

Contract Abstract



DBE[#]

Solicitation Title: Correctional Facility Management Services

An Indefinite Delivery/ Indefinite Quantity (ID/IQ) Contract for Correctional Facility

Management Services for Davidson County Sheriff's Office (DCSO) using the budget and

cost information shown in Exhibit B.

Contract Number: 355078 Solicitation Number: 626873

Contracting Firm: CCA of TN, LLC

Address 1: 10 Burton Hills Blvd

Address 2:

City: Nashville State: TN Zip: 37215 X X

Contact: Natasha K. Metcalf Email Address: Natasha.Metcalf@cca.com

Phone #: 615-263-3098 E1#: 177259

Contract Type: IDIQ (Indefinite Delivery/Indefinite Quantity)

Solicitation Method: Request for Proposal**

Contract Start Date: 02/01/2015 End Date: 01/31/2020

Purchasing Staff: Terri Troup

BAO Staff: Jerval Watson

Contract Life's

Est. Value: \$100,000,000.00

Contract Includes:

MBE WBE SBE SDV

Fund: 30145

BU #: 30722910

Summary of Competing Offerors	Score (RFP	only) Cost	Status
CCA of TN, LLC	100	N/A	Only One Offer Received
N/A	N/A	N/A	No Other Offers
N/A	N/A	N/A	No Other Offers
N/A	N/A	N/A	No Other Offers
N/A	N/A	N/A	No Other Offers
N/A	N/A	N/A	No Other Offers
N/A	N/A	N/A	No Other Offers
N/A	N/A	N/A	No Other Offers

Notes:

^{*} Invitations to Bid (ITB) are awarded the lowest cost bidder, meeting specifications and scheduled delivery requirements. Awards are modified only by small business and/or Service disabled veteran owned business inclusion as required by Code.

^{**}Requests for Proposals (RFP) are awarded to the offeror with the highest total score for the predetermined and weighted evaluation criteria. Cost is only one of several evaluation criteria.

^{*}Sole Source awards are made where there is only one source or brand that can provide the commodity or service. Examples would include proprietary or OEM replacement parts..

^{***}Emergency Purchases are purchases to address immediate health, safety, or general welfare needs for the public.

^{*}DBE designated firms are reported for some state funded and all federally funded projects.

0

Terms and Conditions

1. GOODS AND SERVICES CONTRACT

1.1. Heading

This contract is initiated by and between **The Metropolitan Government of Nashville and Davidson County** ("METRO") and **CCA of TN, LLC** ("CONTRACTOR") located at **10 Burton Hills Blvd, Nashville, TN 37215**. This contract consists of the following documents:

- Any properly executed contract amendment (most recent with first priority),
- This document and affidavit(s), including the following:
 - Exhibit A (Business Associate Agreement)
 - Exhibit B (Budget and Cost Spreadsheet)
 - Exhibit C (Facility Asset List)
- The solicitation documentation (made a part of this contract by reference) (RFQ #626873),
- Purchase orders (and PO Changes),
- CONTRACTOR's response to solicitation,
- Procurement Nondiscrimination Program forms (incorporated by reference).

In the event of conflicting provisions, all documents shall be construed in the order listed above.

2. THE PARTIES HEREBY AGREE TO THE FOLLOWING TERMS AND CONDITIONS:

2.1. Duties and Responsibilities

CONTRACTOR agrees to provide the goods and services defined in the solicitation per the terms and conditions identified in the solicitation.

An Indefinite Delivery/ Indefinite Quantity (ID/IQ) Contract for Correctional Facility Management Services for Davidson County Sheriff's Office (DCSO) using the budget and cost information shown in Exhibit B.

2.2. Delivery and/or Installation.

All deliveries (if provided by the performance of this contract) are F.O.B. Destination, Prepaid by Supplier, Inside Delivery, as defined by Metro.

METRO assumes no liability for any goods delivered without a purchase order. All deliveries shall be made as defined in the solicitation or purchase order and by the date specified on the purchase order.

Installation, if required by the solicitation and/or purchase order shall be completed by the date specified on the purchase order.

3. CONTRACT TERM

0

3.1. Contract Term

The term of this contract will begin on the date this contract is approved by all required parties and filed in the office of the Metropolitan Clerk. The initial contract term will end sixty (60) months from the beginning date.

3.2. COMPENSATION

3.2.1. Contract Value

This contract has an estimated value of \$100,000,000.00. The pricing details shown in Exhibit A and submitted as part of the solicitation offer are made a part of this contract by reference. CONTRACTOR shall be paid as work is completed and METRO is accordingly, invoiced in the format and as scheduled by the department.

3.2.2. Other Fees

There will be no other charges or fees for the performance of this contract. METRO will make reasonable efforts to make payments within 30 days of receipt of invoice but in any event shall make payment within 60 days. METRO will make reasonable efforts to make payments to Small Businesses within 15 days of receipt of invoice but in any event shall make payment within 60 days.

3.2.3. Escalation/De-escalation

This contractor is not eligible for annual escalation/de-escalation adjustments.

3.2.4. Electronic Payment

All payments shall be effectuated by ACH (Automated Clearing House).

4. TERMINATION

4.1. Breach

The following shall constitute an Event of Default on the part of Metro:

- Non-Payment. Failure by Metro to make payments to Contractor under this Contract within thirty (30) days after such payment is due, except for such payments as may be the subject of a valid dispute between the parties and said dispute is being actively negotiated or attempted to be resolved.
- Other Material Breach. Except for the obligation to make payments to Contractor, the persistent or repeated failure or refusal by Metro to substantially fulfill obligations under this Contract, unless justified by Force Majeure or unless excused by Contract or by Contractor's default.

4.2. Notice

0

No breach of this Contract on the part of Metro shall constitute an Event of Default and no action with regard to same may be instituted unless and until the Contractor specifies in writing that a default or defaults exist(s) which, unless corrected or timely cured, will constitute a material breach of this Contract on the part of Metro.

4.3. Contractor Default

An Event of Default on the part of Contractor is a material breach, which is the persistent failure or refusal by Contractor to substantially fulfill any of its obligations under this Contract, unless justified by Force Majeure or unless excused by default of Metro.

4.4. Time to Cure

If any material breach of this Contract by either party remains uncured more than thirty (30) days after written notice thereof by the party asserting the breach to the party against which the breach is asserted, such condition shall be an Event of Default. If the breach cannot be cured within thirty (30) days after notice and such breach can be cured through an on-going effort on the part of the breaching party, the breaching party may, within the thirty (30) day period following the notice of the breach, submit a plan for curing the breach within a reasonable period of time, not to exceed six (6) months, unless extended by the non-breaching party. If the plan is approved by the non-breaching party, and such approval is not to be unreasonably withheld, the non-breaching party will not pursue remedies hereunder as long as the breaching party timely undertakes to cure the breach in accordance with the approved plan.

4.5. Remedy

pon the occurrence of an Event of Default either party shall have the right to pursue any remedy it may have at law or in equity, including but not limited to: (a) reducing its claim to judgment, (b) taking action to cure the Event of Default, and (c) termination of the Contract.

4.6. Termination for Default

Metro may terminate this Contract for cause immediately whenever Metro determines that the Contractor has failed to perform its contractual duties and responsibilities in a timely and proper manner and such material breach is not subject to the cure provisions set out in Section 4.4 of the Contract because Contractor cannot cure said breach in sufficient time to prevent serious harm to the inmates, staff or the public. Metro may also terminate this Contract for cause whenever Metro determines that the Contractor has failed to perform its contractual duties and responsibilities in a timely and proper manner and, having allowed Contractor to attempt to cure its material breach.

Either termination shall be referred to herein as a "Termination for Default". Metro shall withhold payments in excess of fair compensation for work completed, and shall require the Contractor to repay to Metro any funds expended in contravention of the Contract. If, after notice of termination for default, it is determined by Metro or a court that the Contractor was not in default or that the Contractor's failure to perform or make progress in performance was due to causes beyond the control and without the error or negligence of the Contractor or any subcontractor, the notice of termination shall be deemed to have been issued as a termination for the convenience of Metro, and the rights and obligations of the parties shall govern accordingly.

In the event of termination for default as provided by this paragraph, Metro may procure, upon such terms and in

0

such manner as Metro shall deem appropriate, supplies or services similar to those terminated, and the Contractor shall be liable to Metro for any excess costs for such similar supplies or services. In addition, the Contractor shall be liable to Metro for Administrative costs or other damages incurred by Metro in procuring such similar supplies or services.

The rights and remedies of Metro provided in this paragraph shall not be exclusive and are in addition to any other rights and remedies provided by law or under the Contract. The Contractor shall not be relieved of its liability to Metro for damages sustained by virtue of breach of the Contract.

4.7. Termination for Convenience

Metro may terminate this Contract for convenience without cause by giving written notice to the Contractor, at least 90 days before the effective date of such termination, if for any reason Metro determines that such termination is in the best interest of Metro.

In the event of termination of this Contract for convenience, the Contractor shall be entitled to receive, and shall be limited to, just and equitable compensation for any satisfactory authorized work completed as of the termination date. Such compensation may include reasonable start-up costs.

4.8. Termination for Contractor Bankruptcy

In the event of the filing of a petition for bankruptcy by or against Contractor or a principal subcontractor, the Contractor shall immediately so advise Metro. The Contractor shall assure that all tasks related to the Contractor or subcontractors are performed in accordance with terms of this Contract. In the event of the filing of a petition in bankruptcy by or against the Contractor, Metro shall have the right to terminate this Contract upon the same terms and conditions as a termination for default.

4.9. Termination for Unavailability of Funds

In the event that local or state funds for this Contract become unavailable, Metro shall have the right to terminate the Contract without penalty. Availability of funds shall be determined at the sole discretion of Metro.

4.10. Termination for Destruction/Damage

In the event that the facility is damaged by fire or other casualty and as a result of the damage any threat is posed to the safety, health or security of the Prisoners, staff and/or the public, Metro shall have the right to terminate the Contract without penalty.

4.11. Termination Procedure

Upon delivery by certified mail to the Contractor of a Notice of Termination specifying the nature of the termination, the extent to which performance of work under the Contract is terminated, and the date upon which such termination becomes effective, the Contractor shall:

0

- Stop work under the Contract on the date and to the extent specified in the Notice of Termination and, if requested, permit Metro to assume physical custody and control over the facility and Prisoners.
- Place no further orders for materials, services or facilities, except as may be necessary for completion of such portion of the work under this Contract as is not terminated.
- Terminate all orders to the extent that they relate to the performance of work terminated by the Notice of Termination.
- Assign to Metro in the manner and to the extent directed by Metro all of the right, title and interest of the Contractor under the orders so terminated, in which case Metro shall have the right, at its discretion, to settle or pay any or all claims arising out of the termination of such orders.
- With the approval or ratification of Metro, settle all outstanding liabilities and all claims arising out of such termination of orders, the cost of which would be reimbursable in whole or in part under the provisions of this Contract.
- Transfer title to Metro (to the extent that title has not already been transferred) and deliver in the manner, at the times and extents directed by Metro, all Prisoner files, fiscal records, and any other documentation or records in any form that Metro deems necessary to continue operation of the facility and/or that relate to work terminated by the Notice of Termination.
- Continue the performance of such parts of the work as shall not have been terminated by the notice of Termination.
- Take such action as Metro may direct for the protection, preservation and/or return of the property related to this Contract which is in the possession of the Contractor and in which Metro has or may acquire an interest.

Contractor shall proceed immediately with the performance of the above obligations notwithstanding any delay in determining or adjusting the amount of any item of reimbursable price under this Contract.

4.12. Repair or Replacement

At the conclusion or termination of this Contract, Metro may deduct from moneys owed the Contractor or otherwise obtain from Contractor sums sufficient to reimburse Metro for the repair or replacement of any equipment or perishables as set forth in the solicitation which is in need of repair, normal wear and tear excepted, or is missing.

4.13. Waiver

No waiver of any breach of any of the terms or conditions of this Contract shall be held to be a waiver of any other or subsequent breach; nor shall any waiver be valid or binding unless the same shall be in writing and signed by the party alleged to have granted the waiver.

0

5. NONDISCRIMINATION

5.1. Metro's Nondiscrimination Policy

It is the policy of the METRO not to discriminate on the basis of age, race, sex, color, national origin, sexual orientation, gender identity, or disability in its hiring and employment practices, or in admission to, access to, or operation of its programs, services, and activities.

5.2. Nondiscrimination Requirement

No person shall be excluded from participation in, be denied benefits of, be discriminated against in the admission or access to, or be discriminated against in treatment or employment in METRO's contracted programs or activities, on the grounds of handicap and/or disability, age, race, color, religion, sex, national origin, or any other classification protected by federal or Tennessee State Constitutional or statutory law; nor shall they be excluded from participation in, be denied benefits of, or be otherwise subjected to discrimination in the performance of contracts with METRO or in the employment practices of METRO's CONTRACTORs. **CONTRACTOR certifies and warrants that it will comply with this nondiscrimination requirement**. Accordingly, all Proposers entering into contracts with METRO shall, upon request, be required to show proof of such nondiscrimination and to post in conspicuous places that are available to all employees and applicants, notices of nondiscrimination.

5.3. Procurement Nondiscrimination Program Requirement

The consideration and contact of minority-owned and/or woman-owned business enterprises ("MWBE") is required for a responsive offer to any solicitation. The provision of the following items shall be part of each individual solicitation response:

5.4. Covenant of Nondiscrimination

Your firm has committed to the Covenant of Nondiscrimination when registering with METRO to do business. To review this document, go to Nashville.gov and visit the Procurement or Business Assistance web pages (it is NOT necessary to resubmit this with each bid/proposal/contract).

5.5. Statement of Interested, Notified, Bid Amount, and Successful MWBEs Selected

CONTRACTOR must provide the provided form indicating that CONTRACTOR has delivered written notice to at least three (3) available MWBEs if use of MWBEs is reasonable and if the Business Assistance Office can provide at least three (3) MWBEs for the applicable category. The interested, notified, successful and unsuccessful bid prices are one of several responses required on the form.

5.6. Letter of Intent to Perform as a Subcontractor/Joint Venture

In the event that CONTRACTOR proposes to use subcontractors, sub-consultants, suppliers and/or joint ventures, a letter of intent signed by the contractor, sub-consultant, supplier, and/or joint venturer must be submitted to METRO by the end of the second business day following issuance of the intent to award letter. Only

0

subcontractors listed in the submittal for each individual solicitation offer may be employed for that work. Substitute subcontractors may only be used with prior notice and written approval from METRO and the Business Assistance Office ("BAO")."

5.7. Registration and Certification

To be considered for the purpose of being responsive, the subcontractor, subconsultant, supplier and/or joint venturer must be registered online with METRO by the individual solicitation due date.

5.8. Americans with Disabilities Act (ADA)

CONTRACTOR assures METRO that all services provided through this Contract shall be completed in full compliance with the Americans with Disabilities Act ("ADA") 2010 ADA Standards for Accessible Design, enacted by law March 15, 2012, as has been adopted by METRO. CONTRACTOR will ensure that participants with disabilities will have communication access that is equally effective as that provided to people without disabilities. Information shall be made available in accessible formats, and auxiliary aids and services shall be provided upon the reasonable request of a qualified person with a disability.

6. INSURANCE

6.1. Proof of Insurance

During the term of this Contract, for any and all awards, CONTRACTOR shall, at its sole expense, obtain and maintain in full force and effect for the duration of this Contract, including any extension, the types and amounts of insurance identified below by a checked box. Proof of insurance shall be required naming METRO as additional insured and identifying the Purchase Order on the Acord document.

6.2. Professional Liability Insurance

Physicians and psychologists can carry individual medical professional liability policies in the amount of \$1,000,000,00 / \$3,000,000,00.

6.3. General Liability Insurance

In the amount of one million (\$1,000,000.00) dollars

6.4. Automobile Liability Insurance

In the amount of one million (\$1,000,000.00) dollars (if vendor will be making on-site deliveries)

6.5. Worker's Compensation Insurance

0

with statutory limits required by the State of Tennessee or other applicable laws and Employer's Liability Insurance with limits of no less than one hundred thousand (\$100,000.00) dollars, as required by the laws of Tennessee (Not required for companies with fewer than five (5) employees).

6.6. Such insurance shall:

Contain or be endorsed to contain a provision that includes METRO, its officials, officers, employees, and volunteers as additional insureds with respect to liability arising out of work or operations performed by or on behalf of the CONTRACTOR including materials, parts, or equipment furnished in connection with such work or operations. The coverage shall contain no special limitations on the scope of its protection afforded to the above-listed insureds.

For any claims related to this agreement, CONTRACTOR's insurance coverage shall be primary insurance as respects METRO, its officers, officials, employees, and volunteers. Any insurance or self-insurance programs covering METRO, its officials, officers, employees, and volunteers shall be excess of CONTRACTOR's insurance and shall not contribute with it.

Automotive Liability Insurance including vehicles owned, hired, and non-owned. Said insurance shall include coverage for loading and unloading hazards. Insurance shall contain or be endorsed to contain a provision that includes METRO, its officials, officers, employees, and volunteers as additional insureds with respect to liability arising out of automobiles owned, leased, hired, or borrowed by or on behalf of CONTRACTOR.

Worker's Compensation (If applicable), CONTRACTOR shall maintain workers' compensation insurance with statutory limits as required by the State of Tennessee or other applicable laws and employers' liability insurance. CONTRACTOR shall require each of its subcontractors to provide Workers' Compensation for all of the latter's employees to be engaged in such work unless such employees are covered by CONTRACTOR's workers' compensation insurance coverage.

6.7. Other Insurance Requirements

Prior to commencement of services, CONTRACTOR shall furnish METRO with original certificates and amendatory endorsements effecting coverage required by this section and provide that such insurance shall not be cancelled, allowed to expire, or be materially reduced in coverage except on 30 days' prior written notice to:

DEPARTMENT OF LAW

INSURANCE AND RISK MANAGEMENT

METROPOLITAN COURTHOUSE, SUITE 108

PO BOX 196300

NASHVILLE, TN 37219-6300

Provide certified copies of endorsements and policies if requested by METRO in lieu of or in addition to certificates of insurance.

Replace certificates, policies, and/or endorsements for any such insurance expiring prior to completion of services.

Maintain such insurance from the time services commence until services are completed and attach the certificates of insurance in the METRO system. Failure to maintain or renew coverage or to provide evidence of renewal may be treated by METRO as a material breach of contract.

Place such insurance with insurer licensed to do business in Tennessee and having A.M. Best Company ratings of no less than A-. Modification of this standard may be considered upon appeal to the METRO Director of Risk

0

Management Services.

