999. The GEO Group responded with a competitive proposal, won the contract, and assumed full responsibility for the daily operations and management of the center within 30 days of contract signing.

# Scope of Work

The GEO Group (GEO) effected an efficient and smooth transition from the existing operator to full operation under GEO direction in less than a month. To facilitate events, GEO placed a transition team in Cleveland within days of the contract signing that included the TDCJ-approved Facility Administrator, the Assistant Facility Administrator, and GEO Vice-President of Operations. The Chief of Security was the next to join the team. Transition issues included assigning an administrative team, retaining qualified staff, hiring needed staff members, introducing staff to the new management, initializing training, and familiarizing staff with GEO's policies and procedures through orientation activities. Completing transition, GEO had to inventory existing supplies and equipment, locate local suppliers, order and replace missing or needed items, establish facility accounts, upgrade the computer systems, complete the operational plan, establish mutual aid agreements, relationships with local community organizations, and assume full control.

The Cleveland Correctional Center accepts minimum security adult male offenders from TDCJ who are

within three years of parole. GEO provides programs and services that include: academic education programs, vocational training, facility work assignments, a community service squad, cognitive and life skills/pre-release training, substance abuse programs, counseling services, medical, dental and mental health care, food services, indoor and outdoor recreation, transportation, visitation, and religious programs. GEO also provides a library, a commissary, and television and radio availability.

# Facility Description

The Cleveland Correctional Center was an existing facility when GEO took over operational responsibility. The Center is 520-bed all cellblock construction housed in a single two-story building built in 1989. The building has five cellblocks housing 56 inmates, six cellblocks housing 40 inmates, nine segregation cells, a dining hall that seats 180, twelve day rooms, and an inside gym. Each day room has two televisions, tables for four, and games. There is also a day room for the segregation cells with no TV or games. The inside gym includes a craft shop, basketball goals, and weights. There are two outside recreation areas with basketball goals located on opposite sides of the gym. One has track, baseball, handball, volleyball, weights, and horseshoes. Programming space includes five classrooms, two vocational rooms, and a greenhouse. GEO's responsibility is to maintain the physical structure and tangible property within in good repair and working order and condition such that the facility meets all applicable safety and fire codes.

## Accreditations

The facility was accredited by the American Correctional Association (ACA) in January 2001 with an outstanding score of 100% and again in January 2005 with a score of 99.7%. Accreditation by the Southern Association of Colleges (SACS) was awarded in December 2002. Accreditation was received from the National Commission on Correctional Healthcare (NCCHC) in February 2000, however, health services are now provided by UTMB under a separate contract with the state.





# CLEVELAND CORRECTIONAL CENTER Cleveland, Texas

# **CORPORATE EXPERIENCE**Facility Contract/Operations Information

(1) Contract Type
Competitive √ Sole Source
Awarded as a follow-on contract    √ Yes   No
(2) Change Orders/Modifications to Contract
The GEO Group assumed the management of this facility as a result of a competitive bid situation.
This contract went into effect January 16, 2004 as a continuation of a contract initially awarded on
December 31, 1998. Modifications of Contract include the following:
• M-001
Letter of Agreement regarding identification of deficiencies in physical structure of
facility.
<ul> <li>M-002</li> <li>A. Replace Exhibit J.8, Staffing Plan dated 1/16/04 with revised Exhibit J.8, Staffing</li> </ul>
Plan dated 4/28/04, which provides a Key related to Training;
B. Replace Exhibit J.10, State Owned Equipment (SOE) Category Definitions, which
revises Category 4 and Category 6;
C. Revise Section J, List of Exhibits, J.11 to read as List of Files, Records and Logs
Identified for Retention; and
D. Replace Exhibit J.11, List of Files, Records and Logs Recommended for
Retention with Exhibit J.11, List of Files, Records and Logs Identified for Retention.

## M-003

The GEO Group, Inc. is authorized to subcontract with BENCO Systems, Inc., a qualified contractor, to install a fire alarm system at the Cleveland Correctional Center (the "Facility") as per proposal from the subject contractor.

- A. The GEO Group, Inc. shall be responsible for all costs associated with the purchase and installation of the fire alarm system and will not seek reimbursement or compensation from TDCJ.
- B. The fire alarm system shall be owned by TDCJ and shall remain installed at the Facility upon termination of the Contract.
- C. No modification to the proposal shall be permitted without prior written approval of TDCJ.
- D. TDCJ reserves the right to inspect work associated with this installation at any time.
- E. The GEO Group, Inc. shall provide CID-Private Facilities with written notice that the work is completed.
- F. CID-Private Facilities shall coordinate a final on-site inspection of the work by the Facilities Division. Upon completion of the final inspection and approval of the work by the Facilities Division, CID-Private Facilities shall provide The GEO Group, Inc. with written notice that the work is accepted by TDCJ.
- G. TDCJ does not require the purchase of the full coverage warranty described in the bid from BENCO Systems, Inc.

## M-004

A. The total funding for the contract period of September 1, 2004 through August 31, 2005 shall not exceed \$5,891,589.60.

B. In accordance with Section B.2, Pricing Schedule, the daily per diem rate will be \$30.66 for the contract period of September 1, 2004 through January 15, 2005 and \$31.27 for the contract period of January 16, 2005 through August 31, 2005.

# (3) Accreditation

# American Correctional Association (ACA)

Initial Accreditation Date: January 2001 Score: 100% Re-Accreditation Date: January 2005 Score 99.7%

# Southern Association of Colleges and Schools (SACS)

Initial Accreditation Date: December 2002 Score: N/A

# (4) Facility/Institution Biographical Statistics

Population Capacity: 520

Population Security Level	Maximum	Medium	Minimum
As of 6/30/05		3	520

Staff Complement	
Executive Office	4.00
Business/Clerical/Support	17.00
Maintenance	3.00
Health Services	0
Programs/Education	11.00
Food Services	5.00
Correctional Supervisors	11.00
Correctional Officers	74.00
	*
TOTAL	125.00

Quality control is achieved by continuous self-monitoring by facility staff and periodic audits are conducted by the client agency.

# (5) Occurrences - Escape, Food/Work Strike, Disturbances

We have placed great confidence in management and staff of this facility to maintain the three priorities of prison management: 1) safety of the public, 2) safety of employees and visitors, and 3) safety of the inmate population.

We believe the chart contained in this section demonstrates the commitment and successes of this facility in the provision of high quality, safe and secure correctional services. Since the initial contract, there have been no instances of escape, food/work strike, or disturbances.

# (6) <u>Problem Encountered/Corrective Action/Resolution</u>

Contained in this section is a brief narrative of a problem or concern identified in the course of operations of this facility with an associated resolution/corrective action. As a Company, we take out "lessons learned: and incorporate them into our daily operations to ensure continued high quality service to our client agencies.



# Specific Occurences Statistical Analysis

Facility Name & Location: Cleveland Correctional Center, Cleveland, Texas

2005

2003 2004

2002

2001

2000

1999

	Contract	Contract	Contract	Contract	Contract	Contract Contract Contract Contract Contract Contract Contract Contract Contract	Contract	Contract	Contract	Contract
	Year 1	Year 2	Year 3	Year 4	Year 5	Year 1   Year 2   Year 3   Year 4   Year 5   Year 6   Year 7   Year 8   Year 9   Year 10	Year 7	Year 8	Year 9	Year 10
CATEGORY	Number	Number	Number	Number	Number	Number	Number	Number	Number	Number
Escape	0	0	0	0	0	0	0			
Food/Work Strike	0	0	0	0	0	0	0			
Disturbance - 10 Inmates or More	0	0	0	0	0	0	0			
TOTAL OF 3 CATEGORIES	0	0	0	0	0	0	0		20	

# Performance/Process Improvement

Date of Problem September 23, 2005

# Brief Narrative of Problem

In mid September the National Weather Service warned that the Texas coast would be the target of a major hurricane. The result was a mandatory evacuation ordered for Liberty County. The evacuation posed the threat of a staffing shortage for the facility. On September 23, 2005 the Texas coast was hit by Hurricane Rita. The Cleveland Correctional Center was in the path of winds in excess of 100 mph. Electrical service was lost for eight days. The heat index soared to 110 degrees. The Cleveland Facility had to provide security and care for 520 offenders. A few days into the event, a water leak in the emergency generator began spraying water at a concerning rate.

# **Resolution/Corrective Action**

The planning and preparation for the hurricane was a major component of the resolution. Prior to the storm, food, fuel and supplies were ordered. Equipment was tested. Loose items were placed inside wile windows were boarded. The announcement of the mandatory evacuation caused a major concern about the ability to staff the facility. All employees were told that they and their immediate families were welcome to ride out the storm at the facility. The visiting room and the education department became makeshift accommodations for employees and families.

Numerous staff accepted the invitation and there was an excess of staff available throughout the event.

On Friday September 23, 2005 employees came to work with bedding, food and family members. The storm was to make land fall that night. The traffic on US 59 in front of the facility was gridlocked.

Everyone was supportive of one another and the efforts to succeed. Several employees entertained and comforted the children. Others insured that the building was well secured. At daybreak on Saturday morning the unit was being pounded by winds and rain. We had lost electrical power. The facility remained secure as everyone continued to perform their duties with emergency lights. The news of days, perhaps weeks, without power was alarming. Preparation of meals for staff and offenders was one of the major activities for the first couple of days. The daytime temperatures and humidity rose until the heat index reached 110 degrees. The facility felt like an oven. The uniform for staff included a wet towel around everyone's shoulders. Each morning and afternoon the Major and Assistant Warden went into every living area in the facility to share whatever news was available with the staff and offenders. This seemed to be a major reason for the cooperation of the offenders. By Monday the key staff members began to take turns checking for damage at their own homes. On Tuesday the sixteen year old emergency generator began to leak water. Within a few hours the drips became a stream of water shooting out twenty feet. A garden hose was inserted into the radiator and water pressure turned on full

force. Read Smith, Central Regional Director of Operations, located a backup generator that we would receive within 24 hours.

The assistance of the Regional Office was fantastic. Arrangements were made for generator fuel. Warden Butch Head sent a "care package" of ice, meat and supplies that increased the quality of life significantly. Warden Richard Clark delivered a bar-b-que pit that made hot meals possible. The facility survived eight days with out electricity. Even then, there was not food or fuel available in Liberty or surrounding counties for day to come. Fortunately, we were able to provide wholesome meals and reasonable care for employees, their families and the offenders.

It would take volumes to accurately describe the hour to hour challenges, and the individual and group efforts to solve them. The atmosphere of team work was uncanny. This staff was working in dreadful conditions, yet maintained their professionalism and their dedication to provide humane conditions for everyone affected. A testimony to the sincere efforts of the staff was evidence by the fact that during the power loss, there were no disciplinary cases filed on offenders and there was not a single grievance filed by an offender.

Contracting Agency Name	Texas Department of Criminal Justice
Agency Contact Agency Address	Jon Gilbert 2501 Lake Road, Suite 1
Agency Address	Huntsville, Texas 77340
Contact Telephone Number	(936) 437- 2516



# COKE COUNTY JUVENILE JUSTICE CENTER

Bronte, Texas

## Client

**Texas Youth Commission** 

## Location

Bronte, Coke County, Texas

## **Contract Duration**

Awarded 6/23/94. Original contract 10/1/94 to 9/30/96 (unlimited two year renewals). Extension 10/1/96 to 2/28/97. Renegotiated 3/1/97 to 2/28/99 (renewed every 2 years for 12 years; unlimited after that time. Renegotiated 3/31/99 and again 3/31/01 to 3/31/03. Current contract runs from 04/01/03 to 03/31/04 to 08/31/04. A new contract was signed on 09/03/04 for a two year period ending 08/31/06.

## Background

GEO was awarded a contract for the design, construction, operation, and management of a 96-bed residential facility for female juvenile offenders. The focus of the facility is to provide a therapeutic program in a secure environment and to provide a full spectrum of programs for this specialized population. In May 1997, the resident capacity increased to 104.

In August 1998, the facility began a transition to house 200 male juvenile parolee offenders. Original construction began in July 1994. The first female offender was received at the facility on October 1, 1994. The first male arrived at the facility on October 20, 1998. After December 1, 1998, the facility housed only male juvenile offenders.

The Center has twice been named "Contract Facility of the Year" by the Texas Youth Commission at its Annual Training Conference. The first award came in 1999 and the most recent was on June 15, 2005.

Scope of Work

The Coke County Juvenile Justice Center is designed to provide intensive short term programming for male juvenile offenders whose parole status has been revoked without assignment of a minimum length of stay. The intent is to provide the least restrictive intervention available as a sanction for parole violation and enable a youth to complete the program and be successfully reintegrated into the community on parole status within 180 days. The population consists of male offenders between the ages of 13-21 placed by the Texas Youth Commission.

# **Facility Description**

The facility is approximately 78,000 square feet located on 5.6 acres with eight housing dorms with a total of 200 beds. All housing areas include multiple occupancy cells, housing 24 to 28 juveniles with dayrooms and group rooms. Support areas consist of intake/release processing, medical, kitchen, laundry, education and gymnasium. Administrative areas include offices, records, visitation and an outdoor patio to be shared by youthful offenders and visitors.

# Accreditation

The facility was named the "Contract Facility of the Year" by the Texas Youth Commission in 1999 and again in 2005. The medical unit was certified by the National Commission on Correctional Health Care (NCCHC) in October 1996 and was reaccredited in October 1999 with an outstanding score of 100% and again received a score of 100% when it was re-accredited in 2003. Accreditation was cancelled in 2004 as Texas Tech University now provides for offender health care at the facility. This is the first time that GEO has partnered with Texas Tech to provide these services.





# COKE COUNTY JUVENILE JUSTICE CENTER Bronte, Texas

# **CORPORATE EXPERIENCE**Facility Contract/Operations Information

(1) Contract Type
Competitive √ Sole Source
Awarded as a follow-on contract Yes √ No
(2) Change Orders/Modifications to Contract
The original contract (1994) was for two (2) years with unlimited two-year renewals.
Amendment 1 - This facility then entered into a new contract with the Texas Youth Commission
March 1, 1998, expiring February 28, 1999. The contract called for reduction in required Juvenile
Correctional Officers staffing from a ratio of 1:5 to 1:8. The new contract included the addition of a
security unit and an increase in population by eight (8) residents bringing the total number of residen
beds to 104. The changes resulted in lowering of the per diem rate by approximately \$6.00 per
day per resident.
Amendment 2 - August 10, 1998. This amendment increased the juvenile population from 104
females to 200 males. The per diem was decreased by approximately \$15.04.
Amendment 3 – October 1, 1998 – Change of per diem amount.
Amendment 3 – March 1, 1999 – Contract extension through March 31, 1999.
Contract renewed from April 1, 1999 through March 31, 2001.
Contract renewed from April 1, 2001 through March 31, 2003.

Amendment 4 - Contract extended from March 31, 2003 through May 31, 2004.

Amendment 5 - Contract extended from June 1, 2004 to August 31, 2004.

Contract renewed from September 1, 2004 to August 31, 2006.

# (3) Accreditation

# American Correctional Association (ACA)

Initial Accreditation Re-Accreditation

Date:

February 1997 April 2000 Score:

99.00 95.30

# National Commission on Correctional Health Care (NCCHC)

Initial Accreditation

Date:

September 1996 October 1999 August 2003

Score:

Score:

Pass Pass Pass

Re-Accreditation Re-Accreditation

Date:

Southern Association of Colleges and Schools (SACS)

Initial Accreditation

Date: N/A

Sc

Score:

# (4) Facility/Institution Biographical Statistics

Population Capacity:

200

Population Security Level As of 6/30/05

Maximum	Medium	Minimum
201		

Food Services	
Maintenance Health Services-Outsourced to Texas Tech Programs/Education Food Services	3.00
Health Services-Outsourced to Texas Tech Programs/Education Food Services	7.72
Programs/Education Food Services	3.00
Food Services	N/A
	6.00
Correctional Supervisors	7.88
	4.00
Correctional Officers 10	3.87

TOTAL

155.87

Quality control is achieved by continuous self-monitoring by facility/regional staff and periodic audits are conducted by the client agency.

<sup>\*</sup> Contracted through Bronte Independent School District

# (5) Occurrences - Escape, Food/Work Strike, Disturbances

We have placed great confidence in management and staff of this facility to maintain the three priorities of prison management: 1) safety of the public, 2) safety of employees and visitors, and 3) safety of the inmate population.

We believe the chart contained in this section demonstrates the commitment and successes of this facility in the provision of high quality, safe and secure correctional services.

# (6) Problem Encountered/Corrective Action/Resolution

Contained in this section are brief narratives of problems or concerns identified in the course of operations of this facility with an associated resolution/corrective action. As a Company, we take our "lessons learned" and incorporate them into our daily operations to ensure continued high quality service to our client agencies.



# Specific Occurrences Statistical Analysis

Facility Name & Location

Coke County Juvenile Justice Center - Bronte, Texas

2005

2004

2003

2002

2001

2000

1999

1998

1997

1996

1995

1994

	Contract	Contract	Contract	Contract	Contract	Contract	Contract	Contract	Contract	Contract	Contract	Contract
	Year 1	Year 2	Year 3	Year 4	Year 5	Year 6	Year 7	Year 8	Year 9	Year 10	Year 11	Year1 Year2 Year3 Year4 Year5 Year6 Year7 Year8 Year9 Year10 Year11 Year12
CATEGORY	Number	Number	Number	Number	Number	Number	Number	Number	Number	Number	Number	Number
Escape	0	0	0	0	0	2 <sup>2</sup>	23	0	0	1 2	0	0
Food/Work Strike	0	0	0	0	0	0	0	0	0	0	0	0
Disturbance - 10 Inmates or More	0	1-1	0	0	0	0	0	0	1.4	0	0	0
TOTAL OF 3 CATEGORIES	0	_	0	0	0	2	2	0	_	-	0	0

Several residents of A Dorm blockaded themselves in a room; no force was necessary; minor damage occurred

<sup>2</sup> Two residents escaped from the facility by exiting through a fire door and climbing an outside perimeter fence. One resident was taken into custody 1-1/2 hrs after the escape; the second was back in custody in 3-1/2 hrs.

<sup>3</sup> Two residents escaped from the facility through an exit door in the segregation unit. Both residents climbed the outside perimeter fence. Both were apprehended by GEO staff the next day approximately two (2) miles from the facility.

<sup>4</sup> Two officers were assaulted by inmates in major disturbance. Disturbance in dorm resulted in minor property damage. <sup>5</sup> One resident was able to exit the gym and climbed an inner perimeter fence. The resident gained access to the roof of the admin building. The resident jumped off the building, crossed the parking and was apprehended across the

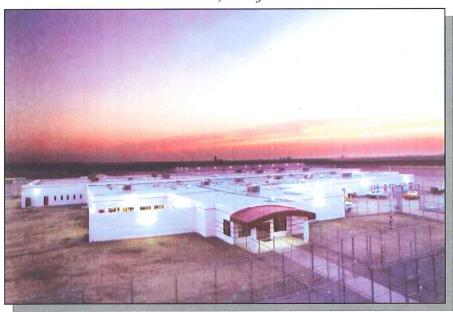
street from the facility. The resident was back in custody in under 5 minutes.

SuppBOP383

Contracting Agency Name	Texas Youth Commission
Agency Contact	Valerie Jones
Agency Address	7055 US Hwy 277/PO BOX 700
	Bronte, TX 76933
Contact Telephone Number	325-473-7200

# DESERT VIEW MODIFIED COMMUNITY CORRECTIONAL FACILITY

Adelanto, California



**Client:** California Department of Corrections and Rehabilitation

**Location:** Adelanto, San Bernardino County, California

**Contract Duration:** Contract award 08/18/96: 10 year contract with negotiations every two years for language and finances. Current period in force through December 2007.

Background

The Desert View Modified Community Correctional facility is a restricted, medium security facility designed to house parole violators for the California Department of Corrections. Average length of stay is up to 18 months. The project received complete community support, and The GEO Group, Inc. is one of Adelanto's larger employers. The GEO Group, Inc. made a commitment to local residents to recruit locally, and over 80% of the facility staff has been hired from Adelanto and surrounding communities.

Scope of Work

The Desert View Modified Community Correctional Facility accepts technical parole violators and offers educational, vocational and counseling opportunities that include pre-release and life/social skills development programs.

# **Facility Description**

The 114,500 sq. ft., one-story masonry building was financed, designed and built by The GEO

Group, Inc. on 20 acres of land. It has the capacity to house 568 male parole violators. It has a well-equipped health care unit and rooms for classroom instruction, counseling, and visitation. Educational areas include a computer laboratory, a library, and indoor and outdoor recreational areas. A fully equipped kitchen provides meal service for all inmates and staff. The facility is well furnished and dayrooms and dormitory sleeping areas are clean and comfortable.

The facility design enables modern correctional techniques such as direct supervision. The building perimeter and control centers utilize state-of-the-art electronic surveillance and detection techniques. Security enhancement measures include a central control room that contains CCTV monitors allowing staff to survey interior as well as perimeter areas. Housing units are designed so that inmates can move about freely under the direction of unarmed officers who monitor their activities and movement between areas. The building was constructed at a cost of approximately \$11.5 million or \$21,000 per bed including land and all development costs. Construction was completed in one year and was fully operational 90 days thereafter.

## Accreditation

While this facility operates in compliance with ACA Standards, the Client has requested that ACA accreditation not be pursued.





# DESERT VIEW MODIFIED COMMUNITY CORRECTIONAL FACILITY Adelanto, California

# **CORPORATE EXPERIENCE Facility Contract/Operations Information**

related exhibits and provisions to the General Terms and Conditions.

(1) Contract Type
Competitive √ Sole Source
Awarded as a follow-on contract Yes √ No
(2) Change Orders/Modifications to Contract
This facility began taking inmates December 16, 1997. There have been no substantive
changes/modifications to the Contract since operation began. There has been one Side-Ba
Agreement to contract Number R96.406 (Desert View).
Amendment 1, March 1999 - Contract amended, as previously agreed through Side-Bar, to reflect
accurate contract term (based on facility construction and activation periods); modify various
provisions; reform cost and equipment provisions to state the true understanding of the parties; and
revise various exhibits to bring conformity with cost changes.
Amendment 2, December 1999 – Contract amended to reflect contract language, reimbursement for
"Use of Force" equipment, cost of living adjustment, number of design capacity and overcrowding
beds and encumber funds for Fiscal Years 1999 through 2001.
Amendment 3, July 2001 – Contract amended to encumber funds for FY 2001/2002, 2002/2003 and

Amendment 4, December - Contract amended to add funds for increased energy costs for Fiscal Year 2002/2003 and to encumber funds (including increased energy costs) for Fiscal Year 2003/2004. Amendment 5, December – Contract amended to change the name of contractor (The GEO Group, Inc.) to encumber funds for services and increased energy costs. (3) Accreditation: The client has specifically requested that The GEO Group, Inc. not seek ACA Accreditation at this facility. American Correctional Association (ACA) Initial Accreditation Date: N/A Score: National Commission on Correctional Health Care (NCCHC) Initial Accreditation Date: N/A Score: Southern Association of Colleges and Schools (SACS) Initial Accreditation Date: N/A Score: (4) Facility/Institution Biographical Statistics Population Quantity: 568 Population Security Level Medium Maximum Minimum As of 12/31/03 558 **Staff Complement Executive Office** 2.00 Business/Clerical/Support 12.00 Maintenance 2.00 Health Services 2.60 Programs/Education 10.00 Food Services 6.00 Correctional Supervisors 11.00 Correctional Officers 72.80

**TOTAL** 

118.40

Quality control is achieved by continuous self-monitoring by facility staff and periodic audits are conducted by the client agency and Regional office.

# (5) Occurrences - Escape, Food/Work Strike, Disturbances

We have placed great confidence in management and staff of this facility to maintain the three priorities of prison management: 1) safety of the public, 2) safety of employees and visitors, and 3) safety of the inmate population.

We believe the chart contained in this section demonstrates the commitment and successes of this facility in the provision of high quality, safe and secure correctional services.

# (6) <u>Problem Encountered/Corrective Action/Resolution</u>

Contained in this section are brief narratives of a problems or concerns identified in the course of operations of this facility with an associated resolution/corrective action. As a Company, we take our "lessons learned" and incorporate them into our daily operations to ensure continued high quality service to our client agencies.



# Specific Occurrences Statistical Analysis

# Facility Name & Location: Desert View Modified Community Correctional Facility Adelanto, California

	1997	1998	1999	2000	2001	2002	2003	2004	2005	
	Contract	Contract	Contract	Contract	Contract	Contract	Contract	Contract	Contract Contract Contract Contract Contract Contract Contract Contract	Contract
	Year 1	Year 2	Year 3	Year 4	Year 5	Year 6	Year 7	Year 8	Year 1 Year 2 Year 3 Year 4 Year 5 Year 6 Year 7 Year 8 Year 9 Year 10	Year 10
CATEGORY	Number	Number Number	Number Number	Number	Number	Number Number N	Number N	lumber	Number	Number
Escape-Walk Away	0	0	0	0	0	0	1 5	0	0	
Food/Work Strike	0	0	12	0	1 4	0	1 6	0	0	
Disturbance - 10 Inmates or More	0	-	0	13	0	0	27	0	18	
TOTAL OF 3 CATEGORIES	0	-	-	-	-	0	4	0	0	

Hispanic inmates from the northern part of the State of California were inadvertently transferred to the Southern California facility. The inmates immediately caused a disturbance upon arriving at the facility. This disturbance lasted approximately ten minutes.

Several inmates were subsequently transferred.

Inmates refused to exit dorms for noon meal. Management met with IAC and resolved concerns. Meals continued without incident.

Racial fight between 2 Black and 31 Hispanic inmates; no weapons involved; three treated for minor injuries. All transferred to other CDC facilities.

<sup>4</sup> Inmates refused to attend program/meals for 1 day. Inmates met with Administration.

<sup>5</sup>Inmate walk away from outside work crew detail. Apprehended same day.

<sup>6</sup>Inmates refused to eat dinner meal over several inmate issues. Issues resolve the same day with return to normal programs.

Disturbance of 01/03/03 between 20 Hispanic and 8-10 Black inmates; lasted approximately three minutes; minor injuries; one weapon (6" long sharpened m

<sup>8</sup> Disturbance of 10/14/03 between 9 Hispanic and 12 Black inmates in A-1 dorm; minor injuries; 9 Hispanic inmates transferred to higher custody.

Performance/Process Improvement

FACILITY NAME Desert View MCCF, Adelanto, CA

May 2005

Brief Narrative of Problem	
	to combination of inadequate software and employee use of
caftware Had exceeded function	nal limit of Canteen software and did not have budget funds to
	la lillik of Canteen Software and the net have budget fame to
replace with updated software.	
	*
	ч .
s	
Resolution/Corrective Action	
Have outsourced Canteen function	on to Keefe Commissary Network who provides commissary
services including software and i	
Services including software and i	mindle decounting.
8	
9	
	•
4	
Contracting Agency Name	California Department of Corrections.
Continuounig / igonis y mains	Community Correctional Facilities Administration
	Community Corrodional Facilities Families as a
Aganay Contact	Sue Tobik, Contract Administrator, Support Svcs.
Agency Contact	151 "S" St., Room 212 North
Agency Address	
	Sacramento, CA 95814
Contact Telephone Number	916-323-9217

# **DICKENS COUNTY CORRECTIONAL CENTER**

Spur, Texas



# Client

Dickens County, Texas

## Location

Spur, Texas

# **Contract Duration**

Initial contract: August 1998 to August 2000. Renewal contract: August 2001 to July 2016.

# Background

This facility houses 489 adult minimum, medium, and close-security inmates. The facility houses and provides programming for inmates from U.S. Immigration and Customs Enforcement, Bureau of Indian Affairs, Federal Bureau of Prisons, U.S. Marshals Service, and 40 cities and counties throughout the states of Texas and New Mexico.

# Scope of Work

This facility provides short-term detention services for numerous counties and federal agencies. The facility provides religious programming and recreation in addition to its substance abuse education program. Inmates participate in community service programs for the County of Dickens and the City of Spur including construction projects, painting and mowing.

**Facility Description** 

The Dickens County Correctional Center consists of a 27,702 square foot Main Building, which opened in 1991, and eight Annex Buildings, which opened in 1994. The annex buildings are 2,100 square feet each. The Main Building consists of 15 discrete housing areas (four of which are single-cell design, eleven of which are multiple occupancy). The Annex buildings consist of seven separate buildings with dormitory-style housing.

The facility also includes a 4,001 square foot medical and dental building, a 3,120 square foot multi-purpose center, a 1,836 square foot maintenance shop, a 145 square foot tower and a 144 square foot tower. The facility includes outdoor recreational facilities consisting of basketball courts and exercise areas. It has asphalt parking to accommodate 80 vehicles, kitchen and dining facilities which can serve 500 persons, a laundry room with washer and dryer, a library, classrooms, exercise rooms, storage rooms a visitation room and segregation facilities. The perimeter of the facility is secured with chain link fencing with roll/razor wire along the top and other security features including closed circuit television, security monitoring, security lighting and doors controlled by security electronic lock and unlock controls.





# DICKENS COUNTY CORRECTIONAL CENTER Spur, Texas

# **CORPORATE EXPERIENCE**Facility Contract/Operations Information

(1) Contract Type	
Competitive X Sole Source	
Awarded as a follow-on contract X Yes No	
(2) Change Orders/Modifications to Contract  All Contracts were awarded from August 2002 to manage a 489 bed facility to house adult males and females for various Texas and New Mexico counties and the USMS IGA.  There has been one Amendment to the USMS IGA	
• Amendment 1 – April 2005 – Changes to the per diem rate.	
(3) Accreditation:	
Texas Jail Commission	
Initial Accreditation Date: August 1991 Score:	
(4) <u>Facility/Institution Biographical Statistics</u> Population Capacity: 489 11/10/05	*
Population Security Level Maximum Medium Minimum Low	
As 11/10/05 0 0 0	

Staff Complement	
Executive Office	3
Business/Clerical/Support/Personnel	3
Maintenance	4
Health Services	0
Programs/Education/Training	1
Food Services	0
Case Management	0
Correctional Officers	69
Other	0
TOTAL	80

Quality control is achieved through continuous self-monitoring. A specially designated Facility Quality Assurance Coordinator directs and oversees internal audits, while external audits are conducted by The GEO Group and the contracting counties.

# (5) Occurrences - Escape, Food/Work Strike, Disturbances

We have placed great confidence in management and staff of this facility to maintain the three priorities of prison management: 1) safety of the public, 2) safety of employees and visitors, and 3) safety of the inmate population.

We believe the chart contained in this section demonstrates the commitment and successes of this facility in the provision of high quality, safe and secure correctional services.

# (6) Problems Encountered/Corrective Action/Resolution

Contained in this section is a brief narrative of a problem or concern identified in the course of operations of this facility with an associated resolution/corrective action. As a Company, we take our "lessons learned" and incorporate them into our daily operations to ensure continued high quality service to our client agencies.



# Specific Occurences Statistical Analysis

Facility Name & Location:

Dickens County Correctional Center

2005

	Contract	Contract	Contract	Contract	ontract Contract	Contract						
	Year 1	Year 2	Year 3	Year 4	ear 1 Year 2 Year 3 Year 4 Year 5 Year 6 Year 7 Year 8 Year 9 Year 10 Year 11 Year 12	Year 6	Year 7	Year 8	Year 9	Year 10	Year 11	Year 12
:ATEGORY	Number	Number	Number	Number	. Number	Number	Number	Number	Number	Number	Number	Number
scape	0											
ood/Work Strike	0											
visturbance - 10 Inmates or More	0						÷					
OTAL OF 3 CATEGORIES	0											

Performance/Process Improvement FACILITY NAME Dickens County Correctional Center Date of Problem 12/1/2005 **Brief Narrative of Problem** Transportation requirements were so demanding and were not cost effective for the facility for unscheduled pickups and releases. Resolution/Corrective Action All contracts require the facility to transport incoming and outgoing inmates coordinating with our contracts on scheduled pick ups and releases and routes help the facility reduce transports to be more cost effective but maintain contract compliance and services. U.S. Marshals Service, Northern District of Texas **Contracting Agency Name Agency Contact** Ronnie O'Neal, Supervisory Deputy USMS- Northern District of Texas 1205 Texas Ave. **Agency Address** Lubbock, TX. 79401-4001

> PH: 806-472-7655 FX: 806-472-7661

**Contact Telephone Number** 

# EAST MISSISSIPPI CORRECTIONAL FACILITY

Meridian, Mississippi



**Client:** East Mississippi Correctional Facility Authority, Mississippi Department of Corrections

Location: Meridian, Lauderdale County, Mississippi

Contract Duration: 5 years initially beginning April 1999. Contract renegotiated in August 2002 for a period of two years to provide for a 250-bed increase. Extended to 06/30/04. Additional extensions to 09/01/04 and 01/15/05; 01/15/05-03/01/05; 03/01/05-04/15/05; 04/15/05-09/01/05-11/30/05; 02/28/06. Extension to 08/31/06.

Background

The GEO Group was selected by the East Mississippi Correctional Facility Authority on behalf of the State to negotiate a contract to design, construct, finance and manage a 500-bed, all cell mental health correctional facility for the purpose of housing a predominately "Special Needs" population. The facility's 500 cells can be readily adapted to accommodate up to 1,000 state inmates. Capacity was increased to 750 beds in August 2002 and was again increased to 875 in October 2004. Current capacity is 1,000.

Scope of Work

The GEO Group served as the prime developer for both the design/build phase and the management/operations phase of the project. The GEO Group's in-house team of correctional design, construction and prison management experts, in conjunction with the Mississippi-based White Construction and Dale & Associates, ensured a timely and efficient delivery of the project.

The mission of the facility is to provide a secure, costeffective environment capable of accommodating "Special Needs" inmates in a secure setting that maximizes the opportunity for personal development and positive treatment. The population consists of minimum, medium and maximum security classifications of male inmates who require programs addressing their psychological needs. The GEO Group's Health Services Division, teamed with our wholly-owned subsidiary, Atlantic Shores Healthcare, Inc. provides a planned program of comprehensive health care, alcohol and drug dependency services, group and individual therapy, as well as other institutional health care programs.

**Facility Description** 

The GEO Group maintains design and construction oversight of this project to ensure full compliance with all standards and requirements. A special medical unit is designed consistent with the needs of the population.

The 875 "Special Needs" inmates are maintained in four housing units, each comprised of 125 cells designed for easy transition to double bed occupancy. The overall layout of the facility allows for direct line-of-sight observation, further enhanced by a CCTV system. Facility design allows for cost-effective utilization of security staff and thereby allows for enhanced programmatic activities without significant budgetary implications. A fully equipped kitchen provides meals for inmates and staff. Indoor and outdoor recreation is provided.

Accreditation

This facility was awarded accreditation by the American Correctional Association (ACA) in May 2000 with an outstanding score of 100% and reaccredited in April, 2003 with a score of 99.52%.





# EAST MISSISSIPPI CORRECTIONAL FACILITY Meridian, Mississippi

# **CORPORATE EXPERIENCE Facility Contract/Operations Information**

(1) <u>C</u>	Contract Type					
	Competitive $\sqrt{}$	S	ole Source		,	
	Awarded as a follow-on o	contract	Yes √	No		
(2) <u>c</u>	Change Orders/Modi	<u>ficatio</u>	ns to Contract			
Contract renewed effective on 09/01/04 for a 2 year period with 3 successive 1 year options.						
(3) <u>4</u>	Accreditation					
	American Correctional	Associa	tion (ACA)			
	Initial Accreditation	Date:	May 2000	Score:	100%	
	Re-Accreditation	Date	April 2003	Score:	99.52%	
	Re-Accreditation	Date:	May 2006	Score:		
	National Commission on Correctional Health Care (NCCHC)					
	Initial Accreditation	Date:	N/A	Score:		
	Re-Accreditation	Date	X-			
	Southern Association of	f College	es and Schools (SACS)			
	Initial Accreditation	Date:	N/A	Score:		

# (4) Facility/Institution Biographical Statistics

Population Capacity:

907

Population Security Level (As of 6/30/05)

Maximum	Medium	Minimum
187	493	140

Staff Complement	
Executive Office	7.00
Business/Clerical/Support	13.00
Maintenance	3.00
Health Services	25.00
Programs/Education	24.00
Food Services	8.00
Correctional Supervisors	25.00
Correctional Officers	122.00
TOTAL	227.00

Quality control is achieved by continuous self-monitoring by facility staff and periodic audits are conducted by the client agency.

# (5) Occurrences - Escape, Food/Work Strike, Disturbances

We have placed great confidence in management and staff of this facility to maintain the three priorities of prison management: 1) safety of the public, 2) safety of employees and visitors, and 3) safety of the inmate population.

We believe the chart contained in this section demonstrates the commitment and successes of this facility in the provision of high quality, safe and secure correctional services.

# (6) Problem Encountered/Corrective Action/Resolution

Contained in this section are brief narratives of a problems or concerns identified in the course of operations of this facility with an associated resolution/corrective action. As a Company, we take our "lessons learned" and incorporate them into our daily operations to ensure continued high quality service to our client agencies.



# Specific Occurrences Statistical Analysis

Facility Name & Location: East Mississippi Correctional Facility, Meridian, Mississippi

TOTAL OF 3 CATEGORIES Disturbance - 10 Inmates or More Number Year 1 ф ¢ **⇔** Contract Year 2 2000 Year 3 2001 Contract Year 4 2002 0 Contract Year 5 2003 Contract Year 6 2004 Contract Year 7 2005 وب ن 0 Contract | Contract Year 8 Number Year 9 Contract Year 10 Number

Escape CATEGORY

ood/Work Strike

On April 8th an inmate escaped from the facility after being left on a recreation yard for over 5 hours. The signate was apprehended on April 10th at 10 inmates caused a Major Disturbance on Unit 1 D-pod after offenders

With a pipe and took the cell door keys from him. There were 29 immates assigned to the pod and only 10 took part in the disturbance. assaulted Officer Ervin

1500 hrs. On October 16th 2 inmates escaped by breaching the facility front gates. They were apprehended on October 18th.

SuppBOP399

<sup>10</sup> inmates refused to return to their housing area. Inmates were placed in custody and processed according to State procedures..

<sup>29</sup> inmates caused a Major Disturbance on Unit 1 D-pod, when they gained possession of the keys to the cell doors when Officer Crawford left the keys laying on the table in the dayroom area.

Performance/Process Improvement East Mississippi Correctional Facility **FACILITY NAME** Date of Problem 2005 **Brief Narrative of Problem** Inmates were able to circumvent the cell door locking mechanism by blocking the bolt receptacle in In the door and then using a length of rope or string were able to fish the lock and open the door. Resolution/Corrective Action Security staff is now trained to check the door bolt receptacles during each 30 minute security check to ensure it is not blocked. In addition, the post orders have been modified to include language specific to these door checks. Lastly, all cell doors are being modified so that even if the door bolt is blocked an inmate can not use rope or string to circumvent the lock. **Contracting Agency Name** Mississippi Department of Corrections **Agency Contact** Michael White, Director of Compliance for Private & Regional 723 North President Street **Agency Address** Jackson, MS 3920

> PH: 601.359.5600 FX: 601.359.5776

**Contact Telephone Number** 

# FORT WORTH COMMUNITY CORRECTIONS CENTER

Fort Worth, Texas



# Client

- Texas Department of Criminal Justice (TDCJ), Parole Division
- Texas Department of State Health Services, Council on Sex Offender Treatment (CSOT)

# Location

Fort Worth, Texas

## **Contract Duration**

Initial contract: September 1994–August 2005 Option period 1: September 2005–August 2007 Option period 2: September 2007–August 2009 CSOT: September 2005-August 2007

# Background

The Fort Worth Community Corrections Center (FWCCC), a minimum security facility, opened in June of 1994. The facility received inmates immediately upon its opening. This facility can house up to 225 minimum security male and female inmates. Staff is recruited from the local community and local vendors are used as much as possible. As a result, the facility contributes a significant amount of money to the local economy through salaries and purchase of goods and services.

## Scope of Work

FWCCC provides a community correctional residential facility environment for offenders released on parole. These offenders are sent to the facility to obtain work skills that will provide them with a means of support. The primary programmatic function is offender employment. Offenders also attend life skills classes, substance abuse education, sex education and birth control, family therapy, preemployment workshops and new offender orientation.

# Facility Description

The Fort Worth Community Corrections Center was built with wood, concrete and stone. It houses inmates in individual and multiple inmate rooms of four, five, or six inmates.

## Accreditation

The Fort Worth Community Corrections Center was awarded the highly prestigious award of accreditation by the American Correctional Association (ACA) in August of 2003. It received an audit score of 97.6%.





# FORT WORTH COMMUNITY CORRECTIONS FACILITY Fort Worth, Texas

# **CORPORATE EXPERIENCE Facility Contract/Operations Information**

(1) Contract Type
TDCJ Contract # 696-PD-5-C0084 Competitive XX Sole Source
Awarded as a follow-on contract Yes XX No
CSOT Memorandum of Agreement
Competitive Sole Source XX
Awarded as a follow-on contract XX Yes No
(2) Change Orders/Modifications to Contract
Original Services Agreement:
Notated Services Agreement:
Amended Notated Services Agreement:
In the TDCJ contract, when Option I was executed, this was done with a built in 3% per

increase. This raised the basic per diem from \$33.00 to \$33.96. Option II has a built in 3%

Modification M-002 allowed for a change in the staffing pattern whereby the Security

per diem increase which will raise the basic per diem from \$33.96 to \$34.94.

Director's position may be scheduled to float depending upon operational needs. There are other modifications however, these relate to changes of a programmatic, i.e. offender employment, nature. (3) Accreditation American Correctional Association (ACA) 97.6% August 11, 2003 Score: Initial Accreditation Date: Score: Re-Accreditation Date Score: Re-Accreditation Date: National Commission on Correctional Health Care (NCCHC) Score: Initial Accreditation Date: Re-Accreditation Date Southern Association of Colleges and Schools (SACS) Initial Accreditation Score: Date: (4) Facility/Institution Biographical Statistics 225 Population Capacity: Population Security Level Medium Minimum Maximum 205 (Male) 20 (Female) **Staff Complement** 1 Executive Office 3 Business/Clerical/Support 1 Maintenance 0 Health Services 8 Programs/Education 0 Food Services 6 Correctional Supervisors 14 Correctional Officers 33 **TOTAL** 

# (5) Occurrences - Escape, Food/Work Strike, Disturbances

We have placed great confidence in management and staff of this facility to maintain the three priorities of prison management: 1) safety of the public, 2) safety of employees and visitors, and 3) safety of the inmate population.

We believe the chart contained in this section demonstrates the commitment and successes of this facility in the provision of high quality, safe and secure correctional services.

# (6) Problems Encountered/Corrective Action/Resolution

Contained in this section are brief narratives of a problems or concerns identified in the course of operations of this facility with an associated resolution/corrective action. As a Company, we take our "lessons learned" and incorporate them into our daily operations to ensure continued high quality service to our client agencies.



# Specific Occurences Statistical Analysis

# Facility Name & Location: Fort Worth Community Correctional Center

2005

	Contract	Contract	Contract	Contract	ontract Contract	Contract						
	Year 1	Year 2	Year 3	Year 4	fear 1 Year 2 Year 3 Year 4 Year 5 Year 6 Year 7 Year 8 Year 9 Year 10 Year 11 Year 12	Year 6	Year 7	Year 8	Year 9	Year 10	Year 11	Year 12
CATEGORY	Number	Number	Number	Number	umber Number Number Number Number Number Number Number Number	Number	Number	Number	Number	Number	Number	Number
Escape	0											
Food/Work Strike	0											
Disturbance - 10 Inmates or More	0											
TOTAL OF 3 CATEGORIES	0										0)	

Performance/Process Improvement

1 offorfillation	199999	
FACILITY NAME	Ft. Worth Community Corrections Center	
Date of Problem	April 2005	

# **Brief Narrative of Problem**

Offender food orders were being completed by the Security director. The Warden conducted a review of these orders and determined that food was being over-ordered, particularly for breakfast meals and working offenders.

The facility offender 25% subsistence payments for 2003 accounted for 25% of the entire statewide 25% subsistence payment collections. The facility goal for 2005 was to improve the collection of 25% subsistence payments.

# Resolution/Corrective Action

**Agency Address** 

**Contact Telephone Number** 

The Warden implemented a new process on accounting for working offender meals. Additionally, a system of better accountability of intakes and releases was implemented. The process reduced number of meals ordered resulting in an annual cost reduction of approximately \$22,588.00.

Through directives to staff, staff improved their system of collecting 25% subsistence payments that were in arrears. By 2005 year's end, total 25% subsistence payments collected showed an increase of 18% of 2003 and 15% over 2004.

Contracting Agency Name	Texas Department of Criminal Justice
无国际 新拉 多过度接受证明	Contract and Procurement Branch
Agency Contact	Joe Woolverton
Agency Address	Two Financial Plaza Suite 525
	Huntsville, Texas 77340
Contact Telephone Number	936-437-7031
•	
Contracting Agency Name	Texas Department of State Health Services
, ,	Council on Sex Offender Treatment (CSOT)
Agency Contact	Lisa Worry

1100 West 49th Street

Austin, TX 78756

936-437-7031

# FRIO COUNTY DETENTION CENTER

Pearsall, Texas



## Client

Frio County, Texas
Immigration and Customs Enforcement (ICE)
Bexar County, Texas
Customs and Border Laredo
Karnes County, Texas
Hidalgo County, Texas
Matagorda County, Texas
Travis County, Texas
Webb County, Texas
La Salle County, Texas
Calhoun County, Texas
Aransas County, Texas
US Marshals- Southern District

# Location

Pearsall, Texas

# **Contract Duration**

Initial contract: November 1997- December 2014

# **Background**

The Frio County Detention Center, a minimum, medium and maximum security facility, opened in November of 1997. The facility received inmates immediately upon its opening. This facility can house up to 391 male and female inmates. Staff is recruited from the local community and local vendors are used as much as possible. As a result, the facility contributes a significant amount of money to the local economy through salaries and purchase of goods and services.

Scope of Work

The GEO Group provides a number of services for inmates housed at the Frio County Detention Center. Some of these services include medical services, recreational activities, substance abuse evaluations, transportation, commissary, education, and vocational training. Inmates are provided with the opportunity, on a voluntary basis, to attend religious services every Saturday from 9:00 am – 11:00 am.

# Facility Description •

The Frio County Detention Center is divided into individual units. The Sanders Unit is 18,225 square feet with a proposed value of \$8,110. The Main Unit and Williams Unit is 47,250 square feet with a proposed value of \$3,815,220. The Trevino Unit is 18,225 square feet with a proposed value of \$838,790. These proposed values are based on the Frio County Appraisal District.

The Frio County Detention Center provides numerous housing options. The facility has six 8-inmate single cells, six 1- inmate single cells, six 8-inmate dorm cells, eleven 24- inmate dorm cells, one 14-inmate dorm cells, and two holding cells.

## Accreditation

The Frio County Detention Center received accreditation from the Texas Commission on Jail Standards in March of 2005. The facility also received accreditation from the Texas Department of Health Services in September of 2005.





# FRIO COUNTY DETENTION CENTER Pearsall, Texas

# **CORPORATE EXPERIENCE Facility Contract/Operations Information**

(1) Contract Type
Competitive x Sole Source
Awarded as a follow-on contract Yes X No
(2) Change Orders/Modifications to Contract
Original Services Agreement: February 2, 1998
IGA-United States Marshall Service February 2, 1998
Modification 1-Transportation agreement to transport inmates to US Courthouse
Modification 2-Per diem adjustment to \$9.50 per hour for medical guard service
IGA-Calhoun County, Texas October 1, 2001
IGA-Hidalgo County, Texas September 16, 2005
IGA-Uvalde County, Texas May, 12, 2003
IGA-Duval County, Texas February 24, 2004
IGA-Dimmit County, Texas March 8, 2004
IGA-Aransas County, Texas August 23, 2004
IGA-La Salle County, Texas August 26, 2004
IGA-Matagorda County, Texas April 4, 2005
IGA-Travis County, Texas July 25, 2005
Interlocal Cooperative Agreement-Webb County, Texas February 9, 2004

Contract for Jail Services-City of Dilley, Texas October 2, 2000 IGA-Karnes County, Texas January, 2006 IGA-Bexar County, Texas January 2006 Notated Services Agreement Amended Notated Services Agreement (3) Accreditation American Correctional Association (ACA) Score: Date: Initial Accreditation Date Score: Re-Accreditation Score: Date: Re-Accreditation National Commission on Correctional Health Care (NCCHC) Initial Accreditation Date: Score: Date Re-Accreditation Southern Association of Colleges and Schools (SACS) Score: Date: Initial Accreditation (4) Facility/Institution Biographical Statistics Population Capacity: 391 Population Security Level Minimum Medium Maximum 49 134 (Male) 4 3 (Female)

Contract for Jail Services-City of Pearsall, Texas September 13, 2000

Staff Complement	
Administration	5
Maintenance	2
Health Services-Outsourced to PNA	N/A
	27/4
Food Services-Outsourced to Mid-States	N/A
Correctional Supervisors	8
Correctional Officers	72.5
	,,
TOTAL	87.5

Quality control is achieved by continuous self-monitoring by facility staff and periodic audits are conducted by the client agency. The facility has been audited by the Texas Commission on Jail Standards and found to be in compliance every year.

# (5) Occurrences - Escape, Food/Work Strike, Disturbances

We have placed great confidence in management and staff of this facility to maintain the three priorities of prison management: 1) safety of the public, 2) safety of employees and visitors, and 3) safety of the inmate population.

We believe the chart contained in this section demonstrates the commitment and successes of this facility in the provision of high quality, safe and secure correctional services.

# (6) Problem Encountered/Corrective Action/Resolution

Contained in this section are brief narratives of a problems or concerns identified in the course of operations of this facility with an associated resolution/corrective action. As a Company, we take our "lessons learned" and incorporate them into our daily operations to ensure continued high quality service to our client agencies.



# Specific Occurences Statistical Analysis

# Facility Name & Location: Frio County Jail

2005

	Contract	Contract	Contract	Contract	contract	Contract	Contract	Contract	Contract	Contract	Contract	Contract
	Year 1	Year 2	Year 3	Year 4	Year 1 Year 2 Year 3 Year 4 Year 5 Year 6 Year 7 Year 8 Year 9 Year 10 Year 11 Year 12	Year 6	Year 7	Year 8	Year 9	Year 10	Year 11	Year 12
SATEGORY	Number	Number	Number	Number	lumber Number Number Number 1	Number	Number	Number	Number Number Number Number Number	Number	Number	Number
scape	0											
-ood/Work Strike	0											
Disturbance - 10 Inmates or More	0			2								
FOTAL OF 3 CATEGORIES	0				a.					9000000		

# Performance/Process Improvement

	Frio County Detention Center
Date of Problem	Ongoing
<b>Brief Narrative of P</b>	Problem
	ne facility to GEO management in November 2005, numerous security and
sanitation deficiencie	es were immediately identified and corrective action plans were discussed
	I Region Office Directors and Facility Management.
arriorigot are contact	Trogicii o illoo ziloototo alta i dollo, talanagonio
Resolution/Correct	tive Action
It was determined ca	apital improvements would have to be made to enhance the facility's overall
security. Approxima	ately \$93K of capital security improvements will be completed in 2006, in order
	marketable for use by Federal agencies. Physical plant improvements will
	s of existing housing units, renovations of perimeter/cross fencing,
enhancements to the	e CCTV system, repair/replacement of locking systems and doors/gates, and
removediene to the time	o do i v dystom, ropamiopiacoment or rostang dystome and desire gates, and
ranavations to the in	mate showers. All renairs/renovations will be completed and/or supervised by
	nmate showers. All repairs/renovations will be completed and/or supervised by
GEO Maintenance s	
GEO Maintenance s	staff.
	staff.
GEO Maintenance s	staff.
Contracting Agence Agency Contact	Staff.  Ey Name  Frio County Sheriff Office  Lionel Trevino
GEO Maintenance s	Staff.  Frio County Sheriff Office  Lionel Trevino  502 South Cedar St.
Contracting Agence Agency Contact	Staff.  Ey Name  Frio County Sheriff Office  Lionel Trevino
Contracting Agence Agency Contact	Frio County Sheriff Office  Lionel Trevino 502 South Cedar St. Pearsall, Texas 78061



# GEORGE W. HILL CORRECTIONAL FACILITY

Thornton, Pennsylvania

Client: Delaware County Board of Prison Inspectors Location: Thornton, Delaware County, Pennsylvania

## **Contract Duration**

- ➤ Initial management of existing 1,200-bed prison contract term of three years from service commencement date (09/95–09/98).
- County's operations representative on the designbuild team of a new 1,538 bed county prison for two years (09/95–08/97).
- Management contract of five years for the new 1,538 bed correctional facility, expiring 10/14/03.
- New contract 06/01/03-05/31/09 (3-year base with subsequent terms of 3 years (unlimited) with provisions for the construction by the county of a new 206-bed general population unit and a 40-bed expansion to the special care medical unit which opened 09/12/04. Current capacity now stands at 1.851.
- New contract through 12/31/07. May be extended by mutual consent for one or more two year terms. Capacity increased to 1,883.