Require all subcontractors to maintain during the term of the agreement Commercial General Liability insurance, Business Automobile Liability insurance, and Worker's Compensation/ Employers Liability insurance (unless subcontractor's employees are covered by CONTRACTOR's insurance) in the same manner as specified for CONTRACTOR. CONTRACTOR shall file subcontractor's certificates of insurance in METRO's system.

Any deductibles and/or self-insured retentions greater than \$10,000.00 must be disclosed to and approved by METRO **prior to the commencement of services.**

If the CONTRACTOR has or obtains primary and excess policy(ies), there shall be no gap between the limits of the primary policy and the deductible features of the excess policies.

7. BONDS

7.1. Performance Bonds

Contractor shall provide Metro with a performance bond in the amount of One Million Five Hundred Thousand Dollars (\$1,500,000.00). Said performance bond shall be in force for the operational years of this Contract. Should Metro terminate this Contract for cause, Contractor shall continue to fully provide the services required under this Contract pending final termination. Notwithstanding this provision, Contractor shall not be relieved of any liability to Metro for damages sustained by virtue of any breach of this Contract by Contractor.

7.2. Dishonesty Bond

Contractor shall provide an employee dishonety bond, acceptable to Metro's Director of Insurance, in the amount of \$50,000.00, for all of its employees maintaining Prisoners' trust accounts.

8. GENERAL TERMS AND CONDITIONS

8.1. Taxes

METRO shall not be responsible for any taxes that are imposed on CONTRACTOR. Furthermore, CONTRACTOR understands that it cannot claim exemption from taxes by virtue of any exemption that is provided to METRO.

8.2. Warranty

CONTRACTOR warrants that for a period of one year from date of delivery and/or installation, whichever is later, the goods provided, including software, shall be free of any defects that interfere with or prohibit the use of the goods for the purposes for which they were obtained.

During the warranty period, METRO may, at its option, request that CONTRACTOR repair or replace any defective goods, by written notice to CONTRACTOR. In that event, CONTRACTOR shall repair or replace the defective goods, as required by METRO, at CONTRACTOR's expense, within thirty (30) days of written notice. Alternatively, METRO may return the defective goods, at CONTRACTOR's expense, for a full refund. Exercise of either option shall not relieve CONTRACTOR of any liability to METRO for damages sustained by virtue of CONTRACTOR's breach of warranty.

0

8.3. License

CONTRACTOR warrants and represents that it is the owner of or otherwise has the right to and does hereby grant METRO a license to use any software provided for the purposes for which the software was obtained or proprietary material set forth in METRO's solicitation and/or the CONTRACTORs response to the solicitation.

8.4. Copyright, Trademark, Service Mark, or Patent Infringement

CONTRACTOR shall, at its own expense, be entitled to and shall have the duty to defend any suit that may be brought against METRO to the extent that it is based on a claim that the products or services furnished infringe a copyright, Trademark, Service Mark, or patent. CONTRACTOR shall further indemnify and hold harmless METRO against any award of damages and costs made against METRO by a final judgment of a court of last resort in any such suit. METRO shall provide CONTRACTOR immediate notice in writing of the existence of such claim and full right and opportunity to conduct the defense thereof, together with all available information and reasonable cooperation, assistance and authority to enable CONTRACTOR to do so. No costs or expenses shall be incurred for the account of CONTRACTOR without its written consent. METRO reserves the right to participate in the defense of any such action. CONTRACTOR shall have the right to enter into negotiations for and the right to effect settlement or compromise of any such action, but no such settlement or compromise shall be binding upon METRO unless approved by the METRO Department of Law Settlement Committee and, where required, the METRO Council.

If the products or services furnished under this contract are likely to, or do become, the subject of such a claim of infringement, then without diminishing CONTRACTOR's obligation to satisfy the final award, CONTRACTOR may at its option and expense:

Procure

Procure for METRO the right to continue using the products or services.

Renlace

Replace or modify the alleged infringing products or services with other equally suitable products or services that are satisfactory to METRO, so that they become non-infringing.

Remove

Remove the products or discontinue the services and cancel any future charges pertaining thereto.

Provide

Provided, however, that CONTRACTOR will not exercise the Remove option above until CONTRACTOR and METRO have determined that the Procure and/or Replace options are impractical. CONTRACTOR shall have no liability to METRO, however, if any such infringement or claim thereof is based upon or arises out of:

The use of the products or services in combination with apparatus or devices not supplied or else approved by CONTRACTOR;

The use of the products or services in a manner for which the products or services were neither designated nor contemplated; or

The claimed infringement in which METRO has any direct or indirect interest by license or otherwise, separate from that granted herein.

8.5. Record Maintenance

0

The Contractor shall maintain documentation for all charges against Metro under this Contract. The books, records, and documents of the Contractor insofar as they relate to work performed or money received under this Contract, shall be maintained for a period of three full years from the date of the final payment under this Contract or any extension to it, and shall be subject to audit, at any reasonable time and upon reasonable notice by Metro or the Comptroller of the Treasury or their duly appointed representatives. The records shall be maintained in accordance with generally accepted accounting principles and at no less than those recommended in the Accounting Manual for Recipients of Grant Funds in Tennessee, published by the Comptroller of the Treasury, State of Tennessee.

8.6. Monitoring

CONTRACTOR agrees to make available upon request of the State or METRO or persons designated by them all records, reports, worksheets or other material related to this Contract for audit purposes. The CONTRACTOR's activities conducted and records maintained pursuant to this Contract shall be subject to monitoring and evaluation by METRO, the Department of Finance, the Division of Internal Audit, or their duly appointed representatives.

8.7. METRO Property

Any METRO property, including but not limited to books, records and equipment that is in CONTRACTOR's possession shall be maintained by CONTRACTOR in good condition and repair, and shall be returned to METRO by CONTRACTOR upon termination of the contract. All goods, documents, records, and other work product and property produced during the performance of this contract are deemed to be METRO property. All documents which make up this Contract; all other documents furnished by METRO; all conceptual drawings, design documents, closeout documents, and other submittals by CONTRACTOR; and, all other original works of authorship, whether created by METRO or CONTRACTOR embodied in any tangible medium of expression, including, without limitation, pictorial, graphic, sculptural works, two (2) dimensional works, and three (3) dimensional works.

The CONTRACTOR may keep one (1) copy of the aforementioned documents upon completion of the contract; provided, however, that in no event shall the CONTRACTOR use, or permit to be used, any portion of the documents on other projects without METRO's prior written authorization.

8.8. Modification of Contract

This contract may be modified only by written amendment executed by all parties and their signatories hereto. All amendments, where required, shall be executed in conformance with section 4.24.020 of the Metropolitan Code of Laws. Significant amendments to this Contract will require approval by the State of Tennessee. Metro shall file all proposed amendments with the State of Tennessee to determine whether the proposed amendment is significant. The State of Tennessee shall have ten (10) days to respond as to whether the State of Tennessee considers the amendment significant. Failure of the State of Tennessee to respond to Metro within ten (10) days of receipt of the proposed amendment shall mean that the State of Tennessee considers the proposed amendment insignificant.

8.9. Partnership/Joint Venture

This Contract shall not in any way be construed or intended to create a partnership or joint venture between the Parties or to create the relationship of principal and agent between or among any of the Parties. None of the Parties

0

hereto shall hold itself out in a manner contrary to the terms of this paragraph. No party shall become liable for any representation, act or omission of any other party contrary to the terms of this Contract.

8.10. Waiver

No waiver of any provision of this contract shall affect the right of any party to enforce such provision or to exercise any right or remedy available to it.

8.11. Employment

CONTRACTOR shall not subscribe to any personnel policy which permits or allows for the promotion, demotion, employment, dismissal or laying off of any individual due to race, creed, color, national origin, age, sex, or which is in violation of applicable laws concerning the employment of individuals with disabilities.

CONTRACTOR shall not knowingly employ, permit, dispatch, subcontract, or instruct any person who is an undocumented and/or unlawful worker to perform work in whole or part under the terms of this contract.

Violation of either of these contract provisions may result in suspension or debarment if not resolved in a timely manner, not to exceed ninety (90) days, to the satisfaction of METRO.

8.12. Compliance with Laws

CONTRACTOR agrees to comply with all applicable federal, state and local laws and regulations.

8.13. Taxes and Licensure

CONTRACTOR shall have all applicable licenses and be current on its payment of all applicable gross receipt taxes and personal property taxes.

8.14. Ethical Standards

CONTRACTOR hereby represents that CONTRACTOR has not been retained or retained any persons to solicit or secure a METRO contract upon an agreement or understanding for a contingent commission, percentage, or brokerage fee, except for retention of bona fide employees or bona fide established commercial selling agencies for the purpose of securing business. Breach of the provisions of this paragraph is, in addition to a breach of this contract, a breach of ethical standards, which may result in civil or criminal sanction and/or debarment or suspension from being a contractor or subcontractor under METRO contracts.

8.15. Indemnification and Hold Harmless

The CONTRACTOR shall protect, defend, indemnify, save and hold harmless METRO, all Metro Departments, agencies, boards and commissions, its officers, agents, servants and employees, including volunteers, from and against any and all claims, demands, expenses and liability arising out of acts or omissions of the CONTRACTOR, its agents, servants, subcontractors and employees and any and all costs, expenses and attorney's fees incurred as a result of any such claim, demand or cause of action including, but not limited to, matters arising from:

0

- Any breach or default on the part of CONTRACTOR in the performance of this Contract;
- Any claims or losses for services rendered by CONTRACTOR, or by any subcontractor or other person or firm performing or supplying services, materials or supplies in connection with the performance of this Contract;
- Any claims or losses to any person injured or property damaged from the acts or omissions of CONTRACTOR, its officers, agents, or employees in the performance of this Contract;
- Any claims or losses by any person arising from exposure to HIV or AIDS in connection with CONTRACTOR's performance of this Contract;
- Any claims or losses by any person or firm injured or damaged by CONTRACTOR, its officers, agents, or employees by the publication, translation, reproduction, delivery, performance, use, or disposition of any data processed under this Contract in a manner not authorized by this Contract, or by federal, state, or local statutes or regulations; and
- Any failure of CONTRACTOR, its officers, agents, or employees to observe the laws of the United States and the State of Tennessee, including but not limited to labor laws and minimum wage laws.

This indemnification provision shall not be applicable to injury, death or damage to property arising out of the sole negligence or sole willful misconduct of METRO, its officers, agents, servants or independent Contractors (other than CONTRACTOR) who are directly responsible to METRO. CONTRACTOR shall not waive, release or otherwise forfeit any possible defense Metro may have regarding claims arising from or made in connection with the operation of the facility by CONTRACTOR without the consent of METRO. CONTRACTOR shall preserve all such available defenses and cooperate with METRO to make such defenses available to the maximum extent allowed by law.

In case any action or proceeding is brought against METRO by reason of any such claim, CONTRACTOR, upon notice from METRO, shall defend against such action by counsel satisfactory to Metro, unless such action or proceeding is defended against by counsel provided or retained by any carrier of liability insurance provided for herein.

8.16. Defense/Immunity

By entering into this Contract, neither Metro nor the Contractor waives any immunity or defenses which may be extended to either of them by operation of law, including limitations on the amount of damages which may be awarded or paid.

8.17. Notice of Claims

Within ten (10) working days after receipt of summons or petition in any action against Metro or Contractor, or within ten (10) working days of receipt of notice of claim, Metro or Contractor shall notify Contractor or Metro in writing of the commencement thereof. In the event that either party receives notice that any of its officers, agents or

0

employees have been sued or otherwise presented with notice of a claim that arises in connection with this Contract, notice shall be given to the other party in writing within ten (10) working days.

8.18. Attorney Fees.

CONTRACTOR agrees that in the event either party takes legal action to enforce any provision of the contract or to obtain a remedy for any breach of this contract, and in the event METRO prevails in such action, CONTRACTOR shall pay all expenses of such action incurred at any and all stages of the litigation, including costs, and reasonable attorney fees for METRO.

8.19. Assignment--Consent Required

The provisions of this contract shall inure to the benefit of and shall be binding upon the respective successors and assignees of the parties hereto. Except for the rights of money due to CONTRACTOR under this contract, neither this contract nor any of the rights and obligations of CONTRACTOR hereunder shall be assigned or transferred in whole or in part without the prior written consent of METRO. Any such assignment or transfer shall not release CONTRACTOR from its obligations hereunder.

NOTICE OF ASSIGNMENT OF ANY RIGHTS TO MONEY DUE TO CONTRACTOR UNDER THIS CONTRACT <u>MUST</u> BE SENT TO THE ATTENTION OF:

METRO'S CHIEF ACCOUNTANT

DIVISION OF ACCOUNTS

DEPARTMENT OF FINANCE

PO BOX 196300

NASHVILLE, TN 37219-6300

Funds Assignment Requests should contain complete contact information (contact person, organization name, address, telephone number, and email) for Metro to use to request any follow up information needed to complete or investigate the requested funds assignment. To the extent permitted by law, Metro has the discretion to approve or deny a Funds Assignment Request.

8.20. Entire Contract

This contract sets forth the entire agreement between the parties with respect to the subject matter hereof and shall govern the respective duties and obligations of the parties.

8.21. Force Majeure

No party shall have any liability to the other hereunder by reason of any delay or failure to perform any obligation or covenant if the delay or failure to perform is occasioned by *force majeure*, meaning any act of God, storm, fire, casualty, unanticipated work stoppage, strike, lockout, labor dispute, civil disturbance, riot, war, national emergency, act of Government, act of public enemy, or other cause of similar or dissimilar nature beyond its control.

8.22. Governing Law

0

The validity, construction and effect of this contract and any and all extensions and/or modifications thereof shall be governed by the laws of the State of Tennessee. Tennessee law shall govern regardless of any language in any attachment or other document that the CONTRACTOR may provide.

8.23. Venue

The resulting contract shall be interpreted by the laws of the State of Tennessee. Davidson County, Tennessee shall be the venue in the event any action is filed to enforce or interpret provisions of this Contract.

8.24. Severability

Should any provision of this contract be declared to be invalid by any court of competent jurisdiction, such provision shall be severed and shall not affect the validity of the remaining provisions of this contract.

8.25. Financial Strength

The Contractor shall, prior to signing this Contract, file with Metro a financial statement showing net stockholder equity, calculated according to generally accepted accounting principles consistently applied, of not less than five million dollars (\$5,000,000). Contractor shall affirm that there has been no occurrence since the date of its last audited financial statement materially affecting the ability of Contractor to perform its obligations under this Contract.

On or before April 1 of each year during the term of this Contract, Contractor shall provide Metro with a copy of its previous fiscal year's audited annual financial statements. Contractor shall also provide Metro quarterly financial statements, reviewed by a nationally recognized and reputable independent certified public accounting firm. These quarterly financial statements shall be reasonably acceptable to Metro's Director of Finance that Contractor can perform its obligations under the Contract.

8.26. Publication

The Contractor shall not publish any finding based upon data obtained from the operation of the resulting contract without the prior written consent of the Sheriff's Office. This shall not prohibit Contractor from publishing or reporting information without Metro's consent as may be required to comply with any law or regulation.

8.27. Sovereign Immunity

The sovereign immunity of Metro shall not apply to the Contractor nor any subcontractor, agent, employee or insurer of the Contractor. Neither Contractor nor any subcontractor, agent, employee or insurer of the Contractor may plead the defense of sovereign immunity in any action arising out of the performance of or failure to perform any responsibility or duty under this Contract.

8.28. Counterparts

0

The resulting contract may be executed in multiple counterpart, each of which shall be deemed to be an original and all of which shall constitute one Contract, notwithstanding that all parties are not signatories to the original or the same counterpart, or that signature pages form different counterpart are combined, and the signature of any party to any counterpart shall be deemed to be a signature also and may be appended to any other counterpart.

8.29. Interpretation

The headings contained in the Contract are for reference purposes only and shall not affect the meaning or interpretation of this Contract.

8.30. Terminology

All personal pronouns used in the Contract, whether used in the masculine, feminine, or neuter gender, shall include all other genders; the singular shall include the plural and plural shall include the singular.

8.31. Release

Contractor and Metro, upon final payment of the amount due under this Contract, releases each other and their officers and employees, from all liabilities, claims and obligations whatsoever arising from or under this Contract, except as set forth in Section 4 (Termination) of this Contract.

8.32. Prior Agreements

The resulting contract and its appendices incorporates all the agreements, covenants and understandings between the parties hereto concerning the subject matter hereof. No prior agreement or understandings, verbal or otherwise, of the parties or their agents shall be valid or enforceable unless embodied in this Contract.

8.33. Subcontracting

The Contractor may, upon notice of Metro, assign the proceeds of this Contract. Except as set forth in its Offer, the Contractor shall not subcontract without the consent, guidance and prior express written approval of Metro. In the event that approval is granted, the Contractor shall guarantee that the subcontractor will comply with all the provisions of this Contract. Metro shall be provided with copies of all contracts with sub-contractors upon request.

8.34. Gratuities and Kickbacks

It shall be a breach of ethical standards for any person to offer, give or agree to give any employee or former employee, or for any employee or former employee to solicit, demand, accept or agree to accept from another person, a gratuity or an offer of employment in connection with any decision, approval, disapproval, recommendation, preparation of any part of a program requirement or a purchase request, influencing the content of any specification or procurement standard, rendering of advice, investigation, auditing or in any other advisory capacity in any proceeding or application, request for ruling, determination, claim or controversy or other particular matter, pertaining to any program requirement of a contract or subcontract or to any solicitation or proposal therefore.

0

8.35. Kickback

It shall be a breach of ethical standards for any payment, gratuity or offer of employment to be made by or on behalf of a subcontractor under a contract to the prime contractor or higher tier subcontractor or any person associated therewith, as an inducement for the award of a subcontract or order.

8.36. Prohibition Against Contingent Fees

It shall be a breach of ethical standards for a person to be retained, or to retain a person to solicit or secure a metropolitan government contract upon an agreement or understanding for a contingent commission, percentage, or brokerage fee, except for retention of bona fide employees or bona fide established commercial selling agencies for the purpose of security business.

[BALANCE OF PAGE IS INTENTIONALLY LEFT BLANK]

355078 Contract Number _

Notices and Designation of Agent for Service of Process

All notices to METRO shall be mailed or hand delivered to:

PURCHASING AGENT PROCUREMENT DIVISION DEPARTMENT OF FINANCE

PO BOX 196300

NASHVILLE, TN 37219-6300

Notices to CONTRACTOR shall be mailed or hand delivered to:

CONTRACTOR: **Corrections Corporation of America**

Attention: Steve Groom

10 Burton Hills Blvd Address:

Telephone: 615-263-3000

615-263-3020 Fax:

E-mail: steve.groom@cca.com

CONTRACTOR designates the following as the CONTRACTOR's agent for service of process and will waive any objection to service of process if process is served upon this agent:

Designated Agent: C T Corporation System

Attention: N/A

800 S Gay Street, Suite 2021, Knoxville, TN 37929-9710 Address:

[SPACE INTENTIONALLY LEFT BLANK]

Contract Number	355078
Contractitudine	

Effective Date

This contract shall not be binding upon the parties until it has been fully electronically approved by the supplier, the authorized representatives of the Metropolitan Government, and filed in the office of the Metropolitan Clerk.