# Background

The GEO Group received the award to provide correctional services to the existing facility on August 4, 1995 with a transition commencement date of April 1, 1996. An additional award was also made for The GEO Group to serve as design/build manager for a new 1,538 bed facility to replace the existing prison and to provide correctional management and operations services at the new county prison upon completion. This bed capacity has since been increased to 1,883.

# Scope of Work

The GEO Group assumed the provision of comprehensive and complete correctional services at the existing county prison after a one-month transition period which commenced on April 1, 1996. During operation of the existing facility, The GEO

Group served as the design/build manager for the new facility that was completed in October 1998. The GEO Group provides the gamut of services to include food service; maintenance; chaplaincy; educational, vocational, substance abuse, life skills and other rehabilitative programs. The operation of the facility infuses more than \$20 million to the local economy in the form of payroll, goods and services purchased locally including small/disadvantaged businesses and utilities.

The existing prison housed 60% pre-trial detainees and 40% sentenced prisoners. Current population consists of adult males, adult females, and juveniles in all classification categories. Inmate sentences vary and under Pennsylvania Statute, counties may detain sentenced prisoners for a period up to four (4) years and 364 days (1 day less than 5 years). Inmate to security staff ratio is 5.6:1.

# **Facility Description**

The former 1,200-bed County Prison is vintage 1930. The state-of-the-art new correctional facility is a pre-cast cell construction with CCTV and microwave systems. Guard dogs patrol the areas between the fences. The new facility is designed to be expandable to 2,000 beds. Initial intake at the new prison began in August 1998 with the relocation of female inmates from the old prison. Transfer of the male inmate population began in October 1998. The GEO Group provides full and comprehensive correctional services at the prison.

# Accreditation

In April 2001, the facility was granted accreditation by the American Correctional Association (ACA) with a score of 98.4% and was re-accredited in August 2004 with a score of 98.6%. This accreditation stands out since it is the first county jail in the state of Pennsylvania to be accredited by the ACA.





# GEORGE W. HILL CORRECTIONAL FACILITY (Formerly DELAWARE COUNTY PRISON) Thornton, Pennsylvania

# **CORPORATE EXPERIENCE Facility Contract/Operations Information**

(1) Contract Type
Competitive √ Sole Source
Awarded as a follow-on contract Yes √ No
(2) Change Orders/Modifications to Contract
Contract Amendment #1 resolved out-of-scope services performed by WCC, continuation of these
services, and compensation thereof. The amendment also allowed WCC's purchase of some vehicles
and equipment from the existing county prison for use at the new facility (now known as George W.
Hill Correctional Facility) and established the per diem for an increase in design capacity from 1200
inmates to 1562 inmates.
Contract Amendment #2 - May 22, 2000 - This contract has been amended in regards to the length
of the service term, the notice delivery in case of termination, the occupancy guarantee and per diem
adjustment, the housing of out-of-county inmates, the service fee/right of use fee, and the annual
reconciliation.
Contract Amendment #3 - February 2, 2001 - The contract has been amended in regards to the
service fee/right of use fee and the quarterly reconciliation.
Contract Amendment #4 - September 1, 2001 - The contract was amended in regards to operation
of the Low Security Camp, service fees, billing, staffing health services costs and utilities costs.

**Contract Amendment** #5 – October 1, 2003 – The contract has been amended in regards to the term and service fee/right of use fee; new provisions were added regarding facility expansion and security enhancements.

Contract Amendment #6 - April 1, 2005 - The contract has been amended in regards to the opening of Unit 12, Weekender Camp and staffing requirements.

# (3) Accreditation

# American Correctional Association (ACA) - George W. Hill Facility

Initial Accreditation Re-Accreditation

Date:

April 2001 August 2004

Score: Score 98.4% 98.6%

National Commission on Correctional Health Care (NCCHC) - George W. Hill

Initial Accreditation Re-accreditation Date:

Feb. 2000 April 2003

Score: Score Pass 100%

National Commission on Correctional Health Care (NCCHC) - George W. Hill

Initial Accreditation

Re-accreditation

Date:

Existed at takeover
June 1996

Score: Score:

Pass Pass

Southern Association of Colleges and Schools (SACS)

Initial Accreditation

Date:

N/A

Score:

# (4) Facility/Institution Biographical Statistics

Population Capacity:

1851

Population Security Level (As of 02/08/06	Maximum	Medium	Minimum
Adult Male	97	1653	0
Adult Female	28	158	0
Male Youthful Offenders	14	0	0
TOTALS:	139	1825	0

Staff Complement	
Executive Office	2.00
Business/Clerical/Support	21.94
Maintenance	7.0
Health Services	39.9
Programs/Education/Booking Clerks	46.60
Food Services	11.00
Correctional Supervisors	47.6
Correctional Officers	319.56
2	
TOTAL	495.60

# (5) Occurrences - Escape, Food/Work Strike, Disturbances

The staff at the George W. Hill Correctional facility consistently demonstrates professionalism, commitment and dedication to maintaining and preserving an institution that provides a safe, sanitary and secure environment for all employees, visitors, the general public and those individuals incarcerated. The enclosed chart is a reflection of the commitment and successes of this facility's mission in the delivery of high quality correctional services.

# (6) Problem Encountered/Corrective Action/Resolution

Contained in this section is a brief narrative of a problem or concern identified in the course of operations of this facility with an associated resolution/corrective action. As a Company, we take our "lessons learned" and incorporate them into our daily operations to ensure continued high quality service to our client agencies.



# Specific Occurrences Statistical Analysis

# Facility Name & Location

George W. Hill Correctional Facility (formerly Delaware County Prison)

Thornton, PA

	1996	1997	1998	1999	2000	2000 2001	2002	2003	2004	2002
	Contract	Contract	Contract	Contract	Contract Contract Contract Contract Contract Contract Contract Contract Contract	Contract	Contract	Contract	Contract	Contract
	Year 1	Year 2	Year 3	Year 4	Year 1 Year 2 Year 3 Year 4 Year 5 Year 6 Year 7 Year 8 Year 9 Year 10	Year 6	Year 7	Year 8	Year 9	Year 10
CATEGORY	Number	Number	Number	Number	Number	Number	Number	Number	Number	Number
Escape	11	12	83	4 4	8 2	77	3 8,9	4 10,11	7 12	213
Food/Work Strike	0	0	0	0	1 6	0	0	0	0	0
Disturbance - 10 Inmates or More	0	0	0	0	0	0	0	0	0	0
TOTAL OF 3 CATEGORIES	-	1	8	4	6	7	3	4	7	2

<sup>1</sup> One incident of 6 inmates as walk away from the Work Release Program; 2 returned on their own

One inmate escaped over the yard-out wall; inmate recaptured next day and was returned to DCP.

<sup>3</sup> Eight incidents of work release walk-aways. All have been returned to custody.

Three incidents of work release walk-aways. One incident of walk-away from outside community work project.

<sup>5</sup> Two inmates were released erroneously. Five work release walk-aways. One inmate escaped into woods behind DUI center and was apprehended 35 minutes later, 1 1/2 miles from facility.

<sup>6</sup> Inmate refused all medical treatment for diabetes and declared himself on a hunger strike.

<sup>7</sup> Three "walk aways" not considered escape from secure custody. Of the three, one failed to return from court-ordered furlough and 2 failed to return from work release. Two were returned to facility by local law enforcement

<sup>3</sup> 7/13/02 - inmate walked away from community service- subsequently returned to custody. 9/17/02 -inmate failed to return from work release.

<sup>9</sup> 9/9/02 - inmate attempted escape by fleeing from Constables van upon arrival to Court. Inmate returned to custody.

<sup>10</sup> Three incidents of failure to return from Work Release 3/20/03; 5/09/03 and 10/11/03. All inmates returned to facility,

<sup>11</sup> Inmate failed to return from a scheduled furlough on time. Later returned to facility.

12 One inmate was released erroneously. He was taken back into custody and incarcerated 2 weeks later. There were 6 walk-aways from work release, 5 returned and 1 is still at large.

Performance/Process Improvement George W. Hill Correctional Facility FACILITY NAME **Date of Problem Brief Narrative of Problem** Increase in the introduction of contraband i.e. controlled substances and cell phones into the Facility. Resolution/Corrective Action 1. Increased staff training on utilization of Ion Scan (drug detection system), pat downs and strip searches. 2. Emphasis on closer visual surveillance by staff of inmates/visitors during "contact" visitation. 3. Increased usage of cell shakedowns as well increased use of drug detection K-9's on vehicles entering prison grounds. 4. Elicited the cooperation of the local District Attorney's office and local investigative body with respect to the preparation of all contraband cases for prosecution. 5. Re-emphasis of company's "0 Tolerance" policy on introduction of contraband. 6. Increased intelligence gathering. 7. Researching available technology for detection of cellular phones. Results: Drug seizures involving visitors have increased; seizures of cell phones have increased. **Contracting Agency Name** Delaware County Prison George W. Hill, **Agency Contact** Superintendent PO Box 23-A Agency Address

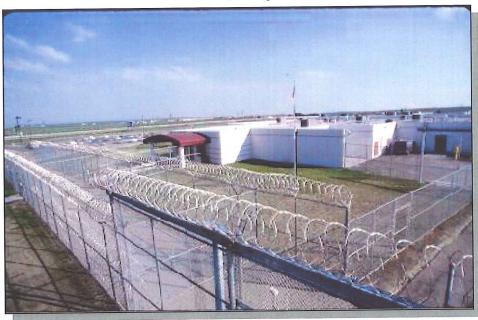
Thornton, PA 19373-0023

PH: 610.361.3221

**Contact Telephone Number** 

# GOLDEN STATE MODIFIED COMMUNITY CORRECTIONAL FACILITY

McFarland, California



**Client:** California Department of Corrections & Rehabilitation

Location: McFarland, Kern County, California

**Contract Duration:** Contract award 08/20/96: 10 year contract with negotiations every two years for language and finances. Current period in force through 12/14/07.

Background

The Golden State Modified Community Correctional facility is a medium security facility designed to house parole violators for the California Department of Corrections. Average length of stay is up to 18 months. The project received complete community support, and The GEO Group, Inc. is one of McFarland's largest employers, second only to the Department of Education. The GEO Group, Inc. made a commitment to local residents to recruit locally, and over 80% of the facility staff will be obtained from McFarland and surrounding communities.

Scope of Work

The GEO Group, Inc. accepts technical parole violators and offers educational, vocational and counseling opportunities that include pre-release and life/social skills development programs.

**Facility Description** 

The 114,450 sq. ft., one-story masonry building was financed, designed and built by The GEO

Group, Inc. on 20 acres of land. It has the capacity to house 640 male parole violators. It has a well-equipped health care unit and rooms for classroom instruction, counseling, and visitation. Educational areas include a computer laboratory, a library, and indoor and outdoor recreational areas. A fully equipped kitchen provides meal service for all inmates and staff. The facility is well furnished and dayrooms and dormitory sleeping areas are clean and comfortable.

The facility design enables modern correctional techniques such as direct supervision. The building perimeter and control centers utilize state-of-the-art electronic surveillance and detection techniques. Security enhancement measures include a central control room that contains CCTV monitors allowing staff to survey interior as well as perimeter areas. Housing units are designed so that inmates can move about freely under the direction of unarmed officers who monitor their activities and movement between areas. The building was constructed at a cost of approximately \$11.5 million or \$21,000 per bed including land and all development costs. Construction was completed in nine months and fully operational thereafter. Inmates were received on December 17, 1997.

## Accreditation

While this facility operates in compliance with ACA Standards, the Client has requested that ACA accreditation not be pursued.





# GOLDEN STATE MODIFIED COMMUNITY CORRECTIONAL FACILITY McFarland, California

# **CORPORATE EXPERIENCE Facility Contract/Operations Information**

racinty Contract Operations 1111011111111
(1) Contract Type
Competitive √ Sole Source
Awarded as a follow-on contract $\sqrt{}$ Yes $\sqrt{}$ No
(2) Change Orders/Modifications to Contract
Amendment 1, March 1997 (Approved March 2, 1999)
Contract amended, as previously agreed through Side-Bar, to reflect accurate contract term
(based on facility construction and activation periods); modify various provisions; reform cost
and equipment provisions to state the true understanding of the parties; and revise various
exhibits to bring conformity with cost changes.
Amendment 2, April 1998 (Approved December 1999)
Contract amended to provide a 2.71% COLA increase and reflect the average design capacity
and overcrowding beds to be provided by contractor. Three (e) staff positions were added due to
overcrowding requirements.
Amendment 3, May 25, 2001 (Approved September 18, 2001)
Contract amended to include 1) Computer Software Language, 2) Contract Closeout Language,

3) Employee misconduct language, 4) Confidentiality of data language and 5) Union organizing/ activities language. Amendment 4, June 2002 (Approved January 3, 2003) Contract amended to 1) Increase/encumber funds for increased energy costs, 2) Revise wording of original contract re: "Conflict of Interests," 3) Add provision re: air and water pollution and 4) Provide information on all sub-contractors and consultants. Amendment 5, June 2005 Contract amended to 1) The contractor's name is changed to the GEO Group Inc. All references to Contractor's former name, Wackenhut Corrections Corporation, are hereby changed by this reference. (3) Accreditation The client has specifically requested that GEO not seek ACA Accreditation at this facility. American Correctional Association (ACA) Score: N/A Date: Initial Accreditation National Commission on Correctional Health Care (NCCHC)

# (4) Facility/Institution Biographical Statistics

N/A

NA

Date:

Southern Association of Colleges and Schools (SACS)

Date:

Population Capacity:	640

Population Security Level As of 12/31/05

Initial Accreditation

Initial Accreditation

Maximum	Medium	Minimum
111011111111111	412	121

Score:

Score:

Staff Complement	
Executive Office	1.50
Business/Clerical/Support	10.50
Maintenance	1.50
Health Services	1.60
Programs/Education	8.50
Food Services	6.00
	10.00
Correctional Supervisors	72.20
Correctional Officers	
TOTAL	111.80

Quality control is achieved by continuous self-monitoring by facility staff and periodic audits are conducted by the client agency.

# (5) Occurrences - Escape, Food/Work Strike, Disturbances

We have placed great confidence in management and staff of this facility to maintain the three priorities of prison management: 1) safety of the public, 2) safety of employees and visitors and 3) safety of the inmate population.

We believe the chart contained in this section demonstrates the commitment and successes of this facility in the provision of high quality, safe and secure correctional services.

# (6) Problems Encountered/Corrective Action/Resolution

Contained in this section is a brief narrative of a problem or concern identified in the course of operations of this facility with an associated resolution/corrective action. As a Company, we take our "lessons learned" and incorporate them into our daily operations to ensure continued high quality service to our client agencies.



# Specific Occurrences Statistical Analysis

# Facility Name & Location: Golden State Modified Community Correctional Facility McFarland, California

2005

2004

2003

2002

2001

2000

1999

1998

1997

	Contract	Contract	Contract Contract Contract Contract Contract	Contract	Contract Year 5	Contract Year 6	Contract Year 7	Contract Year 8	Contract Contract Contract Contract Contract Contract Contract Contract Contract Vear 5 Year 6 Year 7 Year 8 Year 9	Contract Year 10
CATEGORY	Number	Number	Number	Number	Number	Number	Number	Number	Number	Number
Escape	0	0	0	0	0	0	0	0	0	
Food/Work Strike	0	11	0	0	0	0	0.	0	0	
Disturbance - 10 Inmates or More	0	0	0	0	12	0	0	2 3,4	6 5,6,7,8,9,10	
TOTAL OF 3 CATEGORIES	0	Τ.	0	0	-	0	0	2	9	

Several inmates refused to eat a meal as a protest.

<sup>2</sup> Several inmates refused to eat their meals.

<sup>3</sup> Incident ionvolved 15 inmates from the Southern hispanics and Freson Bulldogs. Incident was contained and isolated to 1 housing

<sup>4</sup> Incident involved 22 inmates form the Southern hispanics and Blacks. Incident was contined to one housing unit.

<sup>5</sup> Incident involved 15 inmates from the Northeners and the Fresno Bulldogs. Incident was contained to one houisng unit.

<sup>6</sup> Incident involved 27 inmates form the Southern hispanics and the Piases. Incident was contained to one housing unit. 7 Incident Involved 50 inmates from the Whited and mexican nationals. Incident was contained on the recreation yard.

Performance/Process Improvement FACILITY NAME Golden State Modified Community Correctional Facility Date of Problem 2005 **Brief Narrative of Problem** Due to the State inmate population being so diversified by race and gang affiliation, we were experiencing ongoing problems with only having (1) TV set in each housing unit and accommodating all the different groups. Resolution/Corrective Action We purchased 2 new sets per housing unit and had all (3) sets placed on headphone status only with the use of FM transmitters. This eliminated allot of racial tension and confusion on the television schedule and greatly reduced the noise levels in all housing units California Department of Corrections **Contracting Agency Name** Pamela Prudhome **Agency Contact** Agency Address 1515 S. Street Sacramento, CA. 94283 916-327-1470 Contact Telephone Number

# GRENADA COUNTY JAIL DETENTION CENTER

Grenada, Mississippi



## Client

Grenada County, Mississippi

# Location

Grenada, Mississippi

# **Contract Duration**

Initial contract: October 1997 – August 2005. August 2004-August 2009 with one 2-year option.

Background

The Grenada County Jail Detention Center, a minimum, medium and maximum security facility, opened in October of 1997. The facility received inmates immediately upon its opening. This facility can house up to 190 male and female inmates. Staff is recruited from the local community and local vendors are used as much as possible. As a result, the facility contributes a significant amount of money to the local economy through salaries and purchase of goods and services.

Scope of Work

The GEO Group offers academic and vocational education, program activities, and counseling services to the inmate population. Programs in Adult Basic Education and General Equivalency Diploma curriculum, and vocational training are

taught. Substance Abuse Counselors work with individual inmates and groups using volunteer services from Alcoholics Anonymous and Narcotics Anonymous to assist those who wish to remain alcohol and drug-free upon release. Life skills programs are provided by the State of Mississippi. Various churches in the community provide ministerial alliance to inmates.

Industry Program

Various county and city agencies allow sentenced state offenders to work details within the city and county for Trusty Status, met and to pay city and county fines at the rate of \$10.00 per day.

Facility Description

The Grenada County Jail Detention Center was built with both concrete and pre-cast concrete structures. It houses inmates in double cells and one dormitory.

## Accreditation

The Grenada County Jail Detention Center is in the process of obtaining accreditation by the American Correctional Association (ACA).





# GRENADA COUNTY JAIL Grenada, Mississippi

# **CORPORATE EXPERIENCE**Facility Contract/Operations Information

(1) Contract Type			
Competitive X Solo	e Source		
Awarded as a follow-on contract	Yes	No	
(2) Change Orders/Modifications	s to Contract		
Contract was awarded September 01,	2004 to manage a 1	90 bed facility to h	ouse adult males and
females for the Grenada County, Miss			
Federal (United States Marshalls).	11 1		
rederal (United States Marshans).			
(3) Accreditation:			
American Correctional Associa	ation (ACA)		
Initial Accreditation Date:	N/A	Score:	
National Commission on Correct	tional Health Care	(NCCHC)	
Initial Accreditation Date:	N/A	Score:	
	101-1-016	(C)	
Southern Association of Colleges Initial Accreditation Date:	N/A	Score:	,
Initial Accreditation Date.	14/11		
(4) Facility/Institution Biograph	ical Statistics		
1 optitution cupusity.	35		
02/15/06			
Population Security Level	Maximum	Medium	Minimum
As of 12/31/05	0	0	172

Staff Complement	
Executive Office	1
Business/Clerical/Support/Personnel	3
Maintenance	1
Health Services	3
Programs/Education/Training	3
Food Services	4
Case Management	0
Correctional Officers	21
Other (Security Supervisors)	8
TOTAL	44

Quality control is achieved through continuous self-monitoring. A specially designated Facility Quality Assurance Coordinator directs and oversees internal audits, while external audits are conducted by The GEO Group and the [Grenada County Sheriff's Department].

# (5) Occurrences - Escape, Food/Work Strike, Disturbances

We have placed great confidence in management and staff of this facility to maintain the three priorities of prison management: 1) safety of the public, 2) safety of employees and visitors, and 3) safety of the inmate population.

We believe the chart contained in this section demonstrates the commitment and successes of this facility in the provision of high quality, safe and secure correctional services.

# (6) Problems Encountered/Corrective Action/Resolution

As a Company, we take our "lessons learned" and incorporate them into our daily operations to ensure continued high quality service to our client agencies.



# Specific Occurences Statistical Analysis

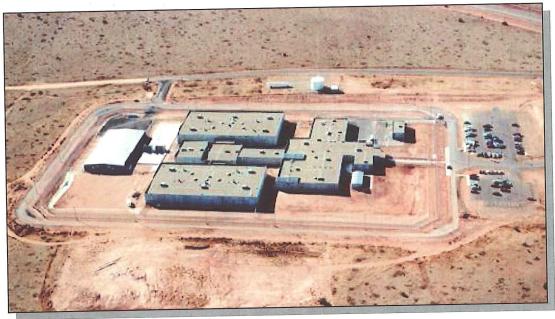
Facility Name & Location: Grenada County Detention Center Grenada, MS

2005

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Contract	Year1 Year2 Year3 Year4 Year5 Year6 Year7 Year8 Year9 Year10 Year11 Year12	Ser				
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				ood/Work Strike	9	S
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# GUADALUPE COUNTY CORRECTIONAL FACILITY

Santa Rosa, New Mexico



Client: Guadalupe County, New Mexico New Mexico Corrections Department

**Location:** Santa Rosa, Guadalupe County, New Mexico

**Contract Duration:** Contract award 4/26/96. Received prisoners 1/21/99 with annual extensions by fiscal year. Current extension with the state to 06/30/06. County extension to January 2007.

**Background** 

The New Mexico Corrections Department issued a Request for Proposals during February 1996 to design, finance, construct and privately operate a 600-bed multi-security classification prison on a site provided by the Guadalupe County Industrial Development Authority in Santa Rosa, New Mexico. The property was agricultural land located adjacent to the city's limits.

Scope of Work

The 600 beds consist of a double-celled medium security unit; a 20-bed county detention area, and a 33-bed single-celled administrative segregation unit. The entire facility has been designed to comply with American Correctional Association standards. The medium security unit's double-cells are designed at 120 square feet each to meet ACA standards.

The three year Operations Contract contains renewal provisions. At the end of 20 years, the State has reserved the right to purchase the

facility. The GEO Group is responsible for providing: facility administration, fiscal management, personnel and training, programs and recreation, sanitation and hygiene, volunteer and religious programs, security, safety and control, classification, education, inmate work programs, counseling and mental health services, medical and dental, food services, commissary, discipline and grievances, libraries and 30,000 square feet of industries. The facility currently operates a state industry program.

Facility Description

The 191,400 square feet facility is located inside a double fenced security perimeter that utilizes microwave intrusion detection and 24 hour vehicle patrol. The facility Complex consists of: Administration/ Visitation Building; Education and Library complex; Kitchen, Laundry and Dining Building, Industries Building; Intake, Release and Medical Building; two medium security housing buildings, a gymnasium, family visitation units, fire substation and maintenance building.

## Accreditation

This facility was awarded accreditation by the American Correctional Association (ACA) in 2000 with a score of 99.3% and again in 2003 with a score of 99.76%. It was accredited by the National Commission on Correctional Health Care (NCCHC) in June 2005.





# GUADALUPE COUNTY CORRECTIONAL FACILITY Santa Rosa, New Mexico

# **CORPORATE EXPERIENCE Facility Contract/Operations Information**

(1) Contract Type
Competitive √ Sole Source
Awarded as a follow-on contract Yes No
(2) Change Orders/Modifications to Contract
There have been no substantive contract changes during the course of this contract.
(3) Accreditation
American Correctional Association (ACA)
Initial Accreditation Date: July 2000 Score: 99.30%
Re-Accreditation Date: September 2003 Score: 99.76 %
National Commission on Correctional Health Care (NCCHC)
Initial Accreditation Date: June 17, 2005 Score: 100 - essential
96 - important
Southern Association of Colleges and Schools (SACS)
Initial Accreditation Date: N/A Score:
(4) <u>Facility/Institution Biographical Statistics</u>
Population Capacity: 621

Population Security Level As of 6/30/05

Maximum	Medium	Minimum	County
	590		9

Staff Complement	
Executive Office	3.00
Business/Clerical/Support	15.00
Maintenance	4.00
Health Services	0.00
Programs/Education	35.00
Food Services	9.00
Correctional Supervisors	26.00
Correctional Officers	97.00
TOTAL	189.00

Quality control is achieved by continuous self-monitoring by facility staff and periodic audits are conducted by the client agency.

# (5) Occurrences - Escape, Food/Work Strike, Disturbances

We have placed great confidence in management and staff of this facility to maintain the three priorities of prison management: 1) safety of the public, 2) safety of employees and visitors, and 3) safety of the inmate population.

We believe the chart contained in this section demonstrates the commitment and successes of this facility in the provision of high quality, safe and secure correctional services.

# (6) Problem Encountered/Corrective Action/Resolution

Contained in this section are brief narratives of problems or concerns identified in the course of operations of this facility with an associated resolution/corrective action. As a company, we take our "lessons learned" and incorporate them into our daily operations to ensure continued high quality service to our client agencies. Problems that may be encountered are promptly resolved in order to ensure the safety of inmates and staff alike.



# Specific Occurrences Statistical Analysis

# Facility Name & Location: Guadalupe County Correctional Facility, Santa Rosa, New Mexico

2005

2004

2003

2002

2001

2000

1999

1998

	Confract	Contract		Contract	Contract   Contract   Contract	Contract	Contract	Contract	Contract	Contract
		Year 2	-	Year 4	Year 5	Year 6	Year 7	Year 8	Year 9	Year 10
CATEGORY	Number	Number	Number	Number	Number	Number	Number	Number	Number	Number
Ficane	0	0	0	0	0	0	0	0		
Lacabo										
Food/Mork Strike	0	0	0	0	0	0	0	0		
Disturbance - 10 Inmates or More	0	11	0	0	0	12	0	13		
TOTAL OF 3 CATEGORIES	0	-	0	0	0	~	0	_		

One inmate stabbed another inmate. This action prompted gang-related violence among other inmates in the housing areas. The stabbed inmate was treated at the facility's medical infirmary. There were minor injuries sustained by staff and inmates. During the inmate stabbing incident, a Correctional Officer was attacked and stabbed by a group of inmates (7 to 11) in another part part of the facility, the Officer died as a result of that attack. The facility was locked down, secured and all criminal investigations were conducted and completed.

all inmate programming was suspended. The investigation revealed that as a result of an inmate being injured the night before, during a basketball game, several inmates became upset, On November 4, 2003 an Inmate Group Disturbance occurred. At least 10 inmates were involved in a fight in H-2 A-Pod. The institution was placed on lockdown status in which thus resulting in assaults, fighting, and the inmate group disturbance.

3 May 1, 2005 an inmate assault occurred injuring three officers. Due to the assault, inmates in H-2 E-Pod began to cause a distrubance, as well as refusing to go to their assigned cells. The 2 pods were gassed and contained within minutes.

# Performance/Process Improvement

FACILITY NAME Guadalupe C Date of Problem 2005	County Correctional Facility
program of their choice at the facil and the client requested that the in system, managed by Document S industries building were not cond	corrections established the right to operate an inmate industries lity. The facility has had a successful print shop for seven years industries program be expanded to include a toner replacement solutions Incorporated (DSI). The accommodation in the prison ucive to the program, as it required special ventilation, es and additional space for the increased number of inmate
renovating the old warehouse to a were developed for the addition o were added to the area for securi	would provide the required space for the inmate laborers. Upon accommodate the increased number of inmate laborers, plans of a proper ventilation and filtration system. Four new windows ty and monitoring purposes to complete the new work space. sful operation at the facility since March 2005.
Contracting Agency Name	New Mexico Department of Corrections
Agency Contact Agency Address	Joe Williams, Secretary of Corrections 4337 State Road 14 Santa Fe, New Mexico 87502-0116
Contact Telephone Number	505-827-8884

# JEFFERSON COUNTY DOWNTOWN JAIL

Beaumont, Texas



## Client

Texas Department of Criminal Justice (TDCJ) Jefferson County, Texas Immigration and Customs Enforcement US Marshals Service

## Location

Beaumont, Texas

## **Contract Duration**

Initial contract: March 1998 with monthly options.

# **Background**

The Jefferson County Jail, a minimum, medium and maximum security facility, opened in May of 1998. The facility received inmates immediately upon its opening. This facility can house up to 500 male inmates. On occasion, the facility houses females per the contract with Jefferson County. Staff is recruited from the local community and local vendors are used as much as possible. As a result, the facility contributes a significant amount of money to the local economy through salaries and purchase of goods and services.

# Scope of Work

The Jefferson County Downtown Jail offers academic (i.e. GED, ABE) and vocational education, program activities, and counseling services to the inmate population. Substance Abuse Counselors work with individual inmates and groups using volunteer services from Alcoholics Anonymous and Narcotics Anonymous to assist those inmates who wish to remain alcohol and drug-free upon release. Recreational activities and voluntary religious services are also offered.

# **Facility Description**

The Jefferson County Jail is a four-story concrete/ steel structure built in 1981. Housing areas consist of individual and multiple occupancy cells, with dedicated space for intake, medical, and food service departments.

# Accreditation

The Jefferson County Jail was awarded the highly prestigious award of accreditation by the American Correctional Association (ACA) in July 2005.





# JEFFERSON COUNTY DOWNTOWN JAIL Beaumont, Texas

# **CORPORATE EXPERIENCE Facility Contract/Operations Information**

(1) Contract Type			
Competitive	x Sole Source		
Awarded as a follow-on	contract X Yes No		
(2) Change Orders/Modi	lifications to Contract		
Original Services Agree	ement: May 26, 1998		
Notated Services Agree	ement:		
Amended Notated Servi	vices Agreement: On August 6, 2002, the original contract	t was	
	coincide with the USMS at a per diem of \$42.00 a day.		
(3) Accreditation			
American Correctiona	~ 00.7	1	
Initial Accreditation	Bate. 0 0 00		
Re-Accreditation	Date 8-8-08 Score: Score:		
Re-Accreditation	Date.	1	
National Commission	on Correctional Health Care (NCCHC)		
Initial Accreditation	Date: N/A Score:		
Re-Accreditation	Date N/A		
Southern Association of Colleges and Schools (SACS)			
Initial Accreditation	Date: N/A Score:		

### (4) Facility/Institution Biographical Statistics

Population Capacity:

496

Population Security Level

	Maximum	Medium	Minimum
(Male)	1	. 13	441
(Female)	0	0	0

Staff Complement	, , , , , , , , , , , , , , , , , , ,
Executive Office	2
Business/Clerical/Support	8
Maintenance	2
Health Services	0
Programs/Education	. 1
Food Services	0
Correctional Supervisors	7
Correctional Officers	74
TOTAL	94

### (5) Occurrences - Escape, Food/Work Strike, Disturbances

We have placed great confidence in management and staff of this facility to maintain the three priorities of prison management: 1) safety of the public, 2) safety of employees and visitors, and 3) safety of the inmate population.

We believe the chart contained in this section demonstrates the commitment and successes of this facility in the provision of high quality, safe and secure correctional services.

### (6) Problems Encountered/Corrective Action/Resolution

Contained in this section are brief narratives of a problems or concerns identified in the course of operations of this facility with an associated resolution/corrective action. As a Company, we take our "lessons learned" and incorporate them into our daily operations to ensure continued high quality service to our client agencies.



Specific Occurences Statistical Analysis

Facility Name & Location:

Jefferson County Downtown Jail - Beaumont Texas

2005

	Contract	Contract	Contract	Contract	ontract Contract	Contract						
	Year 1	Year 2	Year 3	Year 4	ear 1 Year 2 Year 3 Year 4 Year 5 Year 6 Year 7 Year 8 Year 9 Year 10 Year 11 Year 12	Year 6	Year 7	Year 8	Year 9	Year 10	Year 11	Year 12
CATEGORY	Number	Number	Number	Number	umber Number Number Number Number Number Number Number Number Number	Number	Number	Number	Number	Number	Number	Number
Escape	0											
Food/Work Strike	0											
Disturbance - 10 Inmates or More TOTAL OF 3 CATEGORIES	0											

Performance/Process Improvement

FACILITY NAME	Jefferson County Downtown Jail	
Date of Problem	On-going (2005)	

### Brief Narrative of Problem

The doors/crash gate barriers at the Jefferson County Downtown Jail have been outdated for several years. The availability of parts have made it difficult to make the much needed repairs. The County and facility Maintenance Department were constantly fabricating parts to maintain these doors.

### Resolution/Corrective Action

Jefferson County and Commissioners Court agreed to replace the door locking systems at a cost of 1.3 million dollars. Jefferson County accepted the bid by Willo products. The renovations began on January 17, 2006.

Contracting Agency Name	Texas Department of Criminal Justice
Agency Contact Agency Address	Wayne Davis P.O. Box 99 Huntsville, Texas
Contact Telephone Number	77342-099 936-437-4820
<b>Contracting Agency Name</b>	U.S. Marshals Service
Agency Contact Agency Address	Rhonda Sowell 300 Willow St. Beaumont, Texas 77701
Contact Telephone Number	409-839-2581
Contracting Agency Name	Immigration & Customs Enforcement Agency
Agency Contact Agency Address	Randy Smith 15850 Export Plaza Huntsville, Texas 77032
Contact Telephone Number	281-985-8403



### KARNES COUNTY CORRECTIONAL CENTER

Karnes City, Texas

Client: US Marshal Service, and Bureau of Immigration & Customs Enforcement (ICE).

Location: Karnes City, Texas (Karnes County)

**Contract Duration:** Opened August 1999. Contract awarded 07/98 with annual renewals. Contract with State of Texas expired 08/31/02.

### **Background**

In January 1998, The GEO Group reached an agreement to purchase the 480-bed secure correctional facility owned by the Karnes County Public Facility Corporation. The GEO Group signed an interim operational agreement with the County to assume management of the facility beginning at midnight, January 15, 1998. The purchase of the facility includes an additional 30 acres of adjacent land. On December 31, 1998, the Texas Commission on Jail Standards approved a facility renovation project which increased the facility capacity to 579.

### Scope of Work

The facility is inspected annually by both the US Marshals Service and the Bureau of Immigration & Customs Enforcement, to ensure compliance with Detention Standards. It houses adult male inmates for Karnes County, US Marshals Service, and the Bureau of Immigration & Customs Enforcement. Medical care, food service, laundry and general living conditions for offenders are provided in accordance with standards required by the US Marshals Service, as well as by the Bureau of

Immigration and Customs Enforcement. Additionally, the facility provides court and airlift transportation services for the US Marshals Service-Southern District. The facility also provides video conferencing to Federal Court for the Immigration and Naturalization Services.

### **Facility Description**

The facility was constructed in 1995 and was purchased by The GEO Group in 1998. Inmates are housed in a combination of individual cells and dormitories. The facility has a central dining area with a full service kitchen. Space is provided for medical services, intake, hair cutting, and contact and non-contact visitation. An offender library and law library are provided as well as a print shop. A large outdoor recreation yard is available for inmate use. Twenty separation cells are available. Perimeter security includes a double fence topped with razor wire and monitored CCTV cameras. Additional exterior security includes a manned armed guard tower and an armed perimeter patrol vehicle.

### Accreditation

Accreditation was issued by the National Commission on Correctional Health Care (NCCHC) in June 1999 and was re-accredited in July 2002. The GEO Group cancelled this affiliation in 2004 due to the client's non-requirement. The client does not require accreditation by the American Correctional Association (ACA).





# KARNES COUNTY CORRECTIONAL CENTER Karnes City, Texas

# **CORPORATE EXPERIENCE Facility Contract/Operations Information**

(1) Contract Type
(1) Contract Type
Competitive Sole Source √
*GEO operates the facility on behalf of the Karnes County Commissioner's Court. The facility is owned by Correctional Properties Trust, a real estate investment trust (REIT) specializing in ownership of detention properties.
U. S. Federal Marshal's Service
Competitive Sole Source √  *GEO provides correctional management services to the U.S. Marshals Service through an Inter-Governmental Agreement (IGA) between the USMS and Karnes County, Texas.
Awarded as a follow-on contract Yes No
U. S. Immigration and Naturalization Service
*GEO provides correctional management services to the ICE through an Inter-Governmental Agreement (IGA) between the USMS and Karnes County, Texas. The ICE used the existing contract with the USMS to house ICE detainees at this facility.
Awarded as a follow-on contract Yes No
(2) Change Orders/Modifications to Contract
None

### (3) Accreditation

American Correctional	Associat	ion (ACA)		
Initial Accreditation	Date:	N/A	Score:	
National Commission of	1 Correc	tional Health Care (NCCHO	C)	
Initial Accreditation	Date:	June 1999	Score:	Pass
Re-Accreditation	Date:	July 2002	Score:	Pass
Southern Association of	College	s and Schools (SACS)		
Initial Accreditation	Date:	N/A	Score:	

### (4) Facility/Institution Biographical Statistics

Population Capacity: 579

Population Security Level	Maximum	Medium	Minimum
As of 12/31/2005			
U. S. Marshals Service	0	523	0
Immigration & Naturalization	0	56	0
TOTALS:	0	579	0
	a a		

Staff Complement	
Executive Office	3.00
Business/Clerical/Support	8.00
Maintenance	5.00
Health Services	12.00
Programs/Education	9.00
Food Services	6.00
Correctional Supervisors	13.00
Correctional Officers	87.8
TOTAL	143.80

Quality control is achieved by continuous self-monitoring by facility staff, GEO Regional Audit teams, as well as annual audits conducted by the client agencies.

### (5) Occurrences - Escape, Food/Work Strike, Disturbances

We have placed great confidence in management and staff to maintain the three priorities of prison management: 1) safety of the public, 2) safety of employees and visitors, and 3) safety of the inmate population.

We believe the chart contained in this section demonstrates the commitment and successes of this facility in the provision of high quality, safe and secure correctional services.

### (6) Problem Encountered/Corrective Action/Resolution

Contained in this section is a brief narrative of a problem or concern identified in the course of operations of this facility with an associated resolution/corrective action. As a Company, we take our "lessons learned" and incorporate them into our daily operations to ensure continued high quality service to our client agencies.



# Specific Occurrences Statistical Analysis

Facility Name & Location

Karnes County Correctional Center - Karnes City, Texas

	1998	1999	2000	2001	2002	2003	2004	2005		
	Contract	Contract	Contract	Contract	Contract	Contract	Contract	Contract Contract Contract Contract Contract Contract Contract Contract Contract	Contract	Contract
	Year 1	Year 2 Year 3 Year 4 Year 5	Year 3	Year 4	Year 5	Year 6	Year 7	Year 8	Year 9 Year 10	Year 10
CATEGORY	Number	Number Number Number	Number	Number	Number Number	Number	Number	Number	Number	Number
Escape	0	0	0	0	0	0	0	0		
Food/Work Strike	0	0	0	0	0	0	0	0		
Disturbance - 10 Inmates or More	11	0	0	0	0	0	0	0		
TOTAL OF 3 CATEGORIES	1	0	0	0	0	0	0	0		

' Several inmates gathered in a hallway and refused to go to their housing area. Correctional staff and supervisors were able to de-escalate the situation and move the inmates back to their housing areas without injury or further incident.

### Performance/Process Improvement

FACILITY NAME	Karnes County Correctional Center
Date of Problem	2005

### Brief Narrative of Problem

Transport Vans- This problem was brought to the facility's attention due to an incident where a
transport officer backed into a post while transporting an offender to one of the Federal Courts.
•
Resolution/Corrective Action

# Due to this incident, the facility researched and purchased a close circuit television with camera system for vehicles. The monitor is mounted on the floor between the front seats of the van and the camera is mounted to the outside rear of the vehicle. This system enables the officers to see at all times what is behind them when backing the vehicle. This eliminates the blind spot. The system was very affordable, approximately \$89.00.

US Marshal Service Southern District of Texas
Eugene Diaz-Assistant Chief USMS
Texas Commerce Bank Building
1701 W. Business Highway 83
Suite 835, 8th Floor
McAllen, TX 78501
(956) 618-8025

Performance/Process Improvement Karnes County Correctional Center **FACILITY NAME Date of Problem** 2005 Brief Narrative of Problem Transport Vans- A problem was identified by staff with our transport vans when utilizing a portable plastic step stool. The stool was used by offenders to step up into the transport vans. These steps would shift during usage and therefore could have contributed to an accident which could have had a negative effect on the company. Resolution/Corrective Action Our security modification person, Brian Jenkins, designed and built metal steps that are attached to the transport vans. He also covered these metal steps with paint on slip proof coating to prevent a slip and fall accident. **Contracting Agency Name US Marshal Service** Southern District of Texas **Agency Contact** Eugene Diaz-Assistant Chief USMS **Agency Address** Texas Commerce Bank Building 1701 W. Business Highway 83

> Suite 835, 8<sup>th</sup> Floor McAllen, TX 78501 (956) 618-8025

**Contact Telephone Number** 



### LAWRENCEVILLE CORRECTIONAL CENTER

Lawrenceville, Virginia

**Client:** Virginia Department of Corrections

Location: Lawrenceville, Virginia

**Contract Duration:** Contract for five (5) years plus ten (10) one year options. Expires 03/23/18.

Background

On March 23, 2003 The GEO Group took over operational management of a medium security prison in Lawrenceville, Virginia through competitive bid process. The contractual capacity of the facility is 1425 adult male felons with an operational capacity of 1536 including segregation.

Scope of Work

Lawrenceville Correctional Center is located in the tobacco county of central Virginia about 65 miles south of the state capital in Richmond and 30 miles north of the North Carolina border just off Interstate 85. It encompasses 65 acres and has six double celled housing units, an administration building, a 52 segregation bed unit, a vocational, education and medical building, four recreation yards, two gymnasiums, a laundry, kitchen and outside warehouse.

**Facility Description** 

The facility is a medium security facility offering multiple programming opportunities for inmates. The Virginia Department of Correctional Education, under a separate agreement, oversees The GEO Group's educational and vocational services consisting of Adult Basic Education, Literacy Incentives Program, and GED vocational classes that include Masonry, Computer Lab, Electrical, Commercial Cleaning, Horticulture, Carpentry, and Plumbing.

In addition one housing unit is dedicated to a Therapeutic Community and the Unit Management approach is used in all of the housing units.

### Accreditation

The center received ACA Accreditation in October 2003 with an outstanding score of 100%. It is of special recognition that this was attained in only six and a half months after assumption of operations on March 23, 2003. The center received accreditation from the Southern Association of Colleges and Schools (SACS) on October 31, 2003.





# LAWRENCEVILLE CORRECTIONAL CENTER Lawrenceville, Virginia

# **CORPORATE EXPERIENCE Facility Contract/Operations Information**

(1) Contract Type			
Competitive √ Sol	le Source		
Awarded as a follow-on contract	Yes	√ No	
(2) Change Orders/Modifications	s to Contract		
Contract was awarded March 19, 20	03 to manage a 1,5	536 bed facility to	house adult males for
the Commonwealth of Virginia Depart	rtment of Correctio	ns.	,
(3) Accreditation			
American Correctional Associati Initial Accreditation Date:	on (ACA) October 2003	Score:	100.0%
National Commission on Correct Initial Accreditation Date:	<b>cional Health Care</b> Will Seek	(NCCHC) Score:	
Southern Association of Colleges Initial Accreditation Date:	and Schools (SAC October 2003	Score:	Pass
		50010.	1 400
(4) Facility/Institution Biography	ical Statistics	•	
Population Capacity: 15	36		
Population Security Level	Maximum	Medium	Minimum
As of 6/30/05	18	1533	4

Staff Complement	
Executive Office	10.00
Business/Clerical/Support	17.00
Maintenance	10.00
Health Services	23.67
Programs/Education	57.00
Food Services	11.00
Correctional Supervisors	45.00
Correctional Officers	168.00
TOTAL	334.17

Quality control is achieved by continuous self-monitoring by facility staff and periodic audits are conducted by the client agency.

### (5) Occurrences - Escape, Food/Work Strike, Disturbances

We have placed great confidence in management and staff of this facility to maintain the three priorities of prison management: 1) safety of the public, 2) safety of employees and visitors, and 3) safety of the inmate population.

We believe the chart contained in this section demonstrates the commitment and successes of this facility in the provision of high quality, safe and secure correctional services. We have not had an incident of occurrences of escape, food/work strikes, or disturbances.

### (6) <u>Problem Encountered/Corrective Action/Resolution</u>

Contained in this section is a brief narrative of a problem or concern identified in the course of operations of this facility with an associated resolution/corrective action. As a Company, we take our "lessons learned" and incorporate them into our daily operations to ensure continued high quality service to our client agencies.



# Specific Occurrences Statistical Analysis

Facility Name & Location: Lawrenceville Correctional Center - Lawrenceville, VA

	2003	2004	2005	-						
	Contract	Contract	Contract	Contract   Contract   Contract   Contract   Contract   Contract   Contract	Contract	Contract	Contract	Contract	Contract Contrac	Contract
	Year 1	Year 2	Year 3	Year 1 Year 2 Year 3 Year 4 Year 5 Year 6 Year 7 Year 8	Year 5	Year 6	Year 7	Year 8	Year 9	Year 10
CATEGORY	Number	Number	Number	Number Number Number Number Number Number Number	Number	Number	Number	Number	Number Number	Number
Escape	0	0	1 1							
Food/Work Strike	0	0	0							
Disturbance - 10 Inmates or More	0	0	0							
TOTAL OF 3 CATEGORIES	0		1							

On Nov. 2, 2005 inmate (Constraints were removed. Inmate On Nov. 2, 2005 inmate Scaped from custody at Southern Va. Medical Center. Immate restraints were removed. Immate Werpowered C/O Dugger and took his handgun, turned it on Sgt. Burke and took his handgun as well. Immate West receiving physical therapy at the hospital and all was receiving physical therapy at the hospital and all West restraints were removed. Immate West receiving physical therapy at the hospital and all West receiving physical therapy at the hospital and all West receiving physical therapy at the hospital and all West receiving physical therapy at the hospital and all West receiving physical therapy at the hospital and all West receiving physical therapy at the hospital and all West receiving physical therapy at the hospital and all West receiving physical therapy at the hospital and all West receiving physical therapy at the hospital and all West receiving physical therapy at the hospital and all West receiving physical therapy at the hospital and all West receiving physical therapy at the hospital and all West receiving physical therapy at the hospital and all West receiving physical therapy at the hospital and all West receiving physical therapy at the hospital and all West receiving physical therapy at the hospital and all West receiving physical therapy at the hospital and all West receiving physical therapy at the hospital and all West receiving physical therapy at the hospital and all West receiving physical therapy at the hospital and West receiving physical

Performance/Process Improvement FACILITY NAME Lawrenceville Correctional Center Date of Problem 2005 **Brief Narrative of Problem** On Nov. 2, 2005 an inmate escaped from custody at Southern Va. Medical Center where he was receiving physical therapy and all restraints had been removed. Inmate overpowered C/O Dugger and took his handgun, turned it on Sgt. Burke and took his handgun as well. Inmate was apprehended by Southampton Sheriff's Department office a short time later. Resolution/Corrective Action After action team from Rivers Correctional Facility identified flaws in transportation policy, minor problems in inmate searches and removal of restraints. 1. Reviewed inmate transportation policy with all staff. 2. Removal of restraints during transportation severely limited. 3. No physical therapy session outside the facility. **Contracting Agency Name** Commonwealth of Virginia **Agency Contact** Russ Boraas, Private Prison Administration **Agency Address** 6900 Atmore Dr. Richmond, VA 23225

804-647-3000

**Contact Telephone Number** 



# LAWTON CORRECTIONAL FACILITY

Lawton, Oklahoma

### Client

State of Oklahoma, Oklahoma Department of Corrections

### Location

Lawton, Comanche County, Oklahoma

### **Contract Duration**

Initial period beginning July 1998 and ending on June 30, 1999 and renewable by mutual agreement for periods of four, one-year options. New contract awarded June 2, 2003 for five years from 07/01/03 to 06/30/08. One year base with (4) one-year renewal options. Second renewal began 07/01/05.

Background

On May 14, 1997, the prison Task Force, appointed by the Lawton, Oklahoma Chamber of Commerce and Industry, selected The GEO Group as the recommended company to construct and manage a 1,500-bed private prison in Comanche County. The Task Force, which was made up of city, county and chamber officials, passed a resolution to encourage state and local elected officials to support The GEO Group in gaining a contract with the state of Oklahoma. This contract was successfully negotiated on April 16, 1998. In May 1999, a sixth housing unit was opened raising the capacity to 1918. The new contract in 2003 provided for an increase in capacity to 1,900. On 03/01/05, GEO announced plans to proceed with a 600-bed expansion to the 1,918-bed facility which should be operational during the second quarter 2006.

### Scope of Work

The center consists of six double-celled, medium security housing units including a double-celled

segregation unit. The entire facility has been designed to be American Correctional Association compliant.

Among the different services provided are: Adult Basic Education (ABE), Pre-GED, GED, Therapeutic Community, Life Skills, Thinking for a Change, Substance Abuse, Protective Custody, and Vocational courses, to include a fully staffed medical department, recreation, and various religious services to include an Indian Sweat Lodge.

### **Facility Description**

The facility allows for cost-effective utilization of security staff and thereby allows for enhanced programmatic activities without significant budgetary implications. The medical unit is designed consistent with the needs of the inmate population. A fully equipped kitchen provides meals for inmates and staff. Three gymnasiums and nine outdoor recreation yards are also provided.

### Accreditation

On December 1, 1999, the Lawton Correctional Facility became the first private correctional facility in the world to receive accreditation from the Correctional Education Association (CEA) and was re-accredited in July 2003. The facility received accreditation from the American Correctional Association (ACA) in September 2000 and was reaccredited in September 2003 with a score or 100%. Accreditation by the National Commission on Correctional Health Care (NCCHC) was granted in March 2001. GEO no longer provides health services under the terms of the contract.





# LAWTON CORRECTIONAL FACILITY Lawton, Oklahoma

# **CORPORATE EXPERIENCE Facility Contract/Operations Information**

(1) Contract Type				
Competitive	Sole Source	ce _		
Negotiated		X Yes	No No	
(2) Change Orders/Mod	fications to Co	<u>ontract</u>		
Original Services Agree adult male medium secu	•		_	
Notated Services Agreen	nent: Amended N	Notated Serv	vices Agreemen	t: April 21, 1999.
Amendment # 2: 900 Oklahoma inmates. Co. 1999.				
Amended Notated Servi	es Agreement: I	Effective Ju	ly 1, 2000;	
Annual Renewal. Conv 600 Therapeutic Commo Oklahoma inmates.				
Amended Notated Servi	es – New Agree	ment: Effec	tive July 1, 200	3;
5-Year contract. Reduction services for 306 protect security Oklahoma inma	ve custody and			

### (3) Accreditation

American Correctional Association (ACA)

Initial Accreditation Date: January 17, 2001 Score: 98.6

Re-Accreditation Date January 20, 2004 Score: 99.7

Re-Accreditation Date: Score: Score:

National Commission on Correctional Health Care (NCCHC)

Initial Accreditation Date: December 15, 2000 Score: 99.0

Re-Accreditation Date September 12, 2003 Score: 99.76

Correctional Education Association (CEA)

Initial Accreditation Date: April 1, 1998 Score: 100.00

Re-Accreditation Date April 1, 2001 Score: 100.00

### (4) Facility/Institution Biographical Statistics

Population Capacity: 1918

Population Security Level

	Maximum	Medium	Minimum
(Male)	0	1898	20
(Female)	0	0	0

Staff Complement		•
Executive Office		3
Business/Clerical/Support		17
Maintenance		7
Health Services	28	3.6
Programs/Education	59.	05
Food Services		11
Correctional Supervisors		46
Correctional Officers	2	26
Total	397.	65

### (5) Occurrences - Escape, Food/Work Strike, Disturbances

We have placed great confidence in management and staff of this facility to maintain the three priorities of prison management: 1) safety of the public, 2) safety of employees and visitors, and 3) safety of the inmate population.

We believe the chart contained in this section demonstrates the commitment and successes of this facility in the provision of high quality, safe and secure correctional services.

### (6) Problems Encountered/Corrective Action/Resolution

Contained in this section are brief narratives of a problems or concerns identified in the course of operations of this facility with an associated resolution/corrective action. As a Company, we take our "lessons learned" and incorporate them into our daily operations to ensure continued high quality service to our client agencies.



# Specific Occurrences Statistical Analysis

# Facility Name & Location: Lawton Correctional Facility, Lawton, Oklahoma

2005

2004

2003

2002

2001

2000

1999

1998

	,	,	,	,	,		,			
	Contract	Contract	Contract	Contract	Contract	Contract	Contract	Contract Contract Contract Contract Contract Contract	Contract	Contract
	Year 1	Year 2	Year 3	Year 4	Year 5	Year 6 Year 7	Year 7	Year 8	Year 9	Year 9   Year 10
CATEGORY	Number	Number	Number	Number	Number	Number	Number	Number	Number	Number
Escape	0	0	0	0	0	0	0	0	4	
Food/Work Strike	0	0	0	0	0	0	0	0		
Disturbance - 10 Inmates or More	0	0	0	0	-	0	0	0		
TOTAL OF 3 CATEGORIES	0	0	*	0	-	0	0	0		

where he indicated he would remain until transferred to another facility

<sup>2</sup> Inmate placed in Restrictive Housing for refusing housing, declared hunger strike. Three days later transferred to medical for observation

Inmate declared hunger strike. Housed in medical for observation; placed on Level 1 Suicide Watch. Three days later he resumed eating.