THE METROPOLITAN GOVERNMENT O NASHVILLE AND DAVIDSON COUNTY	F	CONTRACTOR
APPROVED AS TO PROJECT SCOPE: Docusigned by: Darow Hall Depta/20188007/7625mm. Head or Board Chair. APPROVED AS TO COMPLIANCE WITH PROCUREMENT CODE: Docusigned by: Jeff L. Gossage Purch/201862624299674E2	Dept. Fin. Dept. Fin. Dept. Fin.	Corrections Corporation of America Company Name Docusigned by: Nataska k. Metcalf Officer's Name
APPROVED AS TO AVAILABILITY OF FU Docusigned by: Kichard M. Kicheling Directs5608/AFÜE818293A OMB	JNDS: DS BA	Vice President, Partnership Development Officer's Title
APPROVED AS TO FORM AND LEGALIT Docusigned by: Cynthia Lines Metrzepredencoursonney.	Y: DS This Insurance	
FILED BY THE METROPOLITAN CLERK Docusigned by: Shannon Hall Metappodistose Friber	1/30/201 Date	5

Contract: 355078

EXHIBIT "A"

BUSINESS ASSOCIATE AGREEMENT

SECTION 1 - DEFINITIONS

- a. **Business Associate**. "Business Associate" shall generally have the same meaning as the term "Business Associate" in 45 CFR § 160.103, and in reference to the party to this agreement, shall mean the contracted firm.
- b. **Covered Entity.** "Covered Entity" shall generally have the same meaning as the term "covered entity" at 45 CFR § 160.103, and in reference to the party to this agreement, shall mean **Metro**. which must fall under one of the following categories:
 - (1) A health plan.
 - (2) A health care clearinghouse.
 - (3) A health care provider who transmits any health information in electronic form in connection with a transaction covered by this subchapter.
- **C. Disclosure.** "Disclosure" means the release, transfer, provision of access to, or divulging in any manner of information outside the entity holding the information.
- d. **Electronic Media.** "Electronic Media" shall have the same meaning as set forth in 45 CFR § 160.103.
- e. **Employer.** "Employer" is defined as it is in 26 U.S.C. § 3401(d).
- f. **Genetic Information.** "Genetic Information" shall have the same meaning as set forth in 45 CFR § 160.103.
- g. **HITECH Standards**. "HITECH Standards" means the privacy, security and security Breach notification provisions under the Health Information Technology for Economic and Clinical Health (HITECH) Act, Final Rule of 2013, and any regulations promulgated thereunder.
- h. **Individual.** "Individual" shall have the same meaning as set forth in 45 CFR § 160.103 and shall include a person who qualifies as a personal representative in accordance with 45 CFR § 164.502(g).
- i. **Person.** "Person" means a natural person, trust or estate, partnership, corporation, professional association or corporation, or other entity, public or private.

- j. **Privacy Rule.** "Privacy Rule" shall mean the Standards for Privacy of Individually Identifiable Health Information at 45 CFR Part 160 and Part 164, Subparts A and E.
- k. **Protected Health Information.** "Protected Health Information" or "PHI":
 - (1) Shall have the same meaning as set forth in 45 CFR § 160.103.
 - (2) Includes, as set forth in 45 CFR § 160.103, any information, <u>now also including</u> genetic information, whether oral or recorded in any form or medium, that:
 - (i) Is created or received by a health care provider, health plan, public health authority, employer, life insurer, school or university, or health care clearinghouse; and
 - (ii) Relates to the past, present, or future physical or mental health or condition of an individual; the provision of health care to an individual; or the past, present, or future payment for the provision of health care to an individual.
- I. **Required By Law.** "Required By Law" shall have the same meaning as the term "required by law" in 45 CFR § 164.103.
- m. **Secretary.** "Secretary" shall mean the Secretary of the Department of Health and Human Services or his designee.
- n. **Security Rule**. "Security Rule" shall mean the Standards for Security of Individually Identifiable Health Information at 45 CFR part 160 and subparts A and C of part 164.
- O. **Subcontractor.** "Subcontractor" means a person to whom a business associate delegates a function, activity, or service, other than in the capacity of a member of the workforce of such business associate.
- p. **Transaction.** "Transaction" shall have the same meaning as set forth in 45 CFR § 160.103.
- q. Catch-all definition. Terms used but not otherwise defined in this Agreement shall have the same meaning as the meaning ascribed to those terms in the Health Insurance Portability and Accountability Act of 1996 ("HIPAA"), the Health Information Technology Act of 2009, as incorporated in the American Recovery and Reinvestment Act of 2009 ("HITECH Act"), implementing regulations at 45 Code of Federal Regulations Parts 160-164 and any other current and future regulations promulgated under HIPAA or the HITECH Act.

SECTION 2 - OBLIGATIONS AND ACTIVITIES OF BUSINESS ASSOCIATE

a. **Permitted Uses of Protected Health Information**. Business Associate shall not use or disclose Protected Health Information other than as permitted or required by this

Agreement or as Required by Law. Business Associate may: 1) use and disclose PHI to perform its obligations under its contract with Metro; (2) use PHI for the proper management and administration of Business Associate; and (3) disclose PHI for the proper management and administration of Business Associate, if such disclosure is required by law or if Business Associate obtains reasonable assurances from the recipient that the recipient will keep the PHI confidential, use or further disclose the PHI only as required by law or for the purpose for which it was disclosed to the recipient, and notify Business Associate immediately of any instances of which it is aware in which the confidentiality of the PHI has been breached.

- b. **Safeguards.** Business Associate shall use appropriate administrative, physical and technical safeguards to prevent use or disclosure of the Protected Health Information other than as provided for by this Agreement. Business Associate shall develop and implement policies and procedures that comply with the Privacy Rule, Security Rule, and the HITECH Act. The Business Associate must obtain satisfactory assurances that subcontractor(s) will appropriately safeguard PHI.
- c. **Mitigation.** Business Associate shall mitigate, to the extent practicable, any harmful effect that is known to Business Associate of a use or disclosure of Protected Health Information by Business Associate in violation of the requirements of this Agreement.
- d. **Notice of Use or Disclosure, Security Incident or Breach.** Business Associate shall notify Metro of any use or disclosure of PHI by Business Associate not permitted by this Agreement, any Security Incident (as defined in 45 C.F.R. section 164.304) involving Electronic PHI, and any Breach of Protected Health Information within five (5) business days.
 - (i) Business Associate shall provide the following information to Metro within ten (10) business days of discovery of a Breach except when despite all reasonable efforts by Business Associate to obtain the information required, circumstances beyond the control of the Business Associate necessitate additional time. Under such circumstances, Business Associate shall provide to Metro the following information as soon as possible and without unreasonable delay, but in no event later than thirty (30) calendar days from the date of discovery of a Breach:
 - (1) The date of the Breach;
 - (2) The date of the discovery of the Breach;
 - (3) A description of the types of PHI that were involved;
 - (4) Identification of each individual whose PHI has been, or is reasonably believed to have been, accessed, acquired, or disclosed; and
 - (5) Any other details necessary to complete an assessment of the risk of harm to the Individual.

- (ii) Business Associate shall cooperate with Metro in investigating the breach and in meeting Metro's notification obligations under the HITECH Act and any other security breach notification laws.
- (iii) Business Associate agrees to pay actual costs for notification and any associated mitigation costs incurred by Metro, such as credit monitoring, if Metro determines that the Breach is significant enough to warrant such measures.
- (iv) Business Associate agrees to establish procedures to investigate the Breach, mitigate losses, and protect against any future Breaches, and to provide a description of these procedures and the specific findings of the investigation to Metro in the time and manner reasonably requested by Metro.
- (v) Business Associate shall report to Metro any successful: (1) unauthorized access, use, disclosure, modification, or destruction of Electronic Protected Health Information; and (2) interference with Business Associate's information systems operations, of which Business Associate becomes aware.
- e. **Compliance of Agents.** Business Associate agrees to ensure that any agent, including a subcontractor, to whom it provides Protected Health Information received from, or created or received by Business Associate on behalf of Metro, agrees to the same restrictions and conditions that apply through this Agreement to Business Associate with respect to such information.
- f. **Access**. Business Associate agrees to provide access, at the request of Metro, and in the time and manner designated by Metro, to Protected Health Information in a Designated Record Set, to Metro or, as directed by Metro, to an Individual, so that Metro may meet its access obligations under 45 CFR § 164.524, HIPAA and the HITECH Act.
- g. **Amendments**. Business Associate agrees to make any amendment(s) to Protected Health Information in a Designated Record Set that Metro directs or agrees at the request of Metro or an Individual, and in the time and manner designated by Metro, so that Metro may meet its amendment obligations under 45 CFR § 164.526, HIPAA and the HITECH Act.
- h. **Disclosure of Practices, Books, and Records**. Business Associate shall make its internal practices, books, and records relating to the use and disclosure of Protected Health Information received from, or created or received by Business Associate on behalf of, Metro available to Metro, or at the request of Metro to the Secretary, in a time and manner designated by Metro or the Secretary, for purposes of determining Metro's compliance with the HIPAA Privacy Regulations.
- i. Accounting. Business Associate shall provide documentation regarding any disclosures by Business Associate that would have to be included in an accounting of disclosures to an Individual under 45 CFR § 164.528 (including without limitation a disclosure permitted under 45 CFR § 164.512) and under the HITECH Act. Business Associate shall make the disclosure Information available to Metro within thirty (30) days of Metro's request for such disclosure Information to comply with an individual's request

for disclosure accounting. If Business Associate is contacted directly by an individual based on information provided to the individual by Metro and as required by HIPAA, the HITECH Act or any accompanying regulations, Business Associate shall make such disclosure Information available directly to the individual.

- j. **Security of Electronic Protected Health Information.** Business Associate agrees to: (1) implement administrative, physical, and technical safeguards that reasonably and appropriately protect the confidentiality, integrity, and availability of the Electronic Protected Health Information that it creates, receives, maintains or transmits on behalf of Metro; (2) ensure that any agent, including a subcontractor, to whom it provides such information agrees to implement reasonable and appropriate safeguards to protect it; and (3) report to Metro any security incident of which it becomes aware.
- k. **Minimum Necessary**. Business Associate agrees to limit its uses and disclosures of, and requests for, PHI: (a) when practical, to the information making up a Limited Data Set; and (b) in all other cases subject to the requirements of 45 CFR 164.502(b), to the minimum amount of PHI necessary to accomplish the intended purpose of the use, disclosure or request.
- 1. **Compliance with HITECH Standards.** Business Associate shall comply with the HITECH Standards as specified by law.
- m. Compliance with Electronic Transactions and Code Set Standards: If Business Associate conducts any Standard Transaction for, or on behalf, of Metro, Business Associate shall comply, and shall require any subcontractor or agent conducting such Standard Transaction to comply, with each applicable requirement of Title 45, Part 162 of the Code of Federal Regulations. Business Associate shall not enter into, or permit its subcontractor or agents to enter into, any Agreement in connection with the conduct of Standard Transactions for or on behalf of Metro that:
 - (i) Changes the definition, Health Information condition, or use of a Health Information element or segment in a Standard;
 - (ii) Adds any Health Information elements or segments to the maximum defined Health Information Set;
 - (iii) Uses any code or Health Information elements that are either marked "not used" in the Standard's Implementation Specification(s) or are not in the Standard's Implementation Specifications(s); or
 - (iv) Changes the meaning or intent of the Standard's Implementations Specification(s).
- n. **Indemnity.** Business Associate shall indemnify and hold harmless Metro, its officers, agents and employees from and against any claim, cause of action, liability, damage, cost or expense, including attorneys' fees, arising out of or in connection with any non-permitted use or disclosure of Protected Health Information or other breach of this Agreement by Business Associate or any subcontractor or agent of the Business Associate.

SECTION 3 - OBLIGATIONS OF METRO

- a. Metro shall notify Business Associate of any changes in, or revocation of, permission by Individual to use or disclose Protected Health Information, to the extent that such changes may affect Business Associate's use or disclosure of Protected Health Information.
- b. Metro shall notify Business Associate of any restriction to the use or disclosure of Protected Health Information that Metro has agreed to in accordance with 45 CFR § 164.522, to the extent that such restriction may affect Business Associate's use or disclosure of Protected Health Information.

SECTION 4 – TERM, TERMINATION AND RETURN OF PHI

- a. **Term**. The Term of this Agreement shall be effective as of the date it is filed with the Metropolitan Clerk and shall terminate when all of the Protected Health Information provided by Metro to Business Associate, or created or received by Business Associate on behalf of Metro, is destroyed or returned to Metro, or, if it is infeasible to return or destroy Protected Health Information, protections are extended to such information, in accordance with the termination provisions in this section.
- **b. Termination for Cause.** Upon Metro's knowledge of a material breach by Business Associate, Metro shall provide an opportunity for Business Associate to cure the breach or end the violation. Metro may terminate this Agreement between Metro and Business Associate if Business Associate does not cure the breach or end the violation within the time specified by Metro. In addition, Metro may immediately terminate this Agreement if Business Associate has breached a material term of this Agreement and cure is not feasible.

c. Obligations on Termination.

- (i) Except as provided in subsection (ii), upon termination of this Agreement, for any reason, Business Associate shall return or destroy as determined by Metro, all Protected Health Information received from Metro, or created or received by Business Associate on behalf of Metro. This provision shall apply to Protected Health Information that is in the possession of subcontractor or agents of the Business Associate. Business Associate shall retain no copies of the Protected Health Information. Business Associate shall complete such return or destruction as promptly as possible, but no later than sixty (60) days following the termination or other conclusion of this Agreement. Within such sixty (60) day period, Business Associate shall certify on oath in writing to Metro that such return or destruction has been completed.
- (ii) In the event that Business Associate determines that returning or destroying the Protected Health Information is infeasible, Business Associate shall provide to Metro notification of the conditions that make return or destruction infeasible.

 Upon mutual agreement of the Parties that return or destruction of Protected Health

Information is infeasible, Business Associate shall extend the protections of this Agreement to such Protected Health Information and limit further uses and disclosures of such Protected Health Information to those purposes that make the return or destruction infeasible, for so long as Business Associate maintains such Protected Health Information. If Metro does not agree that return or destruction of Protected Health Information is infeasible, subparagraph (i) shall apply. Business Associate shall complete these obligations as promptly as possible, but no later than sixty (60) days following the termination or other conclusion of this Agreement.

Section 5 - Miscellaneous

- **a. Regulatory References.** A reference in this Agreement to a section in HIPAA or the HITECH Act means the section as in effect or as amended, and for which compliance is required.
- **b. Amendment.** The Parties agree to take such action as is necessary to amend this Agreement from time to time as is necessary for Metro to comply with the requirements of HIPAA or the HITECH Act and any applicable regulations in regard to such laws.
- **c. Survival.** The respective rights and obligations of Business Associate shall survive the termination of this Agreement.
- **d. Interpretation.** Any ambiguity in this Agreement shall be resolved in favor of a meaning that permits Metro to comply with HIPAA or the HITECH Act or any applicable regulations in regard to such laws.

EXHIBIT B: Budget and Cost Spreadsheet Budget Breakdown

		Year 1	Year 2	Year 3	Year 4	Year 5
Salaries & Wages		\$ 9,310,822	\$ 9,563,455	\$ 9,849,402	\$ 10,144,884	\$ 10,477,859
Longevity		\$ -	\$ -	\$ -	\$ -	\$ -
Overtime		\$ 1,598,063	\$ 1,641,424	\$ 1,690,503	\$ 1,741,218	\$ 1,798,368
Fringe Benefits	;	\$ 2,580,657	\$ 2,650,679	\$ 2,729,934	\$ 2,811,832	\$ 2,904,122
	Payroll Expenditures	\$ 13,489,542	\$ 13,855,558	\$ 14,269,839	\$ 14,697,934	\$ 15,180,348
Travel		\$ 70,556	\$ 72,470.10	\$ 74,637	\$ 76,876	\$ 79,399
Printing & Duplication		\$ 8,629	\$ 8,863	\$ 9,128	\$ 9,402	\$ 9,711
Utilities & Fuel		\$ 849,011	\$ 872,048	\$ 898,122	\$ 925,066	\$ 955,428
Communications		\$ 37,217	\$ 38,227	\$ 39,370	\$ 40,551	\$ 41,882
Maintenance & Repairs		\$ 279,478	\$ 287,061	\$ 295,644	\$ 304,514	\$ 314,508
Prof. Svcs. & Dues		\$ 3,069	\$ 3,152	\$ 3,246	\$ 3,344	\$ 3,454
Supplies & Materials		\$294,387	\$ 302,375	\$ 311,416	\$ 320,758	\$ 331,286
Rentals & Insurance		\$ 143,625.65	\$ 147,523	\$ 151,934	\$ 156,492	\$ 161,628
Motor Vehicle Oper.		\$ 11,245	\$ 11,550	\$ 11,895	\$ 12,252	\$ 12,654
Miscellaneous		\$ 4,818,067	\$ 4,948,797	\$ 5,096,766	\$ 5,249,669	\$ 5,421,973
Items for Resale		\$ -	\$ -	\$ -	\$ -	\$ -
Equipment		\$ 7,779	\$ 7,990	\$ 8,229	\$ 8,476	\$ 8,754
Fees & Profit		\$ 1,255,021	\$ 1,289,074	\$ 1,327,617	\$ 1,367,446	\$ 1,412,328
	Other Expenditures	\$ 7,778,085	\$ 7,989,130	\$ 8,228,005	\$ 8,474,845	\$ 8,753,006
	_					
TOTAL EXPENDITURES	_	\$ 21,267,627	\$ 21,844,688	\$ 22,497,844	\$ 23,172,779	\$ 23,933,354

Budget Breakdown

	Year 1	Year 2	Year 3	Year 4	Year 5
TOTAL EXPENDITURES	\$ 21,267,627	\$ 21,844,688	\$ 22,497,844	\$ 23,172,779	\$ 23,933,354
÷ INMATE POPULATION	1041	1041	1041	1041	1041
÷ DAYS (1)	366	365	365	365	366
INMATE PER DIEM COST - MALES (2)	\$ 54.97	\$ 56.62	\$ 58.32	\$ 60.07	\$ 61.87
Differential Decrease for Males	\$ (1.50)	\$ (1.55)	\$ (1.60)	\$ (1.65)	\$ (1.70)
Differential Increase for Females	\$ 7.25	\$ 7.47	\$ 7.69	\$ 7.92	\$ 8.16

	Estir	nated Annual	Ove	er 5-year Contract
SBE/SDV Amount not Self Performed	\$	727,275.00	\$	3,636,375.00
SBE/SDV Amount Self Performed	\$	-	\$	-
Total SBE/SDV Amount	\$	727,275.00	\$	3,636,375.00
SBE/SDV Percentage not Self Performed		3.23%		3.23%
SBE/SDV Percentage Self Performed		0.00%		0.00%
Total SBE/SDV Percentage		3.23%		3.23%

Footnotes:

- (1) Year 1 and Option Year 5 are assumed to be leap years with 366 days.
- (2) The quoted inmate per diem cost is for male inmates only. Assuming 919 male and 122 female inmates, the blended inmate per diem cost for Year 1 is \$55.82, which equates to \$54.97 per male inmate and \$62.22 per female inmate.