<sup>3</sup> Inmate in segregation for protective investigation, declared a hunger strike for five days until he was transferred.

 $^{4}$  One inmate went on a hunger strike which lasted three days. On the fourth day, he resumed eating.

Performance/Process Improvement

FACILITY NAME	Lawton Correctional Facility	
Date of Problem	March 2005	8

### Brief Narrative of Problem

The facility had a shortage staff for year 2005. Which resulted in a high turnover rate and a high
vacancy rate. The shortages of staff increased overtime, decreased employee morale and
retention.

### Resolution/Corrective Action

The facility previously interviewed prospective applications 2 weeks before an academy start date. The facility changed its approach to hiring by accepting applications daily, interviewing weekly and hiring every Monday. This proactive process has reduced the facility vacancy rate. The Orientation –Pre-Service Academy was re-evaluated to were non-essential classes were removed, resulting in 120 hours of pre-service instructions reduced to 96 hours of pre-service. The facility also switched doctors which resulted in a more thorough pre-employment examination by Eliminating prospective employees with possible conditions that had the possibility to affect the performance as correctional officer. The facility surmises this will help reduce the workers Compensation claims.

Contracting Agency Name	Oklahoma Department of Corrections (ODOC)
Agency Contact	Dennis Cunningham
Agency Address	Post Office Box 11400
	3400 Martin Luther King Avenue
9	Oklahoma City, Oklahoma 73136-0400
Contact Telephone Number	405-425-2064

### LEA COUNTY CORRECTIONAL FACILITY

Hobbs, New Mexico



Client: New Mexico Corrections Department.

Location: Hobbs, Lea County, New Mexico.

**Contract Duration:** 5 Years—05/98 to 06/30/03 with up to (5) one year extensions. Current extension to 06/30/06.

### Background

During February 1996, the New Mexico Corrections Department issued a request for proposals for the design, finance, construction and private operation of a 1,200-bed multi-security classification prison on land provided by the Lea County Industrial Development Authority in Hobbs, New Mexico. The contract award occurred in April 1996. The site is located on land that was originally a World War II B-17 Training Base. The land was subsequently deeded to the local community by the U.S. Government for future development. Only the concrete runways remain as evidence of the property's former use. The prison was the first economic development effort on this former Air Base.

### Scope of Work

The facility's housing areas consists of a double-celled, medium security unit; and a single-celled, administrative segregation unit. The entire facility was designed to comply with American Correctional Association standards. The medium security unit's double-cells are 120 square feet each, specifically designed to meet ACA standards.

The contract award was for the design, construction, finance, and operation of the facility

with operations to begin in the Second Quarter 1998. The facility received its first inmates on May 15, 1998. The Operations Contract is for five years with subsequent renewal options. At the end of 20 years, the State of New Mexico has reserved the right to purchase the facility. The GEO Group is responsible for providing: facility administration, fiscal management, personnel and training, programs and recreation, sanitation and hygiene, volunteer and religious programs, security, safety and control, classification, education, inmate work programs, counseling and mental health services, food services, commissary, discipline and grievances, libraries and 60,000 square feet of industries area. The facility currently operates a state industry program.

### **Facility Description**

The 359,129 square foot facility is located on an 80-acre site, is inside a double fenced security perimeter that utilizes microwave intrusion detection. The facility complex consists of an Administration/Visitation Building, an Education/Library Building, an Intake-Release and Medical Complex, an Industries building, four double-celled medium security housing buildings, one double-celled, maximum security housing building, and two gymnasiums.

### Accreditations

The facility received accreditation from the American Correctional Association (ACA) in August 2000 with an outstanding score of 100% and was re-accredited in May 2003, again with a score of 100%.





# LEA COUNTY CORRECTIONAL FACILITY Hobbs, New Mexico

# **CORPORATE EXPERIENCE Facility Contract/Operations Information**

(1) Contract Type
Competitive √ Sole Source
Awarded as a follow-on contract $\bigvee$ Yes $\bigvee$ No
(2) Change Orders/Modifications to Contract
01/01/99 Agreement to extend contract.
11/07/00 Contract Amendment to extend contract.
06/29/01 Letter of Agreement to extend contract
02/05/02 Letter agreeing to per diem increase to \$51.30 per day.
05/31/02 Letter of Agreement to extend contract.
07/30/02 Letter agreeing to per diem increase to \$51.75 per day.
06/20/03 Letter of Agreement to extend contract and per diem increase to \$53.55 per day.
07/01/04 Contract extended until June 2005 and per diem increase to \$54.75
07/01/05 Contract extended until June 2006 and per diem increase to \$56.58
(3) Accreditation
American Correctional Association (ACA)
Initial Accreditation Date: August 2000 Score: 100.00% Re-Accreditation Date: May 2003 Score: 100.00%

National Commission on Corre	ctional Health Care	(NCCHC)	
Initial Accreditation Date:		Score:	
Southern Association of College Initial Accreditation Date:	es and Schools (SAC		
(4) Facility/Institution Biograp	higal Statistics		
(4) <u>Facility/Institution Biograp</u>	mical Statistics		
Population Capacity: 1248			
Population Security Level	Maximum	Medium	Minimum
As of 01/01/06		1248	
		·	·

Staff Complement	
Executive Office	2
Business/Clerical/Support	23
Maintenance	5
Health Services	N/A
Programs/Education	68
Food Services	6
Correctional Supervisors	42
Correctional Officers *16 cadets in Academy	123
TOTAL	273

Quality control is achieved by continuous self-monitoring by facility staff and periodic audits are conducted by the client agency.

### (5) Occurrences - Escape, Food/Work Strike, Disturbances

During the course of operations at this facility, we have placed great confidence in management and staff to maintain the three priorities of prison management: 1) safety of the public, 2) safety of employees and visitors, and 3) safety of the inmate population.

We believe the chart contained in this section demonstrates the commitment and successes of this facility in the provision of high quality, safe and secure correctional services.

### (6) Problem Encountered/Corrective Action/Resolution

Contained in this section is a brief narrative of a problem or concern identified in the course of operations of this facility with an associated resolution/corrective action. As a Company, we take our "lessons learned" and incorporate them into our daily operations to ensure continued high quality service to our client agencies.



# Specific Occurrences Statistical Analysis

Facility Name & Location

Lea County Correctional Facility - Hobbs, New Mexico

2005

2004

2003

2002

2001

2000

1999

1998

	Contract	Contract	Contract	Contra							
	Year 1	Year 2	Year 3	Year 4	Year 5	Year 6	Year 7	Year 1 Year 2 Year 3 Year 4 Year 5 Year 6 Year 7 Year 8 Year 9 Year 10 Year	Year 9	Year 10	Year
CATEGORY	Number	Number Number Number Number Number N	Number	Number Numb	Numb						
Escape	0	0	0	0	0	0	0	0			
Food/Work Strike	21	0	13	24	0	0	0	0			
Disturbance - 10 Inmates or More	0	12	0	0	0	0	0	15			
TOTAL OF 3 CATEGORIES	2	1	1	2	0	0	0	0			

ract r 11

On two different occasions, inmates refused to receive and eat their meals.

<sup>2</sup> 150-170 inmates began a disturbance in the dining hall. The disturbance was stopped by Wackenhut Staff, supported by Hobbs Police Dept., Lea County Sheriff's Office, Dept. of Corrections Staff and State Police. No shots were fired but some chemical agents were used. Staff and inmates suffered minor injuries, there were no life-threatening injuries.

He was sent to the Medical Unit for observation. Inmate discontinued hunger strike and returned to unit.

A small group of segregation inmates went on a hunger strike to protest NMCD changes in disciplinary

Inmate went on hunger strike because he was disgruntled at being put on an alternative meal program the previous day.

and classification policies. The organizers of the protest were identified and transferred to Wallen's Ridge, Virginia Maximum Security Unit In a separate incident, one inmate refused his meals in protest of a perceived unjust lockdown. He was transferred to .

a level VI facility
<sup>5</sup> An STG group assault occurred against two inmates in H4, D-pod, while simultaneously a second STG group assault occurred in H4, C-pod. Chemical agents were administered. Assault victims were removed and given medical treatment. Perpetrators were identified and charged.

Performance/	<b>Process</b>	Improvemer	nt		
FACILITY NAME	Lea County	Correctional Fa	cility	]	
Date of Problem	2005		•	]	
Brief Narrative of					
The contract with N	IMCD conflict	ted with NMCD p	olicy regarding prov	ision for sex offender	•
Treatment.					
	11	x			4
		-	8		
. "	(5)				
			× .		
					Æ
-	40				
Resolution/Correc					
				er program staff via	
		s. The NMCD p	olicy was revised, re	moving the conflict b	etween
contract and policy.	1				
		*		N	
8		¥			
			8	*	
K				-Œ	
125				*	
				5	
		, s		6	
Contracting Agend	cy Name	New Mexico Co	orrections Departme	nt	
<b>Agency Contact</b>		Don Caviness			
Agency Address		6900 W. Millen	Drive		
		Hobbs, NM 882	240		
		-	ti V		
Contact Telephone	e Number	505-392-4055	(148		



# LOCKHART SECURE WORK PROGRAM FACILITY

Lockhart, Texas

Client: Texas Department of Criminal Justice

Location: Lockhart, Caldwell County, Texas

### Contract Duration: Awarded 8/93.

Initial contract 9/1/93-8/31/97 with one two-year option. Extension from 9/1/97-8/31/98. Extension from 9/1/98-12/31/98. Rebid 1/1/99-8/31/03 (one base year with four one-year options). Extension to 12/31/03. Additional extension to 01/15/04. New contract 01/16/04-01/15/09 (3 year base with (2) one-year options).

### **Background**

In 1992, by enactment of H.B. 93, Article 2 (Section 495.001), the Texas State Legislature authorized the Texas Department of Criminal Justice to contract out the financing, construction, operation, maintenance and management of correctional facilities. Guidelines included a limit on daily population for the private prisons of 500 inmates per facility and a requirement that cost savings of at least ten percent would be realized by the State. A recent Performance Review by the State Comptroller of Texas showed that the State is realizing cost savings of 18% (not including income from property taxes paid by The GEO Group).

### Scope of Work

The facility originally opened as the Lockhart Secure Work Program in 1993. The original building housed 500 minimum security male inmates from the Texas Department of Criminal Justice-Parole Division. The Lockhart Renaissance Correctional Facility opened August 8, 1994 and received 100 offenders a day, reaching full capacity within five days. By definition, the facility is an educational and rehabilitative institution, and The GEO Group has assembled a highly trained staff of professionals, including teachers and counselors, to meet that mission. The facility staff concentrates on providing offenders with basic education and preemployment training. Life skills training, counseling, and substance abuse programs are also available to offenders in order to maximize each offender's chance to successfully re-enter society. The PIE program offers assistance to the offender population also. This program teaches responsibility, work ethic, and helps give the offenders pride in something. The wages going to the offender are divided to pay court fees, restitution, and other things such as child support. This program is beneficial to all involved for many reasons.

### **Facility Description**

The GEO Group maintained design and construction oversight on this project in order to fulfill the requirements of the Texas Department of Criminal Justice. With financing, land, and construction charges, the facility was built for less than \$10.9 million. The 110,000-sq. ft. complex occupies 25 acres of land and consists of a core building with two housing wings, each holding 250 inmates. The core area is a one-story building with a mezzanine concrete and steel structure that contains administration and support areas. The housing areas flank both sides of the core structure. Each of these housing areas is divided into five different pods consisting of two-person cells arranged into units of 50 offenders.

The core area contains space for administrative offices, counseling, education, recreation and release, visitors, library, and health care. Computer-assisted instruction is available in the educational areas to provide offenders opportunities to reinforce and practice lessons and skills achieved during their daily class work. A fully equipped kitchen allows for the preparation of meals for all offenders and staff. There is a gymnasium and outside recreation yards for the offenders' use.

### Accreditation

The facility was accredited by the American Correctional Association in February 1995 with a score of 99.3%, reaccredited in February 1998 with a score of 99.26% and again in March 2001 with a score of 99.7%. The facility underwent a review from ACA again in October of 2004, and was accredited with a score of 99.76%. The facility's Medical Program was accredited by the National Commission on Correctional Health Care (NCCHC) in 1995 with their latest re-accreditation in 2001. Medical services are provided under a separate contract. The Education Department received accreditation with the Southern Association of Colleges and Schools (SACS) in December 1995 and is reaccredited annually.





# LOCKHART SECURE WORK PROGRAM FACILITY (500 Males/500 Females) Lockhart, Texas

## **CORPORATE EXPERIENCE Facility Contract/Operations Information**

(1) Contract Type
Competitive √ Sole Source
Awarded as a follow-on contract    √ Yes   No
(2) Change Orders/Modifications to Contract
Lockhart Secure Work Program Facility comprises 1000 bed, 500 male and 500 females, operated for
the TDCJ Correctional Institutional Division (CID)-Private Facilities.
CURRENT CONTRACT:
The GEO Group, Inc. won the re-bid of the facility and now operates the facility under a contract for
a three (3) base year $(01/16/04 - 01/15/07)$ and two (2) one-year options years ending $01/15/09$ . The
most significant change from the original contract is that the facility is now under one contract, rather
than having two separate facilities.
ORIGINAL CONTRACTS:

- Men's facility initial contract period: 10/18/91 8/31/98, with unlimited two-year options.
- Women's facility initial contract period: 9/1/93 8/31/97, with one two-year option.
- Men's facility signed new contract for 9/1/95 8/31/97, with one two-year option.
- Both facilities extended 9/1/97 to 8/31/98 and again from 9/1/98 12/31/98.
- TDCJ decided to put out a solicitation to combine the two facilities under the supervision of one Division since it could not be accomplished under the scope of the existing contracts.

- M-004 To exercise the option to extend the term of the contract (dated when signed)
- M-0010 April 14, 2003 Change of Address to Boca Raton, Florida address and to reflect the authorized negotiators and telephone numbers of the following: Amber Martin, V.P., Contract Compliance; Donald Houston, V.P.; and Reed Smith, Operations Director.
- M-013 September 1, 2003 To extend the term of the contract for a 137 day period (September 1, 2003 through January 15, 2004) and provide funding for this extension period. The daily per diem rate remained the same for this extension period.
- Effective November 25, 2003, Contractor's name Wackenhut Corrections Corporation is being changed to The GEO Group, Inc.
- New Contract # 696-PD-4-7-CO139 effective January 16, 2004.
- M-001 January 16, 2004 To incorporate Letter of Agreement regarding identification of deficiencies in physical structure of facility.
- M-002 July 2004 Revise Exhibit J.8, Staffing Plan (dated 4/20/04), Exhibit J.10, State Owned Equipment (SOE) Category Definitions (Category 4 and Category 6), and Exhibit J.11, List of Files, Records and Logs Identified for Retention.
- M-003 Section A, Item Number 36 and Section I.14, Contract Changes Provide Fiscal Year 05 Funding.
- M-004 Revise Section C.4.29, Facility Generated Income: paragraph B (funds in excess of federally insured amount of the account must be forwarded to TDCJ, with copy of monthly bank statement and completed Revenue ID form in Exhibit J.3); and paragraph C (all balances in this account be returned to TDCJ with a completed Revenue ID form, at end of each fiscal year (August 31) or at expiration/termination of contract). Revise Section J List of Exhibits, to reflect that Exhibit J.3 is entitled Revenue ID form and has 1 page. Add Exhibit J.3, Revenue ID form.
- M-005 Approving reimbursement for expenditure on Industry Sprinkler System (paid from the P.I.E. Program Fund), and TDCJ approval of Danka Office Imaging Subcontract for Lockhart, Bridgeport, and NTISF.
- M-006 Revise Sections C.4.14.A.1, Maintenance, Remodeling Damages, and Condemnation, for Computerized Maintenance Management System (CMMS) for the sole purpose of supporting the maintenance program. Replace Exhibit J.10, State Owned Equipment Category Definitions, with revised Exhibit J.10 (dated July 2005) which revises Category 2 Operator Furnished by changing name of department that deletion forms are submitted to.
- M-007 Section A, Item 36 and Section I.14, Contract Changes total funding for contract period 9/1/05 8/31/06 and daily per diem rate for contract period 9/1/05 1/15/06 and 1/16/06 8/31/06.

### (3) Accreditation

### Lockhart Secure Work Program Facility - Men's

<b>American Correction</b>	<b>l</b> Association	(ACA)
----------------------------	----------------------	-------

Initial Ac	creditation (Male	Date:	February I
Facility)			

Re-Accreditation (Male) Re-Accreditation (Male)

Initial Accreditation (Entire Facility)

1995

February 1998 March 2001 November 2004 Score: 99.50

99.75 Score: Score 99.70 Score 99.76

### National Commission on Correctional Health Care (NCCHC)

Initial Accreditation Re-Accreditation

Date: Date:

Date:

Date:

Date:

October 1995 March 1998

Pass Score: Score: Pass

Southern Association of Colleges and Schools (SACS)

Initial Accreditation Re-Accreditation Re-Accreditation

Date: Date: Date:

December 1995 April 2004 April 2005

Score: N/A Score: N/A

N/A

Score:

### Lockhart Secure Work Program Facility - Women's

### American Correctional Association (ACA)

Initial Accreditation (Female Date: Facility)

Re-Accreditation (Female) Re-Accreditation (Female) Initial Accreditation (Entire

Facility)

February 1995 February 1998 Date:

March 2001 November 2004 Score: 99.30

99.26 Score: 99.70 Score Score: 99.76

### National Commission on Correctional Health Care (NCCHC)

Initial Accreditation Re-Accreditation

Date: Date:

Date:

Date:

October 1995 March 1998

Score: Score: Pass Pass

### Facility/Institution Biographical Statistics

### **Lockhart Secure Work Program Facility**

Population Capacity:

1000

(500 males /500 females)

Population Security Level As of 12/31/05 //05

Maximum	Medium	Minimum
×		498 males/
		500 females

Staff Complement (Total Facility)	
Executive Office	14.50
Business/Clerical/Support	9.00
Maintenance	5.00
Health Services	0.00
Programs/Education	22.50
Food Services	3.00
Correctional Supervisors	17.00
Correctional Officers	115.00
	,
TOTAL	186.00

Changes of programmatic activities for offenders included the Substance Abuse program being deleted and Project RIO being added. There are also Volunteer 12 Step Support Fellowship programs available to offenders to maximize each offender's chance to successfully re-enter society. The Recreation Specialist position was eliminated in the current contract.

Quality control is achieved by continuous self-monitoring by facility staff and periodic audits are conducted by the client agency, and the Central Region Office.

### (5) Occurrences - Escape, Food/Work Strike, Disturbances

We have placed great confidence in management and staff of this facility to maintain the three priorities of prison management: 1) safety of the public, 2) safety of employees and visitors, and 3) safety of the inmate population.

We believe the chart contained in this section demonstrates the commitment and successes of this facility in the provision of high quality, safe and secure correctional services.

### (6) Problems Encountered/Corrective Action/Resolution

Contained in this section are brief narratives of a problems or concerns identified in the course of operations of this facility with an associated resolution/corrective action. As a Company, we take our "lessons learned" and incorporate them into our daily operations to ensure continued high quality service to our client agencies.



# Specific Occurences Statistical Analysis

Facility Name & Location Lockhart

Lockhart Work Program Facility - Lockhart, TX

	1991 1992	1992	1993	1994	1995	1996	1997	1998	1999	2000	2001	2002	2003	2004	2005
	Contract	Contract	Contract	Contract	Contract	Contract	Contract	Contract	Contract	Contract	Contract	Contract	Contract	Contract	Contract
	Year 1	Year 2	Year 3	Year 4	Year 5	Year 6	Year 7	Year 8	Year 9	Year 10	Year 11	Year 1 Year 2 Year 3 Year 4 Year 5 Year 6 Year 7 Year 8 Year 9 Year 10 Year 11 Year 12 Year 13 Year 14	Year 13	Year 14	Year 15
CATEGORY	Number	Number	Number	Number	Number	Number	Number	. Number	Number	Number	Number	Number Number	Number	Number	Number
Escape	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0
Food/Work Strike	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Disturbance - 10 Inmates or More	0	0	0	0	0	0	0	0	0	0	0	0	12	0	0
TOTAL OF 3 CATEGORIES	0	0	0	0	0	0	1	0	0	0	0	0	-	0	0

'In 1997, and inmate escaped through the Industry Building during a day of heavy fog and limited visibility; apprehended the following day approximately thirty miles from the facility.

<sup>2</sup>In August 2003, a minor disturbance involing 10 offenders occurred in Unit gymnasium. As a result of the disturbance, several offenders received minor injuries.

Performance/Process Improvement

	The state of the s	
FACILITY NAME	Lockhart Secure Work Program Facility	
Date of Problem	2005	

### **Brief Narrative of Problem**

During 2005, it was discovered water had been collecting underneath the facility and was first believed to be a natural spring under the building. Due to concern of structural/foundation the facility a Major Work Request was submitted to TDCJ on September 9, 2005.

### Resolution/Corrective Action

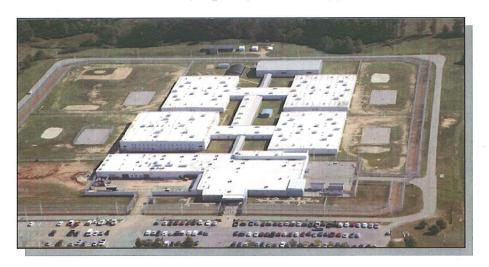
Numerous technicians (private and TDCJ) inspected and assessed the large amount of water collecting underneath facility. The source of the water was not a natural spring, but a water leak. In conjunction with TDCJ, bids were obtained to proceed and complete repairs to the leaking pipe.

A-1 Tri-County Plumbing began repairing the leak on 12/06/05 and completed the repairs on 12/09.

Contracting Agency Name	CID- Private Facilities
Agency Contact	John Gilbert – Deputy Director, CID-Management
<b>经验证证证证证证证证证</b>	Operations
Agency Address	1060 State Hwy 190 East
,	Huntsville, TX 77340
Contact Telephone Number	936-437-4824

### MARSHALL COUNTY CORRECTIONAL FACILITY

Holly Springs, Mississippi



### Client

Mississippi Department of Corrections

### Location

Holly Springs, Marshall County, Mississippi

### **Contract Duration**

Construction Finance - 20 years.

Operation/Management – Awarded 12/02/94. Initial contract five years with (1) two-year option. Extended 08/04/03, 10/06/03, 11/18/03, 06/30/04, 07/15/04, 09/01/04. New Contract: 09/01/04 to 08/31/06 with (3) one-year renewals.

### **Background**

The GEO Group was awarded a contract for the design, financing, acquiring, leasing, constructing and operating of a 1000-bed, medium security correctional facility for adult male offenders.

### Scope of Work

The mission of the facility is to provide a secure, cost-effective environment capable of accommodating medium custody male inmates in a secure setting that maximizes the opportunity for personal development through access to academic and vocational training, work opportunities, substance abuse programs, counseling and open communication with qualified staff, while providing humane care and positive treatment.

### **Facility Description**

The GEO Group maintained design and construction oversight of this project to ensure full compliance with all standards and requirements.

Three-fourths of the 1000-man population are housed in 65-man dormitory units. Four 65-man dormitory units constitute a 260-man dormitory cluster. There are three separate 260-man dormitory cluster buildings. A cell block with 125 double cells is separated into five housing units of 25 cells each and houses a total of 250 inmates.

By design, the 1000 inmate population is maintained in 17 small, manageable cohesive groupings. The overall design of the facility allows for direct line-of-sight observation further enhanced by a CCTV system. Facility design allows for cost-effective utilization of security staff and thereby allows for enhanced programmatic activities without significant budgetary implications. A fully equipped kitchen provides meals for inmates and staff. Indoor and outdoor recreation is provided.

### Accreditation

Marshall County is the first adult correctional institution in the State of Mississippi to receive accreditation from the American Correctional Association (ACA) and National Commission on Correctional Health Care (NCCHC). ACA accreditation was received in July 1997 with a commendable score of 99.3%. The facility was reaccredited in January 2001 with a score of 99.75% and again in September 2003 with a score of 100%. NCCHC accreditation was received in February 1998 and was reaccredited in March 2001. The GEO Group cancelled NCCHC affiliation in 2004 due to client's non-requirement and enhanced ACA standards relating to the medical operations.





# MARSHALL COUNTY CORRECTIONAL FACILITY Holly Springs, Mississippi

# **CORPORATE EXPERIENCE Facility Contract/Operations Information**

(1) Contract Type	
Competitive √ Sole Source	
Awarded as a follow-on contract $\sqrt{}$ Yes $\sqrt{}$	No

#### (2) Change Orders/Modifications to Contract

There has been one Amendment to this contract.

May 1997: Section 3.2 Assignment of Inmates The first sentence is amended to read "MDOC agrees to select inmates who are classified as medium security and not more than fifty (50) minimum security inmates according to its classification system(s) for assignment to the facility." Section 6.1(a) The first sentence is amended to read "The sum of \$25.13 per Inmate per day for Operation/Management as established by the Midnight Strength Report for all medium custody inmates and \$24.13 for all minimum custody inmates."

- Amendment 1 May 27, 1997 Changes to the assignment of inmates and the per diem.
- Letter Agreement February 23, 2001 Agreement to negotiate contract and to change the notice provision under Section 2.1(a) of the contract.

Contract Renewal: The Marshall County Correctional Facility and the Mississippi Department of Correction entered into a renewed contract on August 5, 2001. This two-year agreement ends on August 4, 2003.

The Mississippi Department of Corrections has issued a letter to extend the terms of the present contract until July 8, 2004.

The Management and Operation agreement with Mississippi Department of Corrections and The GEO Group, Inc., was entered into on the September 1, 2004, with three (3) successive one (1) year renewal options upon mutual agreement by both parties. The new Operation Agreement stipulates a thirty-dollar (\$30.00) per inmate per day and a guarantee of 90% of 1,000 inmates.

#### (3) Accreditation

#### American Correctional Association (ACA)

Initial Accreditation Re-Accreditation Re-Accreditation Date:

July 1997
June 2000
September 2003

Score:

99.30% 99.50% 100.0%

#### National Commission on Correctional Health Care (NCCHC)

Initial Accreditation Re-Accreditation

Date:

February 1998 March 2001 Score:

Pass Pass

#### Southern Association of Colleges and Schools (SACS)

Initial Accreditation

Date:

N/A

Score:

#### (4) Facility/Institution Biographical Statistics

Population Capacity:

1000

Population Security Level

As of 6/30/05 As of 2/13/06

Maximum	Medium	Minimum
	995	
	838	153

Staff Complement	
Executive Office	4.00
Business/Clerical/Support	18.00
Maintenance	4.00
Health Services	19.35
Programs/Education	20.25
Food Services	9.00
Correctional Supervisors	31.00
Correctional Officers	96.40
TOTAL	202.00

Quality control is achieved by continuous self-monitoring by facility staff and periodic audits are conducted by the client agency.

#### (5) Occurrences - Escape, Food/Work Strike, Disturbances

We have placed great confidence in management and staff of this facility to maintain the three priorities of prison management: 1) safety of the public, 2) safety of employees and visitors, and 3) safety of the inmate population.

We believe the chart contained in this section demonstrates the commitment and successes of this facility in the provision of high quality, safe and secure correctional services.

#### (6) <u>Problem Encountered/Corrective Action/Resolution</u>

Contained in this section are brief narratives of problems or concerns identified in the course of operations of this facility with an associated resolution/corrective action. As a Company, we take our "lessons learned" and incorporate them into our daily operations to ensure continued high quality service to our client agencies.



# Specific Occurrences Statistical Analysis

# Facility Name & Location

# Marshall County Correctional Facility - Holly Springs, Mississippi

	1996	1997	1998	1999	2000	2001	2002	2003	2004	2005
	Contract Year 1	Contract Year 2	Contract Year 3	Contract Year 4	Contract Year 5	Contract Year 6	Contract Year 7	Contract Year 8	Contract Con	Contract Year 10
CATEGORY	Number	Number	Number	Number	Number Number Number	Number	Number	Number	Number	Number
Escape	0	0	0	0	0	0	0	0	0	0
								0		
Food/Work Strike	0	12	0	0	0	0	0	0	0	0
								0		
Disturbance - 10 Inmates or More	1	12	13	0	0	0	0	0	0	34
								0		
TOTAL OF 3 CATEGORIES	-	2	-	0	0	0	0	0	0	က
C								8 %		

<sup>1</sup> Approximately 100 inmates involved in gang fight on recreation yard; 1 shot fired in air to disperse inmates to housing;

subsequent facility lockdown, identification of leaders, transfer of some inmates and disciplinary action on others involved.

<sup>2</sup> Identified inmate cooks and bakers initiated a work strike, facility placed on lockdown, inmate leaders identified inmate leaders

and disciplinary action and transfer was taken on those involved.

<sup>3</sup> Inmates in administrative segregation set fire to several mattesses. Inmate leaders were identified. Disciplinary actions were taken.

<sup>4</sup> Approximately 100 inmates involved. Inmates from Security Threat groups involved in a fight. Employee assaulted and staff threatened by inmates. Inmates forced the pod door and entered the hallway after a group of immates in the same pod made demands and threats to staff regrading administrative decision which resulted in immates being placed in administrative segregation and transfer of identified leaders.

Performance/Process I	Improvement
	punty Correctional Facility
Date of Problem 2005	
Brief Narrative of Problem	
Lightening Damage, August 8, 2	005:
During a severe storm the lighter	ning hit the Microwave System causing damage to Central Control
	onitor, the NTI Monitor, the Router Hub and twelve perimeter
lights and the switchboard.	<u> </u>
9	
	· · · · · · · · · · · · · · · · · · ·
,	· · · · · · · · · · · · · · · · · · ·
,	
^	
Resolution/Corrective Action	· ·
Resolution/Corrective Action	
Repairs were completed at a cos	st of approximately \$90,000,00
Trepails were completed at a cos	st of approximately 400,000.00.
	·
· · · · · · · · · · · · · · · · · · ·	
	,
-	
Contracting Agency Name	Mississippi Department of Corrections
Agency Contact	Michael White
Agency Address	Bureau Director of Private Prison
	723 North President Street
·	Jackson, MS 39202
Contact Telephone Number	601-359-5600

#### MCFARLAND COMMUNITY CORRECTIONAL FACILITY

McFarland, California



**Client:** California Department of Corrections & Rehabilitation. Community Correctional Facilities Administration

Location: McFarland, Kern County, California

**Contract Duration:** Reactivated 01/10/05 for a one year term. New Contract 1/1/06-6/30/10 (w/ two 5 yr extensions in RFP only).

#### Background

On 01/10/05, The GEO Group signed a contract with the State of California Department of Corrections, Community Correctional Facilities Administration for the housing of up to 215 minimum security adult male inmates at GEO's 224-bed McFarland Community Correctional Facility. Initial intake began 02/15/05.

The facility was designed, built and financed by GEO in 1986 and operated as a minimum security Community Correctional Facility to house parole violators and short-term offenders for the California Department of Corrections from 03/22/87 to 12/31/03. At the expiration of the contract, the facility was closed.

GEO is one of McFarland's largest employers, second only to the Department of Education. The McFarland facility sits adjacent to two other GEO operated facilities under contract with the CDOC: the Golden State and Central Valley Modified Community Correctional Facilities, each with a 550-bed capacity.

#### Scope of Work

The GEO Group, Inc. accepts technical parole violators and short-term offenders and offers educational, vocational and counseling opportunities that include

pre-release and life/social skills development programs.

#### **Facility Description**

This 35,000 sq. ft., one-story masonry building was financed, designed and built by The GEO Group on five acres of land. It has a well-equipped health care unit and rooms for classroom instruction, counseling, and visitation. Educational areas include a computer laboratory, a library, and indoor and outdoor recreational areas. A fully equipped kitchen provides meal service for all inmates and staff. The facility is well furnished and dayrooms and sleeping areas are clean and comfortable.

This facility design incorporates modern correctional techniques such as radial design and direct supervision. The building perimeter and control centers utilize state-of-the-art surveillance and detection techniques. Security enhancement measures include a central control room which contains 35 CCTV monitors allowing staff to survey interior as well as perimeter areas. Housing units are designed so that inmates can move about freely under the direction of unarmed officers who monitor their activities and movement between areas. The building was constructed at a cost of \$22,000 per bed including land and all development costs. Construction was to be completed in one year, and in less than twelve months, the facility opened its doors ready to accept prisoners, on time and within budget.

#### Accreditation

While this facility operates in compliance with American Correctional Association (ACA) standards, the client has requested that ACA accreditation not be pursued.





# McFarland COMMUNITY CORRECTIONAL FACILITY McFarland, California

# **CORPORATE EXPERIENCE**Facility Contract/Operations Information

(1) Contract Type
Competitive √ Sole Source
Awarded as a follow-on contract Yes √ No
(2) Change Orders/Modifications to Contract
On 01/10/05, The GEO Group signed a contract with the California Department of Corrections
Community Correctional Facilities Administration for the housing of up to 215 minimum
security adult male inmates at GEO's 224 bed- McFarland Community Correctional Facility.
The contract duration was reactivated on 01/10/05 for a one year term. Initial intake began
02/15/05. The new contract is awarded from 1/1/06 until 6/30/10 with two 5 year
extensions in RFP only.
(3) Accreditation: The client has specifically requested that GEO not seek ACA Accreditation at this facility.
American Correctional Association (ACA)
Initial Accreditation Date: N/A Score:

National Commission on Correc	tional Health Care (NC	Score:	
Initial Accreditation Date:  Re-Accreditation Date:	N/A	Score:	
Southern Association of College Initial Accreditation Date:  (4) Facility/Institution Biogra	N/A	Score:	
Population Capacity: 224  Population Security Level As of 12/31/05	Maximum	Medium 38	Minimum 180
Executive Office Business/Clerical/Support Maintenance Health Services Programs/Education Food Services Correctional Supervisors Correctional Officers		4 2 2 5 5 10 24	00 .00 .00 .00 .00 .00 4.80
TOT	AL		ec al periodic all

Quality control is achieved by continuous self-monitoring by facility staff and periodic audits are conducted by the client agency.

# (5) Occurrences - Escape, Food/Work Strike, Disturbances

We have placed great confidence in management and staff of this facility to maintain the three priorities of prison management: 1) safety of the public, 2) safety of employees and visitors, and 3) safety of the inmate population. We at McFarland CCF will take a proactive approach in prevention of any of the noted occurrences.

We believe that the current operation of the staff at McFarland CCF in its reaffirmed commitment to prison management will be our mission statement.

# (6) Problem Encountered/Corrective Action/Resolution

Contained in this section are brief narratives of a problems or concerns identified in the course of operations of this facility with an associated resolution/corrective action. As a company, we take our "lessons learned" and incorporate them into our daily operations to ensure continued high quality service to our client agencies.



# Specific Occurrences Statistical Analysis The GEO Group, Inc.

2002 2001 2000 McFarland Community Corrections Facility - McFarland, California 1999 1998 Facility Name & Location

1997

2004

2003

acility inamic & act		000	1991	1992	1993	1994	982	1996	1997	1998	8881	2002	Contract	Contrac	Contrac	1992 1993 1994 1995 1996 1997 1998 1999 2000 1992 1993 1994 1995 1995 1998 1994 1995 1998 1998 1998 1998 1998 1998 1998	ct New Co	ontract
	1989	0661		-	۴	4000	ntractic	ontract	Contract	Contract	Contract	Contract	Voar 12	Year 13	Year 14	Facility Clos	sed Yes	ar 1
	Contract	Contract Contract Contract	Contract	contract C	ontract	onitaci oc	ear 7	Year 8	Year 9	Year 10	Year 11	Vear 11	Number	Numbe	Numbe	Contract Con	uni .	nber
	Year 1	Year 1 Year 2 Year 3		Year 4	real 5	umber N	umber	Number Number Nun	Number	Number	edillor	0	0	0	0	NA		
	Number	Number	Number	iagilino.	c	0	12	0	0	0				0	0		NA 0	0
ATEGORY	21	0	0	0	NAME OF TAXABLE PARTY.			C	0	0	0	0	2		No. of Lot	NA	A STATE OF THE PARTY OF THE PAR	3
scape		0	0		0 0	0				0	0	0	0	0				
Food/Work Strike	THE PROPERTY.				0	0	0	0						,		NA	The same of the sa	3
40 Inmates or More	0	O CONTRACTOR OF THE PERSON OF			0					0	0	0	0	>	>		1	1
Disturbance - 10 IIII con				0	0	0	-	0	>	,	4	4	1					
SHOOMES	2	o —	>	,	1	1												
TOTAL OF 3 CAI EGONICO		-																

One inmate scaled chain link fence at rear of recreation yard; apprehended same evening

<sup>1</sup> Two inmales via roof after scaling outside recreation wall; apprehended within 20 minutes

 $^2\,\mathrm{One}$ inmate walked əway as outside gardener, apprehended within 15 minutes

Minor injuries were sustained to involved participantsMinor property damage was caused to housing dorm window <sup>3</sup> August 1, 2005- Approximately 16 inmales were involved in a physical altercation due to being rival street gangs who have had disrespect issues throughout their period of incarceration:

<sup>3</sup> October 13, 2005- Approximately 17 inmates were involved in a physical altercation-Involved inmates were rival street gang members who have

3 November 17, 2005 Approximately 17 inmates were involved in a physical altercation. Involved inmates were rival street gang members who have had disrespect issues thoughout their had disrespect issues throughout their period of incarceration- Minor injuries were sustained to involved participants. Minor property damage was caused to the housing dorm window during the disturbance

period of incarcertation. Minor injuries were sustained to involved participants.

Performance/Process Improvement

FACILITY NAME

McFarland Community Correctional Facility

Date of Problem 2005

#### **Brief Narrative of Problem**

The reactivation of McFarland CCF Community Correctional Facility was initiated under a contract signed with the California Department of Corrections for housing Minimum security adult male inmates. The startup budget was under priced to provide necessary resources to open the doors of a 17 year old building that required major repairs. During the startup facility staff also encountered a sophisticated group of inmate population who have been avid members of disruptive street gangs. These inmates have been contributing factors to our major disturbances that have occurred at the facility also contributing to minor property damage. In order to meet contractual needs of our client for housing state offenders, we meet the conditions of confinement due to the clients revised security classification system.

#### Resolution/Corrective Action

To accomplish the required conditions of confinement with an aging building we were able to successfully complete some major repairs, and managed to stay within a rational budget to still meet our bottom line revenue. To educate ourselves with the facility staff of the knowledge on how manage the disruptive group inmates, we began a networking system with our client to provide more current training along with pertinent information on how to supervise and manage such disruptive inmates. Management is also enhancing the structure of the facility by installing security bars on our Central Control station windows, as well as installation of bars in other areas. We are also ensuring that other items in various areas of the facility are modified to be immobile. Other security practices are implemented on a scheduled basis to prevent the introduction of contraband into the facility.

Contracting Agency Name	California Department of Corrections
Agency Contact Agency Address	Pamela Prudhomme, Chief (A), CCFA Community Correctional Facilities Administration Division of Adult Institutions
Contact Telephone Number	(916) 323-5155

# MOORE HAVEN CORRECTIONAL FACILITY

Moore Haven, Florida



Client: State of Florida - Department of Management Services.

Location: Moore Haven, Glades County, Florida

Contract Duration: July 1995 to July 2000 with unlimited two-year extensions. Extension to 06/30/05. On June 29, 2005, the Department of Management Services extended the contract for two years, expiring on June 30, 2007.

The GEO Group was awarded a contract for the **Background** design, finance, acquisition, leasing, construction and operation of a 750-bed medium custody, secure facility for adult male inmates. This newly constructed facility opened in July 1995 and immediately received inmates. An expansion by 235 beds is in process.

Scope of Work

The purpose of the facility is to provide a full range of correctional services including dental, medical and psychological services, education, vocational training, and work programs that are at least equal to services provided by the Florida Department of Corrections in comparable facilities, but at a lower cost. Work and educational programs are designed to reduce recidivism and include academic and planning, vocational education, vocational substance abuse education, general counseling, life skills and transition planning. A new PIE Program is currently in the planning stages.

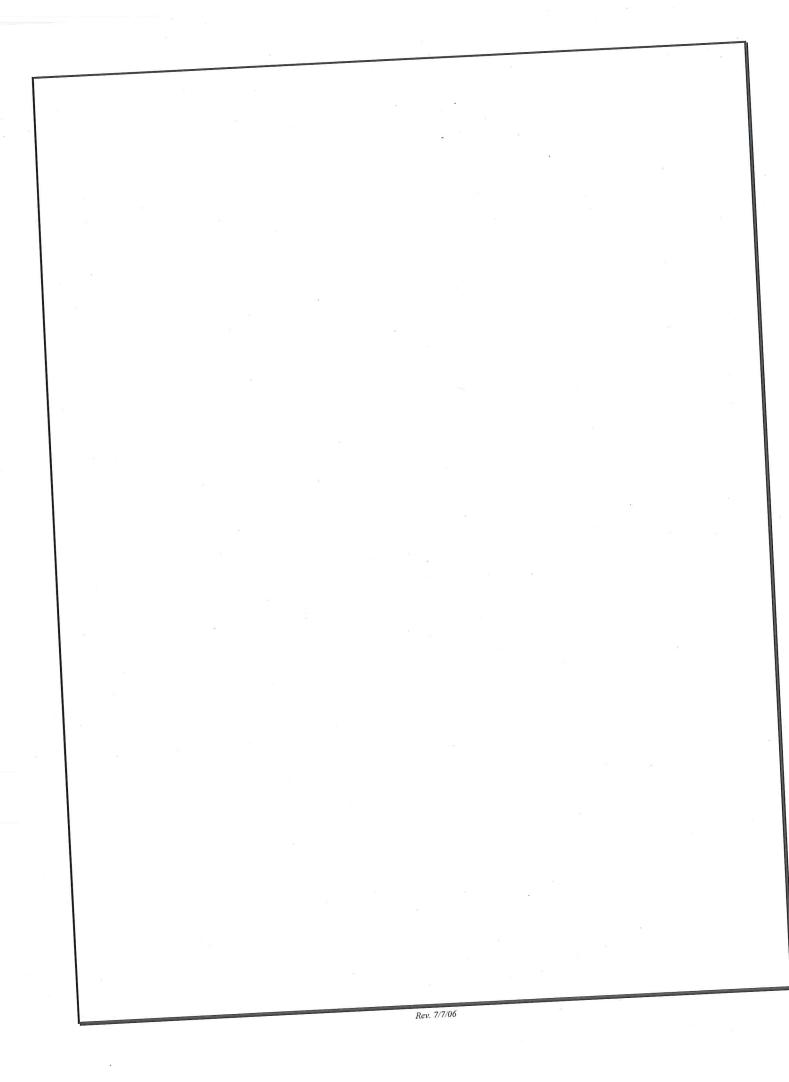
Facility Description

The facility occupies a total land mass of 52 acres, with approximately 175,113 square feet of floor space. The facility has three open population housing units, one two-man cell block design and two open bay designs. Each housing unit has five quads (dorms) that hold approximately 50 inmates per quad. The design supports the direct supervisory management approach. Each quad has its own dining area, day room and television viewing rooms. There is also one 22 single man cell segregation unit. The facility is program oriented and daily activities, including work, are scheduled and organized on a holistic basis to give the inmate an opportunity to get a balanced program.

#### Accreditation

This facility was awarded the highly prestigious award of accreditation by the American Correctional Association (ACA) in August 1996 with a score of 99.5% and was re-accredited in October 1999, September 2002 and October 2005 with an outstanding score of 100% each time. The medical unit received certification from the National Commission on Correctional Health Care (NCCHC) in August 1996 was re-accredited in January 1999 and again in March 2002. Medical services, however, are no longer provided for under the terms of the contract. Moore Haven, along with South Bay, both GEO facilities, were the first receive facilities to privatized accreditation in the State of Florida.







# MOORE HAVEN CORRECTIONAL FACILITY Moore Haven, Florida

# CORPORATE EXPERIENCE Facility Contract/Operations Information

Facility Contract/Operations
(1) Contract Type
Competitive V Sole Source
Awarded as a follow-on contract Yes No
(2) Change Orders/Modifications to Contract
The initial contract was for the period of July 3, 1995 to July 2, 1998 with one two-year option.
The initial contract was for the period of the period. The initial contract was negotiated for the two-year period.  Upon completion of the initial contract period, a new contract was negotiated for the two-year extension was
Upon completion of the initial contract period, a new contract perio
Upon completion of the initial control of July 3, 1998 to July 2, 2000 with unlimited two-year options. A second two-year extension was
20, 2000 with an expiration date of July 1, 2002. An additional two year specific
signed on July 1, 2002 with an expiration date of June 30, 2004 as well as July 1, 2005 with an signed on July 1, 2002 with an expiration date of June 30, 2004 as well as July 1, 2005 with an
expiration date of June 30, 2007.  Contract as follows: The dispute mechanism under Florida
the Amarainiis Continues
Modifications to the Operations  Administrative Code Chapter 60-4 has been eliminated by the Department of Management Services  Administrative Code Chapter 60-4 has been eliminated by the Department of Management Services
Administrative Code Chapter 66 - Hands and replaced by the rules of the Administration Commission at Florida Administrative Code Chapter and replaced by the rules of the Administration Commission at Florida Administrative Code Chapter
28-106.
Amendments to Initial Contract:  In 1995, the Florida Privatization Commission approved GEO's (WCC's) request to substitute tw
In 1995, the Florida Privatization Commission approve
(2) teaching positions with two (2) correctional officers.

The salaries for the teaching positions totaled \$46,550.50; the salaries for the correctional officer positions totaled \$46,800.00, resulting in an additional \$249.00 per year in salaries.

In 1997, Addendum #3 set out new contact hours and staffing requirements for educational, vocational, life skills, and substance abuse programs. Addendum #4 established the Critical Component staffing pattern for Security, and final approval was given for the overall staffing level of 206.04 FTE's. Addendum #5 reduced the staffing level to 206 FTE's. There were no costs associated with these amendments.

In 2000, five and one half  $(5\frac{1}{2})$  positions were added to the staffing pattern, increasing the FTE position to 211.54. These positions were added at no cost to the facility as the cost was assumed by the POIWTF.

In 2002, two new corporate funded clerical positions were added to the staffing pattern. On position assigned to security headquarters office, the other assigned to support services. The FTE positions were increased to 213.54

In 2004, two new corporately funded correctional sergeant positions were added to the staffing pattern. One position was assigned as the Sallyport Gate sergeant and the other as the Armory/Lock and Key sergeant. The FTE positions were increased to 215.54

In 2005, the OJT Vocational Position paid through the POIWTF was re-titled to CDL Vocational Instructor. The Commercial Drivers License program was re-classified from a Life Skills Course to become a Vocational Program.

#### (3) Accreditation

### American Correctional Association (ACA)

American Corrections			G	99.50%
Initial Accreditation Re-Accreditation Re-Accreditation Re-Accreditation	Date: Date: Date: Date:	August 1996 October 1999 October 2002 October 2005	Score: Score: Score:	100.0% 100%

# National Commission on Correctional Health Care (NCCHC)

Initial Accreditation Date: August 1996 Score: Pass
Re-Accreditation Date: January 1999 Score: Pass
Re-Accreditation Date: March 2002 Score: Pass

### Southern Association of Colleges and Schools (SACS)

Initial Accreditation Date: N/A Score:

# (4) Facility/Institution Biographical Statistics

Population Quantity: 750

Population Security Level Maximum Medium Minimum
As of 12/31/05 totaled 747 0 607 140

AS 01 12/01/1	
Staff Complement	3.00
Executive Office	16.00
Business/Clerical/Support	4.00
Maintenance	18.00
Health Services	39.30
Programs/Education	6.00
Food Services	29.03
Correctional Supervisors	99.71
Correctional Officers	
	215 54

TOTAL 215.54

Quality control is achieved by continuous self-monitoring by facility staff and periodic audits are conducted by the client agency.

# (5) Occurrences - Escape, Food/Work Strike, Disturbances

We have placed great confidence in management and staff of this facility to maintain the three priorities of prison management: 1) safety of the public, 2) safety of employees and visitors, and 3) safety of the inmate population.

We believe the chart contained in this section demonstrates the commitment and successes of this facility in the provision of high quality, safe and secure correctional services. We have not had an incident of occurrences of escape, food/work strikes, or disturbances.

# (6) <u>Problem Encountered/Corrective Action/Resolution</u>

Contained in this section is a brief narrative of a problem or concern identified in the course of operations of this facility with an associated resolution/corrective action. As a Company, we take our "lessons learned" and incorporate them into our daily operations to ensure continued high quality service to our client agencies.



# Facility Name & Location Specific Occurrences Statistical Analysis Moore Haven Correctional Facility - Moore Haven, Florida

lity Name & Location	-	\$10010									
1	Š	1006	1997	1998	1999	2000	2001	2002	2003	2004	2005
	887	1000	1					to contract	Contract	Contract	Contract
	Contract	Contract	Contract	Contract	Contract	Contract   Contract	Van 7	Year 8	Year 9	Year 9 Year 10 Year 11	Year 11
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				Africalana	Mumhar	Number Number Number	Number:	Number :	Number Number Number		Mariner

CATEGORY Disturbance - 10 Inmates or More Food/Work Strike TOTAL OF 3 CATEGORIES Escape Number Number Number

1 Inmate

(b)(6)

conducted a six-day hunger strike from 7/6-7/12/05. SIR #105 RE: Disciplinary Reports.

Performance/Process Improvement

Periormancen	100000 1111010101
FACILITY NAME	Moore Haven Correctional Facility
Date of Problem	12/14/04

**Brief Narrative of Problem** Moore Haven Correctional Facility experiences numerous perimeter vehicle accidents per year. Most accidents are minor in nature when the perimeter officer side-swipes a light pole due to drowsiness. However, some of the accidents resulted in major damages including vehicles damaged beyond economical repair "totaled" as in the 12/14/04 case. Vehicle replacement costs are in excess of \$15,000 each. Staff are rotated every four hours on the day and evening shifts, and every two hours on the midnight shift. This rotation schedule has failed to resolve the issue of drowsiness. Several strategies such as the "Nap Zapper" were sampled but failed to be beneficial due to design inadequacies, etc.

#### Resolution/Corrective Action

During April of 2005, the facility installed "rumble strips" on the edge of perimeter road. A rumble strip is a cylindrical piece of asphalt removed perpendicularly from the traveling lane. This creates a rumbling effect on the vehicle as it approaches the edge of the perimeter road which is designed to alert a drowsy driver. These rumble strips are commonly seen on interstates and even on some major highways. The cost of the project was discounted to our facility at \$4,000 as an incentive for the company to evaluate its effectiveness as well as its possible utilization at other facilities. (Photos Attached)

Contracting Agency Name	Department of Management Services
Agency Address	Rosalyn Ingram, Director 4050 Esplanade Way Building 4050, Suite 335.I Tallahassee, Fl. 32399-0950
Contact Telephone Number	850-488-4290









## NEW CASTLE CORRECTIONAL FACILITY

New Castle, Indiana



**Client:** Indiana Department of Correction

Location: New Castle, Henry County, Indiana

Contract Duration: Initial four (4) year contract term commencing on 01/02/06 through 01/01/10. The contract may be renewed for three (3), two (2) year terms for an overall total of ten years.

#### Background

This public-private correctional partnership is the first of its kind in Indiana. The Indiana Department of Correction sought out and welcomed the innovation and cost-savings offered by the privatized correctional industry. The Indiana Department of Correction and The GEO Group finalized contract negotiations in September 2005 to transition the IDOC's existing adult male correctional facility to the GEO Group's operation and management of that facility known as the New Castle Correctional Facility.

The facility is located in the city of New Castle next to the IDOC's statewide Correctional Training Institute. Because the facility was an existing IDOC facility, one of GEO's priorities was to ensure that existing staff were afforded the opportunity to work with the GEO Group as first choice. The GEO Group interviewed 100% of the existing staff for employment resulting in an exceptional outcome of approximately 90% retention of the existing State personnel.

#### Scope of Work

The GEO Group provides secure care, custody and control for Indiana Department of Correction offenders. Services provided by The GEO Group include security, programs and transportation. The facility houses security levels 1 through 3 adult male offenders including special needs offenders: maximum security (the psychiatric unit), medium security (general population), and minimum security (outside dorm). During the first year of operation, the facility is expected to house 1,086 offenders with a long range goal of the housing bed capacity reaching approximately 2,416 offenders. Food Service is contracted by Aramark and medical services are contracted by Correctional Medical Services.

#### Facility Description

The facility resides on approximately 325 acres with a total square footage of 331,837 square feet consisting of an administration building, program services building, recreation building and 13 buildings/units with individual housing ranges in each building located on the property. One of the buildings serves as the reception and receiving area for offenders including those with psychiatric special needs, offenders requiring disciplinary segregation and offenders requiring infirmary care. The 12 buildings/units house general population offenders. The New Castle Correctional Facility has one of the largest multi-purpose buildings in the state.