	Corrections Corp. of America			
	Asset Balances			
	FACILITY ASSET VERIFICATION - JP			
	As of 9/30/2014			
	AS 01 9/30/2014			
Description	Serial Number	Asset Number	Date Acquired	Current Quantity
CAGING		66270	3/1/2009	1
VAN 2009 FORD E350	1FTSS34L19DA21776	66269	3/1/2009	1
HOSPITAL BED/AIR MATTRESS	1113334L19DA21770	66595		1
20 INCH ENTRY/EXIT TABLE		66917	6/1/2009	1
40 INCH ENTRY/EXIT TABLE		66918		1
HI-SCAN 5030SI PORTABLE X-R	80633	66916		1
PRINTER HP P4014N LASERJET	CNDX127255	66913	6/1/2009	1
BURNISHER W/PAD 20IN HI SPD	CNDX127233	67475		3
FLOOR POLISHER W/PAD 20IN		67476		1
PRINTER HP CP3525N LASERJET		67474	9/1/2009	1
COMPUTER HP 4510S LAPTOP	CNU93359DM	67778		1
PROJECTOR 2000 LUMEN XGA	R2V092601866	67779	10/1/2009	1
FILE CABINET 5 DRAWER LATER		69976		 5
SCANNER FUJITSU FI 6130	126439	69975	12/1/2009	1
TRANSPORT STRETCHER	026648-1-1-1	68278	12/1/2009	1
CAMERA PIXIELINK W/TRIPOD		70309	1/1/2010	1
PC CART WALKAROO III W/BASK		70308	1/1/2010	3
PRINTER HP P4014N LASERJET	JPDF018921	70307	1/1/2010	3
PROCURVE SWITCH HP 2610-48P		70227	1/1/2010	2
SCANNER FUJITSU FI 6130		70306	1/1/2010	2
COMPUTER HP 8530P LAPTOP	2CE947H2CK	70358	2/1/2010	5
REVOLVER SMITH & WESSON 64	DAK2827	70390	2/1/2010	4
STRETCHER TRANSPORT 5050		70455	2/1/2010	1
FILE CABINET 4 DWR LATERAL		70508		1
FAX MACHINE BROTHER 4750E		70903	4/1/2010	1
BURNISHER 20IN HI SPD		71031	5/1/2010	1
SEWING MACHINE CONSEW CN736		71030	5/1/2010	1
FORD E250 CARGO VAN W/C LIF		71618	8/1/2010	1
SHELVING UNIT - TUBULAR		71803	9/1/2010	1

Exhibit C - Facility Asset List

	Corrections Corp. of America			
	Asset Balances			
	FACILITY ASSET VERIFICATION - JP			
	As of 9/30/2014			
Description	Serial Number	Asset Number	Date Acquired	Current Quantity
CAR 2011 FORD TAURUS	1FAHP2DW88G141262	74195	•	1
BURNISHER HI SPD POLISHER		75246	5/1/2011	4
DRAIN CLEAN MACHINE TYPICAL		75170	5/1/2011	1
FLOOR POLISHER DUAL SPD		75247	5/1/2011	2
PARCEL SCANNER 6040DS	88882	75168	5/1/2011	1
SERVER HP PROLIANT ML350	MXQ1100G8F	75167	5/1/2011	1
TABLE ENTRY/EXIT 40IN		75169	5/1/2011	2
RADIO PORTABLE XPR6380		75370	6/1/2011	10
FLOOR POLISHER DUAL SPD		75558	7/1/2011	1
REFRIGERATOR/FREEZER-MEDICA		75682	7/1/2011	2
VEST BALLISTIC THREAT IIIA		75684	7/1/2011	15
VEST THRUSTGUARD 3X-5X		75686	7/1/2011	2
VEST THRUSTGUARD S-2X		75685	7/1/2011	11
PROJECTOR VIEWSONIC DLP 270		75832	8/1/2011	1
WHEELCHAIR DUROTRAC 2207PHD		75755	8/1/2011	2
DIGITAL SIGNAGE AVI SYSTEM		75938	9/1/2011	1
VEST BALLISTIC THREAT IIIA		76057	9/1/2011	8
MOWER HUSTLER X-ONE 26HP	11090791	76182	10/1/2011	1
SCALE RECEIVING DIGITAL PLP		78313	12/1/2011	1
VAN 2012 FORD E350 ECONOLIN	1FTSS3EL5CDA12567	78154	12/1/2011	1
PRINTER HP M601N LASERJET	CNBCCCY08Q	78847	2/1/2012	1
SCANNER FUJITSU FI-6130C	422250	79520	6/1/2012	1
TOOL-ACCUBALANCE AIR CAP HO		82066	3/1/2013	1
METAL DETECTOR		82722	8/1/2013	1
PARCEL SCANNER 140KV	6133128	84779	12/1/2013	1
RADIO PORTABLE XPR6380	1433	83412	12/1/2013	10
FLOOR BURNISHER 1500RPM		85369	4/1/2014	3
VAN 2014 FORD E350	1FT5S3EL9EDB04784	85655	7/1/2014	1
PRINTER HP M601N LASERJET	CNDCG7N2XC	85744	8/1/2014	1
	Dog 2 of 2			

	Corrections Corp. of America			
	Asset Balances			
	FACILITY ASSET VERIFICATION - JP			
	As of 9/30/2014			
Description	Serial Number	Asset Number	Date Acquired	Current Quantity



CERTIFICATE OF LIABILITY INSURANCE

DATE (MM/DD/YYYY) 01/09/2015

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

IMPORTANT: If the certificate holder is an ADDITIONAL INSURED, the policy(ies) must be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the

certificate noticer in fleu of s	ucn endorsement(s).	- Hopermonthis						
PRODUCER		CONTACT NAME:						
Marsh USA, Inc. 1801 West End Avenue, Suite 1	500	PHONE (A/C, No, Ext): FAX (A/C, No):						
Nashville, TN 37203		E-MAIL ADDRESS:						
		INSURER(S) AFFORDING CO	VERAGE NA	AIC#				
433577-CCA-PROF-14-15		INSURER A: Zurich American Insurance Company	16535					
INSURED CCA of TN LLC		INSURER B: National Union Fire Ins Co Pittsburgh I	PA 19445					
CCA of TN, LLC 10 Burton Hills Blvd.		INSURER C : New Hampshire Insurance Company	23841					
Nashville, TN 37215		INSURER D : Steadfast Insurance Company	26387					
	INSURER E :							
		INSURER F:						
COVERAGES	CERTIFICATE NUMBER:	ATI_003296347-02 REVISI	ON NUMBER: 8					

THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED, NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES, LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS. ADDLISUBR POLICY EFF POLICY EXP
(MM/DD/YYYY) (MM/DD/YYYY) TYPE OF INSURANCE LIMITS POLICY NUMBER INSR WVD GENERAL LIABILITY GLO3878556-01 04/01/2015 5,000,000 04/01/2014 EACH OCCURRENCE \$ DAMAGE TO RENTED 1,000,000 COMMERCIAL GENERAL LIABILITY PREMISES (Ea occurrence) \$ CLAIMS-MADE X OCCUR SIR: \$2,000,000 \$ MED EXP (Any one person) 5,000,000

PERSONAL & ADV INJURY 15.000.000 GENERAL AGGREGATE \$ 5,000,000 PRODUCTS - COMP/OP AGG GEN'L AGGREGATE LIMIT APPLIES PER: \$ PRO-JECT X LOC POLICY COMBINED SINGLE LIMIT (Ea accident) 04/01/2015 AUTOMOBILE LIABILITY CA2248419 04/01/2014 2,000,000 X BODILY INJURY (Per person) \$ ANY AUTO SCHEDULED AUTOS NON-OWNED ALL OWNED AUTOS SIR: \$500,000 BODILY INJURY (Per accident) \$ PROPERTY DAMAGE S HIRED AUTOS **AUTOS** (Per accident) 5 UMBRELLA LIAB EACH OCCURRENCE s OCCUR **EXCESS LIAB** AGGREGATE CLAIMS-MADE DED RETENTION \$ 04/01/2015 WORKERS COMPENSATION WC019901529 (AOS) 04/01/2014 X | WC STATU-C AND EMPLOYERS' LIABILITY 04/01/2014 04/01/2015 XWC6636278 (OH) В ANY PROPRIETOR/PARTNER/EXECUTIVE E.L. EACH ACCIDENT N NIA OFFICER/MEMBER EXCLUDED? WC019901530 (CA) 04/01/2014 04/01/2015 1.000.000

DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (Attach ACORD 101, Additional Remarks Schedule, if more space is required)

HPC5747379-01

SIR: \$2,000,000

Metropolitan Government of Nashville and Davidson County, its officials, officers, employees, and volunteers are included as additional insured where required by written contract with respect to general liability and auto liability

04/01/2014

04/01/2015

Workers Comp Continued on Attached

CERTIFICATE HOLDER	CANCELLATION
Metropolitan Government of Nashville and Davidson County Metro Courthouse Nashville, TN 37201	SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS.
at the state of th	AUTHORIZED REPRESENTATIVE of Marsh USA Inc.
Ű.	Jimmy Evans Evans

© 1988-2010 ACORD CORPORATION. All rights reserved.

E.L. DISEASE - EA EMPLOYEE

E.L. DISEASE - POLICY LIMIT

Specified Loss Limit

Aggregate

\$

1,000,000

\$5,000,000

\$10,000,000

(Mandatory In NH)

Hospital Professional

Liability

If yes, describe under DESCRIPTION OF OPERATIONS below

AGENCY CUSTOMER ID: 433577

LOC #: Nashville



ADDITIONAL REMARKS SCHEDULE

Page 2 of 2

AGENCY Marsh USA, Inc. POLICY NUMBER		NAMED INSURED CCA of TN, LLC 10 Burton Hills Blvd. Nashville, TN 37215
CARRIER	NAIC CODE	
		EFFECTIVE DATE:

ADDITIONAL REMARKS

THIS ADDITIONAL	REMAR	RKS FORM IS A SCHEDULE TO ACORD FORM,	
FORM NUMBER:	25	FORM TITLE: Certificate of Liability Insurance	

Workers Compensation Continued:

Carrier: Illinois National Insurance Company Policy Number: WC019901531 (FL) Effective Date: 04/01/2014 Expiration Date: 04/01/2015

Carrier: New Hampshire Insurance Company Policy Number: WC019901532 (AZ) Effective Date: 04/01/2014 Expiration Date: 04/01/2015

Carrier: New Hampshire Insurance Company Policy Number: WC019901533 (KY) Effective Date: 04/01/2014 Expiration Date: 04/01/2015

Carrier: New Hampshire Insurance Company Policy Number: WC019901534 (NJ) Effective Date: 04/01/2014 Expiration Date: 04/01/2015



Additional Insured – Automatic – Owners, Lessees Or Contractors

	-	80
ZU	RIC	H

Policy No.	Eff. Date of Pol.	Exp. Date of Pol.	Eff. Date of End.	Producer No.	Add'I. Prem	Return Prem.

THIS ENDORSEMENT CHANGES THE POLICY. PLEASE READ IT CAREFULLY.

Named Insured: CORRECTIONS CORPORATION OF AMERICA

Address (including ZIP Code):

10 BURTON HILLS BLVD

NASHVILLE, TN 37215-6105

This endorsement modifies insurance provided under the:

Commercial General Liability Coverage Part

- A. Section II Who Is An Insured is amended to include as an additional insured any person or organization whom you are required to add as an additional insured on this policy under a written contract or written agreement. Such person or organization is an additional insured only with respect to liability for "bodily injury", "property damage" or "personal and advertising injury" caused, in whole or in part, by:
 - 1. Your acts or omissions; or
 - 2. The acts or omissions of those acting on your behalf,

in the performance of your ongoing operations or "your work" as included in the "products-completed operations hazard", which is the subject of the written contract or written agreement.

However, the insurance afforded to such additional insured:

- 1. Only applies to the extent permitted by law; and
- 2. Will not be broader than that which you are required by the written contract or written agreement to provide for such additional insured.
- B. With respect to the insurance afforded to these additional insureds, the following additional exclusion applies:

This insurance does not apply to:

"Bodily injury", "property damage" or "personal and advertising injury" arising out of the rendering of, or failure to render, any professional architectural, engineering or surveying services including:

- a. The preparing, approving or failing to prepare or approve maps, shop drawings, opinions, reports, surveys, field orders, change orders or drawings and specifications; or
- b. Supervisory, inspection, architectural or engineering activities.

This exclusion applies even if the claims against any insured allege negligence or other wrongdoing in the supervision, hiring, employment, training or monitoring of others by that insured, if the "occurrence" which caused the "bodily injury" or "property damage", or the offense which caused the "personal and advertising injury", involved the rendering of or the failure to render any professional architectural, engineering or surveying services.

U-GL-1175-F CW (04/13) Page 1 of 2 C. The following is added to Paragraph 2. Duties In The Event Of Occurrence, Offense, Claim Or Suit of Section IV — Commercial General Liability Conditions:

The additional insured must see to it that:

- 1. We are notified as soon as practicable of an "occurrence" or offense that may result in a claim;
- 2. We receive written notice of a claim or "suit" as soon as practicable; and
- 3. A request for defense and indemnity of the claim or "suit" will promptly be brought against any policy issued by another insurer under which the additional insured may be an insured in any capacity. This provision does not apply to insurance on which the additional insured is a Named Insured if the written contract or written agreement requires that this coverage be primary and non-contributory.
- D. For the purposes of the coverage provided by this endorsement:
 - ---1. The following is added to the Other-Insurance Condition of-Section IV Commercial General Liability Conditions:

Primary and Noncontributory insurance

This insurance is primary to and will not seek contribution from any other insurance available to an additional insured provided that:

- a. The additional insured is a Named Insured under such other insurance; and
- b. You are required by written contract or written agreement that this insurance be primary and not seek contribution from any other insurance available to the additional insured.
- 2. The following paragraph is added to Paragraph 4.b. of the Other Insurance Condition of Section IV Commercial General Liability Conditions:

This insurance is excess over:

Any of the other insurance, whether primary, excess, contingent or on any other basis, available to an additional insured, in which the additional insured on our policy is also covered as an additional insured on another policy providing coverage for the same "occurrence", offense, claim or "suit". This provision does not apply to any policy in which the additional insured is a Named Insured on such other policy and where our policy is required by a written contract or written agreement to provide coverage to the additional insured on a primary and non-contributory basis.

- E. This endorsement does not apply to an additional insured which has been added to this policy by an endorsement showing the additional insured in a Schedule of additional insureds, and which endorsement applies specifically to that identified additional insured.
- F. With respect to the insurance afforded to the additional insureds under this endorsement, the following is added to Section III Limits Of Insurance:

The most we will pay on behalf of the additional insured is the amount of insurance:

- 1. Required by the written contract or written agreement referenced in Paragraph A. of this endorsement; or
- 2. Available under the applicable Limits of Insurance shown in the Declarations, whichever is less.

This endorsement shall not increase the applicable Limits of Insurance shown in the Declarations.

All other terms and conditions of this policy remain unchanged.

ENDORSEMENT

This endorsement, effective 12:01A.M. 04/01/2014

forms a part of

policy No. CA

224-84-19

issued to CORRECTIONS CORPORATION OF AMERICA

by NATIONAL UNION FIRE INSURANCE COMPANY OF PITTSBURGH, PA

THIS ENDORSEMENT CHANGES THE POLICY. PLEASE READ IT CAREFULLY.

INSURANCE PRIMARY AS TO CERTAIN ADDITIONAL INSUREDS

This endorsement modifies insurance provided under the following:

BUSINESS AUTO COVERAGE FORM

Section IV - Business Auto Conditions, B., General Conditions, 5., Other Insurance, c., is amended by the addition of the following sentence:

The insurance afforded under this policy to an additional insured will apply as primary insurance for such additional insured where so required under an agreement executed prior to the date of accident. We will not ask any insurer that has issued other insurance to such additional insured to contribute to the settlement of loss arising out of such accident.

All other terms and conditions remain unchanged.

Authorized Representative or Countersignature (in States Where Applicable)

74445 (10/99)



CERTIFICATE OF LIABILITY INSURANCE

DATE (MM/DD/YYYY) 01/09/2015

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

IMPORTANT: If the certificate holder is an ADDITIONAL INSURED, the policy(les) must be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s).

PRODUCER Marsh USA, Inc. 1801 West End Avenue, Suite 1500					PHONE (A/C, No			FAX (A/G, No):	
	Nashville, TN 37203				E-MAIL ADDRE				
						INS	URER(S) AFFOR	DING COVERAGE	NAIC#
433577-0	CCA-CRIME-14-15				INSURER A : Federal Insurance Compan y 202				
INSURED					INSURER B:				
	CCA of TN, LLC 10 Burton Hills Blvd.				INSURER C:				
	Nashville, TN 37215				INSURE				
					INSURE				
					INSURE				
COVE	RAGES CER	TIFIC	CATE	NUMBER:		-003296357-03		REVISION NUMBER: 4	- Vi
THIS INDIC CERT EXCL	IS TO CERTIFY THAT THE POLICIES ATED. NOTWITHSTANDING ANY RE IFICATE MAY BE ISSUED OR MAY USIONS AND CONDITIONS OF SUCH	OF I	NSUF REME AIN, CIES.	RANCE LISTED BELOW HAY NT, TERM OR CONDITION THE INSURANCE AFFORD LIMITS SHOWN MAY HAVE	OF AN'	Y CONTRACT THE POLICIE REDUCED BY	OR OTHER I S DESCRIBED PAID CLAIMS,	DOCUMENT WITH RESPECT TO DHEREIN IS SUBJECT TO ALL	WHICH THIS
INSR LTR	TYPE OF INSURANCE	INSR	SUBR WVD	POLICY NUMBER		POLICY EFF (MM/DD/YYYY)	POLICY EXP (MM/DD/YYYY)	LIMITS	
GE	NERAL LIABILITY							EACH OCCURRENCE \$	
	COMMERCIAL GENERAL LIABILITY							DAMAGE TO RENTED PREMISES (Ea occurrence) \$	
	CLAIMS-MADE OCCUR							MED EXP (Any one person) \$	
								PERSONAL & ADV INJURY \$	
								GENERAL AGGREGATE \$	
GE	:N'L AGGREGATE LIMIT APPLIES PER:							PRODUCTS - COMP/OP AGG \$	
	POLICY PRO- JECT LOC							\$	
AL	TOMOBILE LIABILITY							COMBINED SINGLE LIMIT (Ea accident) \$	
	ANY AUTO							BODILY INJURY (Per person) \$	
	ALL OWNED SCHEDULED							BODILY INJURY (Per accident) \$	
	NON-OWNED							PROPERTY DAMAGE (Per accident) \$	
	HIRED AUTOS AUTOS							\$	
_	UMBRELLA LIAB OCCUR							EACH OCCURRENCE \$	
	EXCESS LIAB CLAIMS-MADE							AGGREGATE \$	
								\$	
W	DED RETENTION \$ DRKERS COMPENSATION							WC STATU- OTH-	
	D EMPLOYERS' LIABILITY							TORY LIMITS FR	
OF (M	Y PROPRIETOR/PARTNER/EXECUTIVE N	N/A						E.L. DISEASE - EA EMPLOYEE \$	
ĺfγ	andatory in NH) ves, describe under								
- 1	SCRIPTION OF OPERATIONS below	-		0450 4707		04/04/0044	04/04/0045	E.L. DISEASE - POLICY LIMIT \$	2,000,000
A Crir	ne			8158-4727		04/01/2014	04/01/2015		2,000,000
	PTION OF OPERATIONS / LOCATIONS / VEHIC				0.1	<u> </u>	<u> </u>		
DEGGN		<i>(</i>		ACCITO TO A ACCITICATE ACCITICATE		, , , , , , , , , , , , , , , , , , , ,			
CERTI	FICATE HOLDER				CAN	CELLATION			
:	Metropolitan Government of Nashville and Davidson County Metro Courthouse Nashville, TN 37201				THE	EXPIRATIO	N DATE TH	DESCRIBED POLICIES BE CANCE EREOF, NOTICE WILL BE D CY PROVISIONS.	
						RIZED REPRES sh USA Inc.	ENTATIVÉ		
	Ti -				Jimmy	/ Evans		Daines Evans	2-
					-	© 19	988-2010 AC	ORD CORPORATION. All ri	ghts reserved.

PERFORMANCE BOND

Form to be Used When Bonding Only One Year of a Multi-Year Contract (Page 1 of 2)

Bond No. 929607801						
KNOW ALL MEN BY THESE PRESENTS: That, Corrections Corporation of America						
(hereinafter called Principal) as Principal, andWestern Surety Company						
a corporation duly organized under the laws of the State of South Dakota						
and duly authorized and licensed to do business in the State of Tennessee						
(hereinafter called Surety), as Surety, are held and firmly bound unto The Metropolitan Government of Nashville and Davidson County, TN						
(hereinafter called the Obligee), as Obligee, in the full and just sum of						
to the payment of which sum, well and truly to be made, the said Principal and Surety bind themselves, their and each of their heirs, administrators, executors, successors and assigns, jointly and severally, firmly by these presents.						
WHEREAS, the above bounden Principal has entered into a certain written contract with the above mentioned						
Obligee dated February 1, 2015 forfor						
Management Services Contract - Medium - Security County Correctional Facility for the Davidson County Sheriff's						
Office						
for a period of <u>Five (5)</u> years which contract is hereby referred to and made a part hereof as fully and to the same extent as if copied at length herein, and						
WHEREAS, the Obligee has agreed to accept a bond guaranteeing the performance of said contract for a period of only one year.						
NOW, THEREFORE , if Principal shall faithfully perform such contract or shall indemnify and save harmless the Obligee from all cost and damage by reason of Principal's failure so to do, then this obligation shall be null and void; otherwise it shall remain in full force and effect.						

PERFORMANCE BOND

(Page 2 of 2)

PROVIDED, HOWEVER	, that this bond is s	ubject to the following	conditions and	l provisions:
-------------------	-----------------------	-------------------------	----------------	---------------

1.	This bond is for the term beginning February 1, 2015	and ending	February 1, 2016
	In the event of default by the Principal in performance shall be liable only for the loss to the Obligee for actual expiration of the term of this bond and in no event shall in this bond.	of the contract during t excess costs of perfor	he term of this bond the Surety mance of the contract up to the
3.	No claim, action, suit or proceeding, except as hereina the Surety under this instrument unless same be browwithin one year after the expiration of the term of this box	ight or instituted and p	•
4.	Neither non-renewal by the Surety, nor failure, nor insubsequent terms under said contract shall constitute lo	-	•
5.	The bond may be extended for additional terms at the oby the Surety and the Principal but regardless of the nur of premiums which shall be payable or paid, the liability year to year nor period to period.	nber of extensions for a	additional terms and the number
6.	No right of action shall accrue on this bond to or for the unamed herein or the heirs, executors, administrators or s		
Sig	gned and sealed this day of	2015	
Ву	Corrections Corporatin of America	Western Surety Com By: Lizabeth A Hartzberg	a danteless

PAYMENT BOND ANNUAL BOND FOR A MULTI-YEAR CONTRACT

	020007004
1/1/01/01/01/01/01/01/01/01/01/01/01/01/	Bond No. 929607801
KNOW ALL MEN BY THESE PRESENTS, Th	at we, Corrections Corporation of America
of Nashville, Tennessee	/haminafine - III - III - III
Western Surety Company	(hereinafter called the Principal), and
Control of the contro	(hereinafter called the Surety) an Government of Nashville and Davidson County, TN
hereinafter called the Obligee), in the full and	
Oneivillion Five Hundred Thousand and 00/100	Dollars (\$ 1,500,000.00
o the payment of which sum, well and truly to administrators, executors, successors and assi	be made, the said Principal and Surety bind themselves, their heirs gns, jointly and severally, firmly by these presents.
Doligee dated rebruary 1, 2015 to	as entered into a certain written contract with the above mentioned February 1, 2020 for a period of Five (5) years
which contract is hereby referred to and made nerein.	a part hereof as fully and to the same extent as if copied at length
WHEREAS, the Obligee has agreed to accord only one year.	cept a bond guaranteeing the payment of said contract for a period
accordance with applicable Statues, promptly prosecution of the work provided for in said con	OF THE ABOVE OBLIGATION IS SUCH, that if Principal shall in make payment to all persons supply labor and material in the tract, and any and all duly authorized modifications of said contract odifications to Surety being waived, then this obligation to be void;
Provided, however, that this bond is subject	to the following conditions and provisions:
1. This bond is for the term beginningF	ebruary 1, 2015 and ending February 1, 2016
within six months after the completion of	except as hereinafter set forth; shall be had or maintained against ame be brought or instituted and process served upon the Surety of the contract.
 The total amount of the Surety's liability The bond may be extended for additive executed by the Surety. 	under this bond shall in no event exceed the penal sum hereof. onal terms at the option of the Surety, by continuation certificate
Signed and sealed this <u>1st</u> day o	February 2015
Corrections Corporation of America	Western Surety Company
y: 11/14 Cammed	By: Elizabeth A. Hartzberg

Form F6362

Western Surety Company

POWER OF ATTORNEY APPOINTING INDIVIDUAL ATTORNEY-IN-FACT

Knew All Men By These Presents, That WESTERN SURETY COMPANY, a South Dakota corporation, is a duly organized and existing corporation having its principal office in the City of Sioux Falls, and State of South Dakota, and that it does by virtue of the signature and seal herein affixed hereby make, constitute and appoint

E J Pennisi Jr, Elizabeth A Hartzberg, Deborah S Hudgins, Jimmy M Evans Jr, Individually

of Nashville, TN, its true and lawful Attorney(s)-in-Fact with full power and authority hereby conferred to sign, seal and execute for and on its behalf bonds, undertakings and other obligatory instruments of similar nature

- In Unlimited Amounts -

and to bind it thereby as fully and to the same extent as if such instruments were signed by a duly authorized officer of the corporation and all the acts of said. Attorney, pursuant to the authority hereby given, are hereby ratified and confirmed.

This Power of Attorney is made and executed pursuant to and by authority of the By-Law printed on the reverse hereof, duly adopted, as indicated, by the shareholders of the corporation.

In Witness Whereof, WESTERN SURETY COMPANY has caused these presents to be signed by its Vice President and its corporate seal to be hereto affixed on this 9th day of July, 2014.



WESTERN SURETY COMPANY

Paul T. Bruflat, Vice President

State of South Dakota
County of Minnehaha

SS

On this 9th day of July, 2014, before me personally came Paul T. Bruflat, to me known, who, being by me duly sworn, did depose and say: that he resides in the City of Sioux Falls, State of South Dakota; that he is the Vice President of WESTERN SURETY COMPANY described in and which executed the above instrument; that he knows the seal of said corporation; that the seal affixed to the said instrument is such corporate seal; that it was so affixed pursuant to authority given by the Board of Directors of said corporation and that he signed his name thereto pursuant to like authority, and acknowledges same to be the act and deed of said corporation.

My commission expires

June 23, 2015

J. MOHR

NOTARY PUBLIC SEAL
SOUTH DAKOTA SEAL

THE CASE

Mohr, Notary Public

CERTIFICATE



WESTERN SURETY COMPANY

J. Relson L. Nelson, Assistant Secretary

Metropolitan Government of Nashville and Davidson County

Subcontractor Report (List all subcontractors)

Note: MBE = Minority-owned business, WBE = Woman-owned business, SBE = Small business, SDV = Service Disabled Veteran-owned business, DBE = Disadvantaged businesses for Federally Funded Projects.

Your Firm's Name: CCA

Solicitation Title: Correctional Facility Management Services

Solicitation Number: RFQ 626873

Date: 11/6/2014

Subcontractor (Firm Name)	Address	City	St	Zip	Contact Name	Email	Phone #	МВЕ	WBE	SBE	SDV	DBE	Work to be Performed	Estimated Dollar Value	Estimated % of Total Contract
A UNIFORM COMPANY	18760 East Amar Road 245	Walnut	CA	91789	Not Available	Not Available	626-205-3860			Yes			Uniforms	\$9,400	0.04%
Access Data Network Solutions, Inc.	4077 Viscount Avenue	Memphis	TN	38118	Shayne Catellaw	smc@accessDNSI.com	615-835-3597			Yes		Yes	Technology Equipment Vendor	\$7,575	0.03%
AMERICAN PAPER & TWINE COMPANY	7400 Cockrill Bend Blvd	Nashville	TN	37209	Not Available	Not Available	Not Available			Yes			Janitorial/Sanitation/Office Paper	\$12,600	0.06%
AMTEC LESS LETHAL SYSTEMS INC	1103 Central Blvd	Bull Shoals	AR	72619	Not Available	Not Available	870-445-8746			Yes	Yes		Tactical/Operational equipment	\$2,400	0.01%
	P.O. Box 890885	Charlotte	NC	28289	Not Available	Not Available	919-346-2106			Yes			Correctional Supplies	\$56,100	0.25%
CHANGE COMPANIES, THE	5221 Sigstrom Drive	Carson City	NV	89706	Not Available	Not Available	Not Available			Yes			Evidence-based Programs Materials	\$3,900	0.02%
CONTRACTOR SUPPLY	6602 Rayburn Creek Road	Collinwood	TN	38450	Stacy Pate	contractorsupply@tds.net	931-722-3418			Yes			Plumbing and HVAC	\$47,800	0.21%
D AND H ELECTRONIC SYSTEMS INC	276 Business Park Drive	Lebanon	TN	37090	Not Available	Not Available	615-449-7772		Yes	Yes			Alarms and Communications Equipment	\$2,900	0.01%
Devmar Products, LLC	1865 Air Lane Drive, Suite 2	Nashville	TN	37210	Sharon Reynolds	sharon@devmarproducts.com	615-232-7040	Yes	Yes	Yes			Janitorial/Sanitation Supply Vendor	\$8,800	0.04%
FEDERAL SUPPLY COMPANY	P.O. Box 648	Waukegan	IL	60079	Demetrios Selevredes	Not Available	847-623-1310		Yes	Yes			Food Service Supplies/Equipment	\$33,600	0.15%
INSTITUTIONAL EYE CARE	P.O. Box 366550	Bonita Springs	FL	34136	Not Available	Not Available	866-604-2931			Yes			On-Site Eve Care	\$13,400	0.06%
INSTITUTIONAL SUPPLY CORPORATION	598 North Beach Street	Ft. Worth	TX	76111	Not Available	Not Available	855-231-9399			Yes			General Supplies	\$36,000	0.16%
	9018 Balboa Blvd 501	Northridge	CA	91325	Raffie Kassabian	Not Available	888-345-5540		Yes	Yes		Yes	Office Supplies	\$11,300	0.05%
LAMINATION SERVICES INC	3081 Bartlett Corporate Drive	Memphis	TN	38133	Not Available	Not Available	901-794-3032			Yes			ID cards and supplies	\$3,400	0.02%
SPARTAN CHEMICAL COMPANY INC	P.O. Box 1472	Toledo	ОН	43603	Not Available	Not Available	Not Available			Yes			Cleaning Supplies/Chemicals	\$50,200	0.22%
Summus Industries	245 Commerce Green Blvd, Suite 155	Sugar Land	TX	77478	Rod Craig	rcraig@summusindustries.com	281-640-1765	Yes		Yes		Yes	Office Supply Vendor	\$29,800	0.13%
BioReference Labs	481 EDWARD H ROSS DR	Elmwood Park	NJ	07407	Sujayyah Swaroop	sswaroop@bioreference.com	800-229-5227 Ext: 8767			No			Laboratory Services	\$70,400	0.31%
CHEMTREAT INC	4461 Cox Road	Glen Allen	VA	23060	Not Available	Not Available	Not Available			No			Water Treatment/Processing Chemicals	\$3,800	0.02%
COMDATA	5301 Maryland Way	Brentwood	TN	37027	Not Available	Not Available	615-370-7000			No			Electronic Payment Processes	\$42,800	0.19%
	P O BOX 280390	Nashville	TN	37228	Ellen Rilev	Nashville.c@cookspest.com	(615) 748-8014			No			Pest Control	\$3,900	0.02%
Diamond Pharmacy	P O BOX 1313	Mineral Wells	TX	76068	Not Available	Not Available	Not Available			No			Pharmacy	\$777,900	3.45%
ESSENTIAL EDUCATION	895 NW Grant Avenue	Corvallis	OR	97330	Not Available	Not Available	936-295-5767			No			Multimedia Classroom tools	\$3,200	0.01%
FIRST ADVANTAGE LNS SCREENING SOLUTIONS	1 Concourse Parkway NE, Suite 200	Atlanta	GA	30328	Not Available	Not Available	800-321-4473			No			Background Screening	\$1,200	0.01%
GALLS LLC	P.O. Box 54308	Lexington	KY	40555	Not Available	Not Available	866-673-7643			No			Uniforms/Tactical Gear/Supplies	\$7,500	0.03%
GRAINGER INC	1938 Elm Tree Drive	Nashville	TN	37210	Reba Hooten	reba.hooten@grainger.com	404-545-8327			No			General Supplies	\$18,500	0.08%
HENRY SCHEIN INC	1439 Donelson Pike	Nashville	TN	37217	Not Available	Not Available	615-360-3141			No			Medical/Dental/Veterinary Supplies	\$4,500	0.02%
INSIGHT WORLDWIDE INC	Not Available	Not Available	NA	NA	Not Available	Not Available	Not Available			No			Pre-Employment Screening	\$2,700	0.01%
LELLYETT & ROGERS COMPANY	1717 Lebanon Pike	Nashville	TN	37210	Chuck Hopper	Not Available	615-250-9133			No			IT Support/Printing and Document Management Services	\$9,400	0.04%
METROPLEX CONTROL SYSTEM INC	3914 Todd Lane	Austin	TX	78745	Not Available	Not Available	512-428-9473			No			Video Surveillance/Intrusion Detection	\$4,400	0.02%
MIRION TECHNOLOGIES INC	P.O. Box 101301	Pasadena	CA	91189	Not Available	Not Available	Not Available			No			Radiation Detection	\$1,600	0.01%
MOORE MEDICAL LLC	1690 New Britain Avenue	Farmington	CT	06032	Not Available	Not Available	800-234-1464			No			Medical Supplies	\$19,300	0.09%
NASHVILLE LAWN EQUIPMENT	602 Thompson Lane	Nashville	TN	37204	Not Available	Not Available	615-891-1306			No			Lawn Equipment/Services	\$1,300	0.01%
NEW READERS PRESS	104 Marcellus Street	Syracuse	NY	13204	Not Available	Not Available	800-448-8878			No			Adult Literacy Training Materials	\$2,300	0.01%
NEXAIR LLC	1306 Lebanon Pike	Nashville	TN	37210	Not Available	Not Available	615-244-0139			No			Gas Supplies	\$3,600	0.02%
NIXON POWER SERVICES COMPANY	2620 Locust Street	Nashville	TN	37207	Not Available	Not Available	615-244-0650			No			Generators	\$8,000	0.04%
NORTHSTAR ALARM & SUPPRESSION SYSTEM	P.O. Box 974234	Dallas	TX	75397	Not Available	Not Available	Not Available			No			Fire Alarm Maintenance and Monitoring	\$10,300	0.05%
	P.O. Box 409496	Atlanta	GA	30384	Brian Mann	brian.mann@pearson.com	800-544-8398			No			GED/Education Assessments/Materials	\$2,100	0.01%
	6540 Lusk Blvd, Suite C137	San Diego	CA	92121	Not Available	Not Available	858-638-0236			No			Tactical/Armory Supplies	\$1,400	0.01%
	P.O. Box 371887	Pittsburgh	PA	15250	Kevin Sprunger	Kevin.Sprunger@pb.com	615-479-0901			No			Mail Supplies/Postage	\$5,100	0.02%
	717 Airpark Center Drive	Nashville	TN	37217	Not Available	Not Available	615-399-0404			No			ERP/CRM Solutions	\$2,200	0.01%
	9376 MANSFIELD ROAD	Shreveport	LA	71118	Brenda Wood	Brenda.wood@equalityxray.com	(615) 724-2356 ext. 225			No		ļ	X-Ray Services	\$21,900	0.10%
	P.O. Box 740709	Atlanta	GΑ	30374	Not Available	Not Available	800-222-0446			No			Lab Services	\$3,400	0.02%
	P.O. Box 40623	Nashville	TN	37204	Jimmy Roberts	Jimmy.Roberts@rjyoung.com	615-255-8551	ļ		No		 	IT/Document Management/Printing	\$23,300	0.10%
	P O BOX 6242	Carol Stream	IL	60197	Mike Raier	mrapier@stericycle.com	847-943-6615	ļ		No		 	Biohazardous Waste Disposal	\$3,700	0.02%
	401 Commerce Street, Suite 4500	Nashville	TN	37219	Kathy Morris	Kathy.L.Morris@Suntrust.com	615-748-4978	ļ		No		 	PCARD	\$59,000	0.26%
,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	477Commerce Blvd.	Oldsmar	FL	34677	Sue Huffman	Sue.Huffman@trinityservicesgroup.com	863-801-9214	1	-	No		1	Food Services Management	\$1,562,600	6.93%
Waste Management	P O BOX 9001054	Louisville	KY	40290	Not Available	Not Available	Not Available	1		No		<u> </u>	Refuse/Garbage Removal/Disposal	\$31,100	0.14%

RFQ # 626873: Correctional Facility	Corrections Corporation
Management Services	of America
Cost Criteria (30 Points)	30
Qualifications (20 Points)	20
Personnel and Training (25 Points)	25
Security and Control (25 Points)	25
TOTAL	100

Troup, Terri (Finance - Procurement)

From: Gossage, Jeff L (Finance - Procurement)

Sent: Wednesday, January 07, 2015 12:40 PM

To: Troup, Terri (Finance - Procurement)

Subject: RE: RFQ #626873 : Correctional Facility Management Services

Award to a single bidder is approved. Thanks

From: Troup, Terri (Finance - Procurement)
Sent: Wednesday, January 07, 2015 12:01 PM
To: Gossage, Jeff L (Finance - Procurement)

Subject: RFQ #626873: Correctional Facility Management Services

This RFQ closed on October 21, 2014, with only one bid submitted. Davidson County Sherriff's Office (DCSO) approves the vendor. State of Tennessee notified DCSO of their approval on January 6, 2015.