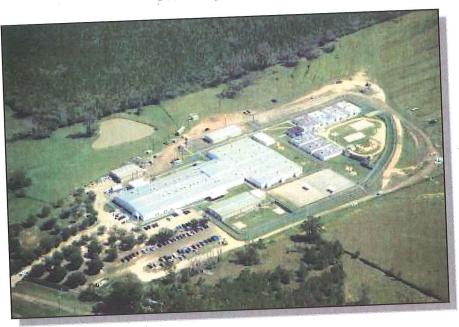
#### Accreditation

The facility will seek accreditation from the American Correctional Association (ACA) within 18-months from its final transition.



# NEWTON COUNTY CORRECTIONAL CENTER

Newton, Texas



#### Clients

- Newton County, Texas
- Texas Department of Criminal Justice (TDCJ)
- The Bureau of Immigration & Customs Enforcement (ICE) [IGA]
- Sabine County, Texas [IGA]
- Trinity County, Texas (IGA) Shelby County, Texas (IGA)
- Idaho Department of Corrections (IDOC)

#### Location

Newton, Texas

#### **Contract Duration**

**Newton County** 

New County Facility Use Contract: Full contract expiration 02/25/17; five year base with two (2) five-year option periods. Current term expires 02/25/07. Facility use contract includes a twenty bed guarantee for Newton County offenders.

- TDCJ: Base term: 09/13/05-08/31/07. 336 Bed Agreement; may be extended upon mutual agreement.
- ICE: IGA for up to 200 beds began on 06/10/98; no expiration date.
- Sabine County: IGA for an unspecified number of beds began on 8/30/04; no expiration date.
- Trinity County: IGA for an unspecified number of beds began on 03/04/2005; no expiration date.

- Shelby County: IGA 05/14/2001 for an unspecified number of beds; no expiration date.
- IDOC Base term: 03/10/06-03/10/08 with additional 1-yr option by mutual agreement.

Background

The Newton County Correctional Center is a houses minimum, medium and maximum security inmates with a maximum capacity of 872 offenders.

Scope of Work

The Facility operates as both a Jail and Prison with distinct missions based upon the contracts. Missions range from providing a full array of programs for TDCJ Offenders to basic services for County Offenders.

**Facility Description** 

The Newton County Correctional Center is a full service Facility situated on 109 acres of land on the outskirts of Newton, Texas. Construction includes four separate/distinct Housing areas. Area One provides fifteen 8-man dormitories, two 16-man dormitories, and six 24-man dormitories; Area Two is composed of six separate 24-bed single cell housing Area Three consists of seven 48-man dormitory buildings; Area Four is composed of two 48-bed dormitories.

#### Accreditation

Texas Commission on Jail Standards (current accrediation expires January of 2007).





#### NEWTON COUNTY CORRECTIONAL CENTER Newton, Texas

#### CORPORATE EXPERIENCE **Facility Contract/Operations Information**

(1) Contract Type
Competitive yes Sole Source yes
Awarded as a follow-on contract X Yes No  Note: TDCJ Contract was competitive; all others are sole source
(2) Change Orders/Modifications to Contract
TDCJ Contract was awarded September 13, 2005 to manage a 336 bed facility to house adult males for the Texas Department of Corrections. The term of this contract is two years and may be extended upon mutual agreement. All other contracts are open ended IGA's.
There has been one Amendment to this contract.  • Amendment 1 – May 27, 1997 – Changes to the assignment of inmates and the per diem.  The GEO Group, Inc. took over the management contract with the County of Newton Texas on November 04, 2005 to house up to 872 male inmates form multiple agencies to include the following:  • The Texas Department Of Criminal Justice • Immigration Customs Enforcement • Newton County Texas • Sabine County Texas • Shelby County Texas
American Correctional Association (ACA)  Initial Accreditation Date: N/A Score:
National Commission on Correctional Health Care (NCCHC) Initial Accreditation Date: N/A Score:

Southern Association of Colleges and Schools (SACS) Initial Accreditation Date: N/A	Score:	
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#### (4) Facility/Institution Biographical Statistics

Population Capacity: 11/04/05

872

Population Security Level As of 11/04/05

Maximum	Medium	Minimum
440	336	96

Staff Complement		,	11
Administration Included in Admin #'s			5
Maintenance Health Services Programs/Education/Training Food Services These positions are programs/education/training Correctional Officers Other-Security Supervisors	included	in	NA 7 NA 150.2 11 184.2

Quality control is achieved through continuous self-monitoring. A specially designated Facility Quality Assurance Coordinator directs and oversees internal audits, while external audits are conducted by The GEO Group and the [client]. Texas Department Of Criminal Justice, Immigration Customs Enforcement, and the Texas Commission On Jail Standards.

## (5) Occurrences - Escape, Food/Work Strike, Disturbances

We have placed great confidence in management and staff of this facility to maintain the three priorities of prison management: 1) safety of the public, 2) safety of employees and visitors, and 3) safety of the inmate population.

We believe the chart contained in this section demonstrates the commitment and successes of this facility in the provision of high quality, safe and secure correctional services.

# (6) Problems Encountered/Corrective Action/Resolution

Contained in this section is a brief narrative of a problem or concern identified in the course of operations of this facility with an associated resolution/corrective action. As a Company, we take our "lessons learned" and incorporate them into our daily operations to ensure continued high quality service to our client agencies.



Specific Occurences Statistical Analysis

Facility Name & Location:

2005

Newton CCC; Newton, TX

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Performance/Process Improvement

FACILITY NAME
Date of Problem

Newton County Correctional Center
November 2005

#### Brief Narrative of Problem

the delitation road	irements and schedules of Immigration Customs Enforcement
and Texas Department Of Chiminal	ant certain detainees and inmates to commingle in the facilities
same days and hours but did not w	AIL CEITAIN GETAINGGG and immates
visitation areas.	
	· ·
Resolution/Corrective Action	
	to a NCCC parmission to modify the visitation schedules to
Both Clients were contacted and	granted NCCC permission to modify the visitation schedules to
accommodate the visitation needs	s of their respective detainees/inmates.
2	
	IOF and TDC I
Contracting Agency Name	ICE and TDCJ
	OIC William Kowis (ICE) and Terri Wilson (TDCJ)
Agency Contact	(ICE) 15850 Export Plaza, Houston TX 77032
Agency Address	(TDCJ) 1060 Hwy 190 East, Huntsville TX 77340
	(TDCJ) 1000 HWY 190 Edst, Hullisville 17(770.0
	The same and and another than 1,026,437,4838
Contact Telephone Number	(ICE) 832-435-6804 (TDCJ) 936-437-4838

# NORTHWEST DETENTION CENTER

Tacoma, Washington



U.S. Immigrations & Customs Enforcement (ICE)

#### Location

Tacoma, Washington

#### **Contract Duration**

Initial contract: April 2004 - April 2005 with four (4) one-year option years.

#### Background

The Northwest Detention Center is a newly minimum, medium constructed maximum security facility that opened in 2004. The facility received inmates immediately upon its opening. This facility can house up to 808 male and female detainees. Staff is recruited from the local community and local vendors are used as much as possible. As a result, the facility contributes a significant amount of money to the local economy through salaries and purchase of goods and services. Capacity increased to 890 beds.

#### Scope of Work

The Northwest Detention Center is a privately owned detention facility under contract with ICE to house detainees pending removal process. Due to the nature of the detained population and certain contractual restrictions, the facility does not offer educational or vocational training however, Detainees may, programs. participate in correspondence educational programs, at their own expense, during their stay at the Northwest Detention Center.

#### **Facility Description**

This modern prison complex was designed and built out of pre-cast concrete.

The facility has 496 dormitory beds and 312 cell beds (8 designed for the disabled), plus an additional 30 cells for segregation.

#### Accreditation

The Northwest Detention Center was awarded the highly prestigious award of accreditation by the American Correctional Association (ACA) in January 2006 with a score of 97.10%. The center received certification from the National Commission on Accreditation of Healthcare Organizations (NCCHC) in October 2005.





#### NORTHWEST DETENTION CENETR Tacoma, Washington

# CORPORATE EXPERIENCE Facility Contract/Operations Information

(1) Contract Type
Competitive X Sole Source  Awarded as a follow-on contract X Yes No
(2) <u>Change Orders/Modifications to Contract</u> The contract was awarded July 26, 2002 to manage a 500 bed facility to house adult males and females for the Department of Homeland Security, Immigration and Customs Enforcement.
There has been one Modification to this contract.  • Modification 1 – April 23, 2005 – Change to the per diem.  (3) Accreditation:
American Correctional Association (ACA) Initial Accreditation Date: January 30, 2006 Score: 97.1 %
National Commission on Correctional Health Care (NCCHC) Initial Accreditation Date: October 2005 Score: PASS
Southern Association of Colleges and Schools (SACS)  Initial Accreditation Date: N/A Score:
(4) Facility/Institution Biographical Statistics Population Capacity: 500 12/31/2005

Population Security Level As of 12/31/05

Marimum	Medium	Minimum
Maximum	110	299
69	110	299

Staff Complement	4
Executive Office	4
Business/Clerical/Support/Personnel	3
Maintenance	0
Health Services	1
Programs/Education/Training	0
Food Services	0
Case Management	100
Detention Officers	16
Other	128

Quality control is achieved through continuous self-monitoring. A specially designated Facility Quality Assurance Coordinator directs and oversees internal audits, while external audits are conducted by The GEO Group and the ICE.

# (5) Occurrences - Escape, Food/Work Strike, Disturbances

We have placed great confidence in management and staff of this facility to maintain the three priorities of prison management: 1) safety of the public, 2) safety of employees and visitors, and 3) safety of the inmate population.

We believe the chart contained in this section demonstrates the commitment and successes of this facility in the provision of high quality, safe and secure correctional services.

## (6) Problems Encountered/Corrective Action/Resolution

Contained in this section is a brief narrative of a problem or concern identified in the course of operations of this facility with an associated resolution/corrective action. As a Company, we take our "lessons learned" and incorporate them into our daily operations to ensure continued high quality service to our client agencies.



Specific Occurences Statistical Analysis

Facility Name & Location:

Northwest Detention Center; Tacoma, WA

	Contract	Year 12	Number									
	Contract Contract Contract Contract Contract	Year 11	Voor 1 Year 2 Year 3 Year 4 Year 5 Year 6 Year 7 Year 8 Teal 3 Teal 1 Year 9 Vimber Number					Section of the sectio		CONTRACTOR		
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2005		Contract	Voor	ו כמו י	lagilinn	0	0		0		0	
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					ATE	scape		/poo_		JISIN	A T C T	2

Performance/Process Improvement

l cilottilation reces impre						
FACILITY NAME	Northwest Detention Center					
	On or about February 3, 2004					

Brief Narrative of Problem	
William banking in the mon's locker re	oom, a medical staff overhead a conversation between two
D. Lautian Officers about a medical tr	in they just completed. He heard the two officers discussing
Detention Officers about a medical tr	id about the detainee's medical condition. The Officers'
what the attending physician had sail	medical staff learned more about the detainee's medical
discussion was so detailed that the hopeist	filedical stall learned more about and additional
condition than he did from the hospit	tal.
In this incident the detainee's privacy	y was not properly protected and HIPPA was violated.
Resolution/Corrective Action	The section relies to require every transporting
As a result of this incident, GEO rev	rised the Transportation policy to require every transporting
staff to sign the Confidentiality State	ement prior to departing from the facility. Although every
employee signs the Confidentiality S	Statement at the time of employment, the purpose of
this procedure is to remind staff of t	heir commitment on protecting the detainees' privacy and
adhering to HIPPA regulations.	
5	
Contracting Agency Name	Department of Homeland Security, Immigration and
<u> </u>	Customs Enforcement
Agency Contact	Gary G. Garman, Assistant Field Office Director
	1623 East J Street, Suite 2
	Гасота, WA 98421
	Tatoma, Titto 12.
O ( T. Jambara Namahan	(253) 779-6060
Contact Telephone Number	(200) 119-0000



#### **NORTH TEXAS** INTERMEDIATE SANCTION **FACILITY**

Ft. Worth, Texas

Client: Texas Department of Criminal Justice -Parole Division

Location: Fort Worth, Tarrant County, Texas

contract: Contract Duration: Original 08/93 with two year options. New contract 01/96 to 02/97; extended to 08/31/99. Additional extensions 09/01/99-08/31/01, 09/01/01-08/31/03. Additional extension to 02/29/04. New contract 03/01/04-02/29/11-(3 base years with (4) one-year options).

**Background** 

The GEO Group was selected by the Parole Division of the Texas Department of Criminal Justice to provide a 400-bed Intermediate Sanction Facility (ISF) in Fort Worth. The facility houses male parole violators for an average stay of 6 months to a year. The ISF provides the Parole Division with sanctions to effectively enforce parole requirements. The ISF is located within an industrial area, and, in 60 days The GEO Group completely retrofitted an existing warehouse into 25-man dormitory-style housing units at a cost of about \$1.5 million. The North Texas Intermediate Sanction Facility (NTISF) opened August 16, 1991, and within a few days, all 400 beds were filled.

#### Scope of Work

The GEO Group is responsible for providing secure care, custody and control for minimum security offenders. Living units are safe, secure, and clean, but in keeping with the sanction philosophy, the atmosphere and aesthetics of the building are spartan.

#### **Facility Description**

The now 432-bed, 65,000-sq. ft. facility is housed within an existing industrial warehouse building of 130,000 sq. ft. The existing building shell is a preengineered metal industrial building with an overall length of 722 feet; an overall width of 180 feet and it has a clear height of 35 feet at the eaves.

The interior of the shell building was partially gutted to allow for maximum flexibility for the new construction. A two-hour fire rated masonry wall separates the inmate housing area and support areas from the administration, public and education/work areas. Inmate housing consists of sixteen 25-person dormitory-style housing blocks with common walk-in plumbing chases, allowing most plumbing maintenance and repairs to be performed without staff entering the housing area itself.

#### Accreditation

The facility's medical unit was accredited by the National Commission on Correctional Health Care (NCCHC) in July 1992 with latest re-accreditation in 2001. Health services are no longer provided for under the current contract. On March 8, 2005, in conjunction with UTMB, who previously provided medical services, the facility received 100% from the American Correctional Association for their medical services. Currently, medical services are provided by Physicians' Network Associates.





# NORTH TEXAS INTERMEDIATE SANCTION FACILITY Ft. Worth, Texas

# CORPORATE EXPERIENCE Facility Contract/Operations Information

(1) Contract Type
Competitive √ Sole Source
Awarded as a follow-on contract Yes √ No
(2) Change Orders/Modifications to Contract
• Initial Contract awarded to WCC after competitive bid for period 5/15/91 to 8/31/93 with
unlimited two-year options.
<ul> <li>New contract for 9/1/93 to 8/31/95 extended to 12/31/95 with one two-year option.</li> </ul>
<ul> <li>New contract for 1/1/96 to 8/31/97 with unlimited two-year options.</li> </ul>
Amendments/Modifications to current contract:
<ul> <li>Amendment #1, September1, 1997: Contract extended to 8/31/98.</li> </ul>
<ul> <li>M-002, September 1, 1998: Contract renewed through /31/99, for a maximum 400 inmates a</li> </ul>
\$32.33/day.
<ul> <li>M-003, September 1, 1999: Contract renewed through 8/31/00.</li> </ul>
• M-004 – September 1, 2000: Extension of contract term through August 31, 2001.
• M-005 – Revised/Deleted

- M-006 December 2001: Extension of contract with modifications through August 31, 2003.
- An additional extension was granted on June 23, 2003 to extend the contract through
   February 29, 2004.
- New Contractual Agreement (696-PD-4-7-C0160) was awarded February 23, 2004 for the continued operations of the Facility. This contract is for a Base Period of 3 years with an additional four 1-year options at the end. The Base Period ends February 28, 2007 and the four 1-year options expire on February 28, 2010.

#### Amendments/Modifications to current contract:

- M-001 April 22, 2004: Revise Exhibit J.10, State Owned Equipment (SOE)
   Definitions.
- M-002 March 18, 2004: Revise Exhibit J.8, Staffing Pattern
- M-003 September 1, 2004: Provide Fiscal Year 05 Funding
- M-004 October 22, 2004: Revise Section C.4.29 and Section J and to incorporate Exhibit J.3.
- M-005 August 20, 2005: Replace Exhibit J.10, State Owned Equipment (SOE)
   Category Definitions.
- M-006 September 1, 2005: Provide Fiscal Year 06 Funding
- M-007 September 1, 2005: Correct Typographical Error
- M-008 September 1, 2005: Revise Section J, Exhibit J.2, HUB Subcontracting Plan and Exhibit J.8, Staffing Plan.

### (3) Accreditation

### American Correctional Association (ACA)

Initial Accreditation Date: March 8, 2005 Score: 100%

### National Commission on Correctional Health Care (NCCHC)

### Southern Association of Colleges and Schools (SACS)

Initial Accreditation Date: N/A Score:

### (4) Facility/Institution Biographical Statistics

Population Capacity: 432

Population Security Level Maximum Medium Minimum
As of 12/31/05

Maximum Medium Minimum
428

·	
Staff Complement	3.00
Executive Office	10.00
Business/Admin. Support	2.00
Maintenance DNA)	N/A
Health Services (Contracted Through PNA)	2.00
Programs/Education/Chaplaincy	5.80
Food Services	11.00
Correctional Supervisors	44.40
Correctional Officers	1.00
Commissary	3.00
Classification/Case Managers TOTAL	82.20

Quality control is achieved by continuous self-monitoring by facility staff and periodic audits are conducted by the client agency.

# (5) Occurrences - Escape, Food/Work Strike, Disturbances

We have placed great confidence in management and staff of this facility to maintain the three priorities of prison management: 1) safety of the public, 2) safety of employees and visitors, and 3) safety of the inmate population.

# (6) Problem Encountered/Corrective Action/Resolution

Contained in this section are brief narratives of problems or concerns identified in the course of operations of this facility with an associated resolution/corrective action. As a Company, we take our "lessons learned" and incorporate them into our daily operations to ensure continued high quality service to our client agencies.



Specific Occurrences Statistical Analysis Facility Name & Location

North Texas Intermediate Sanction Facility - Ft. Worth, Texas

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<sup>1</sup> Inmate Food Service workers refused to work; were replaced by additional inmates upon completion of medical clearances

<sup>1</sup> Inmates in General population refused dinner meal

<sup>2</sup> Mistaken release; detained later the same evening

<sup>3</sup> Inmates in housing area refused their food trays

<sup>4</sup> Ten offenders assaulted one offender outside recreation. Gang related.

Performance/Process Improvement FACILITY NAME North Texas ISF 2005 Date of Problem Brief Narrative of Problem A substantial boost in utility costs was experienced at the facility. This could be attributed to the Increase in price of electricity, natural gas, etc. Resolution/Corrective Action In an attempt to alleviate these costs, the facility switched laundry operations from days to nights. This encouraged a large portion of the electrical and gas usage of the facility to be consumed during off-peak hours. An additional benefit to the resolution has been the decrease in offender traffic. TDCJ Parole Division Contracting Agency Name Bryan Collier, Director **Agency Contact** 8610 Shoal Creek Blvd. **Agency Address** Austin, Texas 78711

512-406-5961

Contact Telephone Number



### **QUEENS** PRIVATE CORRECTIONAL **FACILITY**

(US Marshals Service)

Jamaica, New York

Client: Office of the Federal Detention Trustee-US Marshals Service.

### Location

Jamaica, Queens Borough, New York

### **Contract Duration**

GEO was awarded a five-year contract with the Immigration & Customs Enforcement (ICE) on 06/04/96 for the term 04/01/97 to 03/31/02. The contract was renewed on 04/01/02 for another fiveyear period (one base year plus (4) one-year options).

No longer needing the beds, ICE transferred the contract to the Office of the Federal Detention Trustee (OFDT) on June 30, 2005. The option period runs from 07/01/05 to 03/31/07.

Background

On June 4, 1996, The GEO Group was awarded a \$49 million contract by the Immigration & Customs Enforcement to operate a 200-bed detention facility in Jamaica, New York for a period of five years. The facility opened March 24, 1997 and is located in an industrial area approximately one mile from JFK International Airport. Its purpose was to provide housing for people who arrive at the airport, but are judged by ICE to be inadmissible to the country. The GEO Group operated a similar facility with 100 beds in nearby Rosedale for a five year period from 1989 until the expiration of the contract in March 1995.

When the contract was transferred to the OFDT, GEO began management and operation of the facility on behalf of the US Marshals Service to house primarily pre-sentenced detainees.

Scope of Work

While under contract with ICE, GEO was responsible for providing secure care, custody, and control to those awaiting deportation procedures who have attempted to enter the country illegally through JFK International Airport. This larger detention facility replaced the Rosedale facility and added beds to help with the growing workload of the Bureau of Immigration & Customs Enforcement. The same standards and performance continues in GEO's housing of primarily pre-sentenced detainees for the US Marshals Service.

**Facility Description** 

The Queens Private Correctional Facility (Queens PCF) is located in a single story, concrete and brick building of approximately 62,000 sq. ft. with a maximum capacity for 220 detainees. The facility was a renovation of an existing structure and was designed to house adult males and females in a multi-dormitory environment with square footage requirements per detainee exceeding ICE, US Marshals and ACA requirements. Eight segregation cells are provided for administrative or disciplinary cases. Dayrooms have been incorporated into each of the seven secure dormitories to provide the additional "living" space for more normalized human interaction. Five separate holding areas, two of which are detoxification units, are designed to preserve the dignity of the detainees awaiting processing. Support areas serve the food service, medical, recreation complex, laundry, maintenance office/shop, employee locker and lounge facilities. Administrative functions for GEO and USMS/EOIR are provided for in two adjacent areas.

To meet the requirements of the OFDT, on July 15, 2005, a 30-day, \$1.2 million security upgrade to the facility was completed. The upgrades included a new state-of-the-art intergraded touch screen security electronics, intercom, and CCTV system, enhanced detention doors and security locks, and the increase of security perimeter construction throughout the facility.

All construction is in accordance with Section 901.7B of the Standard Building Code and the National Fire Protection Association's Life Safety Code.

### Accreditation

This facility was awarded accreditation by the American Correctional Association (ACA) in August 1998 with a score of 97.3%. It was re-accredited in January 2002 with a score of 97.6% and again in November 2004 with a score of 99.2%





# QUEENS PRIVATE CORRECTIONAL FACILITY Queens, New York

# **CORPORATE EXPERIENCE**Facility Contract/Operations Information

(1) Contract Type
Competitive √ Sole Source
Awarded as a follow-on contract Yes √ No
(2) Change Orders/Modifications to Contract
Initial contract awarded to WCC after competitive bid for one base year plus four (4) one-year options.
This facility began taking detainees on March 25, 1997. Contract modifications include:
<ul> <li>Modification 0001 - July 15, 1996: Change in Statement of Work</li> </ul>
• Modification 0002 - July 26, 1996: Change in furnishings for Executive Office of Immigration
Review.
• Modification 0003 - October 23, 1996: Two sets of as-built drawings to be provided to COTR
within 30 days of occupancy. Net change: \$0.00.
<ul> <li>Modification 0004 - October 31, 1996: Facility enhancements. Net change: One time \$300,000.</li> </ul>
<ul> <li>Modification 0005- November 11, 1996 - Change in transportation and guards services.</li> </ul>
• Modification 0006 - January 10, 1997: Intake will be within 254 days of contract award. No
change: \$0.00.

- Modification 0007 February 20, 1997: Additional Officer Post "A Dormitory Housing Area" (Seven days/16 hours); Additional Officer Post in the Public Lobby (Seven days/12 hours). Net change: \$0.00.
- Modification 0008 August 7, 1997: Cancelled Modification 006; Amended Section K work practices. Net change: \$0.00.
- Modification 0009 August 16, 1997: Designate COTRs. Net change: \$0.00.
- Modification 0010 June 30, 1997: Definitize modifications 0005 and 0007.
- Modification 0011 August 26, 1997: Additional Officer in the Asylum Hearing Office (Five days/8 hours). Net change: \$0.00.
- Modification 0012 November 7, 1997: Additional Officer in the EOIR Hold Room for additional security (Five days/8 hours). Net change: \$0.00.
- Modification 0013 March 26, 1998: Incorporate Department of Labor 94-2375, Revision 7.
   Extend term first option year 3/26/98 to 3/25/99.
- Modification 0014 April 27, 1998: Requires submission of a weekly payroll once a month no late than the fifteenth to the COTR. Net change: \$0.00.
- Modification 0015 July 26, 1998: Add an additional guard post at JFK International Airport.
- Modification 0016 January 4, 1999: INS to provide telephone services and debit card services to detainees.
- Modification 0017 (unsigned)
- Modification 0018 April 26, 1999: Change airport posts into transportation teams. Net change:
   \$0.00.
- Modification 0019 May 5, 1999: Definitize modifications 11, 12 and 15.
- Modification 0020 April 28, 1999: Definitize modifications 13 and 17.

- Modification 0021 October 14, 1999: Make administrative changes in invoicing procedures.
- Modification 0022 November 11, 1999: Add a half-time recreation position.
- Modification 0023 March 26, 2000: Exercise option and extend period of performance to 3/26/00 to 3/25/01 and provide funding.
- Modification 0024 July 7, 2000: Install electrical receptacles, parking gate-reversing functions
  and include touch plate reader and make modification to PHS Medical Work Station.
- Modification 0025 September 1, 2000: Add 3.75 positions for segregation unit
- Modification 0026 September 15, 2000: Provide funding for line item 0001C for the period from 9/30/00 to 11/22/00.
- Modification 0027 November 16, 2000: Provide funding for line item 0001C for the period from 11/23/00 to 12/31/00.
- Modification 0028 December 19, 2000: Provide funding for line item 0001C for the period from 01/01/01 to 3/25/01.
- Modification 0029 March 26, 2001: Exercise option period four for the period of 3/26/01 to 3/25/02 and to provide funding for this period.
- Modification 0030 April 1, 2002: Add Theresa Regis and Sonia Hernandez to act as Contracting
  Officer's Technical Representatives (COTR) under this contract.
- Modification 0031 May 21. 2002: Add language regarding entry of data into and INS system, or
  into a non-INS system that will subsequently be uploaded into an INS system.
- Modification 0032 July 17, 2002: To incorporate a change to the INS Detention Standard on Detainee Classification System changing the current color of the uniforms from orange to blue. Net change \$11,100.00.
- Modification 001- October 21, 2002- Obligation of excess funds in the amount of \$50,000.