Do you approve of this single bid?

If approved, your response will be saved to the award.

Terri R. Troup
Finance Administrator
Purchasing and Contract Management
730 2nd Ave South, 1st Floor
P.O. Box 196300
Nashville, TN 37219-6300
615/862-6669



Troup, Terri (Finance - Procurement)

From: Hudson, John (DCSO)

Sent: Tuesday, January 06, 2015 4:36 PM **To:** Troup, Terri (Finance - Procurement)

Subject: FW: Metro contract

Terri,

The state has given their approval. Please proceed with the contract with CCA.

Thanks, John

From: Robert McKee [mailto:Robert.McKee@tn.gov]

Sent: Tuesday, January 06, 2015 9:39 AM

To: Hudson, John (DCSO)

Cc: Wes Landers; Landon Kenderdine

Subject: Metro contract

John,

We are ok to proceed with the contract process.

Thanks,

Bob McKee, Director TDOC Jail Resource Office 320 6th Ave. N Nashville, TN 37243 Office # 615/253-8273 Cell # 615/478-2193

E-mail: Robert.mckee@tn.gov

TDOC MISSION: To operate safe and secure prisons and provide effective community supervision in order to enhance public safety.

[&]quot;"Did you receive Customer Focused Service? It is TDOC's goal to enhance public safety and provide exceptional customer service. Please take a moment to click on this link to rate your level of satisfaction involving our people, processes, and infrastructure." http://www.state.tn.us/correction/customerservice.shtml

^{*}Confidentiality Notice: This email is intended only for the person or entity to which it is addressed and may contain information that is privileged, confidential or otherwise protected from disclosure. Dissemination, distribution or copying of this e-mail or the information herein by anyone other than the intended recipient or an employee or agent responsible for delivering the message to the intended recipient, is prohibited.



Purchasing

1 STOCKI CITICITE					
	navigator	Favorites	Home Lo	gout Preference	s Help
Requisitions Orders Agreemen	ts Deliverables 1	Negotiations Su	ppliers		
Contract Purchase Agreement 35507	8: Contract Standard	s Deviations - 21-Ja	an-2015		
				Cance <u>l</u> D	ownload
☐ Generate for Approval					
Approval Abstract					
Change to Plain Text Mode			76		
1					

Clause Deviations

Contract Template MASTER Goods and Services Contract

		(3)	Previous 1-25	▼ <u>Next 25</u> 0
Section	Clause Title	Category	Deviation	Compare Text
1. GOODS AND SERVICES CONTRACT	1.1. 37:Heading	Non-Standard clauses	Standard clause modified	7
2. THE PARTIES HEREBY AGREE TO THE FOLLOWING TERMS AND CONDITIONS:	2.1. 35:Duties and Responsibilities	Non-Standard clauses	Standard clause modified	(7.5)
3. CONTRACT TERM	3.1. 36:Contract Term	Non-Standard clauses	Standard clause modified	R-9
3.2. COMPENSATION	3.2.1. 38:Contract Value	Non-Standard clauses	Standard clause modified	F
	3.2.3. 27:Escalation/De- escalation	Non-Standard clauses	Standard clause modified	74 5
4. TERMINATION	4.1. 31:Breach	Non-Standard clauses	Standard clause modified	2 -5
	4.2. 33:Notice	Non-Standard clauses	Standard clause modified	7
	4.3. Contractor Default	Non-Standard clauses	Non-Standard clause added	
	4.4. Time to Cure	Non-Standard clauses	Non-Standard clause added	
	4.5. Remedy	Non-Standard clauses	Non-Standard clause added	
	4.6. Termination for Default	Non-Standard clauses	Non-Standard clause added	
	4.7. Termination for Convenience	Non-Standard clauses	Non-Standard clause added	
	4.8. Termination for Contractor Bankruptcy	Non-Standard clauses	Non-Standard clause added	
	4.9. Termination for	Non-Standard	Non-Standard	

	Unavailability of Funds	clauses	clause added	-
	4.10. Termination for Destruction/Damage	Non-Standard clauses	Non-Standard clause added	
	4.11. Termination Procedure	Non-Standard clauses	Non-Standard clause added	
	4.12. Repair or Replacement	Non-Standard clauses	Non-Standard clause added	
	<u>4.13. Waiver</u>	Non-Standard clauses	Non-Standard clause added	
6. INSURANCE	6.2. 50:Professional Liability Insurance	Non-Standard clauses	Standard clause modified	7 7
7. BONDS	7.1. Performance Bonds	Non-Standard clauses	Non-Standard clause added	
,	7.2. Dishonesty Bond	Non-Standard clauses	Non-Standard clause added	
8. GENERAL TERMS AND CONDITIONS	8.5. 109:Record Maintenance	Non-Standard clauses	Standard clause modified	7
	8.6. 58:Monitoring	Non-Standard clauses	Standard clause modified	F
	8.8. 60: Modification of Contract	Non-Standard clauses	Standard clause modified	14-5 1
	8.15. 67:Indemnification and Hold Harmless	Non-Standard clauses	Standard clause modified	47

Cance<u>l</u> Download

Requisitions Orders Agreements Deliverables Negotiations Suppliers Home Logout Preferences Help Privacy Statement Copyright (c) 2006, Oracle. All rights reserved.



Certificate of Completion

Envelope Number: 24BD18149F51484E92E15C5A34D64063

Subject: Please sign this Metro Contract 355078 CCA (Sheriff's Department)

Source Envelope:

Document Pages: 47 Certificate Pages: 17

AutoNav: Enabled

Envelopeld Stamping: Enabled

Signatures: 6 Initials: 6

Status: Completed

Envelope Originator:

Terri R. Troup

730 2nd Ave. South 1st Floor Nashville, TN 37219 terri.troup@nashville.gov IP Address: 170.190.198.190

Sent: 1/21/2015 3:49:17 PM CT

Viewed: 1/21/2015 3:49:28 PM CT

Signed: 1/21/2015 5:01:01 PM CT

Sent: 1/21/2015 5:01:05 PM CT

Viewed: 1/22/2015 7:54:45 AM CT

Signed: 1/22/2015 7:54:58 AM CT

Record Tracking

Status: Original

1/21/2015 3:47:36 PM CT

Holder: Terri R. Troup

terri.troup@nashville.gov

Location: DocuSign

Timestamp

Signer Events

TERRI R TROUP

terri.troup@nashville.gov

Contract Specialist

Metropolitan Government of Nashville and Davidson

Security Level: Email, Account Authentication

(None)

Electronic Record and Signature Disclosure:

Not Offered

ID:

Rick Brown

rick.brown@nashville.gov Assistant Purchasing Agent

Metropolitan Government of Nashville & Davidson

County

Security Level: Email, Account Authentication

(None)

Electronic Record and Signature Disclosure:

Not Offered

ID:

Natasha K. Metcalf

Natasha.Metcalf@cca.com

Vice President, Partnership Development

Corrections Corporation of America

Security Level: Email, Account Authentication

(None)

Electronic Record and Signature Disclosure: Accepted: 1/23/2015 1:35:54 PM CT

ID: c8a9f787-9740-48c7-a755-1b1614f81268

Pete Lutz

PLutz@DCSO.nashville.org

Finance Manager

Security Level: Email, Account Authentication

(None)

Electronic Record and Signature Disclosure: Accepted: 1/25/2015 10:16:00 AM CT ID: 9fde5cd0-7d57-430f-b6c5-b02be3e413f3 Signature

TRT

Using IP Address: 170.190.198.190

RB

Using IP Address: 170.190.198.190

Nataslia k. Metcalf

D14AD5E41308411...

Using IP Address: 208.25.211.33

Using IP Address: 66.87.80.159

Signed using mobile

Sent: 1/22/2015 7:55:03 AM CT

Viewed: 1/23/2015 12:35:10 PM CT Signed: 1/23/2015 1:54:04 PM CT

Sent: 1/23/2015 1:54:09 PM CT Viewed: 1/25/2015 9:59:30 AM CT Signed: 1/25/2015 10:21:14 AM CT **Signer Events** Signature **Timestamp** Daron Hall Sent: 1/25/2015 10:21:19 AM CT Daron Hall DHall@DCSO.nashville.org Viewed: 1/27/2015 11:07:46 AM CT 4A20188A671742E. Security Level: Email, Account Authentication Signed: 1/27/2015 11:08:16 AM CT (None) Using IP Address: 170.190.198.106 Electronic Record and Signature Disclosure: Accepted: 1/27/2015 11:07:46 AM CT ID: 2aa4282d-ab34-44fb-92ff-d934fb6dd276 Jeff L. Gossage Sent: 1/27/2015 11:08:23 AM CT jeff.gossage@nashville.gov Viewed: 1/27/2015 12:14:27 PM CT Signed: 1/27/2015 12:14:35 PM CT Chief Procurement Officer Long Titled Company LLC with a DBA of Very long Using IP Address: 170.190.198.190 non-legal name such as Security Level: Email, Account Authentication (None) Electronic Record and Signature Disclosure: Accepted: 1/27/2015 12:14:27 PM CT ID: a7ac0574-acdb-488b-b111-c42162c2adbf Andrew Sullivan Sent: 1/27/2015 12:14:40 PM CT as andrew.sullivan@nashville.gov Viewed: 1/27/2015 12:17:34 PM CT Security Level: Email, Account Authentication Signed: 1/27/2015 12:22:24 PM CT (None) Using IP Address: 170.190.198.190 Electronic Record and Signature Disclosure: Accepted: 1/27/2015 12:17:34 PM CT ID: 37ab38e1-badb-4577-9e3e-ccca8b49c597 Talia Lomax O'dneal Sent: 1/27/2015 12:22:28 PM CT talia.lomaxodneal@nashville.gov Viewed: 1/27/2015 12:34:42 PM CT Security Level: Email, Account Authentication Signed: 1/27/2015 12:34:59 PM CT (None) Using IP Address: 170.190.198.190 Electronic Record and Signature Disclosure: Accepted: 1/27/2015 12:34:42 PM CT ID: 56e25f6e-1b75-4256-9411-4da132e9bb41 Richard M. Riebeling Sent: 1/27/2015 12:35:04 PM CT Richard M. Richeling Richard.Riebeling@nashville.gov Viewed: 1/27/2015 1:15:25 PM CT Security Level: Email, Account Authentication Signed: 1/27/2015 1:15:37 PM CT (None) Using IP Address: 170.190.198.100

Electronic Record and Signature Disclosure: Accepted: 1/27/2015 1:15:25 PM CT ID: 38c7802d-51e9-4ff9-b54c-70be9fa93f42

Sally Palmer sally.palmer@nashville.gov Security Level: Email, Account Authentication (None)

Electronic Record and Signature Disclosure: Accepted: 1/27/2015 3:06:49 PM CT ID: ebf07c08-7767-4b71-bb7e-3357298cc399 Completed

Using IP Address: 170.190.198.100

Sent: 1/27/2015 1:15:43 PM CT Viewed: 1/27/2015 3:06:49 PM CT Signed: 1/27/2015 3:10:20 PM CT **Signer Events Signature Timestamp Thomas Cross** Sent: 1/27/2015 3:10:29 PM CT tl tom.cross@nashville.gov Viewed: 1/27/2015 3:27:03 PM CT Security Level: Email, Account Authentication Signed: 1/27/2015 3:29:00 PM CT (None) Using IP Address: 170.190.198.144 Electronic Record and Signature Disclosure: Accepted: 1/27/2015 3:27:03 PM CT ID: d415f68f-7e70-4c7f-b8db-ca2a784c21fa Cynthia Gross Sent: 1/27/2015 3:29:06 PM CT Cynthia Gross cynthia.gross@nashville.gov Viewed: 1/27/2015 4:20:19 PM CT 2576955C0E50447.. Security Level: Email, Account Authentication Signed: 1/30/2015 8:31:05 AM CT (None) Using IP Address: 68.52.157.224 Electronic Record and Signature Disclosure: Accepted: 1/30/2015 8:30:08 AM CT ID: 412653be-14ad-45b9-babd-f47fe445294b DocuSigned by: Shannon Hall Sent: 1/30/2015 8:31:12 AM CT Shannon Hall Viewed: 1/30/2015 8:33:05 AM CT marlene.fuller@nashville.gov 9B5C65C8671146E Security Level: Email, Account Authentication Signed: 1/30/2015 8:33:13 AM CT (None) Using IP Address: 170.190.198.100 Electronic Record and Signature Disclosure: Accepted: 1/30/2015 8:33:05 AM CT ID: 381b80d0-3782-4913-b84e-180a8ae1d002 In Person Signer Events Signature **Timestamp Editor Delivery Events Status Timestamp Agent Delivery Events Status Timestamp Intermediary Delivery Events Status Timestamp** Sally Palmer Sent: 1/27/2015 3:10:26 PM CT VIEWED sally.palmer@nashville.gov Viewed: 1/27/2015 3:15:53 PM CT Security Level: Email, Account Authentication Completed: 1/30/2015 8:33:22 AM CT (None) Using IP Address: 170.190.198.100 Electronic Record and Signature Disclosure: Accepted: 1/30/2015 8:12:20 AM CT ID: ca2ddad3-e8e8-4a4c-848c-9b81add54ea0 **Certified Delivery Events Status Timestamp Carbon Copy Events Status Timestamp**

Sent: 1/30/2015 8:33:19 AM CT Jerval Watson COPIED jerval.watson@nashville.gov

Security Level: Email, Account Authentication (None)

Electronic Record and Signature Disclosure: Not Offered

ID:

Carbon Copy Events

Status

COPIED

Timestamp

LaQuita Bell

laquita.bell@nashville.gov

Contract Support

Metropolitan Government of Nashville and Davidson

County

Security Level: Email, Account Authentication

Electronic Record and Signature Disclosure:

Not Offered ID:

Sent: 1/30/2015 8:33:22 AM CT

Notary Events	Timestamp

Envelope Summary Events	Status	Timestamps
Envelope Sent	Hashed/Encrypted	1/30/2015 8:33:22 AM CT
Certified Delivered	Security Checked	1/30/2015 8:33:22 AM CT
Completed	Security Checked	1/30/2015 8:33:22 AM CT

Electronic Record and Signature Disclosure

1. ACCEPTANCE OF TERMS AND CONDITIONS These Terms and Conditions govern your ("Subscriber" or "you") use of DocuSign's on-demand electronic signature service (the "Subscription Service"), as accessed either directly through DocuSign.com, DocuSign.net, or through a DocuSign affiliate's web page offering a Service Plan (collectively, the "Site"). By depositing any document into the System (as defined below), you accept these Terms and Conditions (including your corresponding Service Plan, the DocuSign.com Terms of Use, and all policies and guidelines referenced and hereby incorporated into these Terms and Conditions) and any modifications that may be made to the Terms and Conditions from time to time. If you do not agree to these Terms and Conditions, you should not use the Subscription Service or visit or browse the Site. These Terms and Conditions constitute a binding legal agreement between you and DocuSign, Inc. ("DocuSign," "we," "us," and "our"). Please read them carefully and print a copy for your future reference. 2. MODIFICATION OF TERMS AND CONDITIONS We reserve the right to modify these Terms and Conditions at any time and in any manner at our sole discretion by: (a) posting a revision on the Site; or (b) sending information regarding the amendment to the email address you provide to us. YOU ARE RESPONSIBLE FOR REGULARLY REVIEWING THE SITE TO OBTAIN TIMELY NOTICE OF ANY AMENDMENTS. YOU SHALL BE DEEMED TO HAVE ACCEPTED SUCH AMENDMENTS BY CONTINUING TO USE THE SUBSCRIPTION SERVICE FOR MORE THAN 20 DAYS AFTER SUCH AMENDMENTS HAVE BEEN POSTED OR INFORMATION REGARDING SUCH AMENDMENTS HAS BEEN SENT TO YOU. You agree that we shall not be liable to you or to any third party for any modification of the Terms and Conditions. 3. DEFINITIONS "Account� means a unique account established by Subscriber to enable its Authorized Users to access and use the Subscription Service. "Authorized User� means any employee or agent of Subscriber, identified by a unique email address and user name, who is registered under the Account, provided that no two persons may register, access or use the Subscription Service as the same Authorized User. "eContract� refers to a contract, notice, disclosure, or other record or document deposited into the System by Subscriber for processing using the Subscription Service. "Envelope� means an electronic record containing one or more eContracts consisting of a single page or a group of pages of data uploaded to the System. "Seat� means an active Authorized User listed in the membership of an Account at any one time. No two individuals may log onto or use the Subscription Service as the same Authorized User, but Subscriber may unregister or deactivate Authorized Users and replace them with other Authorized Users without penalty, so long as the number of active Authorized Users registered at any one time is equal to or less than the number of Seats purchased. "Service Plan� means the right to access and use the Subscription Service for a specified period in exchange for a periodic fee, subject to the Service Plan restrictions and requirements that are used to describe the selected Service Plan on the Site. Restrictions and requirements may include any or all of the following: (a) number of Seats and/or Envelopes that a Subscriber may use in a month or year for a fee; (b) fee for sent Envelopes in excess of the number of Envelopes allocated to Subscriber under the Service Plan; (c) per-seat or per-user restrictions; (d) the license to use DocuSign software products such as DocuSign Connect Express in connection with the Subscription Service; and (e) per use fees. "Specifications� means the technical specifications set forth in the "Subscription Service Specifications� available at http://docusign.com/company/specifications. "Subscription Service� means DocuSign's on-demand electronic signature service, as updated from time

to time, which provides on-line display, certified delivery, acknowledgement, electronic signature, and storage services for eContracts via the Internet. "System� refers to the software systems and programs, communication and network facilities, and hardware and equipment used by DocuSign or its agents to provide the Subscription Service. "Term� means the period of effectiveness of these Terms and Conditions, as specified in Section 12 below. "Transaction Data� means the metadata associated with an Envelope (such as transaction history, image hash value, method and time of Envelope deletion, sender and recipient names, email addresses and signature IDs) and maintained by DocuSign in order to establish the digital audit trail required by the Subscription Service. 4. SUBSCRIPTION SERVICE During the term of the Service Plan and subject to these Terms and Conditions, Subscriber will have the right to obtain an Account and register its Authorized Users, who may access and use the Subscription Service, and DocuSign will provide the Subscription Service in material conformance with the Specifications. You must be 18 years of age or older to register for an Account and use the Subscription Service. Subscriber's right to use the Subscription Service is limited to its Authorized Users, and Subscriber agrees not to resell or otherwise provide or assist with the provision of the Subscription Service to any third party. In addition, DocuSign's provision of the Subscription Service is conditioned on Subscriber's acknowledgement and agreement to the following: (a) The Subscription Service facilitates the execution of eContracts between the parties to those eContracts. Nothing in these Terms and Conditions may be construed to make DocuSign a party to any eContract processed through the Subscription Service, and DocuSign makes no representation or warranty regarding the transactions sought to be effected by any eContract; (b) Between DocuSign and Subscriber, Subscriber has exclusive control over and responsibility for the content, quality, and format of any eContract. All eContracts stored by DocuSign are maintained in an encrypted form, and DocuSign has no control of or access to their contents; (c) If Subscriber elects to use one or more of the optional features designed to verify the identity of the intended recipient of an eContract that DocuSign makes available to its subscribers ("Authentication Measures�), DocuSign will apply only those Authentication Measures selected by the Subscriber, but makes no representations or warranties about the appropriateness of any Authentication Measure. Further, DocuSign assumes no liability for: (A) the inability or failure by the intended recipient or other party to satisfy the Authentication Measure; or (B) the circumvention by any person (other than DocuSign) of any Authentication Measure; (d) Certain types of agreements and documents may be excepted from electronic signature laws (e.g. wills and agreements pertaining to family law), or may be subject to specific regulations promulgated by various government agencies regarding electronic signatures and electronic records. DocuSign is not responsible or liable to determine whether any particular eContract is subject to an exception to applicable electronic signature laws, or whether it is subject to any particular agency promulgations, or whether it can be legally formed by electronic signatures; (e) DocuSign is not responsible for determining how long any d to be retained or stored under any applicable laws, regulations, or legal or administrative agency processes. Further, DocuSign is not responsible for or liable to produce any of Subscriber's eContracts or other documents to any third parties; (f) Certain consumer protection or similar laws or regulations may impose special requirements with respect to electronic transactions involving one or more "consumers,� such as (among others) requirements that the consumer consent to the method of contracting and/or that the consumer be provided with a copy, or access to a copy, of a paper or other non-electronic, written record of the transaction. DocuSign does not and is not responsible to: (A) determine whether any

particular transaction involves a "consumer;� (B) furnish or obtain any such consents or determine if any such consents have been withdrawn; (C) provide any information or disclosures in connection with any attempt to obtain any such consents; (D) provide legal review of, or update or correct any information or disclosures currently or previously given; (E) provide any such copies or access, except as expressly provided in the Specifications for all transactions, consumer or otherwise; or (F) otherwise to comply with any such special requirements; and (g) Subscriber undertakes to determine whether any "consumer� is involved in any eContract presented by Subscriber or its Authorized Users for processing, and, if so, to comply with all requirements imposed by law on such eContracts or their formation. (h) If the domain of the primary email address associated with the Account is owned by an organization and was assigned to Subscriber as an employee, contractor or member of such organization, and that organization wishes to establish a commercial relationship with DocuSign and add the Account to such relationship, then, if Subscriber does not change the email address associated with the Account, the Account may become subject to the commercial relationship between DocuSign and such organization and controlled by such organization. 5. RESPONSIBILITY FOR CONTENT OF COMMUNICATIONS As between Subscriber and DocuSign, Subscriber is solely responsible for the nature and content of all materials, works, data, statements, and other visual, graphical, video, and written or audible communications submitted by any Authorized User or otherwise processed through its Account, the Subscription Service, or under any Service Plan. Accordingly: (a) Subscriber will not use or permit the use of the Subscription Service to send unsolicited mass mailings outside its organization. The term "unsolicited mass mailings� includes all statutory or common definitions or understanding of those terms in the applicable jurisdiction, such as those set forth for "Commercial Electronic Mail Messages� under the U.S. CAN-SPAM Act, as an example only; and (b) Subscriber will not use or permit the use of the Subscription Service: (i) to communicate any message or material that is defamatory, harassing, libelous, threatening, or obscene; (ii) in a way that violates or infringes upon the intellectual property rights or the privacy or publicity rights of any person or entity or that may otherwise be unlawful or give rise to civil or criminal liability (other than contractual liability of the parties under eContracts processed through the Subscription Service); (iii) in any manner that is likely to damage, disable, overburden, or impair the System or the Subscription Service or interfere with the use or enjoyment of the Subscription Service by others; or (iv) in any way that constitutes or encourages conduct that could constitute a criminal offense. DocuSign does not monitor the content processed through the Subscription Service, but in accordance with DMCA (Digital Millennium Copyright Act) safe harbors, it may suspend any use of the Subscription Service, or remove or disable any content that DocuSign reasonably and in good faith believes violates this Agreement or applicable laws or regulations. DocuSign will use commercially reasonable efforts to notify Subscriber prior to any such suspension or disablement, unless DocuSign reasonably believes that: (A) it is prohibited from doing so under applicable law or under legal process, such as court or government administrative agency processes, orders, mandates, and the like; or (B) it is necessary to delay notice in order to prevent imminent harm to the System, Subscription Service, or a third party. Under circumstances where notice is delayed, DocuSign will provide the notice if and when the related restrictions in the previous sentence no longer apply. 6. PRICING AND PER USE PURCHASES The prices, features, and options of the Subscription Service available for an Account depend on the Service Plan selected by Subscriber. Subscriber may also purchase optional services on a periodic or per-use basis. DocuSign may add or change the prices, features or options available with a

Service Plan without notice. Subscriber's usage under a Service Plan is measured based on the actual number of Seats as described in the Service Plan on the Site. Once a per-Seat Service Plan is established, the right of the named Authorized User to access and use the Subscription Service is not transferable; any additional or differently named Authorized Users must purchase per-Seat Service Plans to send Envelopes. Extra seats, users and/or per use fees will be charged as set forth in Subscriber's Service Plan if allowed by such Service Plan. If a Services Plan defines a monthly Envelope Allowance (i.e. # Envelopes per month allowed to be sent), all Envelopes sent in excess of the Envelope Allowance will incur a per-Envelope charge. Any unused Envelope Allowances will expire and not carry over from one billing period to another under a Service Plan. Subscriber's Account will be deemed to have consumed an Envelope at the time the Envelope is sent by Subscriber, regardless of whether Envelopes were received by recipients, or whether recipients have performed any actions upon any eContract in the Envelope. Powerforms are considered Envelopes within an Envelope Allowance Service Plan, and will be deemed consumed at the time they are "clicked� by any end user regardless of whether or not any actions are subsequently performed upon such Envelope. For Service Plans that specify the Envelope Allowance is "Unlimited,� Subscriber is allowed to send a reasonable number of Envelopes from the number of Seats purchased. If DocuSign suspects that the number of Envelopes sent from a particular Seat or a group of Seats is abusive and/or unduly burdensome, DocuSign will promptly notify Subscriber, discuss the use-case scenario with Subscriber and any continued monitoring, additional discussions and/or information required to make a final determination on the course of action based on such information. In the event Subscriber exceeds, in DocuSign's sole discretion, reasonable use restrictions under a Service Plan, DocuSign reserves the right to transfer Subscriber into a higher-tier Service Plan without notice. If you misrepresent your eligibility for any Service Plan, you agree to pay us the additional amount you would have been charged under the most favorable pricing structure for which you are eligible. DocuSign may discontinue a Service Plan at any time, and with prior notice to you, may migrate your Account to a similar Service Plan that may carry a different fee. You agree to allow us to charge your credit card for the fees associated with a substitute Service Plan, even if those fees are higher than those you agreed to when you registered your Account. Optional asures, are measured at the time of use, and such charges are specific to the number of units of the service(s) used during the billing period. Optional services subject to periodic charges, such as additional secure storage, are charged on the same periodic basis as the Service Plan fees for the Subscription Service. 7. SUBSCRIBER SUPPORT DocuSign will provide Subscriber support to Subscriber as specified in the Service Plan selected by Subscriber, and that is further detailed on DocuSign's website. 8. STORAGE DocuSign will store eContracts per the terms of the Service Plan selected by Subscriber. For Service Plans that specify the Envelope storage amount is "Unlimited,� DocuSign will store an amount of Envelopes that is not abusive and/or unduly burdensome, in DocuSign's sole discretion. Subscriber may retrieve and store copies of eContracts for storage outside of the System at any time during the Term of the Service Plan when Subscriber is in good financial standing under these Terms and Conditions, and may delete or purge eContracts from the System at its own discretion. DocuSign may, at its sole discretion, delete an uncompleted eContract from the System immediately and without notice upon earlier of: (i) expiration of the Envelope (where Subscriber has established an expiration for such Envelope, not to exceed 365 days); or (ii) expiration of the Term. DocuSign assumes no liability or responsibility for a party's failure or inability to electronically sign any eContract within such a period of time. DocuSign may retain Transaction Data for as long as it has a

business purpose to do so. 9. BUSINESS AGREEMENT BENEFITS You may receive or be eligible for certain pricing structures, discounts, features, promotions, and other benefits (collectively, "Benefits") through a business or government Subscriber's agreement with us (a "Business Agreement"). Any and all such Benefits are provided to you solely as a result of the corresponding Business Agreement and such Benefits may be modified or terminated without notice. If you use the Subscription Service where a business or government entity pays your charges or is otherwise liable for the charges, you authorize us to share your account information with that entity and/or its authorized agents. If you are enrolled in a Service Plan or receive certain Benefits tied to a Business Agreement with us, but you are liable for your own charges, then you authorize us to share enough account information with that entity and its authorized agents to verify your continuing eligibility for those Benefits and the Service Plan. 10. FEES AND PAYMENT TERMS The Service Plan rates, charges, and other conditions for use are set forth in the Site. Subscriber will pay DocuSign the applicable charges for the Services Plan as set forth on the Site. If you add more Authorized Users than the number of Seats you purchased, we will add those Authorized Users to your Account and impose additional charges for such additional Seats on an ongoing basis. Charges for pre-paid Service Plans will be billed to Subscriber in advance. Charges for per use purchases and standard Service Plan charges will be billed in arrears. When you register for an Account, you will be required to provide DocuSign with accurate, complete, and current credit card information for a valid credit card that you are authorized to use. You must promptly notify us of any change in your invoicing address or changes related to the credit card used for payment. By completing your registration for the Services Plan, you authorize DocuSign or its agent to bill your credit card the applicable Service Plan charges, any and all applicable taxes, and any other charges you may incur in connection with your use of the Subscription Service, all of which will be charged to your credit card. Each time you use the Subscription Service, or allow or cause the Subscription Service to be used, you reaffirm that we are authorized to charge your credit card. You may terminate your Account and revoke your credit card authorization as set forth in the Term and Termination section of these Terms and Conditions. We will provide you with one invoice in a format we choose, which may change from time to time, for all Subscription Service associated with each Account and any charges of a third party on whose behalf we bill. Payment of all charges is due and will be charged to your credit card upon your receipt of an invoice. Billing cycle end dates may change from time to time. When a billing cycle covers less than or more than a full month, we may make reasonable adjustments and/or prorations. If your Account is a qualified business account and is approved by us in writing for corporate billing, charges will be accumulated, identified by Account identification number, and invoiced on a monthly basis. You agree that we may (at our option) accumulate charges incurred during your monthly billing cycle and submit them as one or more aggregate charges during or at the end of each cycle, and that we may delay obtaining authorization from your credit card issuer until submission of the accumulated charge(s). This means that accumulated charges may appear on the statement you receive from your credit card issuer. If DocuSign does not receive payment from your credit card provider, you agree to pay all amounts due upon demand. DocuSign reserves the right to correct any errors or mistakes that it makes even if it has already requested or received payment. Your credit card issuer's agreement governs your use of your credit card in connection with the Subscription Service, and you must refer to such agreement (not these Terms and Conditions) with respect to your rights and liabilities as a cardholder. You are solely responsible for any and all fees charged to your credit card by the issuer, bank, or financial institution including, but not limited to, membership,

overdraft, insufficient funds, and over the credit limit fees. You agree to notify us about any billing problems or discrepancies within 20 days after they first appear on your invoice. If you do not bring them to our attention within 20 days, you agree that you waive your right to dispute such problems or discrepancies. We may modify the price, content, or nature of the Subscription Service and/or your Service Plan at any time. If we modify any of the foregoing terms, you may cancel your use of the Subscription Service. We may provide notice of any such changes by e-mail, notice to you upon log-in, or by publishing them on the Site. Your payment obligations survive any termination of your use of the Subscription Service before the end of the billing cycle. Any amount not paid when due will be subject to finance charges equal to 1.5% of the unpaid balance per month or the highest rate permitted by applicable usury law, whichever is less, determined and compounded daily from the date due until the date paid. Subscriber will reimburse any costs or expenses (including, but not limited to, reasonable attorneys' fees) incurred by DocuSign to collect any amount that is not paid when due. DocuSign may accept any check or payment in any amount without prejudice to DocuSign's right to recover the balance of the amount due or to pursue any other right or remedy. Amounts due to DocuSign under these Terms and Conditions may not be withheld or offset by Subscriber for any reason against amounts due or asserted to be due to Subscriber from DocuSign. Unless otherwise noted and Conditions are denominated in United States dollars, and Subscriber will pay all such amounts in United States dollars. Other than federal and state net income taxes imposed on DocuSign by the United States, Subscriber will bear all taxes, duties, VAT and other governmental charges (collectively, "taxes�) resulting from these Terms and Conditions or transactions conducted in relation to these Terms and Conditions. Subscriber will pay any additional taxes as are necessary to ensure that the net amounts received and retained by DocuSign after all such taxes are paid are equal to the amounts that DocuSign would have been entitled to in accordance with these Terms and Conditions as if the taxes did not exist. 11. DEPOSITS, SERVICE LIMITS, CREDIT REPORTS, AND RETURN OF BALANCES You authorize us to ask consumer reporting agencies or trade references to furnish us with employment and credit information, and you consent to our rechecking and reporting personal and/or business payment and credit history if, in our sole discretion, we so choose. If you believe that we have reported inaccurate information about your account to a consumer reporting agency, you may send a written notice describing the specific inaccuracy to the address provided in the Notices section below. For you to use the Subscription Service, we may require a deposit or set a service limit. The deposit will be held as a partial guarantee of payment. It cannot be used by you to pay your invoice or delayed payment. Unless otherwise required by law, deposits may be mixed with other funds and will not earn interest. We reserve the right to increase your deposit if we deem appropriate. You may request that we reevaluate your deposit on an annual basis, which may result in a partial or total refund of the deposit to you or credit to your account. If you default or these Terms and Conditions are terminated, we may, without notice to you, apply any deposit towards payment of any amounts you owe to us. After approximately 90 days following termination of these Terms and Conditions, any remaining deposit or other credit balance in excess of amounts owed will be returned without interest, unless otherwise required by law, to you at your last known address. You agree that any amounts under \$15 will not be refunded to cover our costs of closing your account. If the deposit balance is undeliverable and returned to us, we will hold it for you for one year from the date of return and, during that period, we may charge a service fee against the deposit balance. You hereby grant us a security interest in any deposit we require to secure the performance of your obligations under these Terms and