- Modification 002- April 1, 2003- To fund performance from April-June 2003.
- Modification 003- July 2002- To incorporate a change to INS Detention Standard on detainee
   Classification Systems dated Feb. 2002.
- Modification 004- August 26, 2003- To add additional funds to cover on call hours for August & Sept. 2003.
- Modification 005- Feb. 24, 2003- To add Ed Bowman as COTR.
- Modification 006- Sept. 1, 2003- To allow for an equitable adjustment.
- Modification A011 May 17, 2004 To incorporate by reference FAR Clauses 52.207-7, Central Contractor Registration (Oct 2003), Alt I (Oct 2003) (b) (1) December 31, 2003 Payment by electronic fund transfer.
- Modification 001-June 29, 2004 To provide additional funding to the delivery/task order for the period of July 1, 2004 through September 30, 2004.
- Modification P00019 June 8, 2005 To provide funding for guaranteed minimum detention services for the month of March 2005.
- Modification P00020 June 23, 2005 To provided funding for guaranteed minimum detention services for the month of April 20005.
- Modification P00021 June 29, 2005 The purpose of this modification is to provide incremental funding, exercise Option Period Three and transfer administration and responsibility of this contract to Office of the Federal Detention Trustee.

### (3) Accreditation

American Correctional Initial Accreditation Re-Accreditation Re-Accreditation	Associate: Date: Date: Date:	November 1998 October 2001 January 2005	Score: Score:	97.30 97.6 99.2
National Commission o	n Corre Date:	ctional Health Care (NCCHO	C) Score:	

<b>Joint Commission on A</b> Initial Accreditation	ccreditat Date:	ion of Heath Care Organizat	ions (JC Score:	AHO)
Southern Association of Initial Accreditation	f College Date:	s and Schools (SACS)  N/A	Score:	

### (4) Facility/Institution Biographical Statistics

200 Population Quantity:

Population Security Level	Maximum	Medium	Minimum
(As of 12/31/05)			200
Adult Male			0
Adult Female			200
TOTALS:			

Staff Complement	4.00
Executive Office	4.00
Business/Clerical/Support	2.00
Maintenance	10.07
Health Services	2.0
Programs/Education	6.00
Food Services	6.00
Correctional Supervisors	59.2
Correctional Officers	37.12
	93.9

93.9 **TOTAL** 

Quality control is achieved by continuous self-monitoring by facility staff and periodic audits are conducted by the client agency.

## (5) Occurrences - Escape, Food/Work Strike, Disturbances

We have placed great confidence in management and staff of this facility to maintain the three priorities of prison management: 1) safety of the public, 2) safety of employees and visitors, and 3) safety of the inmate population.

We believe the chart contained in this section demonstrates the commitment and successes of this facility in the provision of high quality, safe and secure correctional services.

# (6) Problems Encountered/Corrective Action/Resolution

Contained in this section are brief narratives of a problems or concerns identified in the course of operations of this facility with an associated resolution/corrective action. As a Company, we take our "lessons learned" and incorporate them into our daily operations to ensure continued high quality service to our client agencies.



# Specific Occurrences Statistical Analysis

# Facility Name & Location: Queens Private Correctional Facility - Queens, New York

	1997	1998	1999	2000	2001	2002	2003	2004	2005	
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Transferred detainees complained about food portions. Although portions were in compliance with ACA standards, client increased food portions.

2 135 Detainees refused to eat breakfast meal or help with cleanup. This was a protest of their incarceration started as a result of detainees observing a TV news story about

Albanians from Kosovo being allowed to enter the United States.

<sup>4</sup> Detainee who escaped from the custody of GEO (WCC) officers while being treated at a dental clinic at JFK airport was apprehended within 5 minutes by Port Authority Police. <sup>3</sup> Detainee slipped cuffs while in transit to JFK airport and was recaptured approximately 1 hour later on airport property by Port Authority Officers and GEO (WCC) staff.

6 Detainee escaped from the custody of GEO Officers while being treated at an off-site medical facility. He was apprehended within 5 minutes. <sup>5</sup> Detainee escaped while in the custody of GEO at JFK Airport secondary area. He was improperly restrained.

7 Approximately 100 detainees refused to eat over a period of seven days protesting their incarceration. Eventually all detainees resumed their normal food intake without incident. <sup>8</sup> Detainee declared a food strike for nine consecutive meals. He claimed a curse had been put upon him. After being put in segregation for

observation, he resumed eating.

Performance/Process Improvement

1 offorfillation	199999 11119191911
FACILITY NAME	Queens Private Correctional Facility
Date of Problem	2005

Brief Narrative of Problem	
	contract with DHS/ICE was transferred to the Office of Federal
	ot due to any performance issues on the part of the facility.
	ct with the federal government to better serve the United
	ere two significant security issues to be addressed.
	and armed transportation officers to meet the stringent
requirements of the USMS.	
Resolution/Corrective Action	
	s of dollars to provide and meet a very fortified and sound
	re initiated on June 30, 2005 and completed on July 1, 2005.
	walls to the outside structure of the facility and a new
	system inside and outside of the facility. The GEO Group
also required the services of a n	ationally recognized security agency.
*	
	*
8	
Contracting Agency Name	United States Marshal Service
4	1
Agency Contact	John Drago, COTR
<b>在大學學的學科學學</b>	,
	*
Agency Address	Eastern District-225 Cadman Plaza East
	Brooklyn, New York
	Southern District-500 Pearl StSuite 400
40.	New York, New York
Contact Telephone Number	Eastern- (718) 260-0400
	Southern- (212) 331-7126
	8



### REEVES **COUNTY DETENTION** COMPLEX

Pecos, Texas

IGA through Reeves County to house Federal Bureau of Prisons and Arizona Department of Corrections offenders.

Location: Pecos, Reeves County, Texas

### **Contract Duration**

- Management Agreement with Reeves County-November 25, 2003 for a ten year period.
- Reeves County Inter-Governmental Agreement (IGA) with the Federal Bureau of Prisons-February 18, 2004 for a three year period.
- Reeves County management agreement with the Arizona Department of Corrections-March 7, 2004 for a duration of six months with the option for (3) one year renewals.

The Reeves County Detention Complex (RCDC) opened on May 1, 1986. This facility was established as a joint effort by the then Reeves County Sheriff and the Reeves County Commissioners' Court. The purpose of its establishment was to relieve overcrowding of contract federal inmates within the county jail. Initially, the facility was designed as a 500 bed county jail, and by May 2001, had expanded to house over 2000 inmates. Currently, RCDC has expanded to consist of three facilities: R-I, R-2 and R-3. Together they have a combined capacity for 3,000 inmates.

The present inmate population consists primarily of deportable aliens, most of whom are from Mexico. These inmates have been convicted of various state and federal offenses. The majority are drug and immigration law violators, as well as those convicted of sex offenses in the State of Arizona.

Scope of Work

The GEO Group, Inc., provides management services associated with the operation of the Reeves County Detention Complex.

Programs offered at the facility include classes in electrical repair, typing, basic computer skills, basic home wiring, GED classes, and "English as a second language" classes.

There are also vocational programs such as auto mechanics and horticulture. These programs help keep the inmates busy and productive, and provide skills that play an important role in reducing recidivism upon release. Our Substance Abuse Counselors are highly qualified and experienced, and provide high quality drug and alcohol counseling. Recreational activities available to inmates include leather and hobby crafts, the opportunity to play in one of several inmate bands, and the opportunity to participate in sporting tournaments.

**Facility Description** 

RCDC consists of three compounds identified as RCDC-I, RCDC-III, RCDC-III. Each compound has a 1,000 bed capacity. The RCDC-I and RCDC-II compounds are used to house Federal Bureau of Prison offenders consisting of four (4) housing units within a perimeter secured by two fences. Included in the compound are indoor/outdoor recreational areas, a central programs building, a centralized food service facility, and a support building consisting of laundry and warehouse. An administrative building is provided outside the compound perimeter fences.

In 1996, an immigration courtroom was added in the R-II building. This courtroom is equipped with an interactive video system that allows a U.S. immigration judge to hold deportation hearings for inmates housed in this facility. This process saves U.S. tax dollars that would have to be spent for additional housing, food, manpower, time and transportation of illegal aliens.

The RCDC-III compound was constructed in December 2002 and is a separate facility consisting of three housing units. Support buildings include centralized programs, food service, laundry, infirmary, indoor/outdoor recreation. Administrative and warehouse facilities are provided exterior to the two perimeter fences securing the facility.

Our inmate Infirmary service is fully staffed by Physician's Network Associates (PNA) employees, who maintain a commitment to appropriate medical care and health services 24 hours per day, seven days per week.





# REEVES COUNTY DETENTION COMPLEX PECOS, TEXAS

Reeves County Detention Center I/II
Reeves County Detention Center III

The GEO Group, Inc. provides management services for the Reeves County Detention Complex (RCDC). Information pertaining to the contracts and experience for RCDC is contained in Reeves County's Experience Section in this Volume.



### RIVERS CORRECTIONAL INSTITUTION

Winton, North Carolina

Client: US Department of Justice, Federal Bureau of Prisons

### Location

Winton, Hertford County, North Carolina

### **Contract Duration**

Opened March 2001. Operations contract: Three-years plus (7) one-year options expiring 03/06/11.

The National Capital Revitalization Act of 1997 mandated that the Federal Bureau of Prisons (BOP) house District of Columbia sentenced felons in private contract facilities. The BOP adopted a course of action that included soliciting competitive bids for contract facilities, closing the existing Lorton facility, and transferring the inmates to the contracted facilities. On March 7, 2000, the BOP signed a contract with The GEO Group to provide and operate a 1200-bed, low security, adult male facility in Winton, North Carolina. The facility was built within 12 months at a cost of \$55,000.00.

Scope of Work

The GEO Group provides comprehensive correctional services to the BOP that include designing, building, financing, owning, operating and managing a 1200-bed, all double-cell, state-of-the-art correctional facility for low security adult males. Construction began within a week of contract signing. The all cell design was chosen to enhance security and provide flexibility in housing assignments. After the BOP approved the completed facility and issued a Notice to Proceed, the BOP began a gradual input of approximately 40 to 80 inmates per week until reaching capacity in order to assure a smooth activation.

Programs offered include ABE P-GED; GED; Life Skills, including Anger Management and Parenting Skills; Substance Abuse Education; and Vocational Education courses, including training for work in the Prison Industries program. Inmates have access to a law library and a general interest library. Religious services appropriate to the needs of the inmate population are available. Inmate Services include a fully-staffed healthcare unit, a fully equipped kitchen for complete food services, a laundry, a commissary, and indoor and outdoor gymnasium/ recreational facilities.

Facility Description

Located on a 257-acre tract in a rural area west of Winton, North Carolina, in Hertford County, the facility is a campus design with four housing buildings, indoor and outdoor recreational areas, a central programs building, an administrative building exterior to the two perimeter fences, a prison industries building, and four perimeter guard towers. The design enables cost-effective utilization of security staff supplemented by modern electronic surveillance, which in turn allows enhanced programmatic activities without significant budgetary implications. The healthcare unit's design is consistent with the predicted needs of the population. A large, fully equipped kitchen provides meals for inmates and staff.

### Accreditation

Accreditation was received from the Joint Commission on Accreditation of Healthcare Organizations (JCAHO) in January 2003 with an outstanding score of 99.9%. The facility underwent their initial accreditation from the American Correctional Association (ACA) in October 2002 and received an outstanding score of 99.75%.





# RIVERS CORRECTIONAL INSTITUTION Winton, North Carolina

# **CORPORATE EXPERIENCE**Facility Contract/Operations Information

(1) Contract Type
Competitive X Sole Source
Awarded as a follow-on contract Yes X No
(2) Change Orders/Modifications to Contract
Contract was awarded March 7, 2000 to design, construct, finance and manage a 1,200
bed facility to house District of Columbia prisoners.
Modification #24 - January 4, 2004: Change of Name Agreement - Name changed from
Wackenhut Corrections Corporation to The GEO Group, Inc.
Modification #25 – March 7, 2004: Incorporate Revision #27 of the Wage
Determination Number 1994-2401.
Modification #26 - March 7, 2004: Option to Extend the Term of the Contract - Option
Period One.
Modification #27 – March 4, 2004: Addition to the SOW Chapter on Case Records
concerning Pre-sentence Investigation Reports.

**Modification** #28 – Effective date July 13, 2003/Signed Date April 29, 2004: Modification to definitize the Staff Realignment at RCI as indicated in the RCI Authorized Staffing 3/31/03, Revised 7/10/03.

**Modification** #29 – May 27, 2004: Changes/Updates to the SOW Chapter on Information Systems and Research concerning Information Systems Equipment and SENTRY Rules of Behavior.

**Modification** #30 – January 15, 2005: Incorporate changes surrounding the Cost Savings proposal as negotiated on January 5, 2005 and Updated Pricing Schedule.

**Modification** #31 – March 7, 2005: Option to Extend the Term of the Contract – Option Period Two.

**Modification #32** – March 7, 2005: Incorporate revision #29 of Wage Determination Number 1994-2401.

**Modification** #33 – March 7, 2005: Changes/Updates to SOW, Chapter P – Health Care concerning Health Services Manual, Medical Records and Medical Transfers.

**Modification #34** – March 7, 2005: Incorporate the Indexed wages based on the Wage Rate Conformance of Correctional Counselor and Case Manager Positions.

Modification #35 – April 6, 2005: Modification to Reflect Administrative Changes concerning the transfer of the contract to Theresa Vaughan, Contracting Officer from J. D. Kessler, Contracting Officer.

**Modification** #36 – August 5, 2005: Modification to reflect administrative changes concerning the transfer of the contract to Contracting Officer, Jerome D. Kessler from Contracting Officer Theresa Vaughan.

Modification #37\_— August 25, 2005: Refers to change of address for unclaimed funds in Chapter III. D. Fiscal Management of the SOW. New address is Federal Bureau of Prisons, Trust Fund Branch, Deposit Fund, 320 First Street, NW Room 5005, Washington, DC 20534.

In Chapter III. E. Personnel – add under Employment Agreement Section as the last line "If the contractor receives such notice the contractor shall immediately notify the CO."

Modification #38 – August 25, 2005: Establishment of partnering agreements in providing funding for the BOP/GEO partnering conference.

**Modification** #39 – December 5, 2005: Two modifications included in #39. Changes to the Training and Staff Development in its entirety.

Other changes to this modification included the Chapter on Health Care Infectious

Disease section on Tuberculosis (TB) referencing testing of all inmates as specified in the most current version of P.S. 6190, Infectious Disease Management.

### (3) Accreditation

### American Correctional Association (ACA)

Initial Accreditation Date: October 2002 Score: 99.75%
Re- Accreditation Date: September 2005 Score: 99.75%

Joint Commission on Accreditation of Healthcare Organizations (JCAHO)

Initial Accreditation Date: January 2003 Score: 99.9%

Re-Accreditation Date N/A

### (4) Facility/Institution Biographical Statistics

Population Capacity: 1200

Population Security Level (As of 6/30/05)

Maximum	Medium	Minimum
Viaximum	1110011	1367

Staff Complement	25.60
Administration	7.00
Maintenance	25.80
Health Services	67.50
Programs/Education	11.00
Food Services	36.00
Security Supervisors	161.4
Correctional Officers	-
TOTAL	334.3

Quality Assurance is achieved by a complete Quality Control Program that ensures a system for self-monitoring in all facets of the institution through internal inspections and reviews. The Quality Control Program affords the Rivers Correctional Institution a means of communicating to Regional, GEO Corporate and the Bureau of Prisons staff on a routine basis as to our progress, major developments, concerns, deficiencies and corrective actions. This monitoring allows the Rivers Correctional Institute staff to work in partnership with all levels of administration, which includes the Federal Bureau of Prisons.

## (5) Occurrences - Escape, Food/Work Strike, Disturbances

We have placed great confidence in management and staff of this facility to maintain the three priorities of prison management: 1) safety of the public, 2) safety of employees and visitors, and 3) safety of the inmate population.

We believe the chart contained in this section demonstrates the commitment and successes of this facility in the provision of high quality, safe and secure correctional services.

# (6) Problem Encountered/Corrective Action/Resolution

Contained in this section are brief narratives of a problem or concerns identified in the course of operations of this facility with an associated resolution/corrective action. As a company, we take our "lessons learned" and incorporate them into our daily operations to ensure continued high quality service to our client agencies.



# Specific Occurrences Statistical Analysis

Facility Name & Location

Rivers Correctional Institution - Winton, North Carolina

2005

2003 2004

2002

2001

	Contract	Contract	Contract	Contract	Contract	Contract	Contract	Contract	act Contract Contract Contract Contract Contract Contract Contract Contract Contract	Contract
	Year 1	Year 2	Year 3	Year 4	Year 5	Year 6	Year 7	Year 8	Year 2   Year 3   Year 4   Year 5   Year 6   Year 7   Year 8   Year 9   Year 10	Year 10
CATEGORY	Number	Number	Number Number Number Number Number Number	Number	Number	Number	Number	Number	Number Number	Number
scape	0	0	0	0	0					
ood/Work Strike	0	0	0	0	0				,	
Visturbance - 10 Inmates or More	0	0	0	0	0					
OTAL OF 3 CATEGORIES	0	0	0	0	0					

Performance/Process Improvement

1 011011110111001	
FACILITY NAME	Rivers Correctional institution
Date of Problem	May 10, 2005

### Brief Narrative of Problem

NOC-05-02-B; Vital Function #2 - Correctional Programs

Central Inmate Monitoring: Facility locator center procedures were not handled in accordance with PS 5180.04, CH 7, Sections 701-704 and RCI Policy 14.006.

On March 24, 2005, RCI Screening Site and Locator Center were tested with the name and number of a WITSEC inmate. Staff did not handle the call properly. Two previous dates, February 2003 and February 2005, the same discrepancy was noted by the client.

### Resolution/Corrective Action

March 4, 2005- Review of all findings and corrective action developed by Executive staff and Department Supervisors. Emphasis on training identified for locator center procedures.

March 8, 2005 -Incorporated locator center training into facility in-service annual training for all staff. This class was scheduled weekly for 10 weeks.

March 18, 2005- Mandatory training developed for all Housing Unit Management staff.

April 10, 2005- The CMC and Assistant CMC completed mandatory training for all Housing Unit Management staff.

April 19, 2005- The CMC completed locator center training for Central Control staff on all three

On-going-Weekly locator center testing conducted by designated staff duty officer.

Contracting Agency Name	U.S. Dept. of Justice - Federal Bureau of Prisons
<u> </u>	
Agency Contact	Thomas Christensen
7.95m3,	Sr. Secure Institution Manager
Agency Address	145 Parker's Fishery Road
rigonicy riamines	Winton, NC 27986
Contact Telephone Number	252-358-5061
Contact Forophiche Harrison	



### SANDERS ESTES UNIT

Venus, Texas

**Client:** Texas Department of Criminal Justice

Location: Venus, Texas

**Contract Duration:** January 16, 2004 to January 15, 2007 (three-year base with two (2) one year options).

Background

The GEO Group, Inc was awarded a contract for the operation and management of a 1,000 bed correctional center. The objectives of the facility are:

- To provide a high degree of rehabilitative services to offenders;
- To provide offenders with programming to address risk and need areas as indicated by comprehensive evaluations

Scope of Work

The facility is designed to focus on offender rehabilitative programs to the fullest extent possible. The GEO Group networks with local, state and federal resources to maximize the amount of programs available to the offenders. The program scenario balances the need for facility security with offender rehabilitation. Each offender is engaged in a balanced and full-time mix of employment, employment training, education and counseling. The GEO Group provides programs that have the goal of reducing recidivism. To

accomplish this goal the following programs include as basic components.

- Education
- Vocational Training
- Pre Release/Life Skills
- Project RIO

**Facility Description** 

The overall design of the facility allows for direct line-of-sight observation, which is further enhanced by a CCTV System. Facility design allows for costeffective utilization of security staff and thereby allows for enhanced programmatic activities without significant budgetary impact. By design, the 1,000-offender population is manageable cohesive groups. Design and construction range in techniques from normal office or educational facility type construction, the secure housing units are multiple occupancy cells, with a single cell occupancy secured housing unit: Program areas include classrooms, a general and legal library, teachers' areas and support space. A gymnasium, vocational shops, a maintenance shop, a central kitchen and dining hall, central laundry facilities and medical facilities are included

### Accreditation

Will seek accreditation from the American Correctional Association (ACA).





### SANDERS ESTES UNIT Venus, Texas

# **CORPORATE EXPERIENCE Facility Contract/Operations Information**

(1) <u>Contract Type</u>
Competitive \[ \sqrt{\sqrt{\sqrt{Sole Source}}} \]
Awarded as a follow-on contract Yes √ No
(2) Change Orders/Modifications to Contract
This is a 1000 bed, minimum-security Texas Department of Criminal Justice facility. Th
facility was formerly leased to Corrections Corporation of America. The GEO Group receive
control of the facility contract on January 16, 2004. The contract is for 3 years with two one
year options.
(3) Accreditation:
American Correctional Association (ACA) Initial Accreditation Date: Will Seek Score:
National Commission on Correctional Health Care (NCCHC) Initial Accreditation Date: N/A Score:
Southern Association of Colleges and Schools (SACS)  Initial Accreditation Date: N/A Score:

### (4) Facility/Institution Biographical Statistics

Population Quantity: 1000

Population Security Level As of 6/30/05

Maximum	Medium	Minimum
		998

Staff Complement	
Executive Office	3.00
Business/Clerical/Support	13.50
Maintenance	5.00
Programs/Education	24.00
Food Services	8.40
Correctional Supervisors	15.00
Correctional Officers	129.20
	8
TOTAL	198.10

TOTAL

Quality control is achieved by continuous self-monitoring by facility staff and periodic audits are conducted by the client agency.

### (5) Occurrences - Escape, Food/Work Strike, Disturbances

We have placed great confidence in management and staff of this facility to maintain the three priorities of prison management: 1) safety of the public, 2) safety of employees and visitors, and 3) safety of the inmate population.

We believe the chart contained in this section demonstrates the commitment and successes of this facility in the provision of high quality, safe and secure correctional services.

### (6) Problems Encountered/Corrective Action/Resolution

Contained in this section is a brief narrative of a problem or concern identified in the course of operations of this facility with an associated resolution/corrective action. As a Company, we take our "lessons learned" and incorporate them into our daily operations to ensure continued high quality service to our client agencies.



# Specific Occurences Statistical Analysis

# Facility Name & Location: Sanders Estes Unit - Venus, Texas

2004 2005

	Contract	Contract Contract Contract Contract Contract Contract Contract Contract	Contract	Contract	Contract	Contract	Contract	Contract	Contract	Contract
	Year 1	Year 1 Year 2 Year 3 Year 4 Year 5 Year 6 Year 7 Year 8 Year 9 Year 10	Year 3	Year 4	Year 5	Year 6	Year 7	Year 8	Year 9	Year 10
CATEGORY	Number	Number	Number	Number Number Number N	Number	Number	mber Number I	Number	Number	Number
Escape	0	0								
Food/Work Strike	0	0	National Property and Property							
Disturbance - 10 Inmates or More	0	-								
TOTAL OF 3 CATEGORIES	0	1							7	

Over two hundred G-2 offenders refused to exit the recreation yard and return to their living areas. The administration advised the offenders that chemical agents would be utilized if they continued to refuse the orders. The offenders complied with the orders and returned to their living areas. As a result of the offenders' actions the facility was placed on lockdown status. Approximately 500 offenders were locked down for 1-week and the remaining 500 offenders stayed locked down for approximately 2-weeks. Since the lockdown has been lifted, there have been no further altercations reported.

	National Commission on Correct	tional Health Care	(NCCHC)	
	Initial Accreditation Date:	N/A	Score:	N .
	Re-Accreditation Date			
	Southern Association of College	es and Schools (SAC	CS)	
	Initial Accreditation Date:	N/A	Score:	
	·			
(4)	Facility/Institution Biogra	aphical Statistic	<u>es</u>	
(-)				
	Population Capacity: 180			
	Topulation Euparity			
	Population Security Level		3.6.15	Minimum
	2	Maximum	Medium	128
	(Male)		X	22
	(Female	) X	X	22
			1	
	Staff Complement	. Formation Of	fice	2
	Community Corrections C&	A Executive Of	TICC .	4
	6			3
	Business/Clerical/Support			3
	Maintenance			0
	Health Services			8
	Programs/Education			0
	Food Services	tions Supervisors		4
	Correctional Supervisors/Opera Correctional Officers/Resident	Supervisors		14
	Correctional Officers/Resident	Super visors		

# (5) Occurrences - Escape, Food/Work Strike, Disturbances

**TOTAL** 

We have placed great confidence in management and staff of this facility to maintain the three priorities of prison management: 1) safety of the public, 2) safety of employees and visitors, and 3) safety of the inmate population.

40

We believe the chart contained in this section demonstrates the commitment and successes of this facility in the provision of high quality, safe and secure correctional services.

### (6) Problem Encountered/Corrective Action/Resolution

Contained in this section are brief narratives of a problems or concerns identified in the course of operations of this facility with an associated resolution/corrective action. As a Company, we take our "lessons learned" and incorporate them into our daily operations to ensure continued high quality service to our client agencies.

Performance/Process Improvement

FACILITY NAME Sanders Estes Unit
Date of Problem 2005

### **Brief Narrative of Problem**

The Texas Department of Criminal Justice-Institutional Division (TDCJ-ID) owns the Sanders Estes Facility; therefore, The GEO Group, Inc. was not responsible for the design and/or construction of the facility. Throughout the past year the locking mechanisms and control boards continuously failed. Since the facility was built in 1989 most of the control panels and locking devices are outdated, which also makes it very difficult to find someone to make necessary repairs or to find parts for the existing system. Numerous service technicians from TDCJ attempted to repair the system; however, each attempt failed. The problems with the locking mechanisms could create serious security and safety issues for staff and offenders.

### Resolution/Corrective Action

After numerous attempts to have TDCJ address and correct these problems it became obvious that no progress was being made. Since these issues could result in safety and/or security issues for staff and offenders, the facility began making contacts with outside vendors in hopes of finding someone that could trouble-shoot and repair the outdated system. The facility was unable to find vendors that were familiar with the system. The Warden decided to research the companies that were responsible for the initial construction of the facility to determine who installed the locking mechanisms and control panels. It was determined that the company that originally installed these systems had since closed their doors; however, contact was made with one of the employees that previously worked for that company. An agreement was reached with this individual and following a complete background investigation, the contract/vendor was allowed to trouble-shoot the system. Over several months, and as the facility had money available, the entire system was repaired and is now operational.

Contracting Agency Name	Texas Department of Criminal Justice - Institutional Division
8	
Agency Contact	Ms. Kristie Adams - Contract Monitor
Agency Address	1100 Highway 1807
, .gee, ,	Venus, Tex
	·
Contact Telephone Number	(972) 366-3334