Conditions. 12. TERM AND TERMINATION The term of these Terms and Conditions for each Account begins on the date you register for an Account and continues for the term specified by the Service Plan you purchase (the "Term�). You may terminate your Account at any time upon 10 days advance written notice to DocuSign following the Notice procedures set forth in these Terms and Conditions. Unless you terminate your Account or you set your Account to not auto renew, your Service Plan will automatically renew at the end of its Term (each a "Renewal Term�), and you authorize us (without notice) to collect the then-applicable fee and any taxes for the renewed Service Plan, using any credit card we have on record for you. Service Plan fees and features may change over time. Your Service Plan for a Renewal Term will be the one we choose as being closest to your Service Plan from the prior Term. For any termination (including when you switch your Account), you will be responsible for payment of all fees and charges through the end of the billing cycle in which termination occurs. If you terminate your annual Service Plan Account within the first 30 days of the Term, you may submit written request to DocuSign following the Notice procedures set forth in these Terms and Conditions, for a full refund of the prepaid fees paid by you to DocuSign. You will be limited to one refund. You agree that termination of an annual Service Plan after the first 30 days will not entitle you to any refund of prepaid fees. You will be in default of these Terms and Conditions if you: (a) fail to pay any amount owed to us or an affiliate of ours or any amount appearing on your invoice; (b) have amounts still owing to us or an affiliate of ours from a prior account; (c) breach any provision of these Terms and Conditions; (d) violate any policy applicable to the Subscription Service; (e) are subject to any proceeding under the Bankruptcy Code or similar laws; or (f) if, in our sole discretion, we believe that your continued use of the Subscription Service presents a threat to the security of other users of the Subscription Service. If you are in default, we may, without notice to you, suspend your Account and use of the Subscription Service, withhold refunds and terminate your Account, in addition to all other remedies available to us. We may require reactivation charges to reactivate your Account after termination or suspension. The following provisions will survive the termination of these Terms and Conditions and your Account: Sections 3, 9-11, and 15-23. 13. SUBSCRIBER WARRANTIES You hereby represent and warrant to DocuSign that: (a) you have all requisite rights and authority to use the Subscription Service under these Terms and Conditions and to grant all applicable rights herein; (b) the performance of your obligations under these Terms and Conditions will not violate, conflict with, or result in a default under any other agreement, including confidentiality agreements between you and third parties; (c) you will use the Subscription Service for lawful purposes only and subject to these Terms and Conditions; (d) you are responsible for all use of the Subscription Service in your Account; (e) you are solely responsible for maintaining the confidentiality of your Account names and password(s); (f) you agree to immediately notify us of any unauthorized use of your Account of which you become aware; (g) you agree that DocuSign will not be liable for any losses incurred as a result of a third party's use of your Account, regardless of whether such use is with or without your knowledge and consent; (h) you will not use the Subscription Service in any manner that could damage, disable, overburden or impair the System, or interfere with another's use of the Subscription Service by others; (i) any information submitted to DocuSign by you is true, accurate, and correct; and (j) you will not attempt to gain unauthorized access to the System or the Subscription Service, other accounts, computer systems, or networks under the control or responsibility of DocuSign through hacking, cracking, password mining, or any other unauthorized means. 14. DOCUSIGN WARRANTIES DocuSign represents and warrants that: (a) the Subscription Service as delivered to Subscriber

and used in accordance with the Specifications will not infringe on any United States patent, copyright or trade secret; (b) the Subscription Service will be performed in accordance with the Specifications in their then-current form at the time of the provision of such Subscription Service; (c) any DocuSign Products that are software shall be free of harmful or illicit code, trapdoors, viruses, or other harmful features; (d) the proper use of the Subscription Service by Subscriber in accordance with the Specifications and applicable law in the formation of an eContract not involving any consumer will be sufficient under the Electronic Signatures in Global and National Commerce Act, 15 U.S.C. §Â§ 7001 et seq. (the "ESIGN Actâ€?) to ESIGN Act; (e) the proper use of the Subscription Service by Subscriber in accordance with the Specifications and applicable law in the formation of an eContract involving a consumer will be sufficient under the ESIGN Act to support the validity of such formation, to the extent provided in the ESIGN Act, so long as and provided that Subscriber complies with all special requirements for consumer eContracts, including and subject to those referenced in Section 4.(f) and (g) above; and (f) DocuSign has implemented information security policies and safeguards to preserve the security, integrity, and confidentiality of eContracts and to protect against unauthorized access and anticipated threats or hazards thereto, that meet the objectives of the Interagency Guidelines Establishing Standards for Safeguarding Subscriber Information as set forth in Section 501 (b) of the Gramm-Leach-Bliley Act. 15. DISCLAIMER OF WARRANTIES EXCEPT FOR THE REPRESENTATIONS AND WARRANTIES EXPRESSLY PROVIDED IN SECTION 14 OF THESE TERMS AND CONDITIONS, THE SUBSCRIPTION SERVICE AND THE SITE ARE PROVIDED "AS IS,� AND DOCUSIGN: (a) MAKES NO ADDITIONAL REPRESENTATION OR WARRANTY OF ANY KIND WHETHER EXPRESS, IMPLIED (EITHER IN FACT OR BY OPERATION OF LAW), OR STATUTORY, AS TO ANY MATTER WHATSOEVER; (b) EXPRESSLY DISCLAIMS ALL IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, QUALITY, ACCURACY, AND TITLE; AND (c) DOES NOT WARRANT THAT THE SUBSCRIPTION SERVICE OR SITE ARE OR WILL BE ERROR-FREE. WILL MEET SUBSCRIBER'S REQUIREMENTS, OR BE TIMELY OR SECURE. SUBSCRIBER WILL BE SOLELY RESPONSIBLE FOR ANY DAMAGE RESULTING FROM THE USE OF THE SUBSCRIPTION SERVICE OR SITE. SUBSCRIBER WILL NOT HAVE THE RIGHT TO MAKE OR PASS ON ANY REPRESENTATION OR WARRANTY ON BEHALF OF DOCUSIGN TO ANY THIRD PARTY. USE OF THE SUBSCRIPTION SERVICE AND SITE ARE AT YOUR SOLE RISK. Because some states and jurisdictions do not allow limitations on implied warranties, the above limitation may not apply to you. In that event, such warranties are limited to the minimum warranty period allowed by the applicable law. 16. SUBSCRIBER INDEMNIFICATION OBLIGATIONS You will defend, indemnify, and hold us, our affiliates, officers, directors, employees, suppliers, consultants, and agents harmless from any and all third party claims, liability, damages, and costs (including, but not limited to, attorneys' fees) arising from or related to: (a) your use of the Subscription Service; (b) your violation of these Terms and Conditions; (c) your infringement, or infringement by any other user of your Account, of any intellectual property or other right of any person or entity; or (d) the nature and content of all materials, works, data, statements, and other visual, graphical, written, or audible communications of any nature submitted by any Authorized User of your Account or otherwise processed through your Account. 17. LIMITATIONS OF LIABILITY NOTWITHSTANDING ANYTHING TO THE CONTRARY CONTAINED IN THESE TERMS AND CONDITIONS, DOCUSIGN WILL NOT, UNDER ANY CIRCUMSTANCES, BE LIABLE TO SUBSCRIBER

FOR ANY CONSEQUENTIAL, INCIDENTAL, SPECIAL, OR EXEMPLARY DAMAGES ARISING OUT OF OR RELATED TO THE TRANSACTIONS CONTEMPLATED UNDER THESE TERMS AND CONDITIONS, INCLUDING BUT NOT LIMITED TO LOST PROFITS OR LOSS OF BUSINESS, EVEN IF APPRISED OF THE LIKELIHOOD OF SUCH DAMAGES OCCURRING. UNDER NO CIRCUMSTANCES WILL DOCUSIGN'S TOTAL LIABILITY OF ALL KINDS ARISING OUT OF OR RELATED TO THESE TERMS AND CONDITIONS OR SUBSCRIBER'S USE OF THE SUBSCRIPTION SERVICE (INCLUDING BUT NOT LIMITED TO WARRANTY CLAIMS), REGARDLESS OF THE FORUM AND REGARDLESS OF WHETHER ANY ACTION OR CLAIM IS BASED ON CONTRACT, TORT (INCLUDING NEGLIGENCE), OR OTHERWISE, EXCEED THE TOTAL AMOUNT PAID BY SUBSCRIBER TO DOCUSIGN UNDER THESE TERMS AND CONDITIONS DURING THE 3 MONTHS PRECEDING THE DATE OF THE ACTION OR CLAIM. EACH PROVISION OF THESE TERMS AND CONDITIONS THAT PROVIDES FOR A LIMITATION OF LIABILITY, DISCLAIMER OF WARRANTIES, OR EXCLUSION OF DAMAGES REPRESENTS AN AGREED ALLOCATION OF THE RISKS OF THESE TERMS AND CONDITIONS BETWEEN THE PARTIES. THIS ALLOCATION IS REFLECTED IN THE PRICING OFFERED BY DOCUSIGN TO SUBSCRIBER AND IS AN ESSENTIAL ELEMENT OF THE BASIS OF THE BARGAIN BETWEEN THE PARTIES. EACH OF THESE PROVISIONS IS SEVERABLE AND INDEPENDENT OF ALL OTHER PROVISIONS OF THESE TERMS AND CONDITIONS, AND EACH OF THESE PROVISIONS WILL APPLY EVEN IF THE WARRANTIES IN THESE TERMS AND CONDITIONS HAVE FAILED OF THEIR ESSENTIAL PURPOSE. Because some states and jurisdictions do not allow limitation of liability in certain instances, portions of the above limitation may not apply to you. 18. CONFIDENTIALITY "Confidential Information� means any trade secrets or other information of DocuSign, whether of a technical, business, or other nature (including, without limitation, DocuSign software and related information), that is disclosed to or made available to Subscriber. Confidential Information does not include any information that: (a) was known to Subscriber prior to receiving it from DocuSign; (b) is independently developed by Subscriber without use of or reference to any Confidential Information; (c) is acquired by Subscriber from another source without restriction as to use or disclosure; or (d) is or becomes part of the public domain through no fault or action of Subscriber. During and after the Term of these Terms and Conditions, Subscriber will: (i) use the Confidential Information solely for the purpose for which it is provided; (ii) not disclose such Confidential Information to a third party; and (iii) protect such Confidential Information from unauthorized use and disclosure to the same extent (but using no less than a reasonable degree of care) that it protects its own Confidential Information of a similar nature. If Subscriber is required by law to disclose the Confidential Information or the terms of these Terms and Conditions, Subscriber must give prompt written notice of such requirement before such disclosure and assist the DocuSign in obtaining an order protecting the Confidential Information from public disclosure. Subscriber acknowledges that, as between the parties, all Confidential Information it receives from DocuSign, including all copies thereof in Subscriber's possession or control, in any media, is proprietary to and exclusively owned by DocuSign. Nothing in these Terms and Conditions grants Subscriber any right, title, or interest in or to any of the Confidential Information. Subscriber's incorporation of the Confidential Information into any of its own materials shall not render Confidential Information non-confidential. Subscriber acknowledges that any actual or threatened violation of this confidentiality provision may cause

irreparable, non-monetary injury to the disclosing party, the extent of which may be difficult to ascertain, and therefore agrees that DocuSign shall be entitled to seek injunctive relief in addition to all remedies available to DocuSign at law and/or in equity. Absent written consent of DocuSign, the burden of proving that the Confidential Information is not, or is no longer, confidential or a trade secret shall be on Subscriber. 19. PRIVACY Personal information provided or collected through or in connection with this Site shall only by used in accordance with DocuSign's Privacy Policy and these Terms and Conditions are subject to the Privacy Policy on DocuSign's website which sets forth the terms and conditions governing DocuSign's collection and use of personal information from Authorized Users that is gathered through the Site. 20. ACCESS LIMITS Your use of the Site is at all times governed by our website Terms of is the owner of various intellectual property and technology rights associated with the Subscription Service, its document management, digital signature, and notary system, including patent, copyright, trade secret, and trademark and service mark rights. Except for the rights expressly granted in these Terms and Conditions, DocuSign does not transfer to Subscriber of any Authorized User any of DocuSign's technology or other intellectual property or technology rights. All right, title, and interest in and to DocuSign's technology and intellectual property will remain solely with the DocuSign. Subscriber agrees that it will not, directly or indirectly, reverse engineer, decompile, disassemble, or otherwise attempt to derive source code or other trade secrets from the Subscription Service or DocuSign's technology. DocuSign agrees that data and information provided by Subscriber under these Terms and Conditions shall remain, as between Subscriber and DocuSign, owned by Subscriber. DocuSign hereby grants to users and licensees of its products and services a limited, revocable, nonexclusive and nontransferable right to use DocuSign's regular trade names, trademarks, titles and logos ("Licensed Marks�) solely for purposes of identifying DocuSign's products and services. Details of this trademark license are available at: http://www.docusign.com/IP. 22. FEEDBACK By submitting feedback to DocuSign: (a) Subscriber automatically grants to DocuSign a perpetual, irrevocable, transferable, royalty-free license to use Subscriber's feedback for any and all purposes without any compensation to Subscriber; and (b) Subscriber agrees that it will not publish, submit, or display feedback submitted by Subscriber or its Authorized Users to or on any other web site or in any other publicly accessible forum without DocuSign's prior written consent. 23. GENERAL Subscriber acknowledges that the Subscription Service and any related products, information, documentation, software, technology, technical data, and any derivatives thereof, that DocuSign makes available to its Subscribers (collectively "Excluded Data�), is subject to export control laws and regulations of the United States and other jurisdictions (collectively "Export Laws�). Subscriber represents and warrants that: (i) it is not located in, under the control of, or a national or resident of an embargoed country or prohibited end user under Export Laws; and (ii) it will not access, download, use, export or re-export, directly or indirectly, the Excluded Data to any location, entity, government or person prohibited by export laws, without first complying with all Export Laws that may be imposed by the U.S. Government and any country or organization of nations within whose jurisdiction it operates or does business. Subscriber is solely responsible for complying with Export Laws for all Excluded Data and any of its content transmitted through the Subscription Service. Subscriber shall advise DocuSign in the event the Excluded Data requires DocuSign to obtain additional licenses, permits and/or approvals from any government in the jurisdiction where Subscriber intends to use the Subscription Service. Upon being advised of such a requirement, DocuSign may at its sole discretion: (a) terminate

Subscriber's Account; (b) obtain such licenses, permits, and/or approvals as may be required; or (c) modify these Terms and Conditions such that additional licenses, permits, and/or approvals are no longer required to be obtained by DocuSign. The Subscription Service will be accessed and delivered via the internet. Subscriber is responsible for obtaining the necessary equipment and internet connection in order to access and use the Subscription Service. In order to fully utilize the Subscription Service, Subscriber will need to maintain certain minimum hardware and software requirements. These requirements are set forth in the Specifications. DocuSign will be and act as an independent contractor (and not as the agent or representative of Subscriber) in the performance of these Terms and Conditions. These Terms and Conditions will not be interpreted or construed as: (a) creating or evidencing any association, joint venture, partnership, or franchise between the parties; (b) imposing any partnership or franchise obligation or liability on either party; (c) prohibiting or restricting either party's performance of any services for any third party; or (d) establishing or as a foundation for any rights or remedies for any third party, whether as a third party beneficiary or otherwise. Subscriber must not represent to anyone that Subscriber is an agent of DocuSign or is otherwise authorized to bind or commit DocuSign in any way without DocuSign's prior authorization. Subscriber may not assign its rights, duties, or obligations under these Terms and Conditions without DocuSign's prior written consent. If consent is given, these Terms and Conditions will bind Subscriber's successors and assigns. Any attempt by Subscriber to transfer its rights, duties, or obligations under these Terms and Conditions except as expressly provided in these Terms and Conditions is void. DocuSign may freely assign its rights, duties, and obligations under these Terms and Conditions. DocuSign may utilize a subcontractor or other third party to perform its duties under these Terms and Conditions so long as: (a) DocuSign shall not be relieved of any responsibilities or obligations under these Terms and Conditions that are performed by the subcontractor or third party; and (b) DocuSign shall remain Subscriber's sole point of contact and sole contracting party. We may provide, or third parties may provide, links to other Web sites or resources that are beyond our control. We make no representations as to the quality, suitability, functionality, or legality of any sites to which links may be provided, and you hereby waive any claim you might have against us with respect to such sites. DOCUSIGN IS NOT RESPONSIBLE FOR THE CONTENT ON THE INTERNET OR WEB PAGES THAT ARE CONTAINED OUTSIDE THE SITE. Your correspondence or business dealings with, or participation in promotions of, advertisers or partners found on or through the Site, including payment and delivery of related goods or services, and any other terms, conditions, warranties, or representations associated with such dealings, are solely between you and such advertiser or partner. You agree that we are not responsible or liable for any loss or damage of any sort incurred as the result of any such dealings or as the result of the presence of such advertisers or partners on the Site. Any notice required or permitted to be given in accordance with these Terms and Conditions will be effective if it is in writing and sent using the certified delivery function of the Subscription Service, by email, certified or registered mail, or insured courier, return receipt requested, to the appropriate party at the address set forth in Subscriber's registration information for Subscriber or on the Site for DocuSign. Either party may change its address for receipt of notice by notice to the other party in accordance with this Section. Notices are deemed given upon receipt if delivered using the Subscription Service or email, two business days following the date of mailing, or one business day following delivery to a courier. Written notification to terminate an Account shall be sent by email to support@docusign.com from the Subscriber's email address set forth in Subscriber's registration information for Subscriber, or by calling

1.866.219.4318. Neither party will be liable for, or be considered to be in breach of or default ns on account of, any delay or failure to perform as required by these Terms and Conditions as a result of any cause or condition beyond such party's reasonable control, so long as such party uses all commercially reasonable efforts to avoid or remove such causes of non-performance or delay. These Terms and Conditions are governed in all respects by the laws of the State of Washington as such laws are applied to agreements entered into and to be performed entirely within Washington between Washington residents. Any controversy or claim arising out of or relating to these Terms and Conditions, the Hosted Service, or the Site will be settled by binding arbitration in accordance with the commercial arbitration rules of the American Arbitration Association. Any such controversy or claim shall be arbitrated on an individual basis, and shall not be consolidated in any arbitration with any claim or controversy of any other party. The arbitration will be conducted in King County, Washington, and judgment on the arbitration award may be entered into any court having jurisdiction thereof. The award of the arbitrator shall be final and binding upon the parties without appeal or review except as permitted by Washington law. Notwithstanding the foregoing, either party may seek any interim or preliminary injunctive relief from any court of competent jurisdiction, as necessary to protect the party's rights or property pending the completion of arbitration. By using the Site or the Subscription Service, you consent and submit to the exclusive jurisdiction and venue of the state and federal courts located in King County, Washington. Any legal action by Subscriber arising under these Terms and Conditions must be initiated within two years after the cause of action arises. The waiver by either party of any breach of any provision of these Terms and Conditions does not waive any other breach. The failure of any party to insist on strict performance of any covenant or obligation in accordance with these Terms and Conditions will not be a waiver of such party's right to demand strict compliance in the future, nor will the same be construed as a novation of these Terms and Conditions. If any part of these Terms and Conditions is found to be illegal, unenforceable, or invalid, the remaining portions of these Terms and Conditions will remain in full force and effect. If any material limitation or restriction on the grant of any license to Subscriber under these Terms and Conditions is found to be illegal, unenforceable, or invalid, the license will immediately terminate. Except as set forth in Section 2 of these Terms and Conditions, these Terms and Conditions may not be amended except in writing signed by both you and us. In the event that we make such a change that has a material adverse impact on your rights or use of the Service, you may terminate these Terms and Conditions by giving us notice within 20 days of the date we notify you, and you will not be charged any cancellation fee. These Terms and Conditions are the final and complete expression of the agreement between these parties regarding the Subscription Service. These Terms and Conditions supersede, and the terms of these Terms and Conditions govern, all previous oral and written communications regarding these matters. v140527 How it works eSignature Digital Transaction Management Legality Security Global Take a Demo Free Trial Resource Center By Industry Financial Services Healthcare High Tech Higher Education Insurance Real Estate Life Sciences Government By Department Sales Human Resources Finance IT/Operations Legal Marketing Facilities Support Product Management Procurement Partners & Developers Partner Programs Find a Partner Solution Showcase Partner Portal Dev Center Support & Training DocuSign Support Community DocuSign University Company About DocuSign Leadership Team Financial Investors Board of Directors Security & Trust Blog Events Press Room Careers Contact Subscriptions Follow Us Facebook Twitter LinkedIn Glassdoor Google + YouTube Validate TRUSTe privacy certification © DocuSign Inc., 2003 - 2014 221 Main St., Suite 1000, San

Francisco, CA 94105 Sales: +1.877.720.2040 | Support: +1.866.219.4318 North America Terms of Use Privacy Policy Intellectual Property Trending Topics: Digital Signature Free What Is Electronic Signature Pdf App For Signing Documents Sign Documents On Android What Is Digital Signature Processing DocuSign FREE TRIAL BUY NOW Validate TRUSTe privacy certification .